



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/01/2024 - 31/03/2024

General Information

Based on the EBA's (European Banking Authority) Guidelines, cdbbank provides daily statistics on a quarterly basis with regards to the availability and performance of API and eBanking interfaces.

The purpose of this publication of statistics is to enable 'like for like' comparison, regarding the availability and performance of each of the interfaces made available by the ASPSP (Account Servicing Payments Service Provider) - i.e. key performance indicators with regards to initiation of a payment transactions, account information and/or the transactions history.

Summary of Quarterly Statistics

Availability

The Bank's interfaces are considered to be available if they are responding to all valid requests, without error messages, and returning the data required. This section provides information regarding the quarterly average uptime and downtime of the Bank's API and eBanking interfaces.

Quarterly Statistics

Uptime (%)	1	2	3
	January	February	March
APIs	100.00 %	99.55 %	99.58 %
eBanking	100.00 %	99.55 %	99.58 %

Downtime (%)	1	2	3
	January	February	March
APIs	0.00 %	0.45 %	0.42 %
eBanking	0.00 %	0.45 %	0.42 %

Performance

Based on EBA's Guidelines, cdbbank provides statistics regarding the performance of API Banking and eBanking interfaces.

This section provides quarterly average statistics of the Bank's API and eBanking interfaces, with regards to the Error Response rate and to the response times to PISP (Payment Initiation Service Provider), AISP (Account Initiation Service Provider), and CoF (Confirmation of Funds).



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Quarterly Statistics

AISP Response time (ms)		1	2	3
		January	February	March
APIs		0	0	0
eBanking		8351	7415	7386

PISP Response time (ms)		1	2	3
		January	February	March
APIs		0	0	0
eBanking		1143	1217	1142

CoF Response time (ms)		1	2	3
		January	February	March
APIs		0	0	0

Error Rate (%)		1	2	3
		January	February	March
APIs		0.00 %	0.00 %	0.00 %

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Performance KPIs in terms of average response time in milliseconds of PSD2 dedicated interface and Bank's eBanking application for last quarter

The table below illustrates the daily average response times (in milliseconds) required, for the Bank's API and eBanking interfaces, to serve account information requests (i.e. account details, balance overview, transaction history) and/or payment initiation requests (i.e. payment transaction).

The last column of the table below illustrates data with regards to the response time needed to provide the CBPII (Card-Based Payment Instrument Issuer) or the PISP (Payment Initiation Service Provider) with a 'yes/no' confirmation, over the respective reporting period.

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
01/01/2024	0	147	0	693	0	666	0	1185	0
02/01/2024	0	221	0	1272	0	5977	0	1076	0
03/01/2024	0	219	0	1744	0	3488	0	1112	0
04/01/2024	0	218	0	1546	0	2576	0	1047	0
05/01/2024	0	184	0	1556	0	2753	0	997	0
06/01/2024	0	169	0	684	0	1317	0	1253	0
07/01/2024	0	340	0	815	0	1121	0	1060	0
08/01/2024	0	173	0	1511	0	6585	0	971	0
09/01/2024	0	178	0	1380	0	5214	0	961	0
10/01/2024	0	185	0	1504	0	4526	0	950	0
11/01/2024	0	191	0	1669	0	3369	0	1044	0
12/01/2024	0	267	0	1464	0	3273	0	921	0
13/01/2024	0	514	0	556	0	858	0	1162	0
14/01/2024	0	240	0	795	0	1735	0	1478	0
15/01/2024	0	258	0	1679	0	7547	0	1170	0
16/01/2024	0	219	0	1716	0	4668	0	1071	0
17/01/2024	0	178	0	1788	0	4269	0	1025	0
18/01/2024	0	187	0	1674	0	4319	0	998	0
19/01/2024	0	195	0	1831	0	4460	0	928	0
20/01/2024	0	199	0	808	0	2566	0	1030	0
21/01/2024	0	242	0	781	0	852	0	1110	0
22/01/2024	0	176	0	1571	0	3469	0	1031	0
23/01/2024	0	201	0	1826	0	4116	0	971	0
24/01/2024	0	204	0	1641	0	3282	0	1054	0
25/01/2024	0	208	0	1803	0	4907	0	1042	0
26/01/2024	0	181	0	1424	0	2704	0	1103	0
27/01/2024	0	198	0	655	0	762	0	1120	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
28/01/2024	0	255	0	1247	0	1068	0	1047	0
29/01/2024	0	239	0	1485	0	5293	0	1135	0
30/01/2024	0	189	0	1699	0	5389	0	1045	0
31/01/2024	0	163	0	1683	0	3985	0	1053	0
01/02/2024	0	178	0	2238	0	4456	0	1061	0
02/02/2024	0	222	0	2026	0	3506	0	1079	0
03/02/2024	0	262	0	782	0	780	0	1209	0
04/02/2024	0	231	0	957	0	785	0	1457	0
05/02/2024	0	265	0	1878	0	4686	0	1134	0
06/02/2024	0	196	0	1679	0	3102	0	1056	0
07/02/2024	0	184	0	1788	0	4073	0	1088	0
08/02/2024	0	196	0	1781	0	2514	0	1177	0
09/02/2024	0	197	0	1782	0	3095	0	936	0
10/02/2024	0	186	0	593	0	798	0	1096	0
11/02/2024	0	279	0	733	0	965	0	944	0
12/02/2024	0	238	0	1893	0	2430	0	1006	0
13/02/2024	0	186	0	1645	0	2862	0	975	0
14/02/2024	0	190	0	1850	0	5063	0	1195	0
15/02/2024	0	152	0	1839	0	3083	0	1100	0
16/02/2024	0	197	0	1696	0	3560	0	975	0
17/02/2024	0	391	0	792	0	732	0	1079	0
18/02/2024	0	297	0	859	0	899	0	914	0
19/02/2024	0	235	0	2020	0	5406	0	1082	0
20/02/2024	0	172	0	1758	0	3503	0	988	0
21/02/2024	0	188	0	1734	0	3288	0	1171	0
22/02/2024	0	199	0	1771	0	3691	0	1016	0
23/02/2024	0	178	0	2127	0	4043	0	951	0
24/02/2024	0	232	0	711	0	704	0	1124	0
25/02/2024	0	410	0	818	0	932	0	1171	0
26/02/2024	0	169	0	1774	0	4207	0	1003	0
27/02/2024	0	199	0	1841	0	3899	0	1100	0
28/02/2024	0	190	0	2034	0	5293	0	1027	0
29/02/2024	0	174	0	2102	0	4398	0	1032	0
01/03/2024	0	203	0	1953	0	6007	0	946	0
02/03/2024	0	231	0	872	0	786	0	1100	0
03/03/2024	0	258	0	782	0	1018	0	1147	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
04/03/2024	0	205	0	1866	0	4065	0	1040	0
05/03/2024	0	199	0	1965	0	3399	0	1084	0
06/03/2024	0	202	0	1927	0	3516	0	1039	0
07/03/2024	0	225	0	1882	0	3393	0	1056	0
08/03/2024	0	194	0	2173	0	3261	0	927	0
09/03/2024	0	219	0	707	0	806	0	1207	0
10/03/2024	0	184	0	610	0	1457	0	992	0
11/03/2024	0	243	0	2033	0	6926	0	1094	0
12/03/2024	0	185	0	1747	0	4940	0	963	0
13/03/2024	0	275	0	2812	0	5371	0	987	0
14/03/2024	0	208	0	2527	0	3317	0	1059	0
15/03/2024	0	224	0	2434	0	2520	0	988	0
16/03/2024	0	246	0	810	0	1046	0	1094	0
17/03/2024	0	375	0	662	0	764	0	1360	0
18/03/2024	0	122	0	743	0	912	0	1121	0
19/03/2024	0	189	0	1866	0	6889	0	1007	0
20/03/2024	0	172	0	1344	0	3410	0	999	0
21/03/2024	0	187	0	1454	0	3394	0	941	0
22/03/2024	0	182	0	1322	0	2339	0	1147	0
23/03/2024	0	92	0	519	0	873	0	1009	0
24/03/2024	0	161	0	485	0	552	0	1065	0
25/03/2024	0	142	0	618	0	1307	0	1179	0
26/03/2024	0	168	0	1353	0	3880	0	1030	0
27/03/2024	0	183	0	1409	0	2939	0	1045	0
28/03/2024	0	176	0	1539	0	3128	0	1039	0
29/03/2024	0	183	0	1432	0	2393	0	976	0
30/03/2024	0	282	0	799	0	655	0	1049	0
31/03/2024		264		668		792		1457	

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Report Start Date: 01/01/2024

Report End Date: 31/03/2024

Bank's dedicated interface detailed API call results					
Date	Service	APITYPE	Endpoint name	Version	Average Response time (ms)

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
01/01/2024	AISP	eBanking Account Details	147
01/01/2024	AISP	eBanking Balance Overview	693
01/01/2024	AISP	eBanking Transaction History	666
01/01/2024	PISP	eBanking Payment	1185
02/01/2024	AISP	eBanking Account Details	221
02/01/2024	AISP	eBanking Balance Overview	1272
02/01/2024	AISP	eBanking Transaction History	5977
02/01/2024	PISP	eBanking Payment	1076
03/01/2024	AISP	eBanking Account Details	219
03/01/2024	AISP	eBanking Balance Overview	1744
03/01/2024	AISP	eBanking Transaction History	3488
03/01/2024	PISP	eBanking Payment	1112
04/01/2024	AISP	eBanking Account Details	218
04/01/2024	AISP	eBanking Balance Overview	1546
04/01/2024	AISP	eBanking Transaction History	2576
04/01/2024	PISP	eBanking Payment	1047
05/01/2024	AISP	eBanking Account Details	184
05/01/2024	AISP	eBanking Balance Overview	1556
05/01/2024	AISP	eBanking Transaction History	2753
05/01/2024	PISP	eBanking Payment	997
06/01/2024	AISP	eBanking Account Details	169

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/01/2024	AISP	eBanking Balance Overview	684
06/01/2024	AISP	eBanking Transaction History	1317
06/01/2024	PISP	eBanking Payment	1253
07/01/2024	AISP	eBanking Account Details	340
07/01/2024	AISP	eBanking Balance Overview	815
07/01/2024	AISP	eBanking Transaction History	1121
07/01/2024	PISP	eBanking Payment	1060
08/01/2024	AISP	eBanking Account Details	173
08/01/2024	AISP	eBanking Balance Overview	1511
08/01/2024	AISP	eBanking Transaction History	6585
08/01/2024	PISP	eBanking Payment	971
09/01/2024	AISP	eBanking Account Details	178
09/01/2024	AISP	eBanking Balance Overview	1380
09/01/2024	AISP	eBanking Transaction History	5214
09/01/2024	PISP	eBanking Payment	961
10/01/2024	AISP	eBanking Account Details	185
10/01/2024	AISP	eBanking Balance Overview	1504
10/01/2024	AISP	eBanking Transaction History	4526
10/01/2024	PISP	eBanking Payment	950
11/01/2024	AISP	eBanking Account Details	191
11/01/2024	AISP	eBanking Balance Overview	1669
11/01/2024	AISP	eBanking Transaction History	3369
11/01/2024	PISP	eBanking Payment	1044
12/01/2024	AISP	eBanking Account Details	267
12/01/2024	AISP	eBanking Balance Overview	1464
12/01/2024	AISP	eBanking Transaction History	3273
12/01/2024	PISP	eBanking Payment	921
13/01/2024	AISP	eBanking Account Details	514
13/01/2024	AISP	eBanking Balance Overview	556
13/01/2024	AISP	eBanking Transaction History	858

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/01/2024	PISP	eBanking Payment	1162
14/01/2024	AISP	eBanking Account Details	240
14/01/2024	AISP	eBanking Balance Overview	795
14/01/2024	AISP	eBanking Transaction History	1735
14/01/2024	PISP	eBanking Payment	1478
15/01/2024	AISP	eBanking Account Details	258
15/01/2024	AISP	eBanking Balance Overview	1679
15/01/2024	AISP	eBanking Transaction History	7547
15/01/2024	PISP	eBanking Payment	1170
16/01/2024	AISP	eBanking Account Details	219
16/01/2024	AISP	eBanking Balance Overview	1716
16/01/2024	AISP	eBanking Transaction History	4668
16/01/2024	PISP	eBanking Payment	1071
17/01/2024	AISP	eBanking Account Details	178
17/01/2024	AISP	eBanking Balance Overview	1788
17/01/2024	AISP	eBanking Transaction History	4269
17/01/2024	PISP	eBanking Payment	1025
18/01/2024	AISP	eBanking Account Details	187
18/01/2024	AISP	eBanking Balance Overview	1674
18/01/2024	AISP	eBanking Transaction History	4319
18/01/2024	PISP	eBanking Payment	998
19/01/2024	AISP	eBanking Account Details	195
19/01/2024	AISP	eBanking Balance Overview	1831
19/01/2024	AISP	eBanking Transaction History	4460
19/01/2024	PISP	eBanking Payment	928
20/01/2024	AISP	eBanking Account Details	199
20/01/2024	AISP	eBanking Balance Overview	808
20/01/2024	AISP	eBanking Transaction History	2566
20/01/2024	PISP	eBanking Payment	1030
21/01/2024	AISP	eBanking Account Details	242

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/01/2024	AISP	eBanking Balance Overview	781
21/01/2024	AISP	eBanking Transaction History	852
21/01/2024	PISP	eBanking Payment	1110
22/01/2024	AISP	eBanking Account Details	176
22/01/2024	AISP	eBanking Balance Overview	1571
22/01/2024	AISP	eBanking Transaction History	3469
22/01/2024	PISP	eBanking Payment	1031
23/01/2024	AISP	eBanking Account Details	201
23/01/2024	AISP	eBanking Balance Overview	1826
23/01/2024	AISP	eBanking Transaction History	4116
23/01/2024	PISP	eBanking Payment	971
24/01/2024	AISP	eBanking Account Details	204
24/01/2024	AISP	eBanking Balance Overview	1641
24/01/2024	AISP	eBanking Transaction History	3282
24/01/2024	PISP	eBanking Payment	1054
25/01/2024	AISP	eBanking Account Details	208
25/01/2024	AISP	eBanking Balance Overview	1803
25/01/2024	AISP	eBanking Transaction History	4907
25/01/2024	PISP	eBanking Payment	1042
26/01/2024	AISP	eBanking Account Details	181
26/01/2024	AISP	eBanking Balance Overview	1424
26/01/2024	AISP	eBanking Transaction History	2704
26/01/2024	PISP	eBanking Payment	1103
27/01/2024	AISP	eBanking Account Details	198
27/01/2024	AISP	eBanking Balance Overview	655
27/01/2024	AISP	eBanking Transaction History	762
27/01/2024	PISP	eBanking Payment	1120
28/01/2024	AISP	eBanking Account Details	255
28/01/2024	AISP	eBanking Balance Overview	1247
28/01/2024	AISP	eBanking Transaction History	1068

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/01/2024	PISP	eBanking Payment	1047
29/01/2024	AISP	eBanking Account Details	239
29/01/2024	AISP	eBanking Balance Overview	1485
29/01/2024	AISP	eBanking Transaction History	5293
29/01/2024	PISP	eBanking Payment	1135
30/01/2024	AISP	eBanking Account Details	189
30/01/2024	AISP	eBanking Balance Overview	1699
30/01/2024	AISP	eBanking Transaction History	5389
30/01/2024	PISP	eBanking Payment	1045
31/01/2024	AISP	eBanking Account Details	163
31/01/2024	AISP	eBanking Balance Overview	1683
31/01/2024	AISP	eBanking Transaction History	3985
31/01/2024	PISP	eBanking Payment	1053
01/02/2024	AISP	eBanking Account Details	178
01/02/2024	AISP	eBanking Balance Overview	2238
01/02/2024	AISP	eBanking Transaction History	4456
01/02/2024	PISP	eBanking Payment	1061
02/02/2024	AISP	eBanking Account Details	222
02/02/2024	AISP	eBanking Balance Overview	2026
02/02/2024	AISP	eBanking Transaction History	3506
02/02/2024	PISP	eBanking Payment	1079
03/02/2024	AISP	eBanking Account Details	262
03/02/2024	AISP	eBanking Balance Overview	782
03/02/2024	AISP	eBanking Transaction History	780
03/02/2024	PISP	eBanking Payment	1209
04/02/2024	AISP	eBanking Account Details	231
04/02/2024	AISP	eBanking Balance Overview	957
04/02/2024	AISP	eBanking Transaction History	785
04/02/2024	PISP	eBanking Payment	1457
05/02/2024	AISP	eBanking Account Details	265

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
05/02/2024	AISP	eBanking Balance Overview	1878
05/02/2024	AISP	eBanking Transaction History	4686
05/02/2024	PISP	eBanking Payment	1134
06/02/2024	AISP	eBanking Account Details	196
06/02/2024	AISP	eBanking Balance Overview	1679
06/02/2024	AISP	eBanking Transaction History	3102
06/02/2024	PISP	eBanking Payment	1056
07/02/2024	AISP	eBanking Account Details	184
07/02/2024	AISP	eBanking Balance Overview	1788
07/02/2024	AISP	eBanking Transaction History	4073
07/02/2024	PISP	eBanking Payment	1088
08/02/2024	AISP	eBanking Account Details	196
08/02/2024	AISP	eBanking Balance Overview	1781
08/02/2024	AISP	eBanking Transaction History	2514
08/02/2024	PISP	eBanking Payment	1177
09/02/2024	AISP	eBanking Account Details	197
09/02/2024	AISP	eBanking Balance Overview	1782
09/02/2024	AISP	eBanking Transaction History	3095
09/02/2024	PISP	eBanking Payment	936
10/02/2024	AISP	eBanking Account Details	186
10/02/2024	AISP	eBanking Balance Overview	593
10/02/2024	AISP	eBanking Transaction History	798
10/02/2024	PISP	eBanking Payment	1096
11/02/2024	AISP	eBanking Account Details	279
11/02/2024	AISP	eBanking Balance Overview	733
11/02/2024	AISP	eBanking Transaction History	965
11/02/2024	PISP	eBanking Payment	944
12/02/2024	AISP	eBanking Account Details	238
12/02/2024	AISP	eBanking Balance Overview	1893
12/02/2024	AISP	eBanking Transaction History	2430

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
12/02/2024	PISP	eBanking Payment	1006
13/02/2024	AISP	eBanking Account Details	186
13/02/2024	AISP	eBanking Balance Overview	1645
13/02/2024	AISP	eBanking Transaction History	2862
13/02/2024	PISP	eBanking Payment	975
14/02/2024	AISP	eBanking Account Details	190
14/02/2024	AISP	eBanking Balance Overview	1850
14/02/2024	AISP	eBanking Transaction History	5063
14/02/2024	PISP	eBanking Payment	1195
15/02/2024	AISP	eBanking Account Details	152
15/02/2024	AISP	eBanking Balance Overview	1839
15/02/2024	AISP	eBanking Transaction History	3083
15/02/2024	PISP	eBanking Payment	1100
16/02/2024	AISP	eBanking Account Details	197
16/02/2024	AISP	eBanking Balance Overview	1696
16/02/2024	AISP	eBanking Transaction History	3560
16/02/2024	PISP	eBanking Payment	975
17/02/2024	AISP	eBanking Account Details	391
17/02/2024	AISP	eBanking Balance Overview	792
17/02/2024	AISP	eBanking Transaction History	732
17/02/2024	PISP	eBanking Payment	1079
18/02/2024	AISP	eBanking Account Details	297
18/02/2024	AISP	eBanking Balance Overview	859
18/02/2024	AISP	eBanking Transaction History	899
18/02/2024	PISP	eBanking Payment	914
19/02/2024	AISP	eBanking Account Details	235
19/02/2024	AISP	eBanking Balance Overview	2020
19/02/2024	AISP	eBanking Transaction History	5406
19/02/2024	PISP	eBanking Payment	1082
20/02/2024	AISP	eBanking Account Details	172

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
20/02/2024	AISP	eBanking Balance Overview	1758
20/02/2024	AISP	eBanking Transaction History	3503
20/02/2024	PISP	eBanking Payment	988
21/02/2024	AISP	eBanking Account Details	188
21/02/2024	AISP	eBanking Balance Overview	1734
21/02/2024	AISP	eBanking Transaction History	3288
21/02/2024	PISP	eBanking Payment	1171
22/02/2024	AISP	eBanking Account Details	199
22/02/2024	AISP	eBanking Balance Overview	1771
22/02/2024	AISP	eBanking Transaction History	3691
22/02/2024	PISP	eBanking Payment	1016
23/02/2024	AISP	eBanking Account Details	178
23/02/2024	AISP	eBanking Balance Overview	2127
23/02/2024	AISP	eBanking Transaction History	4043
23/02/2024	PISP	eBanking Payment	951
24/02/2024	AISP	eBanking Account Details	232
24/02/2024	AISP	eBanking Balance Overview	711
24/02/2024	AISP	eBanking Transaction History	704
24/02/2024	PISP	eBanking Payment	1124
25/02/2024	AISP	eBanking Account Details	410
25/02/2024	AISP	eBanking Balance Overview	818
25/02/2024	AISP	eBanking Transaction History	932
25/02/2024	PISP	eBanking Payment	1171
26/02/2024	AISP	eBanking Account Details	169
26/02/2024	AISP	eBanking Balance Overview	1774
26/02/2024	AISP	eBanking Transaction History	4207
26/02/2024	PISP	eBanking Payment	1003
27/02/2024	AISP	eBanking Account Details	199
27/02/2024	AISP	eBanking Balance Overview	1841
27/02/2024	AISP	eBanking Transaction History	3899

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
27/02/2024	PISP	eBanking Payment	1100
28/02/2024	AISP	eBanking Account Details	190
28/02/2024	AISP	eBanking Balance Overview	2034
28/02/2024	AISP	eBanking Transaction History	5293
28/02/2024	PISP	eBanking Payment	1027
29/02/2024	AISP	eBanking Account Details	174
29/02/2024	AISP	eBanking Balance Overview	2102
29/02/2024	AISP	eBanking Transaction History	4398
29/02/2024	PISP	eBanking Payment	1032
01/03/2024	AISP	eBanking Account Details	203
01/03/2024	AISP	eBanking Balance Overview	1953
01/03/2024	AISP	eBanking Transaction History	6007
01/03/2024	PISP	eBanking Payment	946
02/03/2024	AISP	eBanking Account Details	231
02/03/2024	AISP	eBanking Balance Overview	872
02/03/2024	AISP	eBanking Transaction History	786
02/03/2024	PISP	eBanking Payment	1100
03/03/2024	AISP	eBanking Account Details	258
03/03/2024	AISP	eBanking Balance Overview	782
03/03/2024	AISP	eBanking Transaction History	1018
03/03/2024	PISP	eBanking Payment	1147
04/03/2024	AISP	eBanking Account Details	205
04/03/2024	AISP	eBanking Balance Overview	1866
04/03/2024	AISP	eBanking Transaction History	4065
04/03/2024	PISP	eBanking Payment	1040
05/03/2024	AISP	eBanking Account Details	199
05/03/2024	AISP	eBanking Balance Overview	1965
05/03/2024	AISP	eBanking Transaction History	3399
05/03/2024	PISP	eBanking Payment	1084
06/03/2024	AISP	eBanking Account Details	202

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/03/2024	AISP	eBanking Balance Overview	1927
06/03/2024	AISP	eBanking Transaction History	3516
06/03/2024	PISP	eBanking Payment	1039
07/03/2024	AISP	eBanking Account Details	225
07/03/2024	AISP	eBanking Balance Overview	1882
07/03/2024	AISP	eBanking Transaction History	3393
07/03/2024	PISP	eBanking Payment	1056
08/03/2024	AISP	eBanking Account Details	194
08/03/2024	AISP	eBanking Balance Overview	2173
08/03/2024	AISP	eBanking Transaction History	3261
08/03/2024	PISP	eBanking Payment	927
09/03/2024	AISP	eBanking Account Details	219
09/03/2024	AISP	eBanking Balance Overview	707
09/03/2024	AISP	eBanking Transaction History	806
09/03/2024	PISP	eBanking Payment	1207
10/03/2024	AISP	eBanking Account Details	184
10/03/2024	AISP	eBanking Balance Overview	610
10/03/2024	AISP	eBanking Transaction History	1457
10/03/2024	PISP	eBanking Payment	992
11/03/2024	AISP	eBanking Account Details	243
11/03/2024	AISP	eBanking Balance Overview	2033
11/03/2024	AISP	eBanking Transaction History	6926
11/03/2024	PISP	eBanking Payment	1094
12/03/2024	AISP	eBanking Account Details	185
12/03/2024	AISP	eBanking Balance Overview	1747
12/03/2024	AISP	eBanking Transaction History	4940
12/03/2024	PISP	eBanking Payment	963
13/03/2024	AISP	eBanking Account Details	275
13/03/2024	AISP	eBanking Balance Overview	2812
13/03/2024	AISP	eBanking Transaction History	5371

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/03/2024	PISP	eBanking Payment	987
14/03/2024	AISP	eBanking Account Details	208
14/03/2024	AISP	eBanking Balance Overview	2527
14/03/2024	AISP	eBanking Transaction History	3317
14/03/2024	PISP	eBanking Payment	1059
15/03/2024	AISP	eBanking Account Details	224
15/03/2024	AISP	eBanking Balance Overview	2434
15/03/2024	AISP	eBanking Transaction History	2520
15/03/2024	PISP	eBanking Payment	988
16/03/2024	AISP	eBanking Account Details	246
16/03/2024	AISP	eBanking Balance Overview	810
16/03/2024	AISP	eBanking Transaction History	1046
16/03/2024	PISP	eBanking Payment	1094
17/03/2024	AISP	eBanking Account Details	375
17/03/2024	AISP	eBanking Balance Overview	662
17/03/2024	AISP	eBanking Transaction History	764
17/03/2024	PISP	eBanking Payment	1360
18/03/2024	AISP	eBanking Account Details	122
18/03/2024	AISP	eBanking Balance Overview	743
18/03/2024	AISP	eBanking Transaction History	912
18/03/2024	PISP	eBanking Payment	1121
19/03/2024	AISP	eBanking Account Details	189
19/03/2024	AISP	eBanking Balance Overview	1866
19/03/2024	AISP	eBanking Transaction History	6889
19/03/2024	PISP	eBanking Payment	1007
20/03/2024	AISP	eBanking Account Details	172
20/03/2024	AISP	eBanking Balance Overview	1344
20/03/2024	AISP	eBanking Transaction History	3410
20/03/2024	PISP	eBanking Payment	999
21/03/2024	AISP	eBanking Account Details	187

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/03/2024	AISP	eBanking Balance Overview	1454
21/03/2024	AISP	eBanking Transaction History	3394
21/03/2024	PISP	eBanking Payment	941
22/03/2024	AISP	eBanking Account Details	182
22/03/2024	AISP	eBanking Balance Overview	1322
22/03/2024	AISP	eBanking Transaction History	2339
22/03/2024	PISP	eBanking Payment	1147
23/03/2024	AISP	eBanking Account Details	92
23/03/2024	AISP	eBanking Balance Overview	519
23/03/2024	AISP	eBanking Transaction History	873
23/03/2024	PISP	eBanking Payment	1009
24/03/2024	AISP	eBanking Account Details	161
24/03/2024	AISP	eBanking Balance Overview	485
24/03/2024	AISP	eBanking Transaction History	552
24/03/2024	PISP	eBanking Payment	1065
25/03/2024	AISP	eBanking Account Details	142
25/03/2024	AISP	eBanking Balance Overview	618
25/03/2024	AISP	eBanking Transaction History	1307
25/03/2024	PISP	eBanking Payment	1179
26/03/2024	AISP	eBanking Account Details	168
26/03/2024	AISP	eBanking Balance Overview	1353
26/03/2024	AISP	eBanking Transaction History	3880
26/03/2024	PISP	eBanking Payment	1030
27/03/2024	AISP	eBanking Account Details	183
27/03/2024	AISP	eBanking Balance Overview	1409
27/03/2024	AISP	eBanking Transaction History	2939
27/03/2024	PISP	eBanking Payment	1045
28/03/2024	AISP	eBanking Account Details	176
28/03/2024	AISP	eBanking Balance Overview	1539
28/03/2024	AISP	eBanking Transaction History	3128

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/03/2024	PISP	eBanking Payment	1039
29/03/2024	AISP	eBanking Account Details	183
29/03/2024	AISP	eBanking Balance Overview	1432
29/03/2024	AISP	eBanking Transaction History	2393
29/03/2024	PISP	eBanking Payment	976
30/03/2024	AISP	eBanking Account Details	282
30/03/2024	AISP	eBanking Balance Overview	799
30/03/2024	AISP	eBanking Transaction History	655
30/03/2024	PISP	eBanking Payment	1049
31/03/2024	AISP	eBanking Account Details	264
31/03/2024	AISP	eBanking Balance Overview	668
31/03/2024	AISP	eBanking Transaction History	792
31/03/2024	PISP	eBanking Payment	1457

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates information regarding the availability of the Bank's API and eBanking interfaces, over the respective reporting period.

Report Period: 01/01/2024 - 31/03/2024

Payments services user interface daily availability				Bank's dedicated interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)	Date	Service	Uptime (%)	Downtime (%)
01/01/2024	eBanking	100.00 %	0.00 %	01/01/2024	APIs	100.00 %	0.00 %
02/01/2024	eBanking	100.00 %	0.00 %	02/01/2024	APIs	100.00 %	0.00 %
03/01/2024	eBanking	100.00 %	0.00 %	03/01/2024	APIs	100.00 %	0.00 %
04/01/2024	eBanking	100.00 %	0.00 %	04/01/2024	APIs	100.00 %	0.00 %
05/01/2024	eBanking	100.00 %	0.00 %	05/01/2024	APIs	100.00 %	0.00 %
06/01/2024	eBanking	100.00 %	0.00 %	06/01/2024	APIs	100.00 %	0.00 %
07/01/2024	eBanking	100.00 %	0.00 %	07/01/2024	APIs	100.00 %	0.00 %
08/01/2024	eBanking	100.00 %	0.00 %	08/01/2024	APIs	100.00 %	0.00 %
09/01/2024	eBanking	100.00 %	0.00 %	09/01/2024	APIs	100.00 %	0.00 %
10/01/2024	eBanking	100.00 %	0.00 %	10/01/2024	APIs	100.00 %	0.00 %
11/01/2024	eBanking	100.00 %	0.00 %	11/01/2024	APIs	100.00 %	0.00 %
12/01/2024	eBanking	100.00 %	0.00 %	12/01/2024	APIs	100.00 %	0.00 %
13/01/2024	eBanking	100.00 %	0.00 %	13/01/2024	APIs	100.00 %	0.00 %
14/01/2024	eBanking	100.00 %	0.00 %	14/01/2024	APIs	100.00 %	0.00 %
15/01/2024	eBanking	100.00 %	0.00 %	15/01/2024	APIs	100.00 %	0.00 %
16/01/2024	eBanking	100.00 %	0.00 %	16/01/2024	APIs	100.00 %	0.00 %
17/01/2024	eBanking	100.00 %	0.00 %	17/01/2024	APIs	100.00 %	0.00 %
18/01/2024	eBanking	100.00 %	0.00 %	18/01/2024	APIs	100.00 %	0.00 %
19/01/2024	eBanking	100.00 %	0.00 %	19/01/2024	APIs	100.00 %	0.00 %
20/01/2024	eBanking	100.00 %	0.00 %	20/01/2024	APIs	100.00 %	0.00 %
21/01/2024	eBanking	100.00 %	0.00 %	21/01/2024	APIs	100.00 %	0.00 %
22/01/2024	eBanking	100.00 %	0.00 %	22/01/2024	APIs	100.00 %	0.00 %
23/01/2024	eBanking	100.00 %	0.00 %	23/01/2024	APIs	100.00 %	0.00 %
24/01/2024	eBanking	100.00 %	0.00 %	24/01/2024	APIs	100.00 %	0.00 %
25/01/2024	eBanking	100.00 %	0.00 %	25/01/2024	APIs	100.00 %	0.00 %
26/01/2024	eBanking	100.00 %	0.00 %	26/01/2024	APIs	100.00 %	0.00 %
27/01/2024	eBanking	100.00 %	0.00 %	27/01/2024	APIs	100.00 %	0.00 %
28/01/2024	eBanking	100.00 %	0.00 %	28/01/2024	APIs	100.00 %	0.00 %
29/01/2024	eBanking	100.00 %	0.00 %	29/01/2024	APIs	100.00 %	0.00 %
30/01/2024	eBanking	100.00 %	0.00 %	30/01/2024	APIs	100.00 %	0.00 %
31/01/2024	eBanking	100.00 %	0.00 %	31/01/2024	APIs	100.00 %	0.00 %
01/02/2024	eBanking	100.00 %	0.00 %	01/02/2024	APIs	100.00 %	0.00 %
02/02/2024	eBanking	100.00 %	0.00 %	02/02/2024	APIs	100.00 %	0.00 %
03/02/2024	eBanking	100.00 %	0.00 %	03/02/2024	APIs	100.00 %	0.00 %
04/02/2024	eBanking	100.00 %	0.00 %	04/02/2024	APIs	100.00 %	0.00 %
05/02/2024	eBanking	100.00 %	0.00 %	05/02/2024	APIs	100.00 %	0.00 %
06/02/2024	eBanking	100.00 %	0.00 %	06/02/2024	APIs	100.00 %	0.00 %
07/02/2024	eBanking	99.86 %	0.14 %	07/02/2024	APIs	99.86 %	0.14 %
08/02/2024	eBanking	100.00 %	0.00 %	08/02/2024	APIs	100.00 %	0.00 %
09/02/2024	eBanking	100.00 %	0.00 %	09/02/2024	APIs	100.00 %	0.00 %
10/02/2024	eBanking	100.00 %	0.00 %	10/02/2024	APIs	100.00 %	0.00 %
11/02/2024	eBanking	100.00 %	0.00 %	11/02/2024	APIs	100.00 %	0.00 %

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
12/02/2024	eBanking	100.00 %	0.00 %
13/02/2024	eBanking	100.00 %	0.00 %
14/02/2024	eBanking	100.00 %	0.00 %
15/02/2024	eBanking	100.00 %	0.00 %
16/02/2024	eBanking	100.00 %	0.00 %
17/02/2024	eBanking	100.00 %	0.00 %
18/02/2024	eBanking	100.00 %	0.00 %
19/02/2024	eBanking	100.00 %	0.00 %
20/02/2024	eBanking	100.00 %	0.00 %
21/02/2024	eBanking	100.00 %	0.00 %
22/02/2024	eBanking	100.00 %	0.00 %
23/02/2024	eBanking	100.00 %	0.00 %
24/02/2024	eBanking	100.00 %	0.00 %
25/02/2024	eBanking	100.00 %	0.00 %
26/02/2024	eBanking	100.00 %	0.00 %
27/02/2024	eBanking	100.00 %	0.00 %
28/02/2024	eBanking	100.00 %	0.00 %
29/02/2024	eBanking	100.00 %	0.00 %
01/03/2024	eBanking	100.00 %	0.00 %
02/03/2024	eBanking	100.00 %	0.00 %
03/03/2024	eBanking	100.00 %	0.00 %
04/03/2024	eBanking	100.00 %	0.00 %
05/03/2024	eBanking	100.00 %	0.00 %
06/03/2024	eBanking	100.00 %	0.00 %
07/03/2024	eBanking	100.00 %	0.00 %
08/03/2024	eBanking	100.00 %	0.00 %
09/03/2024	eBanking	100.00 %	0.00 %
10/03/2024	eBanking	100.00 %	0.00 %
11/03/2024	eBanking	100.00 %	0.00 %
12/03/2024	eBanking	100.00 %	0.00 %
13/03/2024	eBanking	100.00 %	0.00 %
14/03/2024	eBanking	100.00 %	0.00 %
15/03/2024	eBanking	100.00 %	0.00 %
16/03/2024	eBanking	99.86 %	0.14 %
17/03/2024	eBanking	100.00 %	0.00 %
18/03/2024	eBanking	100.00 %	0.00 %
19/03/2024	eBanking	100.00 %	0.00 %
20/03/2024	eBanking	100.00 %	0.00 %
21/03/2024	eBanking	100.00 %	0.00 %
22/03/2024	eBanking	100.00 %	0.00 %
23/03/2024	eBanking	100.00 %	0.00 %
24/03/2024	eBanking	100.00 %	0.00 %
25/03/2024	eBanking	100.00 %	0.00 %
26/03/2024	eBanking	100.00 %	0.00 %
27/03/2024	eBanking	100.00 %	0.00 %
28/03/2024	eBanking	100.00 %	0.00 %
29/03/2024	eBanking	100.00 %	0.00 %
30/03/2024	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
10/02/2024	APIs	100.00 %	0.00 %
11/02/2024	APIs	100.00 %	0.00 %
12/02/2024	APIs	100.00 %	0.00 %
13/02/2024	APIs	100.00 %	0.00 %
14/02/2024	APIs	100.00 %	0.00 %
15/02/2024	APIs	100.00 %	0.00 %
16/02/2024	APIs	100.00 %	0.00 %
17/02/2024	APIs	100.00 %	0.00 %
18/02/2024	APIs	100.00 %	0.00 %
19/02/2024	APIs	100.00 %	0.00 %
20/02/2024	APIs	100.00 %	0.00 %
21/02/2024	APIs	100.00 %	0.00 %
22/02/2024	APIs	100.00 %	0.00 %
23/02/2024	APIs	100.00 %	0.00 %
24/02/2024	APIs	100.00 %	0.00 %
25/02/2024	APIs	100.00 %	0.00 %
26/02/2024	APIs	100.00 %	0.00 %
27/02/2024	APIs	100.00 %	0.00 %
28/02/2024	APIs	100.00 %	0.00 %
29/02/2024	APIs	100.00 %	0.00 %
01/03/2024	APIs	100.00 %	0.00 %
02/03/2024	APIs	100.00 %	0.00 %
03/03/2024	APIs	100.00 %	0.00 %
04/03/2024	APIs	100.00 %	0.00 %
05/03/2024	APIs	100.00 %	0.00 %
06/03/2024	APIs	100.00 %	0.00 %
07/03/2024	APIs	100.00 %	0.00 %
08/03/2024	APIs	100.00 %	0.00 %
09/03/2024	APIs	100.00 %	0.00 %
10/03/2024	APIs	100.00 %	0.00 %
11/03/2024	APIs	100.00 %	0.00 %
12/03/2024	APIs	100.00 %	0.00 %
13/03/2024	APIs	100.00 %	0.00 %
14/03/2024	APIs	100.00 %	0.00 %
15/03/2024	APIs	100.00 %	0.00 %
16/03/2024	APIs	99.86 %	0.14 %
17/03/2024	APIs	100.00 %	0.00 %
18/03/2024	APIs	100.00 %	0.00 %
19/03/2024	APIs	100.00 %	0.00 %
20/03/2024	APIs	100.00 %	0.00 %
21/03/2024	APIs	100.00 %	0.00 %
22/03/2024	APIs	100.00 %	0.00 %
23/03/2024	APIs	100.00 %	0.00 %
24/03/2024	APIs	100.00 %	0.00 %
25/03/2024	APIs	100.00 %	0.00 %
26/03/2024	APIs	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
27/03/2024	APIs	100.00 %	0.00 %
28/03/2024	APIs	100.00 %	0.00 %
29/03/2024	APIs	100.00 %	0.00 %
30/03/2024	APIs	100.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates data with regards to the Error Response Rate, which is returned to an authorized TPP (Third Party Provider) requesting, either to initiate a payment, or access to account information, on behalf of a customer.

Report Period: 01/01/2024 - 31/03/2024

Date	Error rate (%)
07/06/2022	
05/07/2022	
09/08/2022	
19/08/2022	
22/08/2022	
23/08/2022	
29/08/2022	
27/09/2022	
28/08/2023	100.00 %
01/01/2024	0.00 %
02/01/2024	0.00 %
03/01/2024	0.00 %
04/01/2024	0.00 %
05/01/2024	0.00 %
06/01/2024	0.00 %
07/01/2024	0.00 %
08/01/2024	0.00 %
09/01/2024	0.00 %
10/01/2024	0.00 %
11/01/2024	0.00 %
12/01/2024	0.00 %
13/01/2024	0.00 %
14/01/2024	0.00 %
15/01/2024	0.00 %
16/01/2024	0.00 %
17/01/2024	0.00 %
18/01/2024	0.00 %
19/01/2024	0.00 %
20/01/2024	0.00 %
21/01/2024	0.00 %
22/01/2024	0.00 %
23/01/2024	0.00 %
24/01/2024	0.00 %
25/01/2024	0.00 %
26/01/2024	0.00 %
27/01/2024	0.00 %
28/01/2024	0.00 %
29/01/2024	0.00 %
30/01/2024	0.00 %
31/01/2024	0.00 %

Date	Error rate (%)
01/02/2024	0.00 %
02/02/2024	0.00 %
03/02/2024	0.00 %
04/02/2024	0.00 %
05/02/2024	0.00 %
06/02/2024	0.00 %
07/02/2024	0.00 %
08/02/2024	0.00 %
09/02/2024	0.00 %
10/02/2024	0.00 %
11/02/2024	0.00 %
12/02/2024	0.00 %
13/02/2024	0.00 %
14/02/2024	0.00 %
15/02/2024	0.00 %
16/02/2024	0.00 %
17/02/2024	0.00 %
18/02/2024	0.00 %
19/02/2024	0.00 %
20/02/2024	0.00 %
21/02/2024	0.00 %
22/02/2024	0.00 %
23/02/2024	0.00 %
24/02/2024	0.00 %
25/02/2024	0.00 %
26/02/2024	0.00 %
27/02/2024	0.00 %
28/02/2024	0.00 %
29/02/2024	0.00 %
01/03/2024	0.00 %
02/03/2024	0.00 %
03/03/2024	0.00 %
04/03/2024	0.00 %
05/03/2024	0.00 %
06/03/2024	0.00 %
07/03/2024	0.00 %
08/03/2024	0.00 %
09/03/2024	0.00 %
10/03/2024	0.00 %
11/03/2024	0.00 %
12/03/2024	0.00 %
13/03/2024	0.00 %
14/03/2024	0.00 %
15/03/2024	0.00 %
16/03/2024	0.00 %
17/03/2024	0.00 %
18/03/2024	0.00 %

Date	Error rate (%)
19/03/2024	0.00 %
20/03/2024	0.00 %
21/03/2024	0.00 %
22/03/2024	0.00 %
23/03/2024	0.00 %
24/03/2024	0.00 %
25/03/2024	0.00 %
26/03/2024	0.00 %
27/03/2024	0.00 %
28/03/2024	0.00 %
29/03/2024	0.00 %
30/03/2024	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

CALCULATIONS

The table below presents calculation of statistics guidelines provided by the EBA (Source: <https://www.openbanking.org.uk/wp-content/uploads/Operational-Guidelines.pdf>)

ELEMENTS	CALCULATIONS
The uptime of the system	100% minus the total percentage downtime for each day
The downtime of the system	The total time in seconds for each day when any element of the PSU interface is not accessible by the PSU in the process of accessing their PSD2 in-scope account, and in order to access PSD2 functionality. This should be divided by 86,400 (the number of seconds in 24 hours) and expressed as a percentage. PSU accounts which have been blocked by the ASPSP should not be counted as downtime, as it is the downtime of the service, and not the individual PSU's access, which is relevant here.
PISP response time	The average time taken in milliseconds from when a PSU clicks on a button or link to initiate a payment (i.e. after they have supplied all details and clicked "confirm payment") to when the PSU receives either a confirmation screen or error message to confirm the status of the payment initiation. This should be the average for all PSU payments initiated each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
AISP response time:	The average time taken in milliseconds from when a logged in (i.e. authenticated) PSU clicks on a button or link to access any PSD2 in-scope payment account information on their account (e.g. list of accounts, balance for an account, page/screen of transactions) to when the page/screen displaying this information has fully loaded. Where this information is displayed immediately and automatically after login, this time should be measured from when the ASPSP has accepted the last factor of the PSU's authentication (i.e. the load time of the first page/screen after authentication is complete). This should be the average for all pages/screens loaded each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
Confirmation of Funds response time:	The daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' confirmation in accordance with Article 65(3) of PSD2 and Article 36(1)(c) of the RTS
Error response rate:	The daily error response rate – calculated as the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs, AISPs and CBPIIs in accordance with Article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs, PISPs and CBPIIs in the same day

ABBREVIATIONS

ABBREVIATIONS	MEANING
AISP	Account Information Service Provider
ASPSP	Account Servicing Payment Service Provider
CBPII	Card-Based Payment Instruments Issuer
EBA	European Banking Authority
OBIE	Open Banking Implementation Entity
PISP	Payment Initiation Service Provider
PSD2	Payment Services Directive 2
RTS	Regulatory Technical Standards
TPP	Third Party Provider