



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/04/2022 - 30/06/2022

General Information

Based on the EBA's (European Banking Authority) Guidelines, cdbbank provides daily statistics on a quarterly basis with regards to the availability and performance of API and eBanking interfaces.

The purpose of this publication of statistics is to enable 'like for like' comparison, regarding the availability and performance of each of the interfaces made available by the ASPSP (Account Servicing Payments Service Provider) - i.e. key performance indicators with regards to initiation of a payment transactions, account information and/or the transactions history.

Summary of Quarterly Statistics

Availability

The Bank's interfaces are considered to be available if they are responding to all valid requests, without error messages, and returning the data required. This section provides information regarding the quarterly average uptime and downtime of the Bank's API and eBanking interfaces.

Quarterly Statistics

Uptime (%)	4	5	6
	April	May	June
APIs	100.00 %	100.00 %	100.00 %
eBanking	100.00 %	100.00 %	100.00 %

Downtime (%)	4	5	6
	April	May	June
APIs	0.00 %	0.00 %	0.00 %
eBanking	0.00 %	0.00 %	0.00 %

Performance

Based on EBA's Guidelines, cdbbank provides statistics regarding the performance of API Banking and eBanking interfaces.

This section provides quarterly average statistics of the Bank's API and eBanking interfaces, with regards to the Error Response rate and to the response times to PISP (Payment Initiation Service Provider), AISP (Account Initiation Service Provider), and CoF (Confirmation of Funds).



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Report Period: 01/04/2022 - 30/06/2022

Quarterly Statistics

AISP Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0
eBanking		4897	5717	5657

PISP Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0
eBanking		1635	2209	2197

CoF Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0

Error Rate (%)		4	5	6
		April	May	June
APIs		0.00 %	0.00 %	0.00 %

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Performance KPIs in terms of average response time in milliseconds of PSD2 dedicated interface and Bank's eBanking application for last quarter

The table below illustrates the daily average response times (in milliseconds) required, for the Bank's API and eBanking interfaces, to serve account information requests (i.e. account details, balance overview, transaction history) and/or payment initiation requests (i.e. payment transaction).

The last column of the table below illustrates data with regards to the response time needed to provide the CBPII (Card-Based Payment Instrument Issuer) or the PISP (Payment Initiation Service Provider) with a 'yes/no' confirmation, over the respective reporting period.

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
01/04/2022	0	216	0	847	0	955	0	2044	0
02/04/2022	0	201	0	1012	0	1012	0	2001	0
03/04/2022	0	782	0	954	0	785	0	2158	0
04/04/2022	0	194	0	1763	0	1765	0	798	0
05/04/2022	0	158	0	1334	0	1342	0	791	0
06/04/2022	0	145	0	1422	0	1222	0	790	0
07/04/2022	0	156	0	1622	0	1265	0	710	0
08/04/2022	0	156	0	1428	0	1616	0	626	0
09/04/2022	0	151	0	762	0	927	0	793	0
10/04/2022	0	249	0	1532	0	1107	0	772	0
11/04/2022	0	162	0	1602	0	1615	0	749	0
12/04/2022	0	175	0	1368	0	1134	0	679	0
13/04/2022	0	150	0	1335	0	1299	0	695	0
14/04/2022	0	148	0	1344	0	1430	0	734	0
15/04/2022	0	168	0	1464	0	1280	0	649	0
16/04/2022	0	209	0	549	0	618	0	816	0
17/04/2022	0	114	0	454	0	707	0	758	0
18/04/2022	0	147	0	1056	0	1299	0	694	0
19/04/2022	0	218	0	1436	0	1570	0	903	0
20/04/2022	0	244	0	1724	0	2193	0	913	0
21/04/2022	0	234	0	1819	0	1890	0	972	0
22/04/2022	0	246	0	732	0	2901	0	1149	0
23/04/2022	0	210	0	864	0	1288	0	1074	0
24/04/2022	0	0	0	840	0	2554	0	1129	0
25/04/2022	0	228	0	725	0	1589	0	1323	0
26/04/2022	0	238	0	803	0	1499	0	1213	0
27/04/2022	0	362	0	1799	0	2969	0	2933	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
28/04/2022	0	355	0	1932	0	2148	0	2595	0
29/04/2022	0	298	0	1712	0	2385	0	2355	0
30/04/2022	0	241	0	908	0	1516	0	2750	0
01/05/2022	0	252	0	951	0	1731	0	2795	0
02/05/2022	0	315	0	1915	0	1514	0	2736	0
03/05/2022	0	367	0	2087	0	3368	0	2673	0
04/05/2022	0	326	0	2084	0	1813	0	2666	0
05/05/2022	0	379	0	1705	0	2076	0	2579	0
06/05/2022	0	479	0	1942	0	1661	0	2745	0
07/05/2022	0	294	0	1120	0	1552	0	2631	0
08/05/2022	0	229	0	1273	0	1184	0	2362	0
09/05/2022	0	385	0	2134	0	1749	0	2500	0
10/05/2022	0	293	0	2218	0	2307	0	2462	0
11/05/2022	0	274	0	2030	0	1898	0	2014	0
12/05/2022	0	236	0	1685	0	1611	0	1031	0
13/05/2022	0	229	0	1505	0	1626	0	961	0
14/05/2022	0	182	0	1282	0	1386	0	1107	0
15/05/2022	0	376	0	1018	0	1471	0	1261	0
16/05/2022	0	243	0	1640	0	2286	0	997	0
17/05/2022	0	234	0	1763	0	2004	0	1003	0
18/05/2022	0	224	0	1538	0	1509	0	964	0
19/05/2022	0	232	0	1558	0	2000	0	1048	0
20/05/2022	0	256	0	1587	0	2178	0	958	0
21/05/2022	0	274	0	814	0	1707	0	1141	0
22/05/2022	0	230	0	725	0	1701	0	1149	0
23/05/2022	0	336	0	1868	0	1798	0	2571	0
24/05/2022	0	448	0	2231	0	2377	0	2472	0
25/05/2022	0	401	0	1949	0	2019	0	2439	0
26/05/2022	0	367	0	2064	0	1867	0	2556	0
27/05/2022	0	329	0	1944	0	2121	0	2639	0
28/05/2022	0	238	0	977	0	1974	0	2448	0
29/05/2022	0	299	0	948	0	1563	0	2570	0
30/05/2022	0	333	0	2181	0	2488	0	2700	0
31/05/2022	0	408	0	2098	0	1932	0	2546	0
01/06/2022	0	378	0	1955	0	2481	0	2555	0
02/06/2022	0	377	0	1756	0	2172	0	2729	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
03/06/2022	0	320	0	2084	0	1437	0	2548	0
04/06/2022	0	431	0	1283	0	1824	0	2645	0
05/06/2022	0	251	0	1021	0	1527	0	2798	0
06/06/2022	0	387	0	2166	0	1696	0	2603	0
07/06/2022	0	520	0	2206	0	2151	0	2630	0
08/06/2022	0	393	0	1644	0	1840	0	2335	0
09/06/2022	0	271	0	1588	0	1849	0	1087	0
10/06/2022	0	243	0	1667	0	2008	0	960	0
11/06/2022	0	203	0	1143	0	1426	0	1217	0
12/06/2022	0	214	0	1161	0	1789	0	1653	0
13/06/2022	0	210	0	691	0	1590	0	1190	0
14/06/2022	0	230	0	1685	0	1884	0	1040	0
15/06/2022	0	218	0	1600	0	2382	0	1058	0
16/06/2022	0	227	0	1331	0	1860	0	1052	0
17/06/2022	0	229	0	1504	0	1972	0	980	0
18/06/2022	0	239	0	1575	0	1535	0	1141	0
19/06/2022	0	198	0	627	0	1226	0	1275	0
20/06/2022	0	229	0	1514	0	1850	0	1051	0
21/06/2022	0	228	0	2110	0	1919	0	1239	0
22/06/2022	0	344	0	2458	0	2067	0	2460	0
23/06/2022	0	325	0	1936	0	2081	0	2564	0
24/06/2022	0	363	0	1968	0	1779	0	2604	0
25/06/2022	0	499	0	1438	0	1841	0	2521	0
26/06/2022	0	295	0	1287	0	1676	0	2273	0
27/06/2022	0	389	0	2464	0	2394	0	2541	0
28/06/2022	0	491	0	1744	0	2100	0	2653	0
29/06/2022	0	301	0	2008	0	1824	0	2505	0
30/06/2022		386		2235		2004		2431	

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Report Start Date: 01/04/2022

Report End Date: 30/06/2022

Bank's dedicated interface detailed API call results					
Date	Service	APITYPE	Endpoint name	Version	Average Response time (ms)

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
01/04/2022	AISP	eBanking Account Details	216
01/04/2022	AISP	eBanking Balance Overview	847
01/04/2022	AISP	eBanking Transaction History	955
01/04/2022	PISP	eBanking Payment	2044
02/04/2022	AISP	eBanking Account Details	201
02/04/2022	AISP	eBanking Balance Overview	1012
02/04/2022	AISP	eBanking Transaction History	1012
02/04/2022	PISP	eBanking Payment	2001
03/04/2022	AISP	eBanking Account Details	782
03/04/2022	AISP	eBanking Balance Overview	954
03/04/2022	AISP	eBanking Transaction History	785
03/04/2022	PISP	eBanking Payment	2158
04/04/2022	AISP	eBanking Account Details	194
04/04/2022	AISP	eBanking Balance Overview	1763
04/04/2022	AISP	eBanking Transaction History	1765
04/04/2022	PISP	eBanking Payment	798
05/04/2022	AISP	eBanking Account Details	158
05/04/2022	AISP	eBanking Balance Overview	1334
05/04/2022	AISP	eBanking Transaction History	1342
05/04/2022	PISP	eBanking Payment	791
06/04/2022	AISP	eBanking Account Details	145

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/04/2022	AISP	eBanking Balance Overview	1422
06/04/2022	AISP	eBanking Transaction History	1222
06/04/2022	PISP	eBanking Payment	790
07/04/2022	AISP	eBanking Account Details	156
07/04/2022	AISP	eBanking Balance Overview	1622
07/04/2022	AISP	eBanking Transaction History	1265
07/04/2022	PISP	eBanking Payment	710
08/04/2022	AISP	eBanking Account Details	156
08/04/2022	AISP	eBanking Balance Overview	1428
08/04/2022	AISP	eBanking Transaction History	1616
08/04/2022	PISP	eBanking Payment	626
09/04/2022	AISP	eBanking Account Details	151
09/04/2022	AISP	eBanking Balance Overview	762
09/04/2022	AISP	eBanking Transaction History	927
09/04/2022	PISP	eBanking Payment	793
10/04/2022	AISP	eBanking Account Details	249
10/04/2022	AISP	eBanking Balance Overview	1532
10/04/2022	AISP	eBanking Transaction History	1107
10/04/2022	PISP	eBanking Payment	772
11/04/2022	AISP	eBanking Account Details	162
11/04/2022	AISP	eBanking Balance Overview	1602
11/04/2022	AISP	eBanking Transaction History	1615
11/04/2022	PISP	eBanking Payment	749
12/04/2022	AISP	eBanking Account Details	175
12/04/2022	AISP	eBanking Balance Overview	1368
12/04/2022	AISP	eBanking Transaction History	1134
12/04/2022	PISP	eBanking Payment	679
13/04/2022	AISP	eBanking Account Details	150
13/04/2022	AISP	eBanking Balance Overview	1335
13/04/2022	AISP	eBanking Transaction History	1299

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/04/2022	PISP	eBanking Payment	695
14/04/2022	AISP	eBanking Account Details	148
14/04/2022	AISP	eBanking Balance Overview	1344
14/04/2022	AISP	eBanking Transaction History	1430
14/04/2022	PISP	eBanking Payment	734
15/04/2022	AISP	eBanking Account Details	168
15/04/2022	AISP	eBanking Balance Overview	1464
15/04/2022	AISP	eBanking Transaction History	1280
15/04/2022	PISP	eBanking Payment	649
16/04/2022	AISP	eBanking Account Details	209
16/04/2022	AISP	eBanking Balance Overview	549
16/04/2022	AISP	eBanking Transaction History	618
16/04/2022	PISP	eBanking Payment	816
17/04/2022	AISP	eBanking Account Details	114
17/04/2022	AISP	eBanking Balance Overview	454
17/04/2022	AISP	eBanking Transaction History	707
17/04/2022	PISP	eBanking Payment	758
18/04/2022	AISP	eBanking Account Details	147
18/04/2022	AISP	eBanking Balance Overview	1056
18/04/2022	AISP	eBanking Transaction History	1299
18/04/2022	PISP	eBanking Payment	694
19/04/2022	AISP	eBanking Account Details	218
19/04/2022	AISP	eBanking Balance Overview	1436
19/04/2022	AISP	eBanking Transaction History	1570
19/04/2022	PISP	eBanking Payment	903
20/04/2022	AISP	eBanking Account Details	244
20/04/2022	AISP	eBanking Balance Overview	1724
20/04/2022	AISP	eBanking Transaction History	2193
20/04/2022	PISP	eBanking Payment	913
21/04/2022	AISP	eBanking Account Details	234

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/04/2022	AISP	eBanking Balance Overview	1819
21/04/2022	AISP	eBanking Transaction History	1890
21/04/2022	PISP	eBanking Payment	972
22/04/2022	AISP	eBanking Account Details	246
22/04/2022	AISP	eBanking Balance Overview	732
22/04/2022	AISP	eBanking Transaction History	2901
22/04/2022	PISP	eBanking Payment	1149
23/04/2022	AISP	eBanking Account Details	210
23/04/2022	AISP	eBanking Balance Overview	864
23/04/2022	AISP	eBanking Transaction History	1288
23/04/2022	PISP	eBanking Payment	1074
24/04/2022	AISP	eBanking Balance Overview	840
24/04/2022	AISP	eBanking Transaction History	2554
24/04/2022	PISP	eBanking Payment	1129
25/04/2022	AISP	eBanking Account Details	228
25/04/2022	AISP	eBanking Balance Overview	725
25/04/2022	AISP	eBanking Transaction History	1589
25/04/2022	PISP	eBanking Payment	1323
26/04/2022	AISP	eBanking Account Details	238
26/04/2022	AISP	eBanking Balance Overview	803
26/04/2022	AISP	eBanking Transaction History	1499
26/04/2022	PISP	eBanking Payment	1213
27/04/2022	AISP	eBanking Account Details	362
27/04/2022	AISP	eBanking Balance Overview	1799
27/04/2022	AISP	eBanking Transaction History	2969
27/04/2022	PISP	eBanking Payment	2933
28/04/2022	AISP	eBanking Account Details	355
28/04/2022	AISP	eBanking Balance Overview	1932
28/04/2022	AISP	eBanking Transaction History	2148
28/04/2022	PISP	eBanking Payment	2595

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
29/04/2022	AISP	eBanking Account Details	298
29/04/2022	AISP	eBanking Balance Overview	1712
29/04/2022	AISP	eBanking Transaction History	2385
29/04/2022	PISP	eBanking Payment	2355
30/04/2022	AISP	eBanking Account Details	241
30/04/2022	AISP	eBanking Balance Overview	908
30/04/2022	AISP	eBanking Transaction History	1516
30/04/2022	PISP	eBanking Payment	2750
01/05/2022	AISP	eBanking Account Details	252
01/05/2022	AISP	eBanking Balance Overview	951
01/05/2022	AISP	eBanking Transaction History	1731
01/05/2022	PISP	eBanking Payment	2795
02/05/2022	AISP	eBanking Account Details	315
02/05/2022	AISP	eBanking Balance Overview	1915
02/05/2022	AISP	eBanking Transaction History	1514
02/05/2022	PISP	eBanking Payment	2736
03/05/2022	AISP	eBanking Account Details	367
03/05/2022	AISP	eBanking Balance Overview	2087
03/05/2022	AISP	eBanking Transaction History	3368
03/05/2022	PISP	eBanking Payment	2673
04/05/2022	AISP	eBanking Account Details	326
04/05/2022	AISP	eBanking Balance Overview	2084
04/05/2022	AISP	eBanking Transaction History	1813
04/05/2022	PISP	eBanking Payment	2666
05/05/2022	AISP	eBanking Account Details	379
05/05/2022	AISP	eBanking Balance Overview	1705
05/05/2022	AISP	eBanking Transaction History	2076
05/05/2022	PISP	eBanking Payment	2579
06/05/2022	AISP	eBanking Account Details	479
06/05/2022	AISP	eBanking Balance Overview	1942

Payments services user interface

Date	Service	Endpoint name	Average Response time (ms)
06/05/2022	AISP	eBanking Transaction History	1661
06/05/2022	PISP	eBanking Payment	2745
07/05/2022	AISP	eBanking Account Details	294
07/05/2022	AISP	eBanking Balance Overview	1120
07/05/2022	AISP	eBanking Transaction History	1552
07/05/2022	PISP	eBanking Payment	2631
08/05/2022	AISP	eBanking Account Details	229
08/05/2022	AISP	eBanking Balance Overview	1273
08/05/2022	AISP	eBanking Transaction History	1184
08/05/2022	PISP	eBanking Payment	2362
09/05/2022	AISP	eBanking Account Details	385
09/05/2022	AISP	eBanking Balance Overview	2134
09/05/2022	AISP	eBanking Transaction History	1749
09/05/2022	PISP	eBanking Payment	2500
10/05/2022	AISP	eBanking Account Details	293
10/05/2022	AISP	eBanking Balance Overview	2218
10/05/2022	AISP	eBanking Transaction History	2307
10/05/2022	PISP	eBanking Payment	2462
11/05/2022	AISP	eBanking Account Details	274
11/05/2022	AISP	eBanking Balance Overview	2030
11/05/2022	AISP	eBanking Transaction History	1898
11/05/2022	PISP	eBanking Payment	2014
12/05/2022	AISP	eBanking Account Details	236
12/05/2022	AISP	eBanking Balance Overview	1685
12/05/2022	AISP	eBanking Transaction History	1611
12/05/2022	PISP	eBanking Payment	1031
13/05/2022	AISP	eBanking Account Details	229
13/05/2022	AISP	eBanking Balance Overview	1505
13/05/2022	AISP	eBanking Transaction History	1626
13/05/2022	PISP	eBanking Payment	961

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
14/05/2022	AISP	eBanking Account Details	182
14/05/2022	AISP	eBanking Balance Overview	1282
14/05/2022	AISP	eBanking Transaction History	1386
14/05/2022	PISP	eBanking Payment	1107
15/05/2022	AISP	eBanking Account Details	376
15/05/2022	AISP	eBanking Balance Overview	1018
15/05/2022	AISP	eBanking Transaction History	1471
15/05/2022	PISP	eBanking Payment	1261
16/05/2022	AISP	eBanking Account Details	243
16/05/2022	AISP	eBanking Balance Overview	1640
16/05/2022	AISP	eBanking Transaction History	2286
16/05/2022	PISP	eBanking Payment	997
17/05/2022	AISP	eBanking Account Details	234
17/05/2022	AISP	eBanking Balance Overview	1763
17/05/2022	AISP	eBanking Transaction History	2004
17/05/2022	PISP	eBanking Payment	1003
18/05/2022	AISP	eBanking Account Details	224
18/05/2022	AISP	eBanking Balance Overview	1538
18/05/2022	AISP	eBanking Transaction History	1509
18/05/2022	PISP	eBanking Payment	964
19/05/2022	AISP	eBanking Account Details	232
19/05/2022	AISP	eBanking Balance Overview	1558
19/05/2022	AISP	eBanking Transaction History	2000
19/05/2022	PISP	eBanking Payment	1048
20/05/2022	AISP	eBanking Account Details	256
20/05/2022	AISP	eBanking Balance Overview	1587
20/05/2022	AISP	eBanking Transaction History	2178
20/05/2022	PISP	eBanking Payment	958
21/05/2022	AISP	eBanking Account Details	274
21/05/2022	AISP	eBanking Balance Overview	814

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/05/2022	AISP	eBanking Transaction History	1707
21/05/2022	PISP	eBanking Payment	1141
22/05/2022	AISP	eBanking Account Details	230
22/05/2022	AISP	eBanking Balance Overview	725
22/05/2022	AISP	eBanking Transaction History	1701
22/05/2022	PISP	eBanking Payment	1149
23/05/2022	AISP	eBanking Account Details	336
23/05/2022	AISP	eBanking Balance Overview	1868
23/05/2022	AISP	eBanking Transaction History	1798
23/05/2022	PISP	eBanking Payment	2571
24/05/2022	AISP	eBanking Account Details	448
24/05/2022	AISP	eBanking Balance Overview	2231
24/05/2022	AISP	eBanking Transaction History	2377
24/05/2022	PISP	eBanking Payment	2472
25/05/2022	AISP	eBanking Account Details	401
25/05/2022	AISP	eBanking Balance Overview	1949
25/05/2022	AISP	eBanking Transaction History	2019
25/05/2022	PISP	eBanking Payment	2439
26/05/2022	AISP	eBanking Account Details	367
26/05/2022	AISP	eBanking Balance Overview	2064
26/05/2022	AISP	eBanking Transaction History	1867
26/05/2022	PISP	eBanking Payment	2556
27/05/2022	AISP	eBanking Account Details	329
27/05/2022	AISP	eBanking Balance Overview	1944
27/05/2022	AISP	eBanking Transaction History	2121
27/05/2022	PISP	eBanking Payment	2639
28/05/2022	AISP	eBanking Account Details	238
28/05/2022	AISP	eBanking Balance Overview	977
28/05/2022	AISP	eBanking Transaction History	1974
28/05/2022	PISP	eBanking Payment	2448

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
29/05/2022	AISP	eBanking Account Details	299
29/05/2022	AISP	eBanking Balance Overview	948
29/05/2022	AISP	eBanking Transaction History	1563
29/05/2022	PISP	eBanking Payment	2570
30/05/2022	AISP	eBanking Account Details	333
30/05/2022	AISP	eBanking Balance Overview	2181
30/05/2022	AISP	eBanking Transaction History	2488
30/05/2022	PISP	eBanking Payment	2700
31/05/2022	AISP	eBanking Account Details	408
31/05/2022	AISP	eBanking Balance Overview	2098
31/05/2022	AISP	eBanking Transaction History	1932
31/05/2022	PISP	eBanking Payment	2546
01/06/2022	AISP	eBanking Account Details	378
01/06/2022	AISP	eBanking Balance Overview	1955
01/06/2022	AISP	eBanking Transaction History	2481
01/06/2022	PISP	eBanking Payment	2555
02/06/2022	AISP	eBanking Account Details	377
02/06/2022	AISP	eBanking Balance Overview	1756
02/06/2022	AISP	eBanking Transaction History	2172
02/06/2022	PISP	eBanking Payment	2729
03/06/2022	AISP	eBanking Account Details	320
03/06/2022	AISP	eBanking Balance Overview	2084
03/06/2022	AISP	eBanking Transaction History	1437
03/06/2022	PISP	eBanking Payment	2548
04/06/2022	AISP	eBanking Account Details	431
04/06/2022	AISP	eBanking Balance Overview	1283
04/06/2022	AISP	eBanking Transaction History	1824
04/06/2022	PISP	eBanking Payment	2645
05/06/2022	AISP	eBanking Account Details	251
05/06/2022	AISP	eBanking Balance Overview	1021

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
05/06/2022	AISP	eBanking Transaction History	1527
05/06/2022	PISP	eBanking Payment	2798
06/06/2022	AISP	eBanking Account Details	387
06/06/2022	AISP	eBanking Balance Overview	2166
06/06/2022	AISP	eBanking Transaction History	1696
06/06/2022	PISP	eBanking Payment	2603
07/06/2022	AISP	eBanking Account Details	520
07/06/2022	AISP	eBanking Balance Overview	2206
07/06/2022	AISP	eBanking Transaction History	2151
07/06/2022	PISP	eBanking Payment	2630
08/06/2022	AISP	eBanking Account Details	393
08/06/2022	AISP	eBanking Balance Overview	1644
08/06/2022	AISP	eBanking Transaction History	1840
08/06/2022	PISP	eBanking Payment	2335
09/06/2022	AISP	eBanking Account Details	271
09/06/2022	AISP	eBanking Balance Overview	1588
09/06/2022	AISP	eBanking Transaction History	1849
09/06/2022	PISP	eBanking Payment	1087
10/06/2022	AISP	eBanking Account Details	243
10/06/2022	AISP	eBanking Balance Overview	1667
10/06/2022	AISP	eBanking Transaction History	2008
10/06/2022	PISP	eBanking Payment	960
11/06/2022	AISP	eBanking Account Details	203
11/06/2022	AISP	eBanking Balance Overview	1143
11/06/2022	AISP	eBanking Transaction History	1426
11/06/2022	PISP	eBanking Payment	1217
12/06/2022	AISP	eBanking Account Details	214
12/06/2022	AISP	eBanking Balance Overview	1161
12/06/2022	AISP	eBanking Transaction History	1789
12/06/2022	PISP	eBanking Payment	1653

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/06/2022	AISP	eBanking Account Details	210
13/06/2022	AISP	eBanking Balance Overview	691
13/06/2022	AISP	eBanking Transaction History	1590
13/06/2022	PISP	eBanking Payment	1190
14/06/2022	AISP	eBanking Account Details	230
14/06/2022	AISP	eBanking Balance Overview	1685
14/06/2022	AISP	eBanking Transaction History	1884
14/06/2022	PISP	eBanking Payment	1040
15/06/2022	AISP	eBanking Account Details	218
15/06/2022	AISP	eBanking Balance Overview	1600
15/06/2022	AISP	eBanking Transaction History	2382
15/06/2022	PISP	eBanking Payment	1058
16/06/2022	AISP	eBanking Account Details	227
16/06/2022	AISP	eBanking Balance Overview	1331
16/06/2022	AISP	eBanking Transaction History	1860
16/06/2022	PISP	eBanking Payment	1052
17/06/2022	AISP	eBanking Account Details	229
17/06/2022	AISP	eBanking Balance Overview	1504
17/06/2022	AISP	eBanking Transaction History	1972
17/06/2022	PISP	eBanking Payment	980
18/06/2022	AISP	eBanking Account Details	239
18/06/2022	AISP	eBanking Balance Overview	1575
18/06/2022	AISP	eBanking Transaction History	1535
18/06/2022	PISP	eBanking Payment	1141
19/06/2022	AISP	eBanking Account Details	198
19/06/2022	AISP	eBanking Balance Overview	627
19/06/2022	AISP	eBanking Transaction History	1226
19/06/2022	PISP	eBanking Payment	1275
20/06/2022	AISP	eBanking Account Details	229
20/06/2022	AISP	eBanking Balance Overview	1514

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
20/06/2022	AISP	eBanking Transaction History	1850
20/06/2022	PISP	eBanking Payment	1051
21/06/2022	AISP	eBanking Account Details	228
21/06/2022	AISP	eBanking Balance Overview	2110
21/06/2022	AISP	eBanking Transaction History	1919
21/06/2022	PISP	eBanking Payment	1239
22/06/2022	AISP	eBanking Account Details	344
22/06/2022	AISP	eBanking Balance Overview	2458
22/06/2022	AISP	eBanking Transaction History	2067
22/06/2022	PISP	eBanking Payment	2460
23/06/2022	AISP	eBanking Account Details	325
23/06/2022	AISP	eBanking Balance Overview	1936
23/06/2022	AISP	eBanking Transaction History	2081
23/06/2022	PISP	eBanking Payment	2564
24/06/2022	AISP	eBanking Account Details	363
24/06/2022	AISP	eBanking Balance Overview	1968
24/06/2022	AISP	eBanking Transaction History	1779
24/06/2022	PISP	eBanking Payment	2604
25/06/2022	AISP	eBanking Account Details	499
25/06/2022	AISP	eBanking Balance Overview	1438
25/06/2022	AISP	eBanking Transaction History	1841
25/06/2022	PISP	eBanking Payment	2521
26/06/2022	AISP	eBanking Account Details	295
26/06/2022	AISP	eBanking Balance Overview	1287
26/06/2022	AISP	eBanking Transaction History	1676
26/06/2022	PISP	eBanking Payment	2273
27/06/2022	AISP	eBanking Account Details	389
27/06/2022	AISP	eBanking Balance Overview	2464
27/06/2022	AISP	eBanking Transaction History	2394
27/06/2022	PISP	eBanking Payment	2541

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/06/2022	AISP	eBanking Account Details	491
28/06/2022	AISP	eBanking Balance Overview	1744
28/06/2022	AISP	eBanking Transaction History	2100
28/06/2022	PISP	eBanking Payment	2653
29/06/2022	AISP	eBanking Account Details	301
29/06/2022	AISP	eBanking Balance Overview	2008
29/06/2022	AISP	eBanking Transaction History	1824
29/06/2022	PISP	eBanking Payment	2505
30/06/2022	AISP	eBanking Account Details	386
30/06/2022	AISP	eBanking Balance Overview	2235
30/06/2022	AISP	eBanking Transaction History	2004
30/06/2022	PISP	eBanking Payment	2431

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates information regarding the availability of the Bank's API and eBanking interfaces, over the respective reporting period.

Report Period: 01/04/2022 - 30/06/2022

Payments services user interface daily availability				Bank's dedicated interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)	Date	Service	Uptime (%)	Downtime (%)
01/04/2022	eBanking	100.00 %	0.00 %	01/04/2022	APIs	100.00 %	0.00 %
02/04/2022	eBanking	100.00 %	0.00 %	02/04/2022	APIs	100.00 %	0.00 %
03/04/2022	eBanking	100.00 %	0.00 %	03/04/2022	APIs	100.00 %	0.00 %
04/04/2022	eBanking	100.00 %	0.00 %	04/04/2022	APIs	100.00 %	0.00 %
05/04/2022	eBanking	100.00 %	0.00 %	05/04/2022	APIs	100.00 %	0.00 %
06/04/2022	eBanking	100.00 %	0.00 %	06/04/2022	APIs	100.00 %	0.00 %
07/04/2022	eBanking	100.00 %	0.00 %	07/04/2022	APIs	100.00 %	0.00 %
08/04/2022	eBanking	100.00 %	0.00 %	08/04/2022	APIs	100.00 %	0.00 %
09/04/2022	eBanking	100.00 %	0.00 %	09/04/2022	APIs	100.00 %	0.00 %
10/04/2022	eBanking	100.00 %	0.00 %	10/04/2022	APIs	100.00 %	0.00 %
11/04/2022	eBanking	100.00 %	0.00 %	11/04/2022	APIs	100.00 %	0.00 %
12/04/2022	eBanking	100.00 %	0.00 %	12/04/2022	APIs	100.00 %	0.00 %
13/04/2022	eBanking	100.00 %	0.00 %	13/04/2022	APIs	100.00 %	0.00 %
14/04/2022	eBanking	100.00 %	0.00 %	14/04/2022	APIs	100.00 %	0.00 %
15/04/2022	eBanking	100.00 %	0.00 %	15/04/2022	APIs	100.00 %	0.00 %
16/04/2022	eBanking	100.00 %	0.00 %	16/04/2022	APIs	100.00 %	0.00 %
17/04/2022	eBanking	100.00 %	0.00 %	17/04/2022	APIs	100.00 %	0.00 %
18/04/2022	eBanking	100.00 %	0.00 %	18/04/2022	APIs	100.00 %	0.00 %
19/04/2022	eBanking	100.00 %	0.00 %	19/04/2022	APIs	100.00 %	0.00 %
20/04/2022	eBanking	100.00 %	0.00 %	20/04/2022	APIs	100.00 %	0.00 %
21/04/2022	eBanking	100.00 %	0.00 %	21/04/2022	APIs	100.00 %	0.00 %
22/04/2022	eBanking	100.00 %	0.00 %	22/04/2022	APIs	100.00 %	0.00 %
23/04/2022	eBanking	100.00 %	0.00 %	23/04/2022	APIs	100.00 %	0.00 %
24/04/2022	eBanking	100.00 %	0.00 %	24/04/2022	APIs	100.00 %	0.00 %
25/04/2022	eBanking	100.00 %	0.00 %	25/04/2022	APIs	100.00 %	0.00 %
26/04/2022	eBanking	100.00 %	0.00 %	26/04/2022	APIs	100.00 %	0.00 %
27/04/2022	eBanking	100.00 %	0.00 %	27/04/2022	APIs	100.00 %	0.00 %
28/04/2022	eBanking	100.00 %	0.00 %	28/04/2022	APIs	100.00 %	0.00 %
29/04/2022	eBanking	100.00 %	0.00 %	29/04/2022	APIs	100.00 %	0.00 %
30/04/2022	eBanking	100.00 %	0.00 %	30/04/2022	APIs	100.00 %	0.00 %
01/05/2022	eBanking	100.00 %	0.00 %	01/05/2022	APIs	100.00 %	0.00 %
02/05/2022	eBanking	100.00 %	0.00 %	02/05/2022	APIs	100.00 %	0.00 %
03/05/2022	eBanking	100.00 %	0.00 %	03/05/2022	APIs	100.00 %	0.00 %
04/05/2022	eBanking	100.00 %	0.00 %	04/05/2022	APIs	100.00 %	0.00 %
05/05/2022	eBanking	100.00 %	0.00 %	05/05/2022	APIs	100.00 %	0.00 %
06/05/2022	eBanking	100.00 %	0.00 %	06/05/2022	APIs	100.00 %	0.00 %
07/05/2022	eBanking	100.00 %	0.00 %	07/05/2022	APIs	100.00 %	0.00 %
08/05/2022	eBanking	100.00 %	0.00 %	08/05/2022	APIs	100.00 %	0.00 %
09/05/2022	eBanking	100.00 %	0.00 %	09/05/2022	APIs	100.00 %	0.00 %
10/05/2022	eBanking	100.00 %	0.00 %	10/05/2022	APIs	100.00 %	0.00 %
11/05/2022	eBanking	100.00 %	0.00 %	11/05/2022	APIs	100.00 %	0.00 %
12/05/2022	eBanking	100.00 %	0.00 %	12/05/2022	APIs	100.00 %	0.00 %

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
13/05/2022	eBanking	100.00 %	0.00 %
14/05/2022	eBanking	100.00 %	0.00 %
15/05/2022	eBanking	100.00 %	0.00 %
16/05/2022	eBanking	100.00 %	0.00 %
17/05/2022	eBanking	100.00 %	0.00 %
18/05/2022	eBanking	100.00 %	0.00 %
19/05/2022	eBanking	100.00 %	0.00 %
20/05/2022	eBanking	100.00 %	0.00 %
21/05/2022	eBanking	100.00 %	0.00 %
22/05/2022	eBanking	100.00 %	0.00 %
23/05/2022	eBanking	100.00 %	0.00 %
24/05/2022	eBanking	100.00 %	0.00 %
25/05/2022	eBanking	100.00 %	0.00 %
26/05/2022	eBanking	100.00 %	0.00 %
27/05/2022	eBanking	100.00 %	0.00 %
28/05/2022	eBanking	100.00 %	0.00 %
29/05/2022	eBanking	100.00 %	0.00 %
30/05/2022	eBanking	100.00 %	0.00 %
31/05/2022	eBanking	100.00 %	0.00 %
01/06/2022	eBanking	100.00 %	0.00 %
02/06/2022	eBanking	100.00 %	0.00 %
03/06/2022	eBanking	100.00 %	0.00 %
04/06/2022	eBanking	100.00 %	0.00 %
05/06/2022	eBanking	100.00 %	0.00 %
06/06/2022	eBanking	100.00 %	0.00 %
07/06/2022	eBanking	100.00 %	0.00 %
08/06/2022	eBanking	100.00 %	0.00 %
09/06/2022	eBanking	100.00 %	0.00 %
10/06/2022	eBanking	100.00 %	0.00 %
11/06/2022	eBanking	100.00 %	0.00 %
12/06/2022	eBanking	100.00 %	0.00 %
13/06/2022	eBanking	100.00 %	0.00 %
14/06/2022	eBanking	100.00 %	0.00 %
15/06/2022	eBanking	100.00 %	0.00 %
16/06/2022	eBanking	100.00 %	0.00 %
17/06/2022	eBanking	100.00 %	0.00 %
18/06/2022	eBanking	100.00 %	0.00 %
19/06/2022	eBanking	100.00 %	0.00 %
20/06/2022	eBanking	100.00 %	0.00 %
21/06/2022	eBanking	100.00 %	0.00 %
22/06/2022	eBanking	100.00 %	0.00 %
23/06/2022	eBanking	100.00 %	0.00 %
24/06/2022	eBanking	100.00 %	0.00 %
25/06/2022	eBanking	100.00 %	0.00 %
26/06/2022	eBanking	100.00 %	0.00 %
27/06/2022	eBanking	100.00 %	0.00 %
28/06/2022	eBanking	100.00 %	0.00 %
29/06/2022	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
11/05/2022	APIs	100.00 %	0.00 %
12/05/2022	APIs	100.00 %	0.00 %
13/05/2022	APIs	100.00 %	0.00 %
14/05/2022	APIs	100.00 %	0.00 %
15/05/2022	APIs	100.00 %	0.00 %
16/05/2022	APIs	100.00 %	0.00 %
17/05/2022	APIs	100.00 %	0.00 %
18/05/2022	APIs	100.00 %	0.00 %
19/05/2022	APIs	100.00 %	0.00 %
20/05/2022	APIs	100.00 %	0.00 %
21/05/2022	APIs	100.00 %	0.00 %
22/05/2022	APIs	100.00 %	0.00 %
23/05/2022	APIs	100.00 %	0.00 %
24/05/2022	APIs	100.00 %	0.00 %
25/05/2022	APIs	100.00 %	0.00 %
26/05/2022	APIs	100.00 %	0.00 %
27/05/2022	APIs	100.00 %	0.00 %
28/05/2022	APIs	100.00 %	0.00 %
29/05/2022	APIs	100.00 %	0.00 %
30/05/2022	APIs	100.00 %	0.00 %
31/05/2022	APIs	100.00 %	0.00 %
01/06/2022	APIs	100.00 %	0.00 %
02/06/2022	APIs	100.00 %	0.00 %
03/06/2022	APIs	100.00 %	0.00 %
04/06/2022	APIs	100.00 %	0.00 %
05/06/2022	APIs	100.00 %	0.00 %
06/06/2022	APIs	100.00 %	0.00 %
07/06/2022	APIs	100.00 %	0.00 %
08/06/2022	APIs	100.00 %	0.00 %
09/06/2022	APIs	100.00 %	0.00 %
10/06/2022	APIs	100.00 %	0.00 %
11/06/2022	APIs	100.00 %	0.00 %
12/06/2022	APIs	100.00 %	0.00 %
13/06/2022	APIs	100.00 %	0.00 %
14/06/2022	APIs	100.00 %	0.00 %
15/06/2022	APIs	100.00 %	0.00 %
16/06/2022	APIs	100.00 %	0.00 %
17/06/2022	APIs	100.00 %	0.00 %
18/06/2022	APIs	100.00 %	0.00 %
19/06/2022	APIs	100.00 %	0.00 %
20/06/2022	APIs	100.00 %	0.00 %
21/06/2022	APIs	100.00 %	0.00 %
22/06/2022	APIs	100.00 %	0.00 %
23/06/2022	APIs	100.00 %	0.00 %
24/06/2022	APIs	100.00 %	0.00 %
25/06/2022	APIs	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
26/06/2022	APIs	100.00 %	0.00 %
27/06/2022	APIs	100.00 %	0.00 %
28/06/2022	APIs	100.00 %	0.00 %
29/06/2022	APIs	100.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates data with regards to the Error Response Rate, which is returned to an authorized TPP (Third Party Provider) requesting, either to initiate a payment, or access to account information, on behalf of a customer.

Report Period: 01/04/2022 - 30/06/2022

Date	Error rate (%)
01/04/2022	0.00 %
02/04/2022	0.00 %
03/04/2022	0.00 %
04/04/2022	0.00 %
05/04/2022	0.00 %
06/04/2022	0.00 %
07/04/2022	0.00 %
08/04/2022	0.00 %
09/04/2022	0.00 %
10/04/2022	0.00 %
11/04/2022	0.00 %
12/04/2022	0.00 %
13/04/2022	0.00 %
14/04/2022	0.00 %
15/04/2022	0.00 %
16/04/2022	0.00 %
17/04/2022	0.00 %
18/04/2022	0.00 %
19/04/2022	0.00 %
20/04/2022	0.00 %
21/04/2022	0.00 %
22/04/2022	0.00 %
23/04/2022	0.00 %
24/04/2022	0.00 %
25/04/2022	0.00 %
26/04/2022	0.00 %
27/04/2022	0.00 %
28/04/2022	0.00 %
29/04/2022	0.00 %
30/04/2022	0.00 %
01/05/2022	0.00 %
02/05/2022	0.00 %
03/05/2022	0.00 %
04/05/2022	0.00 %
05/05/2022	0.00 %
06/05/2022	0.00 %
07/05/2022	0.00 %
08/05/2022	0.00 %
09/05/2022	0.00 %
10/05/2022	0.00 %

Date	Error rate (%)
11/05/2022	0.00 %
12/05/2022	0.00 %
13/05/2022	0.00 %
14/05/2022	0.00 %
15/05/2022	0.00 %
16/05/2022	0.00 %
17/05/2022	0.00 %
18/05/2022	0.00 %
19/05/2022	0.00 %
20/05/2022	0.00 %
21/05/2022	0.00 %
22/05/2022	0.00 %
23/05/2022	0.00 %
24/05/2022	0.00 %
25/05/2022	0.00 %
26/05/2022	0.00 %
27/05/2022	0.00 %
28/05/2022	0.00 %
29/05/2022	0.00 %
30/05/2022	0.00 %
31/05/2022	0.00 %
01/06/2022	0.00 %
02/06/2022	0.00 %
03/06/2022	0.00 %
04/06/2022	0.00 %
05/06/2022	0.00 %
06/06/2022	0.00 %
07/06/2022	0.00 %
08/06/2022	0.00 %
09/06/2022	0.00 %
10/06/2022	0.00 %
11/06/2022	0.00 %
12/06/2022	0.00 %
13/06/2022	0.00 %
14/06/2022	0.00 %
15/06/2022	0.00 %
16/06/2022	0.00 %
17/06/2022	0.00 %
18/06/2022	0.00 %
19/06/2022	0.00 %
20/06/2022	0.00 %
21/06/2022	0.00 %
22/06/2022	0.00 %
23/06/2022	0.00 %
24/06/2022	0.00 %
25/06/2022	0.00 %
26/06/2022	0.00 %

Date	Error rate (%)
27/06/2022	0.00 %
28/06/2022	0.00 %
29/06/2022	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

CALCULATIONS

The table below presents calculation of statistics guidelines provided by the EBA (Source: <https://www.openbanking.org.uk/wp-content/uploads/Operational-Guidelines.pdf>)

ELEMENTS	CALCULATIONS
The uptime of the system	100% minus the total percentage downtime for each day
The downtime of the system	The total time in seconds for each day when any element of the PSU interface is not accessible by the PSU in the process of accessing their PSD2 in-scope account, and in order to access PSD2 functionality. This should be divided by 86,400 (the number of seconds in 24 hours) and expressed as a percentage. PSU accounts which have been blocked by the ASPSP should not be counted as downtime, as it is the downtime of the service, and not the individual PSU's access, which is relevant here.
PISP response time	The average time taken in milliseconds from when a PSU clicks on a button or link to initiate a payment (i.e. after they have supplied all details and clicked "confirm payment") to when the PSU receives either a confirmation screen or error message to confirm the status of the payment initiation. This should be the average for all PSU payments initiated each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
AISP response time:	The average time taken in milliseconds from when a logged in (i.e. authenticated) PSU clicks on a button or link to access any PSD2 in-scope payment account information on their account (e.g. list of accounts, balance for an account, page/screen of transactions) to when the page/screen displaying this information has fully loaded. Where this information is displayed immediately and automatically after login, this time should be measured from when the ASPSP has accepted the last factor of the PSU's authentication (i.e. the load time of the first page/screen after authentication is complete). This should be the average for all pages/screens loaded each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
Confirmation of Funds response time:	The daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' confirmation in accordance with Article 65(3) of PSD2 and Article 36(1)(c) of the RTS
Error response rate:	The daily error response rate – calculated as the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs, AISPs and CBPIIs in accordance with Article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs, PISPs and CBPIIs in the same day

ABBREVIATIONS

ABBREVIATIONS	MEANING
AISP	Account Information Service Provider
ASPSP	Account Servicing Payment Service Provider
CBPII	Card-Based Payment Instruments Issuer
EBA	European Banking Authority
OBIE	Open Banking Implementation Entity
PISP	Payment Initiation Service Provider
PSD2	Payment Services Directive 2
RTS	Regulatory Technical Standards
TPP	Third Party Provider