



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/01/2022 - 31/03/2022

General Information

Based on the EBA's (European Banking Authority) Guidelines, cdbbank provides daily statistics on a quarterly basis with regards to the availability and performance of API and eBanking interfaces.

The purpose of this publication of statistics is to enable 'like for like' comparison, regarding the availability and performance of each of the interfaces made available by the ASPSP (Account Servicing Payments Service Provider) - i.e. key performance indicators with regards to initiation of a payment transactions, account information and/or the transactions history.

Summary of Quarterly Statistics

Availability

The Bank's interfaces are considered to be available if they are responding to all valid requests, without error messages, and returning the data required. This section provides information regarding the quarterly average uptime and downtime of the Bank's API and eBanking interfaces.

Quarterly Statistics

Uptime (%)	1	2	3
	January	February	March
APIs	100.00 %	100.00 %	100.00 %
eBanking	99.79 %	99.92 %	99.93 %

Downtime (%)	1	2	3
	January	February	March
APIs	0.00 %	0.00 %	0.00 %
eBanking	0.21 %	0.08 %	0.07 %

Performance

Based on EBA's Guidelines, cdbbank provides statistics regarding the performance of API Banking and eBanking interfaces.

This section provides quarterly average statistics of the Bank's API and eBanking interfaces, with regards to the Error Response rate and to the response times to PISP (Payment Initiation Service Provider), AISP (Account Initiation Service Provider), and CoF (Confirmation of Funds).



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Quarterly Statistics

AISP Response time (ms)		1	2	3
		January	February	March
APIs		0	0	0
eBanking		4521	4536	4526

PISP Response time (ms)		1	2	3
		January	February	March
APIs		0	0	0
eBanking		1630	1499	1509

CoF Response time (ms)		1	2	3
		January	February	March
APIs		0	0	0

Error Rate (%)		1	2	3
		January	February	March
APIs		0.00 %	0.00 %	0.00 %

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Performance KPIs in terms of average response time in milliseconds of PSD2 dedicated interface and Bank's eBanking application for last quarter

The table below illustrates the daily average response times (in milliseconds) required, for the Bank's API and eBanking interfaces, to serve account information requests (i.e. account details, balance overview, transaction history) and/or payment initiation requests (i.e. payment transaction).

The last column of the table below illustrates data with regards to the response time needed to provide the CBPII (Card-Based Payment Instrument Issuer) or the PISP (Payment Initiation Service Provider) with a 'yes/no' confirmation, over the respective reporting period.

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
01/01/2022	0	226	0	1074	0	1293	0	2143	0
02/01/2022	0	171	0	864	0	856	0	1990	0
03/01/2022	0	252	0	1392	0	1423	0	2323	0
04/01/2022	0	245	0	1040	0	2152	0	2104	0
05/01/2022	0	207	0	1492	0	1290	0	2129	0
06/01/2022	0	257	0	1075	0	1529	0	2339	0
07/01/2022	0	266	0	1443	0	2110	0	2120	0
08/01/2022	0	212	0	1052	0	893	0	2048	0
09/01/2022	0	204	0	978	0	1112	0	2140	0
10/01/2022	0	256	0	1541	0	1548	0	2166	0
11/01/2022	0	220	0	1958	0	1858	0	1067	0
12/01/2022	0	347	0	2056	0	1788	0	989	0
13/01/2022	0	212	0	1623	0	1816	0	1073	0
14/01/2022	0	161	0	1323	0	2005	0	790	0
15/01/2022	0	253	0	777	0	1129	0	867	0
16/01/2022	0	258	0	1404	0	1193	0	942	0
17/01/2022	0	144	0	1689	0	1480	0	732	0
18/01/2022	0	172	0	1163	0	1278	0	673	0
19/01/2022	0	151	0	1104	0	1388	0	732	0
20/01/2022	0	156	0	1125	0	1293	0	629	0
21/01/2022	0	156	0	1292	0	1239	0	731	0
22/01/2022	0	207	0	943	0	860	0	784	0
23/01/2022	0	133	0	1192	0	648	0	844	0
24/01/2022	0	146	0	1280	0	1155	0	762	0
25/01/2022	0	167	0	1283	0	1402	0	783	0
26/01/2022	0	239	0	1317	0	1333	0	1435	0
27/01/2022	0	267	0	1355	0	1388	0	2485	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
28/01/2022	0	216	0	1663	0	1231	0	1941	0
29/01/2022	0	277	0	1408	0	1046	0	2070	0
30/01/2022	0	181	0	922	0	745	0	2158	0
31/01/2022	0	266	0	1485	0	1703	0	2166	0
01/02/2022	0	151	0	2063	0	1317	0	729	0
02/02/2022	0	149	0	1655	0	1414	0	672	0
03/02/2022	0	160	0	1077	0	1040	0	742	0
04/02/2022	0	172	0	1183	0	1388	0	745	0
05/02/2022	0	158	0	1586	0	713	0	779	0
06/02/2022	0	116	0	1027	0	742	0	731	0
07/02/2022	0	163	0	1578	0	1765	0	754	0
08/02/2022	0	166	0	1488	0	1255	0	750	0
09/02/2022	0	189	0	1246	0	1143	0	751	0
10/02/2022	0	150	0	1173	0	1395	0	759	0
11/02/2022	0	165	0	1686	0	1157	0	676	0
12/02/2022	0	135	0	1141	0	1359	0	878	0
13/02/2022	0	262	0	532	0	971	0	793	0
14/02/2022	0	204	0	1627	0	2690	0	2238	0
15/02/2022	0	202	0	1720	0	1382	0	2078	0
16/02/2022	0	234	0	1683	0	2249	0	2068	0
17/02/2022	0	258	0	1409	0	1575	0	1962	0
18/02/2022	0	234	0	1398	0	1631	0	2090	0
19/02/2022	0	239	0	1657	0	959	0	2063	0
20/02/2022	0	217	0	458	0	780	0	2010	0
21/02/2022	0	228	0	1334	0	1220	0	2399	0
22/02/2022	0	213	0	1726	0	1518	0	2220	0
23/02/2022	0	220	0	1625	0	1398	0	1974	0
24/02/2022	0	158	0	1372	0	1083	0	793	0
25/02/2022	0	148	0	1088	0	1622	0	679	0
26/02/2022	0	163	0	956	0	1818	0	747	0
27/02/2022	0	124	0	875	0	1296	0	737	0
28/02/2022	0	194	0	1062	0	1440	0	720	0
01/03/2022	0	184	0	1837	0	1215	0	784	0
02/03/2022	0	154	0	1228	0	1630	0	788	0
03/03/2022	0	152	0	1170	0	1078	0	712	0
04/03/2022	0	157	0	1206	0	1256	0	864	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
05/03/2022	0	147	0	1208	0	959	0	927	0
06/03/2022	0	162	0	567	0	709	0	909	0
07/03/2022	0	192	0	536	0	862	0	855	0
08/03/2022	0	140	0	1332	0	1082	0	756	0
09/03/2022	0	151	0	1233	0	1240	0	773	0
10/03/2022	0	138	0	1260	0	1060	0	807	0
11/03/2022	0	174	0	1511	0	1480	0	719	0
12/03/2022	0	154	0	844	0	1300	0	838	0
13/03/2022	0	124	0	1288	0	1246	0	792	0
14/03/2022	0	148	0	1166	0	1329	0	700	0
15/03/2022	0	140	0	1345	0	1724	0	694	0
16/03/2022	0	158	0	1295	0	1991	0	814	0
17/03/2022	0	144	0	1037	0	1302	0	700	0
18/03/2022	0	169	0	1285	0	1408	0	665	0
19/03/2022	0	161	0	759	0	1185	0	798	0
20/03/2022	0	131	0	631	0	966	0	821	0
21/03/2022	0	145	0	1135	0	1334	0	769	0
22/03/2022	0	165	0	1670	0	1274	0	729	0
23/03/2022	0	154	0	2057	0	1582	0	752	0
24/03/2022	0	212	0	1848	0	1254	0	2112	0
25/03/2022	0	178	0	1425	0	1665	0	1903	0
26/03/2022	0	0	0	1418	0	1385	0	2072	0
27/03/2022	0	372	0	898	0	780	0	1529	0
28/03/2022	0	402	0	1661	0	1295	0	2218	0
29/03/2022	0	248	0	1484	0	1462	0	2261	0
30/03/2022	0	282	0	1507	0	1362	0	2311	0
31/03/2022		370		1207		2258		2250	

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Report Start Date: 01/01/2022

Report End Date: 31/03/2022

Bank's dedicated interface detailed API call results					
Date	Service	APITYPE	Endpoint name	Version	Average Response time (ms)

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
01/01/2022	AISP	eBanking Account Details	226
01/01/2022	AISP	eBanking Balance Overview	1074
01/01/2022	AISP	eBanking Transaction History	1293
01/01/2022	PISP	eBanking Payment	2143
02/01/2022	AISP	eBanking Account Details	171
02/01/2022	AISP	eBanking Balance Overview	864
02/01/2022	AISP	eBanking Transaction History	856
02/01/2022	PISP	eBanking Payment	1990
03/01/2022	AISP	eBanking Account Details	252
03/01/2022	AISP	eBanking Balance Overview	1392
03/01/2022	AISP	eBanking Transaction History	1423
03/01/2022	PISP	eBanking Payment	2323
04/01/2022	AISP	eBanking Account Details	245
04/01/2022	AISP	eBanking Balance Overview	1040
04/01/2022	AISP	eBanking Transaction History	2152
04/01/2022	PISP	eBanking Payment	2104
05/01/2022	AISP	eBanking Account Details	207
05/01/2022	AISP	eBanking Balance Overview	1492
05/01/2022	AISP	eBanking Transaction History	1290
05/01/2022	PISP	eBanking Payment	2129
06/01/2022	AISP	eBanking Account Details	257

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/01/2022	AISP	eBanking Balance Overview	1075
06/01/2022	AISP	eBanking Transaction History	1529
06/01/2022	PISP	eBanking Payment	2339
07/01/2022	AISP	eBanking Account Details	266
07/01/2022	AISP	eBanking Balance Overview	1443
07/01/2022	AISP	eBanking Transaction History	2110
07/01/2022	PISP	eBanking Payment	2120
08/01/2022	AISP	eBanking Account Details	212
08/01/2022	AISP	eBanking Balance Overview	1052
08/01/2022	AISP	eBanking Transaction History	893
08/01/2022	PISP	eBanking Payment	2048
09/01/2022	AISP	eBanking Account Details	204
09/01/2022	AISP	eBanking Balance Overview	978
09/01/2022	AISP	eBanking Transaction History	1112
09/01/2022	PISP	eBanking Payment	2140
10/01/2022	AISP	eBanking Account Details	256
10/01/2022	AISP	eBanking Balance Overview	1541
10/01/2022	AISP	eBanking Transaction History	1548
10/01/2022	PISP	eBanking Payment	2166
11/01/2022	AISP	eBanking Account Details	220
11/01/2022	AISP	eBanking Balance Overview	1958
11/01/2022	AISP	eBanking Transaction History	1858
11/01/2022	PISP	eBanking Payment	1067
12/01/2022	AISP	eBanking Account Details	347
12/01/2022	AISP	eBanking Balance Overview	2056
12/01/2022	AISP	eBanking Transaction History	1788
12/01/2022	PISP	eBanking Payment	989
13/01/2022	AISP	eBanking Account Details	212
13/01/2022	AISP	eBanking Balance Overview	1623
13/01/2022	AISP	eBanking Transaction History	1816

Payments services user interface

Date	Service	Endpoint name	Average Response time (ms)
13/01/2022	PISP	eBanking Payment	1073
14/01/2022	AISP	eBanking Account Details	161
14/01/2022	AISP	eBanking Balance Overview	1323
14/01/2022	AISP	eBanking Transaction History	2005
14/01/2022	PISP	eBanking Payment	790
15/01/2022	AISP	eBanking Account Details	253
15/01/2022	AISP	eBanking Balance Overview	777
15/01/2022	AISP	eBanking Transaction History	1129
15/01/2022	PISP	eBanking Payment	867
16/01/2022	AISP	eBanking Account Details	258
16/01/2022	AISP	eBanking Balance Overview	1404
16/01/2022	AISP	eBanking Transaction History	1193
16/01/2022	PISP	eBanking Payment	942
17/01/2022	AISP	eBanking Account Details	144
17/01/2022	AISP	eBanking Balance Overview	1689
17/01/2022	AISP	eBanking Transaction History	1480
17/01/2022	PISP	eBanking Payment	732
18/01/2022	AISP	eBanking Account Details	172
18/01/2022	AISP	eBanking Balance Overview	1163
18/01/2022	AISP	eBanking Transaction History	1278
18/01/2022	PISP	eBanking Payment	673
19/01/2022	AISP	eBanking Account Details	151
19/01/2022	AISP	eBanking Balance Overview	1104
19/01/2022	AISP	eBanking Transaction History	1388
19/01/2022	PISP	eBanking Payment	732
20/01/2022	AISP	eBanking Account Details	156
20/01/2022	AISP	eBanking Balance Overview	1125
20/01/2022	AISP	eBanking Transaction History	1293
20/01/2022	PISP	eBanking Payment	629
21/01/2022	AISP	eBanking Account Details	156

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/01/2022	AISP	eBanking Balance Overview	1292
21/01/2022	AISP	eBanking Transaction History	1239
21/01/2022	PISP	eBanking Payment	731
22/01/2022	AISP	eBanking Account Details	207
22/01/2022	AISP	eBanking Balance Overview	943
22/01/2022	AISP	eBanking Transaction History	860
22/01/2022	PISP	eBanking Payment	784
23/01/2022	AISP	eBanking Account Details	133
23/01/2022	AISP	eBanking Balance Overview	1192
23/01/2022	AISP	eBanking Transaction History	648
23/01/2022	PISP	eBanking Payment	844
24/01/2022	AISP	eBanking Account Details	146
24/01/2022	AISP	eBanking Balance Overview	1280
24/01/2022	AISP	eBanking Transaction History	1155
24/01/2022	PISP	eBanking Payment	762
25/01/2022	AISP	eBanking Account Details	167
25/01/2022	AISP	eBanking Balance Overview	1283
25/01/2022	AISP	eBanking Transaction History	1402
25/01/2022	PISP	eBanking Payment	783
26/01/2022	AISP	eBanking Account Details	239
26/01/2022	AISP	eBanking Balance Overview	1317
26/01/2022	AISP	eBanking Transaction History	1333
26/01/2022	PISP	eBanking Payment	1435
27/01/2022	AISP	eBanking Account Details	267
27/01/2022	AISP	eBanking Balance Overview	1355
27/01/2022	AISP	eBanking Transaction History	1388
27/01/2022	PISP	eBanking Payment	2485
28/01/2022	AISP	eBanking Account Details	216
28/01/2022	AISP	eBanking Balance Overview	1663
28/01/2022	AISP	eBanking Transaction History	1231

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/01/2022	PISP	eBanking Payment	1941
29/01/2022	AISP	eBanking Account Details	277
29/01/2022	AISP	eBanking Balance Overview	1408
29/01/2022	AISP	eBanking Transaction History	1046
29/01/2022	PISP	eBanking Payment	2070
30/01/2022	AISP	eBanking Account Details	181
30/01/2022	AISP	eBanking Balance Overview	922
30/01/2022	AISP	eBanking Transaction History	745
30/01/2022	PISP	eBanking Payment	2158
31/01/2022	AISP	eBanking Account Details	266
31/01/2022	AISP	eBanking Balance Overview	1485
31/01/2022	AISP	eBanking Transaction History	1703
31/01/2022	PISP	eBanking Payment	2166
01/02/2022	AISP	eBanking Account Details	151
01/02/2022	AISP	eBanking Balance Overview	2063
01/02/2022	AISP	eBanking Transaction History	1317
01/02/2022	PISP	eBanking Payment	729
02/02/2022	AISP	eBanking Account Details	149
02/02/2022	AISP	eBanking Balance Overview	1655
02/02/2022	AISP	eBanking Transaction History	1414
02/02/2022	PISP	eBanking Payment	672
03/02/2022	AISP	eBanking Account Details	160
03/02/2022	AISP	eBanking Balance Overview	1077
03/02/2022	AISP	eBanking Transaction History	1040
03/02/2022	PISP	eBanking Payment	742
04/02/2022	AISP	eBanking Account Details	172
04/02/2022	AISP	eBanking Balance Overview	1183
04/02/2022	AISP	eBanking Transaction History	1388
04/02/2022	PISP	eBanking Payment	745
05/02/2022	AISP	eBanking Account Details	158

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
05/02/2022	AISP	eBanking Balance Overview	1586
05/02/2022	AISP	eBanking Transaction History	713
05/02/2022	PISP	eBanking Payment	779
06/02/2022	AISP	eBanking Account Details	116
06/02/2022	AISP	eBanking Balance Overview	1027
06/02/2022	AISP	eBanking Transaction History	742
06/02/2022	PISP	eBanking Payment	731
07/02/2022	AISP	eBanking Account Details	163
07/02/2022	AISP	eBanking Balance Overview	1578
07/02/2022	AISP	eBanking Transaction History	1765
07/02/2022	PISP	eBanking Payment	754
08/02/2022	AISP	eBanking Account Details	166
08/02/2022	AISP	eBanking Balance Overview	1488
08/02/2022	AISP	eBanking Transaction History	1255
08/02/2022	PISP	eBanking Payment	750
09/02/2022	AISP	eBanking Account Details	189
09/02/2022	AISP	eBanking Balance Overview	1246
09/02/2022	AISP	eBanking Transaction History	1143
09/02/2022	PISP	eBanking Payment	751
10/02/2022	AISP	eBanking Account Details	150
10/02/2022	AISP	eBanking Balance Overview	1173
10/02/2022	AISP	eBanking Transaction History	1395
10/02/2022	PISP	eBanking Payment	759
11/02/2022	AISP	eBanking Account Details	165
11/02/2022	AISP	eBanking Balance Overview	1686
11/02/2022	AISP	eBanking Transaction History	1157
11/02/2022	PISP	eBanking Payment	676
12/02/2022	AISP	eBanking Account Details	135
12/02/2022	AISP	eBanking Balance Overview	1141
12/02/2022	AISP	eBanking Transaction History	1359

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
12/02/2022	PISP	eBanking Payment	878
13/02/2022	AISP	eBanking Account Details	262
13/02/2022	AISP	eBanking Balance Overview	532
13/02/2022	AISP	eBanking Transaction History	971
13/02/2022	PISP	eBanking Payment	793
14/02/2022	AISP	eBanking Account Details	204
14/02/2022	AISP	eBanking Balance Overview	1627
14/02/2022	AISP	eBanking Transaction History	2690
14/02/2022	PISP	eBanking Payment	2238
15/02/2022	AISP	eBanking Account Details	202
15/02/2022	AISP	eBanking Balance Overview	1720
15/02/2022	AISP	eBanking Transaction History	1382
15/02/2022	PISP	eBanking Payment	2078
16/02/2022	AISP	eBanking Account Details	234
16/02/2022	AISP	eBanking Balance Overview	1683
16/02/2022	AISP	eBanking Transaction History	2249
16/02/2022	PISP	eBanking Payment	2068
17/02/2022	AISP	eBanking Account Details	258
17/02/2022	AISP	eBanking Balance Overview	1409
17/02/2022	AISP	eBanking Transaction History	1575
17/02/2022	PISP	eBanking Payment	1962
18/02/2022	AISP	eBanking Account Details	234
18/02/2022	AISP	eBanking Balance Overview	1398
18/02/2022	AISP	eBanking Transaction History	1631
18/02/2022	PISP	eBanking Payment	2090
19/02/2022	AISP	eBanking Account Details	239
19/02/2022	AISP	eBanking Balance Overview	1657
19/02/2022	AISP	eBanking Transaction History	959
19/02/2022	PISP	eBanking Payment	2063
20/02/2022	AISP	eBanking Account Details	217

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
20/02/2022	AISP	eBanking Balance Overview	458
20/02/2022	AISP	eBanking Transaction History	780
20/02/2022	PISP	eBanking Payment	2010
21/02/2022	AISP	eBanking Account Details	228
21/02/2022	AISP	eBanking Balance Overview	1334
21/02/2022	AISP	eBanking Transaction History	1220
21/02/2022	PISP	eBanking Payment	2399
22/02/2022	AISP	eBanking Account Details	213
22/02/2022	AISP	eBanking Balance Overview	1726
22/02/2022	AISP	eBanking Transaction History	1518
22/02/2022	PISP	eBanking Payment	2220
23/02/2022	AISP	eBanking Account Details	220
23/02/2022	AISP	eBanking Balance Overview	1625
23/02/2022	AISP	eBanking Transaction History	1398
23/02/2022	PISP	eBanking Payment	1974
24/02/2022	AISP	eBanking Account Details	158
24/02/2022	AISP	eBanking Balance Overview	1372
24/02/2022	AISP	eBanking Transaction History	1083
24/02/2022	PISP	eBanking Payment	793
25/02/2022	AISP	eBanking Account Details	148
25/02/2022	AISP	eBanking Balance Overview	1088
25/02/2022	AISP	eBanking Transaction History	1622
25/02/2022	PISP	eBanking Payment	679
26/02/2022	AISP	eBanking Account Details	163
26/02/2022	AISP	eBanking Balance Overview	956
26/02/2022	AISP	eBanking Transaction History	1818
26/02/2022	PISP	eBanking Payment	747
27/02/2022	AISP	eBanking Account Details	124
27/02/2022	AISP	eBanking Balance Overview	875
27/02/2022	AISP	eBanking Transaction History	1296

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
27/02/2022	PISP	eBanking Payment	737
28/02/2022	AISP	eBanking Account Details	194
28/02/2022	AISP	eBanking Balance Overview	1062
28/02/2022	AISP	eBanking Transaction History	1440
28/02/2022	PISP	eBanking Payment	720
01/03/2022	AISP	eBanking Account Details	184
01/03/2022	AISP	eBanking Balance Overview	1837
01/03/2022	AISP	eBanking Transaction History	1215
01/03/2022	PISP	eBanking Payment	784
02/03/2022	AISP	eBanking Account Details	154
02/03/2022	AISP	eBanking Balance Overview	1228
02/03/2022	AISP	eBanking Transaction History	1630
02/03/2022	PISP	eBanking Payment	788
03/03/2022	AISP	eBanking Account Details	152
03/03/2022	AISP	eBanking Balance Overview	1170
03/03/2022	AISP	eBanking Transaction History	1078
03/03/2022	PISP	eBanking Payment	712
04/03/2022	AISP	eBanking Account Details	157
04/03/2022	AISP	eBanking Balance Overview	1206
04/03/2022	AISP	eBanking Transaction History	1256
04/03/2022	PISP	eBanking Payment	864
05/03/2022	AISP	eBanking Account Details	147
05/03/2022	AISP	eBanking Balance Overview	1208
05/03/2022	AISP	eBanking Transaction History	959
05/03/2022	PISP	eBanking Payment	927
06/03/2022	AISP	eBanking Account Details	162
06/03/2022	AISP	eBanking Balance Overview	567
06/03/2022	AISP	eBanking Transaction History	709
06/03/2022	PISP	eBanking Payment	909
07/03/2022	AISP	eBanking Account Details	192

Payments services user interface

Date	Service	Endpoint name	Average Response time (ms)
07/03/2022	AISP	eBanking Balance Overview	536
07/03/2022	AISP	eBanking Transaction History	862
07/03/2022	PISP	eBanking Payment	855
08/03/2022	AISP	eBanking Account Details	140
08/03/2022	AISP	eBanking Balance Overview	1332
08/03/2022	AISP	eBanking Transaction History	1082
08/03/2022	PISP	eBanking Payment	756
09/03/2022	AISP	eBanking Account Details	151
09/03/2022	AISP	eBanking Balance Overview	1233
09/03/2022	AISP	eBanking Transaction History	1240
09/03/2022	PISP	eBanking Payment	773
10/03/2022	AISP	eBanking Account Details	138
10/03/2022	AISP	eBanking Balance Overview	1260
10/03/2022	AISP	eBanking Transaction History	1060
10/03/2022	PISP	eBanking Payment	807
11/03/2022	AISP	eBanking Account Details	174
11/03/2022	AISP	eBanking Balance Overview	1511
11/03/2022	AISP	eBanking Transaction History	1480
11/03/2022	PISP	eBanking Payment	719
12/03/2022	AISP	eBanking Account Details	154
12/03/2022	AISP	eBanking Balance Overview	844
12/03/2022	AISP	eBanking Transaction History	1300
12/03/2022	PISP	eBanking Payment	838
13/03/2022	AISP	eBanking Account Details	124
13/03/2022	AISP	eBanking Balance Overview	1288
13/03/2022	AISP	eBanking Transaction History	1246
13/03/2022	PISP	eBanking Payment	792
14/03/2022	AISP	eBanking Account Details	148
14/03/2022	AISP	eBanking Balance Overview	1166
14/03/2022	AISP	eBanking Transaction History	1329

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
14/03/2022	PISP	eBanking Payment	700
15/03/2022	AISP	eBanking Account Details	140
15/03/2022	AISP	eBanking Balance Overview	1345
15/03/2022	AISP	eBanking Transaction History	1724
15/03/2022	PISP	eBanking Payment	694
16/03/2022	AISP	eBanking Account Details	158
16/03/2022	AISP	eBanking Balance Overview	1295
16/03/2022	AISP	eBanking Transaction History	1991
16/03/2022	PISP	eBanking Payment	814
17/03/2022	AISP	eBanking Account Details	144
17/03/2022	AISP	eBanking Balance Overview	1037
17/03/2022	AISP	eBanking Transaction History	1302
17/03/2022	PISP	eBanking Payment	700
18/03/2022	AISP	eBanking Account Details	169
18/03/2022	AISP	eBanking Balance Overview	1285
18/03/2022	AISP	eBanking Transaction History	1408
18/03/2022	PISP	eBanking Payment	665
19/03/2022	AISP	eBanking Account Details	161
19/03/2022	AISP	eBanking Balance Overview	759
19/03/2022	AISP	eBanking Transaction History	1185
19/03/2022	PISP	eBanking Payment	798
20/03/2022	AISP	eBanking Account Details	131
20/03/2022	AISP	eBanking Balance Overview	631
20/03/2022	AISP	eBanking Transaction History	966
20/03/2022	PISP	eBanking Payment	821
21/03/2022	AISP	eBanking Account Details	145
21/03/2022	AISP	eBanking Balance Overview	1135
21/03/2022	AISP	eBanking Transaction History	1334
21/03/2022	PISP	eBanking Payment	769
22/03/2022	AISP	eBanking Account Details	165

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
22/03/2022	AISP	eBanking Balance Overview	1670
22/03/2022	AISP	eBanking Transaction History	1274
22/03/2022	PISP	eBanking Payment	729
23/03/2022	AISP	eBanking Account Details	154
23/03/2022	AISP	eBanking Balance Overview	2057
23/03/2022	AISP	eBanking Transaction History	1582
23/03/2022	PISP	eBanking Payment	752
24/03/2022	AISP	eBanking Account Details	212
24/03/2022	AISP	eBanking Balance Overview	1848
24/03/2022	AISP	eBanking Transaction History	1254
24/03/2022	PISP	eBanking Payment	2112
25/03/2022	AISP	eBanking Account Details	178
25/03/2022	AISP	eBanking Balance Overview	1425
25/03/2022	AISP	eBanking Transaction History	1665
25/03/2022	PISP	eBanking Payment	1903
26/03/2022	AISP	eBanking Balance Overview	1418
26/03/2022	AISP	eBanking Transaction History	1385
26/03/2022	PISP	eBanking Payment	2072
27/03/2022	AISP	eBanking Account Details	372
27/03/2022	AISP	eBanking Balance Overview	898
27/03/2022	AISP	eBanking Transaction History	780
27/03/2022	PISP	eBanking Payment	1529
28/03/2022	AISP	eBanking Account Details	402
28/03/2022	AISP	eBanking Balance Overview	1661
28/03/2022	AISP	eBanking Transaction History	1295
28/03/2022	PISP	eBanking Payment	2218
29/03/2022	AISP	eBanking Account Details	248
29/03/2022	AISP	eBanking Balance Overview	1484
29/03/2022	AISP	eBanking Transaction History	1462
29/03/2022	PISP	eBanking Payment	2261

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
30/03/2022	AISP	eBanking Account Details	282
30/03/2022	AISP	eBanking Balance Overview	1507
30/03/2022	AISP	eBanking Transaction History	1362
30/03/2022	PISP	eBanking Payment	2311
31/03/2022	AISP	eBanking Account Details	370
31/03/2022	AISP	eBanking Balance Overview	1207
31/03/2022	AISP	eBanking Transaction History	2258
31/03/2022	PISP	eBanking Payment	2250

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates information regarding the availability of the Bank's API and eBanking interfaces, over the respective reporting period.

Report Period: 01/01/2022 - 31/03/2022

Payments services user interface daily availability				Bank's dedicated interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)	Date	Service	Uptime (%)	Downtime (%)
01/01/2022	eBanking	100.00 %	0.00 %	01/01/2022	APIs	100.00 %	0.00 %
02/01/2022	eBanking	100.00 %	0.00 %	02/01/2022	APIs	100.00 %	0.00 %
03/01/2022	eBanking	100.00 %	0.00 %	03/01/2022	APIs	100.00 %	0.00 %
04/01/2022	eBanking	100.00 %	0.00 %	04/01/2022	APIs	100.00 %	0.00 %
05/01/2022	eBanking	100.00 %	0.00 %	05/01/2022	APIs	100.00 %	0.00 %
06/01/2022	eBanking	100.00 %	0.00 %	06/01/2022	APIs	100.00 %	0.00 %
07/01/2022	eBanking	100.00 %	0.00 %	07/01/2022	APIs	100.00 %	0.00 %
08/01/2022	eBanking	100.00 %	0.00 %	08/01/2022	APIs	100.00 %	0.00 %
09/01/2022	eBanking	100.00 %	0.00 %	09/01/2022	APIs	100.00 %	0.00 %
10/01/2022	eBanking	100.00 %	0.00 %	10/01/2022	APIs	100.00 %	0.00 %
11/01/2022	eBanking	99.95 %	0.05 %	11/01/2022	APIs	100.00 %	0.00 %
12/01/2022	eBanking	100.00 %	0.00 %	12/01/2022	APIs	100.00 %	0.00 %
13/01/2022	eBanking	100.00 %	0.00 %	13/01/2022	APIs	100.00 %	0.00 %
14/01/2022	eBanking	100.00 %	0.00 %	14/01/2022	APIs	100.00 %	0.00 %
15/01/2022	eBanking	100.00 %	0.00 %	15/01/2022	APIs	100.00 %	0.00 %
16/01/2022	eBanking	100.00 %	0.00 %	16/01/2022	APIs	100.00 %	0.00 %
17/01/2022	eBanking	100.00 %	0.00 %	17/01/2022	APIs	100.00 %	0.00 %
18/01/2022	eBanking	100.00 %	0.00 %	18/01/2022	APIs	100.00 %	0.00 %
19/01/2022	eBanking	100.00 %	0.00 %	19/01/2022	APIs	100.00 %	0.00 %
20/01/2022	eBanking	100.00 %	0.00 %	20/01/2022	APIs	100.00 %	0.00 %
21/01/2022	eBanking	100.00 %	0.00 %	21/01/2022	APIs	100.00 %	0.00 %
22/01/2022	eBanking	100.00 %	0.00 %	22/01/2022	APIs	100.00 %	0.00 %
23/01/2022	eBanking	100.00 %	0.00 %	23/01/2022	APIs	100.00 %	0.00 %
24/01/2022	eBanking	100.00 %	0.00 %	24/01/2022	APIs	100.00 %	0.00 %
25/01/2022	eBanking	100.00 %	0.00 %	25/01/2022	APIs	100.00 %	0.00 %
26/01/2022	eBanking	100.00 %	0.00 %	26/01/2022	APIs	100.00 %	0.00 %
27/01/2022	eBanking	100.00 %	0.00 %	27/01/2022	APIs	100.00 %	0.00 %
28/01/2022	eBanking	100.00 %	0.00 %	28/01/2022	APIs	100.00 %	0.00 %
29/01/2022	eBanking	100.00 %	0.00 %	29/01/2022	APIs	100.00 %	0.00 %
30/01/2022	eBanking	100.00 %	0.00 %	30/01/2022	APIs	100.00 %	0.00 %
31/01/2022	eBanking	99.98 %	0.02 %	31/01/2022	APIs	100.00 %	0.00 %
01/02/2022	eBanking	100.00 %	0.00 %	01/02/2022	APIs	100.00 %	0.00 %
02/02/2022	eBanking	100.00 %	0.00 %	02/02/2022	APIs	100.00 %	0.00 %
03/02/2022	eBanking	100.00 %	0.00 %	03/02/2022	APIs	100.00 %	0.00 %
04/02/2022	eBanking	100.00 %	0.00 %	04/02/2022	APIs	100.00 %	0.00 %
05/02/2022	eBanking	100.00 %	0.00 %	05/02/2022	APIs	100.00 %	0.00 %
06/02/2022	eBanking	100.00 %	0.00 %	06/02/2022	APIs	100.00 %	0.00 %
07/02/2022	eBanking	100.00 %	0.00 %	07/02/2022	APIs	100.00 %	0.00 %
08/02/2022	eBanking	100.00 %	0.00 %	08/02/2022	APIs	100.00 %	0.00 %
09/02/2022	eBanking	100.00 %	0.00 %	09/02/2022	APIs	100.00 %	0.00 %
10/02/2022	eBanking	100.00 %	0.00 %				
11/02/2022	eBanking	100.00 %	0.00 %				

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
12/02/2022	eBanking	100.00 %	0.00 %
13/02/2022	eBanking	100.00 %	0.00 %
14/02/2022	eBanking	100.00 %	0.00 %
15/02/2022	eBanking	100.00 %	0.00 %
16/02/2022	eBanking	100.00 %	0.00 %
17/02/2022	eBanking	100.00 %	0.00 %
18/02/2022	eBanking	100.00 %	0.00 %
19/02/2022	eBanking	100.00 %	0.00 %
20/02/2022	eBanking	100.00 %	0.00 %
21/02/2022	eBanking	100.00 %	0.00 %
22/02/2022	eBanking	100.00 %	0.00 %
23/02/2022	eBanking	100.00 %	0.00 %
24/02/2022	eBanking	100.00 %	0.00 %
25/02/2022	eBanking	100.00 %	0.00 %
26/02/2022	eBanking	100.00 %	0.00 %
27/02/2022	eBanking	100.00 %	0.00 %
28/02/2022	eBanking	99.98 %	0.02 %
01/03/2022	eBanking	100.00 %	0.00 %
02/03/2022	eBanking	100.00 %	0.00 %
03/03/2022	eBanking	100.00 %	0.00 %
04/03/2022	eBanking	100.00 %	0.00 %
05/03/2022	eBanking	100.00 %	0.00 %
06/03/2022	eBanking	100.00 %	0.00 %
07/03/2022	eBanking	100.00 %	0.00 %
08/03/2022	eBanking	100.00 %	0.00 %
09/03/2022	eBanking	100.00 %	0.00 %
10/03/2022	eBanking	99.98 %	0.02 %
11/03/2022	eBanking	100.00 %	0.00 %
12/03/2022	eBanking	100.00 %	0.00 %
13/03/2022	eBanking	100.00 %	0.00 %
14/03/2022	eBanking	100.00 %	0.00 %
15/03/2022	eBanking	100.00 %	0.00 %
16/03/2022	eBanking	100.00 %	0.00 %
17/03/2022	eBanking	100.00 %	0.00 %
18/03/2022	eBanking	100.00 %	0.00 %
19/03/2022	eBanking	100.00 %	0.00 %
20/03/2022	eBanking	100.00 %	0.00 %
21/03/2022	eBanking	100.00 %	0.00 %
22/03/2022	eBanking	100.00 %	0.00 %
23/03/2022	eBanking	100.00 %	0.00 %
24/03/2022	eBanking	100.00 %	0.00 %
25/03/2022	eBanking	100.00 %	0.00 %
26/03/2022	eBanking	100.00 %	0.00 %
27/03/2022	eBanking	100.00 %	0.00 %
28/03/2022	eBanking	100.00 %	0.00 %
29/03/2022	eBanking	100.00 %	0.00 %
30/03/2022	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
10/02/2022	APIs	100.00 %	0.00 %
11/02/2022	APIs	100.00 %	0.00 %
12/02/2022	APIs	100.00 %	0.00 %
13/02/2022	APIs	100.00 %	0.00 %
14/02/2022	APIs	100.00 %	0.00 %
15/02/2022	APIs	100.00 %	0.00 %
16/02/2022	APIs	100.00 %	0.00 %
17/02/2022	APIs	100.00 %	0.00 %
18/02/2022	APIs	100.00 %	0.00 %
19/02/2022	APIs	100.00 %	0.00 %
20/02/2022	APIs	100.00 %	0.00 %
21/02/2022	APIs	100.00 %	0.00 %
22/02/2022	APIs	100.00 %	0.00 %
23/02/2022	APIs	100.00 %	0.00 %
24/02/2022	APIs	100.00 %	0.00 %
25/02/2022	APIs	100.00 %	0.00 %
26/02/2022	APIs	100.00 %	0.00 %
27/02/2022	APIs	100.00 %	0.00 %
28/02/2022	APIs	100.00 %	0.00 %
01/03/2022	APIs	100.00 %	0.00 %
02/03/2022	APIs	100.00 %	0.00 %
03/03/2022	APIs	100.00 %	0.00 %
04/03/2022	APIs	100.00 %	0.00 %
05/03/2022	APIs	100.00 %	0.00 %
06/03/2022	APIs	100.00 %	0.00 %
07/03/2022	APIs	100.00 %	0.00 %
08/03/2022	APIs	100.00 %	0.00 %
09/03/2022	APIs	100.00 %	0.00 %
10/03/2022	APIs	100.00 %	0.00 %
11/03/2022	APIs	100.00 %	0.00 %
12/03/2022	APIs	100.00 %	0.00 %
13/03/2022	APIs	100.00 %	0.00 %
14/03/2022	APIs	100.00 %	0.00 %
15/03/2022	APIs	100.00 %	0.00 %
16/03/2022	APIs	100.00 %	0.00 %
17/03/2022	APIs	100.00 %	0.00 %
18/03/2022	APIs	100.00 %	0.00 %
19/03/2022	APIs	100.00 %	0.00 %
20/03/2022	APIs	100.00 %	0.00 %
21/03/2022	APIs	100.00 %	0.00 %
22/03/2022	APIs	100.00 %	0.00 %
23/03/2022	APIs	100.00 %	0.00 %
24/03/2022	APIs	100.00 %	0.00 %
25/03/2022	APIs	100.00 %	0.00 %
26/03/2022	APIs	100.00 %	0.00 %
27/03/2022	APIs	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
28/03/2022	APIs	100.00 %	0.00 %
29/03/2022	APIs	100.00 %	0.00 %
30/03/2022	APIs	100.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates data with regards to the Error Response Rate, which is returned to an authorized TPP (Third Party Provider) requesting, either to initiate a payment, or access to account information, on behalf of a customer.

Report Period: 01/01/2022 - 31/03/2022

Date	Error rate (%)
01/01/2022	0.00 %
02/01/2022	0.00 %
03/01/2022	0.00 %
04/01/2022	0.00 %
05/01/2022	0.00 %
06/01/2022	0.00 %
07/01/2022	0.00 %
08/01/2022	0.00 %
09/01/2022	0.00 %
10/01/2022	0.00 %
11/01/2022	0.00 %
12/01/2022	0.00 %
13/01/2022	0.00 %
14/01/2022	0.00 %
15/01/2022	0.00 %
16/01/2022	0.00 %
17/01/2022	0.00 %
18/01/2022	0.00 %
19/01/2022	0.00 %
20/01/2022	0.00 %
21/01/2022	0.00 %
22/01/2022	0.00 %
23/01/2022	0.00 %
24/01/2022	0.00 %
25/01/2022	0.00 %
26/01/2022	0.00 %
27/01/2022	0.00 %
28/01/2022	0.00 %
29/01/2022	0.00 %
30/01/2022	0.00 %
31/01/2022	0.00 %
01/02/2022	0.00 %
02/02/2022	0.00 %
03/02/2022	0.00 %
04/02/2022	0.00 %
05/02/2022	0.00 %
06/02/2022	0.00 %
07/02/2022	0.00 %
08/02/2022	0.00 %
09/02/2022	0.00 %

Date	Error rate (%)
10/02/2022	0.00 %
11/02/2022	0.00 %
12/02/2022	0.00 %
13/02/2022	0.00 %
14/02/2022	0.00 %
15/02/2022	0.00 %
16/02/2022	0.00 %
17/02/2022	0.00 %
18/02/2022	0.00 %
19/02/2022	0.00 %
20/02/2022	0.00 %
21/02/2022	0.00 %
22/02/2022	0.00 %
23/02/2022	0.00 %
24/02/2022	0.00 %
25/02/2022	0.00 %
26/02/2022	0.00 %
27/02/2022	0.00 %
28/02/2022	0.00 %
01/03/2022	0.00 %
02/03/2022	0.00 %
03/03/2022	0.00 %
04/03/2022	0.00 %
05/03/2022	0.00 %
06/03/2022	0.00 %
07/03/2022	0.00 %
08/03/2022	0.00 %
09/03/2022	0.00 %
10/03/2022	0.00 %
11/03/2022	0.00 %
12/03/2022	0.00 %
13/03/2022	0.00 %
14/03/2022	0.00 %
15/03/2022	0.00 %
16/03/2022	0.00 %
17/03/2022	0.00 %
18/03/2022	0.00 %
19/03/2022	0.00 %
20/03/2022	0.00 %
21/03/2022	0.00 %
22/03/2022	0.00 %
23/03/2022	0.00 %
24/03/2022	0.00 %
25/03/2022	0.00 %
26/03/2022	0.00 %
27/03/2022	0.00 %
28/03/2022	0.00 %

Date	Error rate (%)
29/03/2022	0.00 %
30/03/2022	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

CALCULATIONS

The table below presents calculation of statistics guidelines provided by the EBA (Source: <https://www.openbanking.org.uk/wp-content/uploads/Operational-Guidelines.pdf>)

ELEMENTS	CALCULATIONS
The uptime of the system	100% minus the total percentage downtime for each day
The downtime of the system	The total time in seconds for each day when any element of the PSU interface is not accessible by the PSU in the process of accessing their PSD2 in-scope account, and in order to access PSD2 functionality. This should be divided by 86,400 (the number of seconds in 24 hours) and expressed as a percentage. PSU accounts which have been blocked by the ASPSP should not be counted as downtime, as it is the downtime of the service, and not the individual PSU's access, which is relevant here.
PISP response time	The average time taken in milliseconds from when a PSU clicks on a button or link to initiate a payment (i.e. after they have supplied all details and clicked "confirm payment") to when the PSU receives either a confirmation screen or error message to confirm the status of the payment initiation. This should be the average for all PSU payments initiated each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
AISP response time:	The average time taken in milliseconds from when a logged in (i.e. authenticated) PSU clicks on a button or link to access any PSD2 in-scope payment account information on their account (e.g. list of accounts, balance for an account, page/screen of transactions) to when the page/screen displaying this information has fully loaded. Where this information is displayed immediately and automatically after login, this time should be measured from when the ASPSP has accepted the last factor of the PSU's authentication (i.e. the load time of the first page/screen after authentication is complete). This should be the average for all pages/screens loaded each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
Confirmation of Funds response time:	The daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' confirmation in accordance with Article 65(3) of PSD2 and Article 36(1)(c) of the RTS
Error response rate:	The daily error response rate – calculated as the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs, AISPs and CBPIIs in accordance with Article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs, PISPs and CBPIIs in the same day

ABBREVIATIONS

ABBREVIATIONS	MEANING
AISP	Account Information Service Provider
ASPSP	Account Servicing Payment Service Provider
CBPII	Card-Based Payment Instruments Issuer
EBA	European Banking Authority
OBIE	Open Banking Implementation Entity
PISP	Payment Initiation Service Provider
PSD2	Payment Services Directive 2
RTS	Regulatory Technical Standards
TPP	Third Party Provider