



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/04/2023 - 30/06/2023

General Information

Based on the EBA's (European Banking Authority) Guidelines, cdbbank provides daily statistics on a quarterly basis with regards to the availability and performance of API and eBanking interfaces.

The purpose of this publication of statistics is to enable 'like for like' comparison, regarding the availability and performance of each of the interfaces made available by the ASPSP (Account Servicing Payments Service Provider) - i.e. key performance indicators with regards to initiation of a payment transactions, account information and/or the transactions history.

Summary of Quarterly Statistics

Availability

The Bank's interfaces are considered to be available if they are responding to all valid requests, without error messages, and returning the data required. This section provides information regarding the quarterly average uptime and downtime of the Bank's API and eBanking interfaces.

Quarterly Statistics

Uptime (%)	4	5	6
	April	May	June
APIs	100.00 %	96.25 %	100.00 %
eBanking	99.35 %	96.25 %	100.00 %

Downtime (%)	4	5	6
	April	May	June
APIs	0.00 %	3.75 %	0.00 %
eBanking	0.65 %	3.75 %	0.00 %

Performance

Based on EBA's Guidelines, cdbbank provides statistics regarding the performance of API Banking and eBanking interfaces.

This section provides quarterly average statistics of the Bank's API and eBanking interfaces, with regards to the Error Response rate and to the response times to PISP (Payment Initiation Service Provider), AISP (Account Initiation Service Provider), and CoF (Confirmation of Funds).



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/04/2023 - 30/06/2023

Quarterly Statistics

AISP Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0
eBanking		4648	4877	4818

PISP Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0
eBanking		1833	2098	2370

CoF Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0

Error Rate (%)		4	5	6
		April	May	June
APIs		0.00 %	0.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Performance KPIs in terms of average response time in milliseconds of PSD2 dedicated interface and Bank's eBanking application for last quarter

The table below illustrates the daily average response times (in milliseconds) required, for the Bank's API and eBanking interfaces, to serve account information requests (i.e. account details, balance overview, transaction history) and/or payment initiation requests (i.e. payment transaction).

The last column of the table below illustrates data with regards to the response time needed to provide the CBPII (Card-Based Payment Instrument Issuer) or the PISP (Payment Initiation Service Provider) with a 'yes/no' confirmation, over the respective reporting period.

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
01/04/2023	0	203	0	854	0	1021	0	2398	0
02/04/2023	0	148	0	861	0	766	0	990	0
03/04/2023	0	181	0	1385	0	1680	0	1039	0
04/04/2023	0	145	0	988	0	1596	0	889	0
05/04/2023	0	149	0	1348	0	1190	0	854	0
06/04/2023	0	196	0	1133	0	1552	0	907	0
07/04/2023	0	148	0	1348	0	1278	0	887	0
08/04/2023	0	180	0	722	0	1120	0	961	0
09/04/2023	0	152	0	471	0	1002	0	1120	0
10/04/2023	0	263	0	1376	0	1355	0	2614	0
11/04/2023	0	231	0	1366	0	2226	0	2562	0
12/04/2023	0	224	0	1409	0	1751	0	2605	0
13/04/2023	0	271	0	1282	0	1634	0	2532	0
14/04/2023	0	177	0	710	0	1020	0	2439	0
15/04/2023	0	174	0	1093	0	661	0	2240	0
16/04/2023	0	155	0	718	0	691	0	3291	0
17/04/2023	0	171	0	560	0	726	0	2241	0
18/04/2023	0	262	0	1045	0	1380	0	2381	0
19/04/2023	0	259	0	1404	0	1664	0	2800	0
20/04/2023	0	291	0	1254	0	1772	0	2509	0
21/04/2023	0	228	0	1208	0	1374	0	2338	0
22/04/2023	0	136	0	823	0	971	0	1029	0
23/04/2023	0	137	0	939	0	652	0	895	0
24/04/2023	0	161	0	1149	0	1970	0	924	0
25/04/2023	0	155	0	1050	0	1658	0	850	0
26/04/2023	0	148	0	1091	0	1932	0	914	0
27/04/2023	0	149	0	1216	0	1695	0	948	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
28/04/2023	0	154	0	931	0	1650	0	859	0
29/04/2023	0	194	0	607	0	659	0	2270	0
30/04/2023	0	687	0	606	0	1234	0	2369	0
01/05/2023	0	209	0	648	0	647	0	2440	0
02/05/2023	0	305	0	1587	0	1765	0	2740	0
03/05/2023	0	458	0	1332	0	1185	0	2488	0
04/05/2023	0	327	0	1363	0	1843	0	2644	0
05/05/2023	0	237	0	1178	0	2200	0	2699	0
06/05/2023	0	267	0	710	0	623	0	2588	0
07/05/2023	0	283	0	638	0	1092	0	1144	0
08/05/2023	0	157	0	1233	0	1534	0	878	0
09/05/2023	0	169	0	1145	0	1739	0	827	0
10/05/2023	0	149	0	1200	0	1470	0	821	0
11/05/2023	0	143	0	1168	0	1320	0	884	0
12/05/2023	0	143	0	1086	0	1388	0	863	0
13/05/2023	0	163	0	700	0	858	0	936	0
14/05/2023	0	114	0	827	0	800	0	1105	0
15/05/2023	0	162	0	1350	0	1324	0	795	0
16/05/2023	0	151	0	1075	0	986	0	830	0
17/05/2023	0	151	0	1223	0	1493	0	883	0
18/05/2023	0	156	0	1201	0	1162	0	817	0
19/05/2023	0	168	0	1095	0	1053	0	854	0
20/05/2023	0	180	0	508	0	850	0	1008	0
21/05/2023	0	135	0	479	0	609	0	824	0
22/05/2023	0	145	0	1031	0	1275	0	1047	0
23/05/2023	0	306	0	1236	0	1723	0	2616	0
24/05/2023	0	240	0	1241	0	1638	0	2502	0
25/05/2023	0	229	0	1313	0	1289	0	2548	0
26/05/2023	0	316	0	1200	0	1530	0	2632	0
27/05/2023	0	169	0	724	0	820	0	2306	0
28/05/2023	0	138	0	783	0	971	0	2219	0
29/05/2023	0	284	0	1684	0	2585	0	2719	0
30/05/2023	0	219	0	1234	0	1311	0	2573	0
31/05/2023	0	255	0	1312	0	992	0	2515	0
01/06/2023	0	292	0	1390	0	2175	0	2551	0
02/06/2023	0	241	0	1230	0	1676	0	2269	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
03/06/2023	0	301	0	522	0	1194	0	2615	0
04/06/2023	0	164	0	656	0	1272	0	2375	0
05/06/2023	0	197	0	578	0	862	0	2360	0
06/06/2023	0	271	0	1436	0	1586	0	2854	0
07/06/2023	0	275	0	1393	0	1379	0	2412	0
08/06/2023	0	237	0	1224	0	1240	0	2369	0
09/06/2023	0	327	0	1400	0	1143	0	2535	0
10/06/2023	0	402	0	701	0	780	0	2941	0
11/06/2023	0	174	0	631	0	935	0	2145	0
12/06/2023	0	246	0	1448	0	1467	0	2575	0
13/06/2023	0	249	0	1235	0	1600	0	2363	0
14/06/2023	0	249	0	1415	0	1454	0	2741	0
15/06/2023	0	236	0	1308	0	1463	0	2434	0
16/06/2023	0	285	0	1385	0	1499	0	2345	0
17/06/2023	0	380	0	802	0	511	0	2285	0
18/06/2023	0	274	0	936	0	639	0	2257	0
19/06/2023	0	314	0	1300	0	1339	0	2584	0
20/06/2023	0	256	0	1342	0	1281	0	2589	0
21/06/2023	0	323	0	1173	0	1332	0	2351	0
22/06/2023	0	340	0	1320	0	1411	0	2621	0
23/06/2023	0	266	0	1297	0	1489	0	2797	0
24/06/2023	0	220	0	948	0	772	0	2165	0
25/06/2023	0	205	0	550	0	573	0	2166	0
26/06/2023	0	258	0	1311	0	1274	0	2577	0
27/06/2023	0	335	0	1579	0	1468	0	3192	0
28/06/2023	0	155	0	994	0	1999	0	907	0
29/06/2023	0	151	0	1192	0	1680	0	965	0
30/06/2023		160		1081		1539		843	

THE CYPRUS DEVELOPMENT BANK PC LTD

Report Start Date: 01/04/2023

Report End Date: 30/06/2023

Bank's dedicated interface detailed API call results					
Date	Service	APITYPE	Endpoint name	Version	Average Response time (ms)

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
01/04/2023	AISP	eBanking Account Details	203
01/04/2023	AISP	eBanking Balance Overview	854
01/04/2023	AISP	eBanking Transaction History	1021
01/04/2023	PISP	eBanking Payment	2398
02/04/2023	AISP	eBanking Account Details	148
02/04/2023	AISP	eBanking Balance Overview	861
02/04/2023	AISP	eBanking Transaction History	766
02/04/2023	PISP	eBanking Payment	990
03/04/2023	AISP	eBanking Account Details	181
03/04/2023	AISP	eBanking Balance Overview	1385
03/04/2023	AISP	eBanking Transaction History	1680
03/04/2023	PISP	eBanking Payment	1039
04/04/2023	AISP	eBanking Account Details	145
04/04/2023	AISP	eBanking Balance Overview	988
04/04/2023	AISP	eBanking Transaction History	1596
04/04/2023	PISP	eBanking Payment	889
05/04/2023	AISP	eBanking Account Details	149
05/04/2023	AISP	eBanking Balance Overview	1348
05/04/2023	AISP	eBanking Transaction History	1190
05/04/2023	PISP	eBanking Payment	854
06/04/2023	AISP	eBanking Account Details	196

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/04/2023	AISP	eBanking Balance Overview	1133
06/04/2023	AISP	eBanking Transaction History	1552
06/04/2023	PISP	eBanking Payment	907
07/04/2023	AISP	eBanking Account Details	148
07/04/2023	AISP	eBanking Balance Overview	1348
07/04/2023	AISP	eBanking Transaction History	1278
07/04/2023	PISP	eBanking Payment	887
08/04/2023	AISP	eBanking Account Details	180
08/04/2023	AISP	eBanking Balance Overview	722
08/04/2023	AISP	eBanking Transaction History	1120
08/04/2023	PISP	eBanking Payment	961
09/04/2023	AISP	eBanking Account Details	152
09/04/2023	AISP	eBanking Balance Overview	471
09/04/2023	AISP	eBanking Transaction History	1002
09/04/2023	PISP	eBanking Payment	1120
10/04/2023	AISP	eBanking Account Details	263
10/04/2023	AISP	eBanking Balance Overview	1376
10/04/2023	AISP	eBanking Transaction History	1355
10/04/2023	PISP	eBanking Payment	2614
11/04/2023	AISP	eBanking Account Details	231
11/04/2023	AISP	eBanking Balance Overview	1366
11/04/2023	AISP	eBanking Transaction History	2226
11/04/2023	PISP	eBanking Payment	2562
12/04/2023	AISP	eBanking Account Details	224
12/04/2023	AISP	eBanking Balance Overview	1409
12/04/2023	AISP	eBanking Transaction History	1751
12/04/2023	PISP	eBanking Payment	2605
13/04/2023	AISP	eBanking Account Details	271
13/04/2023	AISP	eBanking Balance Overview	1282
13/04/2023	AISP	eBanking Transaction History	1634

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/04/2023	PISP	eBanking Payment	2532
14/04/2023	AISP	eBanking Account Details	177
14/04/2023	AISP	eBanking Balance Overview	710
14/04/2023	AISP	eBanking Transaction History	1020
14/04/2023	PISP	eBanking Payment	2439
15/04/2023	AISP	eBanking Account Details	174
15/04/2023	AISP	eBanking Balance Overview	1093
15/04/2023	AISP	eBanking Transaction History	661
15/04/2023	PISP	eBanking Payment	2240
16/04/2023	AISP	eBanking Account Details	155
16/04/2023	AISP	eBanking Balance Overview	718
16/04/2023	AISP	eBanking Transaction History	691
16/04/2023	PISP	eBanking Payment	3291
17/04/2023	AISP	eBanking Account Details	171
17/04/2023	AISP	eBanking Balance Overview	560
17/04/2023	AISP	eBanking Transaction History	726
17/04/2023	PISP	eBanking Payment	2241
18/04/2023	AISP	eBanking Account Details	262
18/04/2023	AISP	eBanking Balance Overview	1045
18/04/2023	AISP	eBanking Transaction History	1380
18/04/2023	PISP	eBanking Payment	2381
19/04/2023	AISP	eBanking Account Details	259
19/04/2023	AISP	eBanking Balance Overview	1404
19/04/2023	AISP	eBanking Transaction History	1664
19/04/2023	PISP	eBanking Payment	2800
20/04/2023	AISP	eBanking Account Details	291
20/04/2023	AISP	eBanking Balance Overview	1254
20/04/2023	AISP	eBanking Transaction History	1772
20/04/2023	PISP	eBanking Payment	2509
21/04/2023	AISP	eBanking Account Details	228

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/04/2023	AISP	eBanking Balance Overview	1208
21/04/2023	AISP	eBanking Transaction History	1374
21/04/2023	PISP	eBanking Payment	2338
22/04/2023	AISP	eBanking Account Details	136
22/04/2023	AISP	eBanking Balance Overview	823
22/04/2023	AISP	eBanking Transaction History	971
22/04/2023	PISP	eBanking Payment	1029
23/04/2023	AISP	eBanking Account Details	137
23/04/2023	AISP	eBanking Balance Overview	939
23/04/2023	AISP	eBanking Transaction History	652
23/04/2023	PISP	eBanking Payment	895
24/04/2023	AISP	eBanking Account Details	161
24/04/2023	AISP	eBanking Balance Overview	1149
24/04/2023	AISP	eBanking Transaction History	1970
24/04/2023	PISP	eBanking Payment	924
25/04/2023	AISP	eBanking Account Details	155
25/04/2023	AISP	eBanking Balance Overview	1050
25/04/2023	AISP	eBanking Transaction History	1658
25/04/2023	PISP	eBanking Payment	850
26/04/2023	AISP	eBanking Account Details	148
26/04/2023	AISP	eBanking Balance Overview	1091
26/04/2023	AISP	eBanking Transaction History	1932
26/04/2023	PISP	eBanking Payment	914
27/04/2023	AISP	eBanking Account Details	149
27/04/2023	AISP	eBanking Balance Overview	1216
27/04/2023	AISP	eBanking Transaction History	1695
27/04/2023	PISP	eBanking Payment	948
28/04/2023	AISP	eBanking Account Details	154
28/04/2023	AISP	eBanking Balance Overview	931
28/04/2023	AISP	eBanking Transaction History	1650

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/04/2023	PISP	eBanking Payment	859
29/04/2023	AISP	eBanking Account Details	194
29/04/2023	AISP	eBanking Balance Overview	607
29/04/2023	AISP	eBanking Transaction History	659
29/04/2023	PISP	eBanking Payment	2270
30/04/2023	AISP	eBanking Account Details	687
30/04/2023	AISP	eBanking Balance Overview	606
30/04/2023	AISP	eBanking Transaction History	1234
30/04/2023	PISP	eBanking Payment	2369
01/05/2023	AISP	eBanking Account Details	209
01/05/2023	AISP	eBanking Balance Overview	648
01/05/2023	AISP	eBanking Transaction History	647
01/05/2023	PISP	eBanking Payment	2440
02/05/2023	AISP	eBanking Account Details	305
02/05/2023	AISP	eBanking Balance Overview	1587
02/05/2023	AISP	eBanking Transaction History	1765
02/05/2023	PISP	eBanking Payment	2740
03/05/2023	AISP	eBanking Account Details	458
03/05/2023	AISP	eBanking Balance Overview	1332
03/05/2023	AISP	eBanking Transaction History	1185
03/05/2023	PISP	eBanking Payment	2488
04/05/2023	AISP	eBanking Account Details	327
04/05/2023	AISP	eBanking Balance Overview	1363
04/05/2023	AISP	eBanking Transaction History	1843
04/05/2023	PISP	eBanking Payment	2644
05/05/2023	AISP	eBanking Account Details	237
05/05/2023	AISP	eBanking Balance Overview	1178
05/05/2023	AISP	eBanking Transaction History	2200
05/05/2023	PISP	eBanking Payment	2699
06/05/2023	AISP	eBanking Account Details	267

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/05/2023	AISP	eBanking Balance Overview	710
06/05/2023	AISP	eBanking Transaction History	623
06/05/2023	PISP	eBanking Payment	2588
07/05/2023	AISP	eBanking Account Details	283
07/05/2023	AISP	eBanking Balance Overview	638
07/05/2023	AISP	eBanking Transaction History	1092
07/05/2023	PISP	eBanking Payment	1144
08/05/2023	AISP	eBanking Account Details	157
08/05/2023	AISP	eBanking Balance Overview	1233
08/05/2023	AISP	eBanking Transaction History	1534
08/05/2023	PISP	eBanking Payment	878
09/05/2023	AISP	eBanking Account Details	169
09/05/2023	AISP	eBanking Balance Overview	1145
09/05/2023	AISP	eBanking Transaction History	1739
09/05/2023	PISP	eBanking Payment	827
10/05/2023	AISP	eBanking Account Details	149
10/05/2023	AISP	eBanking Balance Overview	1200
10/05/2023	AISP	eBanking Transaction History	1470
10/05/2023	PISP	eBanking Payment	821
11/05/2023	AISP	eBanking Account Details	143
11/05/2023	AISP	eBanking Balance Overview	1168
11/05/2023	AISP	eBanking Transaction History	1320
11/05/2023	PISP	eBanking Payment	884
12/05/2023	AISP	eBanking Account Details	143
12/05/2023	AISP	eBanking Balance Overview	1086
12/05/2023	AISP	eBanking Transaction History	1388
12/05/2023	PISP	eBanking Payment	863
13/05/2023	AISP	eBanking Account Details	163
13/05/2023	AISP	eBanking Balance Overview	700
13/05/2023	AISP	eBanking Transaction History	858

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/05/2023	PISP	eBanking Payment	936
14/05/2023	AISP	eBanking Account Details	114
14/05/2023	AISP	eBanking Balance Overview	827
14/05/2023	AISP	eBanking Transaction History	800
14/05/2023	PISP	eBanking Payment	1105
15/05/2023	AISP	eBanking Account Details	162
15/05/2023	AISP	eBanking Balance Overview	1350
15/05/2023	AISP	eBanking Transaction History	1324
15/05/2023	PISP	eBanking Payment	795
16/05/2023	AISP	eBanking Account Details	151
16/05/2023	AISP	eBanking Balance Overview	1075
16/05/2023	AISP	eBanking Transaction History	986
16/05/2023	PISP	eBanking Payment	830
17/05/2023	AISP	eBanking Account Details	151
17/05/2023	AISP	eBanking Balance Overview	1223
17/05/2023	AISP	eBanking Transaction History	1493
17/05/2023	PISP	eBanking Payment	883
18/05/2023	AISP	eBanking Account Details	156
18/05/2023	AISP	eBanking Balance Overview	1201
18/05/2023	AISP	eBanking Transaction History	1162
18/05/2023	PISP	eBanking Payment	817
19/05/2023	AISP	eBanking Account Details	168
19/05/2023	AISP	eBanking Balance Overview	1095
19/05/2023	AISP	eBanking Transaction History	1053
19/05/2023	PISP	eBanking Payment	854
20/05/2023	AISP	eBanking Account Details	180
20/05/2023	AISP	eBanking Balance Overview	508
20/05/2023	AISP	eBanking Transaction History	850
20/05/2023	PISP	eBanking Payment	1008
21/05/2023	AISP	eBanking Account Details	135

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/05/2023	AISP	eBanking Balance Overview	479
21/05/2023	AISP	eBanking Transaction History	609
21/05/2023	PISP	eBanking Payment	824
22/05/2023	AISP	eBanking Account Details	145
22/05/2023	AISP	eBanking Balance Overview	1031
22/05/2023	AISP	eBanking Transaction History	1275
22/05/2023	PISP	eBanking Payment	1047
23/05/2023	AISP	eBanking Account Details	306
23/05/2023	AISP	eBanking Balance Overview	1236
23/05/2023	AISP	eBanking Transaction History	1723
23/05/2023	PISP	eBanking Payment	2616
24/05/2023	AISP	eBanking Account Details	240
24/05/2023	AISP	eBanking Balance Overview	1241
24/05/2023	AISP	eBanking Transaction History	1638
24/05/2023	PISP	eBanking Payment	2502
25/05/2023	AISP	eBanking Account Details	229
25/05/2023	AISP	eBanking Balance Overview	1313
25/05/2023	AISP	eBanking Transaction History	1289
25/05/2023	PISP	eBanking Payment	2548
26/05/2023	AISP	eBanking Account Details	316
26/05/2023	AISP	eBanking Balance Overview	1200
26/05/2023	AISP	eBanking Transaction History	1530
26/05/2023	PISP	eBanking Payment	2632
27/05/2023	AISP	eBanking Account Details	169
27/05/2023	AISP	eBanking Balance Overview	724
27/05/2023	AISP	eBanking Transaction History	820
27/05/2023	PISP	eBanking Payment	2306
28/05/2023	AISP	eBanking Account Details	138
28/05/2023	AISP	eBanking Balance Overview	783
28/05/2023	AISP	eBanking Transaction History	971

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/05/2023	PISP	eBanking Payment	2219
29/05/2023	AISP	eBanking Account Details	284
29/05/2023	AISP	eBanking Balance Overview	1684
29/05/2023	AISP	eBanking Transaction History	2585
29/05/2023	PISP	eBanking Payment	2719
30/05/2023	AISP	eBanking Account Details	219
30/05/2023	AISP	eBanking Balance Overview	1234
30/05/2023	AISP	eBanking Transaction History	1311
30/05/2023	PISP	eBanking Payment	2573
31/05/2023	AISP	eBanking Account Details	255
31/05/2023	AISP	eBanking Balance Overview	1312
31/05/2023	AISP	eBanking Transaction History	992
31/05/2023	PISP	eBanking Payment	2515
01/06/2023	AISP	eBanking Account Details	292
01/06/2023	AISP	eBanking Balance Overview	1390
01/06/2023	AISP	eBanking Transaction History	2175
01/06/2023	PISP	eBanking Payment	2551
02/06/2023	AISP	eBanking Account Details	241
02/06/2023	AISP	eBanking Balance Overview	1230
02/06/2023	AISP	eBanking Transaction History	1676
02/06/2023	PISP	eBanking Payment	2269
03/06/2023	AISP	eBanking Account Details	301
03/06/2023	AISP	eBanking Balance Overview	522
03/06/2023	AISP	eBanking Transaction History	1194
03/06/2023	PISP	eBanking Payment	2615
04/06/2023	AISP	eBanking Account Details	164
04/06/2023	AISP	eBanking Balance Overview	656
04/06/2023	AISP	eBanking Transaction History	1272
04/06/2023	PISP	eBanking Payment	2375
05/06/2023	AISP	eBanking Account Details	197

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
05/06/2023	AISP	eBanking Balance Overview	578
05/06/2023	AISP	eBanking Transaction History	862
05/06/2023	PISP	eBanking Payment	2360
06/06/2023	AISP	eBanking Account Details	271
06/06/2023	AISP	eBanking Balance Overview	1436
06/06/2023	AISP	eBanking Transaction History	1586
06/06/2023	PISP	eBanking Payment	2854
07/06/2023	AISP	eBanking Account Details	275
07/06/2023	AISP	eBanking Balance Overview	1393
07/06/2023	AISP	eBanking Transaction History	1379
07/06/2023	PISP	eBanking Payment	2412
08/06/2023	AISP	eBanking Account Details	237
08/06/2023	AISP	eBanking Balance Overview	1224
08/06/2023	AISP	eBanking Transaction History	1240
08/06/2023	PISP	eBanking Payment	2369
09/06/2023	AISP	eBanking Account Details	327
09/06/2023	AISP	eBanking Balance Overview	1400
09/06/2023	AISP	eBanking Transaction History	1143
09/06/2023	PISP	eBanking Payment	2535
10/06/2023	AISP	eBanking Account Details	402
10/06/2023	AISP	eBanking Balance Overview	701
10/06/2023	AISP	eBanking Transaction History	780
10/06/2023	PISP	eBanking Payment	2941
11/06/2023	AISP	eBanking Account Details	174
11/06/2023	AISP	eBanking Balance Overview	631
11/06/2023	AISP	eBanking Transaction History	935
11/06/2023	PISP	eBanking Payment	2145
12/06/2023	AISP	eBanking Account Details	246
12/06/2023	AISP	eBanking Balance Overview	1448
12/06/2023	AISP	eBanking Transaction History	1467

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
12/06/2023	PISP	eBanking Payment	2575
13/06/2023	AISP	eBanking Account Details	249
13/06/2023	AISP	eBanking Balance Overview	1235
13/06/2023	AISP	eBanking Transaction History	1600
13/06/2023	PISP	eBanking Payment	2363
14/06/2023	AISP	eBanking Account Details	249
14/06/2023	AISP	eBanking Balance Overview	1415
14/06/2023	AISP	eBanking Transaction History	1454
14/06/2023	PISP	eBanking Payment	2741
15/06/2023	AISP	eBanking Account Details	236
15/06/2023	AISP	eBanking Balance Overview	1308
15/06/2023	AISP	eBanking Transaction History	1463
15/06/2023	PISP	eBanking Payment	2434
16/06/2023	AISP	eBanking Account Details	285
16/06/2023	AISP	eBanking Balance Overview	1385
16/06/2023	AISP	eBanking Transaction History	1499
16/06/2023	PISP	eBanking Payment	2345
17/06/2023	AISP	eBanking Account Details	380
17/06/2023	AISP	eBanking Balance Overview	802
17/06/2023	AISP	eBanking Transaction History	511
17/06/2023	PISP	eBanking Payment	2285
18/06/2023	AISP	eBanking Account Details	274
18/06/2023	AISP	eBanking Balance Overview	936
18/06/2023	AISP	eBanking Transaction History	639
18/06/2023	PISP	eBanking Payment	2257
19/06/2023	AISP	eBanking Account Details	314
19/06/2023	AISP	eBanking Balance Overview	1300
19/06/2023	AISP	eBanking Transaction History	1339
19/06/2023	PISP	eBanking Payment	2584
20/06/2023	AISP	eBanking Account Details	256

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
20/06/2023	AISP	eBanking Balance Overview	1342
20/06/2023	AISP	eBanking Transaction History	1281
20/06/2023	PISP	eBanking Payment	2589
21/06/2023	AISP	eBanking Account Details	323
21/06/2023	AISP	eBanking Balance Overview	1173
21/06/2023	AISP	eBanking Transaction History	1332
21/06/2023	PISP	eBanking Payment	2351
22/06/2023	AISP	eBanking Account Details	340
22/06/2023	AISP	eBanking Balance Overview	1320
22/06/2023	AISP	eBanking Transaction History	1411
22/06/2023	PISP	eBanking Payment	2621
23/06/2023	AISP	eBanking Account Details	266
23/06/2023	AISP	eBanking Balance Overview	1297
23/06/2023	AISP	eBanking Transaction History	1489
23/06/2023	PISP	eBanking Payment	2797
24/06/2023	AISP	eBanking Account Details	220
24/06/2023	AISP	eBanking Balance Overview	948
24/06/2023	AISP	eBanking Transaction History	772
24/06/2023	PISP	eBanking Payment	2165
25/06/2023	AISP	eBanking Account Details	205
25/06/2023	AISP	eBanking Balance Overview	550
25/06/2023	AISP	eBanking Transaction History	573
25/06/2023	PISP	eBanking Payment	2166
26/06/2023	AISP	eBanking Account Details	258
26/06/2023	AISP	eBanking Balance Overview	1311
26/06/2023	AISP	eBanking Transaction History	1274
26/06/2023	PISP	eBanking Payment	2577
27/06/2023	AISP	eBanking Account Details	335
27/06/2023	AISP	eBanking Balance Overview	1579
27/06/2023	AISP	eBanking Transaction History	1468

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
27/06/2023	PISP	eBanking Payment	3192
28/06/2023	AISP	eBanking Account Details	155
28/06/2023	AISP	eBanking Balance Overview	994
28/06/2023	AISP	eBanking Transaction History	1999
28/06/2023	PISP	eBanking Payment	907
29/06/2023	AISP	eBanking Account Details	151
29/06/2023	AISP	eBanking Balance Overview	1192
29/06/2023	AISP	eBanking Transaction History	1680
29/06/2023	PISP	eBanking Payment	965
30/06/2023	AISP	eBanking Account Details	160
30/06/2023	AISP	eBanking Balance Overview	1081
30/06/2023	AISP	eBanking Transaction History	1539
30/06/2023	PISP	eBanking Payment	843

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates information regarding the availability of the Bank's API and eBanking interfaces, over the respective reporting period.

Report Period: 01/04/2023 - 30/06/2023

Payments services user interface daily availability				Bank's dedicated interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)	Date	Service	Uptime (%)	Downtime (%)
01/04/2023	eBanking	100.00 %	0.00 %	01/04/2023	APIs	100.00 %	0.00 %
02/04/2023	eBanking	100.00 %	0.00 %	02/04/2023	APIs	100.00 %	0.00 %
03/04/2023	eBanking	100.00 %	0.00 %	03/04/2023	APIs	100.00 %	0.00 %
04/04/2023	eBanking	100.00 %	0.00 %	04/04/2023	APIs	100.00 %	0.00 %
05/04/2023	eBanking	100.00 %	0.00 %	05/04/2023	APIs	100.00 %	0.00 %
06/04/2023	eBanking	100.00 %	0.00 %	06/04/2023	APIs	100.00 %	0.00 %
07/04/2023	eBanking	100.00 %	0.00 %	07/04/2023	APIs	100.00 %	0.00 %
08/04/2023	eBanking	100.00 %	0.00 %	08/04/2023	APIs	100.00 %	0.00 %
09/04/2023	eBanking	100.00 %	0.00 %	09/04/2023	APIs	100.00 %	0.00 %
10/04/2023	eBanking	100.00 %	0.00 %	10/04/2023	APIs	100.00 %	0.00 %
11/04/2023	eBanking	100.00 %	0.00 %	11/04/2023	APIs	100.00 %	0.00 %
12/04/2023	eBanking	100.00 %	0.00 %	12/04/2023	APIs	100.00 %	0.00 %
13/04/2023	eBanking	100.00 %	0.00 %	13/04/2023	APIs	100.00 %	0.00 %
14/04/2023	eBanking	100.00 %	0.00 %	14/04/2023	APIs	100.00 %	0.00 %
15/04/2023	eBanking	100.00 %	0.00 %	15/04/2023	APIs	100.00 %	0.00 %
16/04/2023	eBanking	100.00 %	0.00 %	16/04/2023	APIs	100.00 %	0.00 %
17/04/2023	eBanking	100.00 %	0.00 %	17/04/2023	APIs	100.00 %	0.00 %
18/04/2023	eBanking	100.00 %	0.00 %	18/04/2023	APIs	100.00 %	0.00 %
19/04/2023	eBanking	100.00 %	0.00 %	19/04/2023	APIs	100.00 %	0.00 %
20/04/2023	eBanking	100.00 %	0.00 %	20/04/2023	APIs	100.00 %	0.00 %
21/04/2023	eBanking	99.98 %	0.02 %	21/04/2023	APIs	100.00 %	0.00 %
22/04/2023	eBanking	100.00 %	0.00 %	22/04/2023	APIs	100.00 %	0.00 %
23/04/2023	eBanking	100.00 %	0.00 %	23/04/2023	APIs	100.00 %	0.00 %
24/04/2023	eBanking	100.00 %	0.00 %	24/04/2023	APIs	100.00 %	0.00 %
25/04/2023	eBanking	100.00 %	0.00 %	25/04/2023	APIs	100.00 %	0.00 %
26/04/2023	eBanking	100.00 %	0.00 %	26/04/2023	APIs	100.00 %	0.00 %
27/04/2023	eBanking	100.00 %	0.00 %	27/04/2023	APIs	100.00 %	0.00 %
28/04/2023	eBanking	99.81 %	0.19 %	28/04/2023	APIs	100.00 %	0.00 %
29/04/2023	eBanking	100.00 %	0.00 %	29/04/2023	APIs	100.00 %	0.00 %
30/04/2023	eBanking	100.00 %	0.00 %	30/04/2023	APIs	100.00 %	0.00 %
01/05/2023	eBanking	100.00 %	0.00 %	01/05/2023	APIs	100.00 %	0.00 %
02/05/2023	eBanking	100.00 %	0.00 %	02/05/2023	APIs	100.00 %	0.00 %
03/05/2023	eBanking	100.00 %	0.00 %	03/05/2023	APIs	100.00 %	0.00 %
04/05/2023	eBanking	100.00 %	0.00 %	04/05/2023	APIs	100.00 %	0.00 %
05/05/2023	eBanking	100.00 %	0.00 %	05/05/2023	APIs	100.00 %	0.00 %
06/05/2023	eBanking	99.68 %	0.32 %	06/05/2023	APIs	99.68 %	0.32 %
07/05/2023	eBanking	100.00 %	0.00 %	07/05/2023	APIs	100.00 %	0.00 %
08/05/2023	eBanking	100.00 %	0.00 %	08/05/2023	APIs	100.00 %	0.00 %
09/05/2023	eBanking	100.00 %	0.00 %	09/05/2023	APIs	100.00 %	0.00 %
10/05/2023	eBanking	100.00 %	0.00 %	10/05/2023	APIs	100.00 %	0.00 %
11/05/2023	eBanking	100.00 %	0.00 %	11/05/2023	APIs	100.00 %	0.00 %
12/05/2023	eBanking	100.00 %	0.00 %	12/05/2023	APIs	100.00 %	0.00 %

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
13/05/2023	eBanking	99.72 %	0.28 %
14/05/2023	eBanking	99.35 %	0.65 %
15/05/2023	eBanking	100.00 %	0.00 %
16/05/2023	eBanking	100.00 %	0.00 %
17/05/2023	eBanking	100.00 %	0.00 %
18/05/2023	eBanking	100.00 %	0.00 %
19/05/2023	eBanking	100.00 %	0.00 %
20/05/2023	eBanking	100.00 %	0.00 %
21/05/2023	eBanking	100.00 %	0.00 %
22/05/2023	eBanking	100.00 %	0.00 %
23/05/2023	eBanking	100.00 %	0.00 %
24/05/2023	eBanking	100.00 %	0.00 %
25/05/2023	eBanking	100.00 %	0.00 %
26/05/2023	eBanking	100.00 %	0.00 %
27/05/2023	eBanking	100.00 %	0.00 %
28/05/2023	eBanking	100.00 %	0.00 %
29/05/2023	eBanking	100.00 %	0.00 %
30/05/2023	eBanking	100.00 %	0.00 %
31/05/2023	eBanking	100.00 %	0.00 %
01/06/2023	eBanking	100.00 %	0.00 %
02/06/2023	eBanking	100.00 %	0.00 %
03/06/2023	eBanking	100.00 %	0.00 %
04/06/2023	eBanking	100.00 %	0.00 %
05/06/2023	eBanking	100.00 %	0.00 %
06/06/2023	eBanking	100.00 %	0.00 %
07/06/2023	eBanking	100.00 %	0.00 %
08/06/2023	eBanking	100.00 %	0.00 %
09/06/2023	eBanking	100.00 %	0.00 %
10/06/2023	eBanking	100.00 %	0.00 %
11/06/2023	eBanking	100.00 %	0.00 %
12/06/2023	eBanking	100.00 %	0.00 %
13/06/2023	eBanking	100.00 %	0.00 %
14/06/2023	eBanking	100.00 %	0.00 %
15/06/2023	eBanking	100.00 %	0.00 %
16/06/2023	eBanking	100.00 %	0.00 %
17/06/2023	eBanking	100.00 %	0.00 %
18/06/2023	eBanking	100.00 %	0.00 %
19/06/2023	eBanking	100.00 %	0.00 %
20/06/2023	eBanking	100.00 %	0.00 %
21/06/2023	eBanking	100.00 %	0.00 %
22/06/2023	eBanking	100.00 %	0.00 %
23/06/2023	eBanking	100.00 %	0.00 %
24/06/2023	eBanking	100.00 %	0.00 %
25/06/2023	eBanking	100.00 %	0.00 %
26/06/2023	eBanking	100.00 %	0.00 %
27/06/2023	eBanking	100.00 %	0.00 %
28/06/2023	eBanking	100.00 %	0.00 %
29/06/2023	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
11/05/2023	APIs	100.00 %	0.00 %
12/05/2023	APIs	100.00 %	0.00 %
13/05/2023	APIs	99.72 %	0.28 %
14/05/2023	APIs	99.35 %	0.65 %
15/05/2023	APIs	100.00 %	0.00 %
16/05/2023	APIs	100.00 %	0.00 %
17/05/2023	APIs	100.00 %	0.00 %
18/05/2023	APIs	100.00 %	0.00 %
19/05/2023	APIs	100.00 %	0.00 %
20/05/2023	APIs	100.00 %	0.00 %
21/05/2023	APIs	100.00 %	0.00 %
22/05/2023	APIs	100.00 %	0.00 %
23/05/2023	APIs	100.00 %	0.00 %
24/05/2023	APIs	100.00 %	0.00 %
25/05/2023	APIs	100.00 %	0.00 %
26/05/2023	APIs	100.00 %	0.00 %
27/05/2023	APIs	100.00 %	0.00 %
28/05/2023	APIs	100.00 %	0.00 %
29/05/2023	APIs	100.00 %	0.00 %
30/05/2023	APIs	100.00 %	0.00 %
31/05/2023	APIs	100.00 %	0.00 %
01/06/2023	APIs	100.00 %	0.00 %
02/06/2023	APIs	100.00 %	0.00 %
03/06/2023	APIs	100.00 %	0.00 %
04/06/2023	APIs	100.00 %	0.00 %
05/06/2023	APIs	100.00 %	0.00 %
06/06/2023	APIs	100.00 %	0.00 %
07/06/2023	APIs	100.00 %	0.00 %
08/06/2023	APIs	100.00 %	0.00 %
09/06/2023	APIs	100.00 %	0.00 %
10/06/2023	APIs	100.00 %	0.00 %
11/06/2023	APIs	100.00 %	0.00 %
12/06/2023	APIs	100.00 %	0.00 %
13/06/2023	APIs	100.00 %	0.00 %
14/06/2023	APIs	100.00 %	0.00 %
15/06/2023	APIs	100.00 %	0.00 %
16/06/2023	APIs	100.00 %	0.00 %
17/06/2023	APIs	100.00 %	0.00 %
18/06/2023	APIs	100.00 %	0.00 %
19/06/2023	APIs	100.00 %	0.00 %
20/06/2023	APIs	100.00 %	0.00 %
21/06/2023	APIs	100.00 %	0.00 %
22/06/2023	APIs	100.00 %	0.00 %
23/06/2023	APIs	100.00 %	0.00 %
24/06/2023	APIs	100.00 %	0.00 %
25/06/2023	APIs	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
26/06/2023	APIs	100.00 %	0.00 %
27/06/2023	APIs	100.00 %	0.00 %
28/06/2023	APIs	100.00 %	0.00 %
29/06/2023	APIs	100.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates data with regards to the Error Response Rate, which is returned to an authorized TPP (Third Party Provider) requesting, either to initiate a payment, or access to account information, on behalf of a customer.

Report Period: 01/04/2023 - 30/06/2023

Date	Error rate (%)
07/06/2022	
05/07/2022	
09/08/2022	
19/08/2022	
22/08/2022	
23/08/2022	
29/08/2022	
27/09/2022	
01/04/2023	0.00 %
02/04/2023	0.00 %
03/04/2023	0.00 %
04/04/2023	0.00 %
05/04/2023	0.00 %
06/04/2023	0.00 %
07/04/2023	0.00 %
08/04/2023	0.00 %
09/04/2023	0.00 %
10/04/2023	0.00 %
11/04/2023	0.00 %
12/04/2023	0.00 %
13/04/2023	0.00 %
14/04/2023	0.00 %
15/04/2023	0.00 %
16/04/2023	0.00 %
17/04/2023	0.00 %
18/04/2023	0.00 %
19/04/2023	0.00 %
20/04/2023	0.00 %
21/04/2023	0.00 %
22/04/2023	0.00 %
23/04/2023	0.00 %
24/04/2023	0.00 %
25/04/2023	0.00 %
26/04/2023	0.00 %
27/04/2023	0.00 %
28/04/2023	0.00 %
29/04/2023	0.00 %
30/04/2023	0.00 %
01/05/2023	0.00 %
02/05/2023	0.00 %

Date	Error rate (%)
03/05/2023	0.00 %
04/05/2023	0.00 %
05/05/2023	0.00 %
06/05/2023	0.00 %
07/05/2023	0.00 %
08/05/2023	0.00 %
09/05/2023	0.00 %
10/05/2023	0.00 %
11/05/2023	0.00 %
12/05/2023	0.00 %
13/05/2023	0.00 %
14/05/2023	0.00 %
15/05/2023	0.00 %
16/05/2023	0.00 %
17/05/2023	0.00 %
18/05/2023	0.00 %
19/05/2023	0.00 %
20/05/2023	0.00 %
21/05/2023	0.00 %
22/05/2023	0.00 %
23/05/2023	0.00 %
24/05/2023	0.00 %
25/05/2023	0.00 %
26/05/2023	0.00 %
27/05/2023	0.00 %
28/05/2023	0.00 %
29/05/2023	0.00 %
30/05/2023	0.00 %
31/05/2023	0.00 %
01/06/2023	0.00 %
02/06/2023	0.00 %
03/06/2023	0.00 %
04/06/2023	0.00 %
05/06/2023	0.00 %
06/06/2023	0.00 %
07/06/2023	0.00 %
08/06/2023	0.00 %
09/06/2023	0.00 %
10/06/2023	0.00 %
11/06/2023	0.00 %
12/06/2023	0.00 %
13/06/2023	0.00 %
14/06/2023	0.00 %
15/06/2023	0.00 %
16/06/2023	0.00 %
17/06/2023	0.00 %
18/06/2023	0.00 %

Date	Error rate (%)
19/06/2023	0.00 %
20/06/2023	0.00 %
21/06/2023	0.00 %
22/06/2023	0.00 %
23/06/2023	0.00 %
24/06/2023	0.00 %
25/06/2023	0.00 %
26/06/2023	0.00 %
27/06/2023	0.00 %
28/06/2023	0.00 %
29/06/2023	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

CALCULATIONS

The table below presents calculation of statistics guidelines provided by the EBA (Source: <https://www.openbanking.org.uk/wp-content/uploads/Operational-Guidelines.pdf>)

ELEMENTS	CALCULATIONS
The uptime of the system	100% minus the total percentage downtime for each day
The downtime of the system	The total time in seconds for each day when any element of the PSU interface is not accessible by the PSU in the process of accessing their PSD2 in-scope account, and in order to access PSD2 functionality. This should be divided by 86,400 (the number of seconds in 24 hours) and expressed as a percentage. PSU accounts which have been blocked by the ASPSP should not be counted as downtime, as it is the downtime of the service, and not the individual PSU's access, which is relevant here.
PISP response time	The average time taken in milliseconds from when a PSU clicks on a button or link to initiate a payment (i.e. after they have supplied all details and clicked "confirm payment") to when the PSU receives either a confirmation screen or error message to confirm the status of the payment initiation. This should be the average for all PSU payments initiated each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
AISP response time:	The average time taken in milliseconds from when a logged in (i.e. authenticated) PSU clicks on a button or link to access any PSD2 in-scope payment account information on their account (e.g. list of accounts, balance for an account, page/screen of transactions) to when the page/screen displaying this information has fully loaded. Where this information is displayed immediately and automatically after login, this time should be measured from when the ASPSP has accepted the last factor of the PSU's authentication (i.e. the load time of the first page/screen after authentication is complete). This should be the average for all pages/screens loaded each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
Confirmation of Funds response time:	The daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' confirmation in accordance with Article 65(3) of PSD2 and Article 36(1)(c) of the RTS
Error response rate:	The daily error response rate – calculated as the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs, AISPs and CBPIIs in accordance with Article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs, PISPs and CBPIIs in the same day

ABBREVIATIONS

ABBREVIATIONS	MEANING
AISP	Account Information Service Provider
ASPSP	Account Servicing Payment Service Provider
CBPII	Card-Based Payment Instruments Issuer
EBA	European Banking Authority
OBIE	Open Banking Implementation Entity
PISP	Payment Initiation Service Provider
PSD2	Payment Services Directive 2
RTS	Regulatory Technical Standards
TPP	Third Party Provider