



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/04/2024 - 30/06/2024

General Information

Based on the EBA’s (European Banking Authority) Guidelines, cdbbank provides daily statistics on a quarterly basis with regards to the availability and performance of API and eBanking interfaces.

The purpose of this publication of statistics is to enable ‘like for like’ comparison, regarding the availability and performance of each of the interfaces made available by the ASPSP (Account Servicing Payments Service Provider) - i.e. key performance indicators with regards to initiation of a payment transactions, account information and/or the transactions history.

Summary of Quarterly Statistics

Availability

The Bank’s interfaces are considered to be available if they are responding to all valid requests, without error messages, and returning the data required. This section provides information regarding the quarterly average uptime and downtime of the Bank’s API and eBanking interfaces.

Quarterly Statistics

Uptime (%)	4	5	6
	April	May	June
APIs	100.00 %	100.00 %	100.00 %
eBanking	100.00 %	100.00 %	100.00 %

Downtime (%)	4	5	6
	April	May	June
APIs	0.00 %	0.00 %	0.00 %
eBanking	0.00 %	0.00 %	0.00 %

Performance

Based on EBA’s Guidelines, cdbbank provides statistics regarding the performance of API Banking and eBanking interfaces.

This section provides quarterly average statistics of the Bank’s API and eBanking interfaces, with regards to the Error Response rate and to the response times to PISP (Payment Initiation Service Provider), AISP (Account Initiation Service Provider), and CoF (Confirmation of Funds).



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/04/2024 - 30/06/2024

Quarterly Statistics

AISP Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0
eBanking		7152	7355	12176

PISP Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0
eBanking		1106	1122	1238

CoF Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0

Error Rate (%)		4	5	6
		April	May	June
APIs		0.00 %	0.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Performance KPIs in terms of average response time in milliseconds of PSD2 dedicated interface and Bank's eBanking application for last quarter

The table below illustrates the daily average response times (in milliseconds) required, for the Bank's API and eBanking interfaces, to serve account information requests (i.e. account details, balance overview, transaction history) and/or payment initiation requests (i.e. payment transaction).

The last column of the table below illustrates data with regards to the response time needed to provide the CBPII (Card-Based Payment Instrument Issuer) or the PISP (Payment Initiation Service Provider) with a 'yes/no' confirmation, over the respective reporting period.

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
01/04/2024	0	148	0	685	0	1749	0	1125	0
02/04/2024	0	188	0	1465	0	2894	0	953	0
03/04/2024	0	208	0	1456	0	2537	0	954	0
04/04/2024	0	188	0	1526	0	2795	0	1103	0
05/04/2024	0	164	0	1725	0	3826	0	932	0
06/04/2024	0	145	0	728	0	1608	0	1214	0
07/04/2024	0	209	0	1112	0	734	0	1147	0
08/04/2024	0	181	0	1362	0	4064	0	965	0
09/04/2024	0	179	0	1596	0	3503	0	1004	0
10/04/2024	0	210	0	1424	0	3886	0	973	0
11/04/2024	0	171	0	1520	0	4798	0	1012	0
12/04/2024	0	225	0	1469	0	2849	0	1037	0
13/04/2024	0	211	0	768	0	997	0	1311	0
14/04/2024	0	233	0	675	0	630	0	1288	0
15/04/2024	0	175	0	1581	0	4115	0	1003	0
16/04/2024	0	205	0	1472	0	3184	0	1009	0
17/04/2024	0	181	0	1447	0	3172	0	1047	0
18/04/2024	0	170	0	1445	0	3080	0	1075	0
19/04/2024	0	162	0	1745	0	2482	0	909	0
20/04/2024	0	208	0	566	0	1821	0	1157	0
21/04/2024	0	149	0	591	0	595	0	1169	0
22/04/2024	0	172	0	1566	0	3372	0	1040	0
23/04/2024	0	183	0	1535	0	3569	0	893	0
24/04/2024	0	192	0	1615	0	3826	0	1035	0
25/04/2024	0	179	0	1588	0	4327	0	1095	0
26/04/2024	0	183	0	1350	0	4288	0	1034	0
27/04/2024	0	139	0	572	0	636	0	1065	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
28/04/2024	0	133	0	642	0	1247	0	1122	0
29/04/2024	0	216	0	1589	0	5727	0	1098	0
30/04/2024	0	196	0	1456	0	4545	0	1029	0
01/05/2024	0	197	0	906	0	1456	0	1090	0
02/05/2024	0	173	0	1563	0	5608	0	999	0
03/05/2024	0	149	0	530	0	950	0	1059	0
04/05/2024	0	171	0	713	0	1063	0	997	0
05/05/2024	0	0	0	525	0	944	0	1166	0
06/05/2024	0	167	0	496	0	1102	0	1354	0
07/05/2024	0	187	0	639	0	1468	0	1248	0
08/05/2024	0	180	0	1950	0	4757	0	1083	0
09/05/2024	0	169	0	1770	0	3628	0	993	0
10/05/2024	0	176	0	1580	0	3076	0	1003	0
11/05/2024	0	145	0	659	0	598	0	1284	0
12/05/2024	0	149	0	693	0	1266	0	1062	0
13/05/2024	0	229	0	1546	0	5680	0	1076	0
14/05/2024	0	188	0	1639	0	2896	0	1003	0
15/05/2024	0	168	0	1538	0	3956	0	1039	0
16/05/2024	0	210	0	1517	0	4823	0	1031	0
17/05/2024	0	181	0	1483	0	2665	0	1036	0
18/05/2024	0	107	0	948	0	524	0	1165	0
19/05/2024	0	185	0	761	0	1032	0	1197	0
20/05/2024	0	176	0	1640	0	4784	0	1037	0
21/05/2024	0	183	0	1575	0	4132	0	979	0
22/05/2024	0	186	0	1679	0	3807	0	976	0
23/05/2024	0	188	0	1726	0	3798	0	1036	0
24/05/2024	0	213	0	2256	0	3517	0	1032	0
25/05/2024	0	231	0	734	0	920	0	1105	0
26/05/2024	0	151	0	805	0	979	0	940	0
27/05/2024	0	266	0	1694	0	3148	0	1027	0
28/05/2024	0	160	0	1633	0	2916	0	991	0
29/05/2024	0	175	0	1593	0	3979	0	1023	0
30/05/2024	0	202	0	1751	0	4039	0	1067	0
31/05/2024	0	215	0	1898	0	4156	0	995	0
01/06/2024	0	210	0	1010	0	750	0	1194	0
02/06/2024	0	307	0	803	0	764	0	1423	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
03/06/2024	0	179	0	1720	0	5691	0	1068	0
04/06/2024	0	174	0	1860	0	2787	0	1125	0
05/06/2024	0	208	0	1844	0	4403	0	1121	0
06/06/2024	0	226	0	2021	0	3617	0	1027	0
07/06/2024	0	165	0	1913	0	52366	0	1144	0
08/06/2024	0	180	0	854	0	863	0	1268	0
09/06/2024	0	168	0	731	0	818	0	1217	0
10/06/2024	0	193	0	1648	0	3481	0	1117	0
11/06/2024	0	196	0	1553	0	2854	0	1047	0
12/06/2024	0	195	0	1879	0	3168	0	1190	0
13/06/2024	0	209	0	1853	0	3578	0	1098	0
14/06/2024	0	176	0	2021	0	5401	0	1055	0
15/06/2024	0	146	0	929	0	557	0	1070	0
16/06/2024	0	167	0	891	0	862	0	1533	0
17/06/2024	0	195	0	1745	0	4908	0	1027	0
18/06/2024	0	205	0	1751	0	3366	0	1045	0
19/06/2024	0	189	0	1678	0	4611	0	1075	0
20/06/2024	0	189	0	1725	0	4012	0	952	0
21/06/2024	0	215	0	2090	0	3937	0	976	0
22/06/2024	0	193	0	949	0	688	0	1191	0
23/06/2024	0	132	0	800	0	2115	0	1514	0
24/06/2024	0	158	0	700	0	1518	0	1240	0
25/06/2024	0	179	0	1786	0	5951	0	1049	0
26/06/2024	0	226	0	2295	0	5046	0	1096	0
27/06/2024	0	204	0	2029	0	4800	0	1132	0
28/06/2024	0	249	0	2186	0	6546	0	1112	0
29/06/2024	0	167	0	830	0	1801	0	1198	0
30/06/2024		155		926		955		1828	

THE CYPRUS DEVELOPMENT BANK PC LTD

Report Start Date: 01/04/2024

Report End Date: 30/06/2024

Bank's dedicated interface detailed API call results					
Date	Service	APITYPE	Endpoint name	Version	Average Response time (ms)

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
01/04/2024	AISP	eBanking Account Details	148
01/04/2024	AISP	eBanking Balance Overview	685
01/04/2024	AISP	eBanking Transaction History	1749
01/04/2024	PISP	eBanking Payment	1125
02/04/2024	AISP	eBanking Account Details	188
02/04/2024	AISP	eBanking Balance Overview	1465
02/04/2024	AISP	eBanking Transaction History	2894
02/04/2024	PISP	eBanking Payment	953
03/04/2024	AISP	eBanking Account Details	208
03/04/2024	AISP	eBanking Balance Overview	1456
03/04/2024	AISP	eBanking Transaction History	2537
03/04/2024	PISP	eBanking Payment	954
04/04/2024	AISP	eBanking Account Details	188
04/04/2024	AISP	eBanking Balance Overview	1526
04/04/2024	AISP	eBanking Transaction History	2795
04/04/2024	PISP	eBanking Payment	1103
05/04/2024	AISP	eBanking Account Details	164
05/04/2024	AISP	eBanking Balance Overview	1725
05/04/2024	AISP	eBanking Transaction History	3826
05/04/2024	PISP	eBanking Payment	932
06/04/2024	AISP	eBanking Account Details	145

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/04/2024	AISP	eBanking Balance Overview	728
06/04/2024	AISP	eBanking Transaction History	1608
06/04/2024	PISP	eBanking Payment	1214
07/04/2024	AISP	eBanking Account Details	209
07/04/2024	AISP	eBanking Balance Overview	1112
07/04/2024	AISP	eBanking Transaction History	734
07/04/2024	PISP	eBanking Payment	1147
08/04/2024	AISP	eBanking Account Details	181
08/04/2024	AISP	eBanking Balance Overview	1362
08/04/2024	AISP	eBanking Transaction History	4064
08/04/2024	PISP	eBanking Payment	965
09/04/2024	AISP	eBanking Account Details	179
09/04/2024	AISP	eBanking Balance Overview	1596
09/04/2024	AISP	eBanking Transaction History	3503
09/04/2024	PISP	eBanking Payment	1004
10/04/2024	AISP	eBanking Account Details	210
10/04/2024	AISP	eBanking Balance Overview	1424
10/04/2024	AISP	eBanking Transaction History	3886
10/04/2024	PISP	eBanking Payment	973
11/04/2024	AISP	eBanking Account Details	171
11/04/2024	AISP	eBanking Balance Overview	1520
11/04/2024	AISP	eBanking Transaction History	4798
11/04/2024	PISP	eBanking Payment	1012
12/04/2024	AISP	eBanking Account Details	225
12/04/2024	AISP	eBanking Balance Overview	1469
12/04/2024	AISP	eBanking Transaction History	2849
12/04/2024	PISP	eBanking Payment	1037
13/04/2024	AISP	eBanking Account Details	211
13/04/2024	AISP	eBanking Balance Overview	768
13/04/2024	AISP	eBanking Transaction History	997

Payments services user interface

Date	Service	Endpoint name	Average Response time (ms)
13/04/2024	PISP	eBanking Payment	1311
14/04/2024	AISP	eBanking Account Details	233
14/04/2024	AISP	eBanking Balance Overview	675
14/04/2024	AISP	eBanking Transaction History	630
14/04/2024	PISP	eBanking Payment	1288
15/04/2024	AISP	eBanking Account Details	175
15/04/2024	AISP	eBanking Balance Overview	1581
15/04/2024	AISP	eBanking Transaction History	4115
15/04/2024	PISP	eBanking Payment	1003
16/04/2024	AISP	eBanking Account Details	205
16/04/2024	AISP	eBanking Balance Overview	1472
16/04/2024	AISP	eBanking Transaction History	3184
16/04/2024	PISP	eBanking Payment	1009
17/04/2024	AISP	eBanking Account Details	181
17/04/2024	AISP	eBanking Balance Overview	1447
17/04/2024	AISP	eBanking Transaction History	3172
17/04/2024	PISP	eBanking Payment	1047
18/04/2024	AISP	eBanking Account Details	170
18/04/2024	AISP	eBanking Balance Overview	1445
18/04/2024	AISP	eBanking Transaction History	3080
18/04/2024	PISP	eBanking Payment	1075
19/04/2024	AISP	eBanking Account Details	162
19/04/2024	AISP	eBanking Balance Overview	1745
19/04/2024	AISP	eBanking Transaction History	2482
19/04/2024	PISP	eBanking Payment	909
20/04/2024	AISP	eBanking Account Details	208
20/04/2024	AISP	eBanking Balance Overview	566
20/04/2024	AISP	eBanking Transaction History	1821
20/04/2024	PISP	eBanking Payment	1157
21/04/2024	AISP	eBanking Account Details	149

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/04/2024	AISP	eBanking Balance Overview	591
21/04/2024	AISP	eBanking Transaction History	595
21/04/2024	PISP	eBanking Payment	1169
22/04/2024	AISP	eBanking Account Details	172
22/04/2024	AISP	eBanking Balance Overview	1566
22/04/2024	AISP	eBanking Transaction History	3372
22/04/2024	PISP	eBanking Payment	1040
23/04/2024	AISP	eBanking Account Details	183
23/04/2024	AISP	eBanking Balance Overview	1535
23/04/2024	AISP	eBanking Transaction History	3569
23/04/2024	PISP	eBanking Payment	893
24/04/2024	AISP	eBanking Account Details	192
24/04/2024	AISP	eBanking Balance Overview	1615
24/04/2024	AISP	eBanking Transaction History	3826
24/04/2024	PISP	eBanking Payment	1035
25/04/2024	AISP	eBanking Account Details	179
25/04/2024	AISP	eBanking Balance Overview	1588
25/04/2024	AISP	eBanking Transaction History	4327
25/04/2024	PISP	eBanking Payment	1095
26/04/2024	AISP	eBanking Account Details	183
26/04/2024	AISP	eBanking Balance Overview	1350
26/04/2024	AISP	eBanking Transaction History	4288
26/04/2024	PISP	eBanking Payment	1034
27/04/2024	AISP	eBanking Account Details	139
27/04/2024	AISP	eBanking Balance Overview	572
27/04/2024	AISP	eBanking Transaction History	636
27/04/2024	PISP	eBanking Payment	1065
28/04/2024	AISP	eBanking Account Details	133
28/04/2024	AISP	eBanking Balance Overview	642
28/04/2024	AISP	eBanking Transaction History	1247

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/04/2024	PISP	eBanking Payment	1122
29/04/2024	AISP	eBanking Account Details	216
29/04/2024	AISP	eBanking Balance Overview	1589
29/04/2024	AISP	eBanking Transaction History	5727
29/04/2024	PISP	eBanking Payment	1098
30/04/2024	AISP	eBanking Account Details	196
30/04/2024	AISP	eBanking Balance Overview	1456
30/04/2024	AISP	eBanking Transaction History	4545
30/04/2024	PISP	eBanking Payment	1029
01/05/2024	AISP	eBanking Account Details	197
01/05/2024	AISP	eBanking Balance Overview	906
01/05/2024	AISP	eBanking Transaction History	1456
01/05/2024	PISP	eBanking Payment	1090
02/05/2024	AISP	eBanking Account Details	173
02/05/2024	AISP	eBanking Balance Overview	1563
02/05/2024	AISP	eBanking Transaction History	5608
02/05/2024	PISP	eBanking Payment	999
03/05/2024	AISP	eBanking Account Details	149
03/05/2024	AISP	eBanking Balance Overview	530
03/05/2024	AISP	eBanking Transaction History	950
03/05/2024	PISP	eBanking Payment	1059
04/05/2024	AISP	eBanking Account Details	171
04/05/2024	AISP	eBanking Balance Overview	713
04/05/2024	AISP	eBanking Transaction History	1063
04/05/2024	PISP	eBanking Payment	997
05/05/2024	AISP	eBanking Balance Overview	525
05/05/2024	AISP	eBanking Transaction History	944
05/05/2024	PISP	eBanking Payment	1166
06/05/2024	AISP	eBanking Account Details	167
06/05/2024	AISP	eBanking Balance Overview	496

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/05/2024	AISP	eBanking Transaction History	1102
06/05/2024	PISP	eBanking Payment	1354
07/05/2024	AISP	eBanking Account Details	187
07/05/2024	AISP	eBanking Balance Overview	639
07/05/2024	AISP	eBanking Transaction History	1468
07/05/2024	PISP	eBanking Payment	1248
08/05/2024	AISP	eBanking Account Details	180
08/05/2024	AISP	eBanking Balance Overview	1950
08/05/2024	AISP	eBanking Transaction History	4757
08/05/2024	PISP	eBanking Payment	1083
09/05/2024	AISP	eBanking Account Details	169
09/05/2024	AISP	eBanking Balance Overview	1770
09/05/2024	AISP	eBanking Transaction History	3628
09/05/2024	PISP	eBanking Payment	993
10/05/2024	AISP	eBanking Account Details	176
10/05/2024	AISP	eBanking Balance Overview	1580
10/05/2024	AISP	eBanking Transaction History	3076
10/05/2024	PISP	eBanking Payment	1003
11/05/2024	AISP	eBanking Account Details	145
11/05/2024	AISP	eBanking Balance Overview	659
11/05/2024	AISP	eBanking Transaction History	598
11/05/2024	PISP	eBanking Payment	1284
12/05/2024	AISP	eBanking Account Details	149
12/05/2024	AISP	eBanking Balance Overview	693
12/05/2024	AISP	eBanking Transaction History	1266
12/05/2024	PISP	eBanking Payment	1062
13/05/2024	AISP	eBanking Account Details	229
13/05/2024	AISP	eBanking Balance Overview	1546
13/05/2024	AISP	eBanking Transaction History	5680
13/05/2024	PISP	eBanking Payment	1076

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
14/05/2024	AISP	eBanking Account Details	188
14/05/2024	AISP	eBanking Balance Overview	1639
14/05/2024	AISP	eBanking Transaction History	2896
14/05/2024	PISP	eBanking Payment	1003
15/05/2024	AISP	eBanking Account Details	168
15/05/2024	AISP	eBanking Balance Overview	1538
15/05/2024	AISP	eBanking Transaction History	3956
15/05/2024	PISP	eBanking Payment	1039
16/05/2024	AISP	eBanking Account Details	210
16/05/2024	AISP	eBanking Balance Overview	1517
16/05/2024	AISP	eBanking Transaction History	4823
16/05/2024	PISP	eBanking Payment	1031
17/05/2024	AISP	eBanking Account Details	181
17/05/2024	AISP	eBanking Balance Overview	1483
17/05/2024	AISP	eBanking Transaction History	2665
17/05/2024	PISP	eBanking Payment	1036
18/05/2024	AISP	eBanking Account Details	107
18/05/2024	AISP	eBanking Balance Overview	948
18/05/2024	AISP	eBanking Transaction History	524
18/05/2024	PISP	eBanking Payment	1165
19/05/2024	AISP	eBanking Account Details	185
19/05/2024	AISP	eBanking Balance Overview	761
19/05/2024	AISP	eBanking Transaction History	1032
19/05/2024	PISP	eBanking Payment	1197
20/05/2024	AISP	eBanking Account Details	176
20/05/2024	AISP	eBanking Balance Overview	1640
20/05/2024	AISP	eBanking Transaction History	4784
20/05/2024	PISP	eBanking Payment	1037
21/05/2024	AISP	eBanking Account Details	183
21/05/2024	AISP	eBanking Balance Overview	1575

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/05/2024	AISP	eBanking Transaction History	4132
21/05/2024	PISP	eBanking Payment	979
22/05/2024	AISP	eBanking Account Details	186
22/05/2024	AISP	eBanking Balance Overview	1679
22/05/2024	AISP	eBanking Transaction History	3807
22/05/2024	PISP	eBanking Payment	976
23/05/2024	AISP	eBanking Account Details	188
23/05/2024	AISP	eBanking Balance Overview	1726
23/05/2024	AISP	eBanking Transaction History	3798
23/05/2024	PISP	eBanking Payment	1036
24/05/2024	AISP	eBanking Account Details	213
24/05/2024	AISP	eBanking Balance Overview	2256
24/05/2024	AISP	eBanking Transaction History	3517
24/05/2024	PISP	eBanking Payment	1032
25/05/2024	AISP	eBanking Account Details	231
25/05/2024	AISP	eBanking Balance Overview	734
25/05/2024	AISP	eBanking Transaction History	920
25/05/2024	PISP	eBanking Payment	1105
26/05/2024	AISP	eBanking Account Details	151
26/05/2024	AISP	eBanking Balance Overview	805
26/05/2024	AISP	eBanking Transaction History	979
26/05/2024	PISP	eBanking Payment	940
27/05/2024	AISP	eBanking Account Details	266
27/05/2024	AISP	eBanking Balance Overview	1694
27/05/2024	AISP	eBanking Transaction History	3148
27/05/2024	PISP	eBanking Payment	1027
28/05/2024	AISP	eBanking Account Details	160
28/05/2024	AISP	eBanking Balance Overview	1633
28/05/2024	AISP	eBanking Transaction History	2916
28/05/2024	PISP	eBanking Payment	991

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
29/05/2024	AISP	eBanking Account Details	175
29/05/2024	AISP	eBanking Balance Overview	1593
29/05/2024	AISP	eBanking Transaction History	3979
29/05/2024	PISP	eBanking Payment	1023
30/05/2024	AISP	eBanking Account Details	202
30/05/2024	AISP	eBanking Balance Overview	1751
30/05/2024	AISP	eBanking Transaction History	4039
30/05/2024	PISP	eBanking Payment	1067
31/05/2024	AISP	eBanking Account Details	215
31/05/2024	AISP	eBanking Balance Overview	1898
31/05/2024	AISP	eBanking Transaction History	4156
31/05/2024	PISP	eBanking Payment	995
01/06/2024	AISP	eBanking Account Details	210
01/06/2024	AISP	eBanking Balance Overview	1010
01/06/2024	AISP	eBanking Transaction History	750
01/06/2024	PISP	eBanking Payment	1194
02/06/2024	AISP	eBanking Account Details	307
02/06/2024	AISP	eBanking Balance Overview	803
02/06/2024	AISP	eBanking Transaction History	764
02/06/2024	PISP	eBanking Payment	1423
03/06/2024	AISP	eBanking Account Details	179
03/06/2024	AISP	eBanking Balance Overview	1720
03/06/2024	AISP	eBanking Transaction History	5691
03/06/2024	PISP	eBanking Payment	1068
04/06/2024	AISP	eBanking Account Details	174
04/06/2024	AISP	eBanking Balance Overview	1860
04/06/2024	AISP	eBanking Transaction History	2787
04/06/2024	PISP	eBanking Payment	1125
05/06/2024	AISP	eBanking Account Details	208
05/06/2024	AISP	eBanking Balance Overview	1844

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
05/06/2024	AISP	eBanking Transaction History	4403
05/06/2024	PISP	eBanking Payment	1121
06/06/2024	AISP	eBanking Account Details	226
06/06/2024	AISP	eBanking Balance Overview	2021
06/06/2024	AISP	eBanking Transaction History	3617
06/06/2024	PISP	eBanking Payment	1027
07/06/2024	AISP	eBanking Account Details	165
07/06/2024	AISP	eBanking Balance Overview	1913
07/06/2024	AISP	eBanking Transaction History	52366
07/06/2024	PISP	eBanking Payment	1144
08/06/2024	AISP	eBanking Account Details	180
08/06/2024	AISP	eBanking Balance Overview	854
08/06/2024	AISP	eBanking Transaction History	863
08/06/2024	PISP	eBanking Payment	1268
09/06/2024	AISP	eBanking Account Details	168
09/06/2024	AISP	eBanking Balance Overview	731
09/06/2024	AISP	eBanking Transaction History	818
09/06/2024	PISP	eBanking Payment	1217
10/06/2024	AISP	eBanking Account Details	193
10/06/2024	AISP	eBanking Balance Overview	1648
10/06/2024	AISP	eBanking Transaction History	3481
10/06/2024	PISP	eBanking Payment	1117
11/06/2024	AISP	eBanking Account Details	196
11/06/2024	AISP	eBanking Balance Overview	1553
11/06/2024	AISP	eBanking Transaction History	2854
11/06/2024	PISP	eBanking Payment	1047
12/06/2024	AISP	eBanking Account Details	195
12/06/2024	AISP	eBanking Balance Overview	1879
12/06/2024	AISP	eBanking Transaction History	3168
12/06/2024	PISP	eBanking Payment	1190

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/06/2024	AISP	eBanking Account Details	209
13/06/2024	AISP	eBanking Balance Overview	1853
13/06/2024	AISP	eBanking Transaction History	3578
13/06/2024	PISP	eBanking Payment	1098
14/06/2024	AISP	eBanking Account Details	176
14/06/2024	AISP	eBanking Balance Overview	2021
14/06/2024	AISP	eBanking Transaction History	5401
14/06/2024	PISP	eBanking Payment	1055
15/06/2024	AISP	eBanking Account Details	146
15/06/2024	AISP	eBanking Balance Overview	929
15/06/2024	AISP	eBanking Transaction History	557
15/06/2024	PISP	eBanking Payment	1070
16/06/2024	AISP	eBanking Account Details	167
16/06/2024	AISP	eBanking Balance Overview	891
16/06/2024	AISP	eBanking Transaction History	862
16/06/2024	PISP	eBanking Payment	1533
17/06/2024	AISP	eBanking Account Details	195
17/06/2024	AISP	eBanking Balance Overview	1745
17/06/2024	AISP	eBanking Transaction History	4908
17/06/2024	PISP	eBanking Payment	1027
18/06/2024	AISP	eBanking Account Details	205
18/06/2024	AISP	eBanking Balance Overview	1751
18/06/2024	AISP	eBanking Transaction History	3366
18/06/2024	PISP	eBanking Payment	1045
19/06/2024	AISP	eBanking Account Details	189
19/06/2024	AISP	eBanking Balance Overview	1678
19/06/2024	AISP	eBanking Transaction History	4611
19/06/2024	PISP	eBanking Payment	1075
20/06/2024	AISP	eBanking Account Details	189
20/06/2024	AISP	eBanking Balance Overview	1725

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
20/06/2024	AISP	eBanking Transaction History	4012
20/06/2024	PISP	eBanking Payment	952
21/06/2024	AISP	eBanking Account Details	215
21/06/2024	AISP	eBanking Balance Overview	2090
21/06/2024	AISP	eBanking Transaction History	3937
21/06/2024	PISP	eBanking Payment	976
22/06/2024	AISP	eBanking Account Details	193
22/06/2024	AISP	eBanking Balance Overview	949
22/06/2024	AISP	eBanking Transaction History	688
22/06/2024	PISP	eBanking Payment	1191
23/06/2024	AISP	eBanking Account Details	132
23/06/2024	AISP	eBanking Balance Overview	800
23/06/2024	AISP	eBanking Transaction History	2115
23/06/2024	PISP	eBanking Payment	1514
24/06/2024	AISP	eBanking Account Details	158
24/06/2024	AISP	eBanking Balance Overview	700
24/06/2024	AISP	eBanking Transaction History	1518
24/06/2024	PISP	eBanking Payment	1240
25/06/2024	AISP	eBanking Account Details	179
25/06/2024	AISP	eBanking Balance Overview	1786
25/06/2024	AISP	eBanking Transaction History	5951
25/06/2024	PISP	eBanking Payment	1049
26/06/2024	AISP	eBanking Account Details	226
26/06/2024	AISP	eBanking Balance Overview	2295
26/06/2024	AISP	eBanking Transaction History	5046
26/06/2024	PISP	eBanking Payment	1096
27/06/2024	AISP	eBanking Account Details	204
27/06/2024	AISP	eBanking Balance Overview	2029
27/06/2024	AISP	eBanking Transaction History	4800
27/06/2024	PISP	eBanking Payment	1132

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/06/2024	AISP	eBanking Account Details	249
28/06/2024	AISP	eBanking Balance Overview	2186
28/06/2024	AISP	eBanking Transaction History	6546
28/06/2024	PISP	eBanking Payment	1112
29/06/2024	AISP	eBanking Account Details	167
29/06/2024	AISP	eBanking Balance Overview	830
29/06/2024	AISP	eBanking Transaction History	1801
29/06/2024	PISP	eBanking Payment	1198
30/06/2024	AISP	eBanking Account Details	155
30/06/2024	AISP	eBanking Balance Overview	926
30/06/2024	AISP	eBanking Transaction History	955
30/06/2024	PISP	eBanking Payment	1828

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates information regarding the availability of the Bank's API and eBanking interfaces, over the respective reporting period.

Report Period: 01/04/2024 - 30/06/2024

Payments services user interface daily availability				Bank's dedicated interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)	Date	Service	Uptime (%)	Downtime (%)
01/04/2024	eBanking	100.00 %	0.00 %	01/04/2024	APIs	100.00 %	0.00 %
02/04/2024	eBanking	100.00 %	0.00 %	02/04/2024	APIs	100.00 %	0.00 %
03/04/2024	eBanking	100.00 %	0.00 %	03/04/2024	APIs	100.00 %	0.00 %
04/04/2024	eBanking	100.00 %	0.00 %	04/04/2024	APIs	100.00 %	0.00 %
05/04/2024	eBanking	100.00 %	0.00 %	05/04/2024	APIs	100.00 %	0.00 %
06/04/2024	eBanking	100.00 %	0.00 %	06/04/2024	APIs	100.00 %	0.00 %
07/04/2024	eBanking	100.00 %	0.00 %	07/04/2024	APIs	100.00 %	0.00 %
08/04/2024	eBanking	100.00 %	0.00 %	08/04/2024	APIs	100.00 %	0.00 %
09/04/2024	eBanking	100.00 %	0.00 %	09/04/2024	APIs	100.00 %	0.00 %
10/04/2024	eBanking	100.00 %	0.00 %	10/04/2024	APIs	100.00 %	0.00 %
11/04/2024	eBanking	100.00 %	0.00 %	11/04/2024	APIs	100.00 %	0.00 %
12/04/2024	eBanking	100.00 %	0.00 %	12/04/2024	APIs	100.00 %	0.00 %
13/04/2024	eBanking	100.00 %	0.00 %	13/04/2024	APIs	100.00 %	0.00 %
14/04/2024	eBanking	100.00 %	0.00 %	14/04/2024	APIs	100.00 %	0.00 %
15/04/2024	eBanking	100.00 %	0.00 %	15/04/2024	APIs	100.00 %	0.00 %
16/04/2024	eBanking	100.00 %	0.00 %	16/04/2024	APIs	100.00 %	0.00 %
17/04/2024	eBanking	100.00 %	0.00 %	17/04/2024	APIs	100.00 %	0.00 %
18/04/2024	eBanking	100.00 %	0.00 %	18/04/2024	APIs	100.00 %	0.00 %
19/04/2024	eBanking	100.00 %	0.00 %	19/04/2024	APIs	100.00 %	0.00 %
20/04/2024	eBanking	100.00 %	0.00 %	20/04/2024	APIs	100.00 %	0.00 %
21/04/2024	eBanking	100.00 %	0.00 %	21/04/2024	APIs	100.00 %	0.00 %
22/04/2024	eBanking	100.00 %	0.00 %	22/04/2024	APIs	100.00 %	0.00 %
23/04/2024	eBanking	100.00 %	0.00 %	23/04/2024	APIs	100.00 %	0.00 %
24/04/2024	eBanking	100.00 %	0.00 %	24/04/2024	APIs	100.00 %	0.00 %
25/04/2024	eBanking	100.00 %	0.00 %	25/04/2024	APIs	100.00 %	0.00 %
26/04/2024	eBanking	100.00 %	0.00 %	26/04/2024	APIs	100.00 %	0.00 %
27/04/2024	eBanking	100.00 %	0.00 %	27/04/2024	APIs	100.00 %	0.00 %
28/04/2024	eBanking	100.00 %	0.00 %	28/04/2024	APIs	100.00 %	0.00 %
29/04/2024	eBanking	100.00 %	0.00 %	29/04/2024	APIs	100.00 %	0.00 %
30/04/2024	eBanking	100.00 %	0.00 %	30/04/2024	APIs	100.00 %	0.00 %
01/05/2024	eBanking	100.00 %	0.00 %	01/05/2024	APIs	100.00 %	0.00 %
02/05/2024	eBanking	100.00 %	0.00 %	02/05/2024	APIs	100.00 %	0.00 %
03/05/2024	eBanking	100.00 %	0.00 %	03/05/2024	APIs	100.00 %	0.00 %
04/05/2024	eBanking	100.00 %	0.00 %	04/05/2024	APIs	100.00 %	0.00 %
05/05/2024	eBanking	100.00 %	0.00 %	05/05/2024	APIs	100.00 %	0.00 %
06/05/2024	eBanking	100.00 %	0.00 %	06/05/2024	APIs	100.00 %	0.00 %
07/05/2024	eBanking	100.00 %	0.00 %	07/05/2024	APIs	100.00 %	0.00 %
08/05/2024	eBanking	100.00 %	0.00 %	08/05/2024	APIs	100.00 %	0.00 %
09/05/2024	eBanking	100.00 %	0.00 %	09/05/2024	APIs	100.00 %	0.00 %
10/05/2024	eBanking	100.00 %	0.00 %	10/05/2024	APIs	100.00 %	0.00 %
11/05/2024	eBanking	100.00 %	0.00 %	11/05/2024	APIs	100.00 %	0.00 %
12/05/2024	eBanking	100.00 %	0.00 %	12/05/2024	APIs	100.00 %	0.00 %

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
13/05/2024	eBanking	100.00 %	0.00 %
14/05/2024	eBanking	100.00 %	0.00 %
15/05/2024	eBanking	100.00 %	0.00 %
16/05/2024	eBanking	100.00 %	0.00 %
17/05/2024	eBanking	100.00 %	0.00 %
18/05/2024	eBanking	100.00 %	0.00 %
19/05/2024	eBanking	100.00 %	0.00 %
20/05/2024	eBanking	100.00 %	0.00 %
21/05/2024	eBanking	100.00 %	0.00 %
22/05/2024	eBanking	100.00 %	0.00 %
23/05/2024	eBanking	100.00 %	0.00 %
24/05/2024	eBanking	100.00 %	0.00 %
25/05/2024	eBanking	100.00 %	0.00 %
26/05/2024	eBanking	100.00 %	0.00 %
27/05/2024	eBanking	100.00 %	0.00 %
28/05/2024	eBanking	100.00 %	0.00 %
29/05/2024	eBanking	100.00 %	0.00 %
30/05/2024	eBanking	100.00 %	0.00 %
31/05/2024	eBanking	100.00 %	0.00 %
01/06/2024	eBanking	100.00 %	0.00 %
02/06/2024	eBanking	100.00 %	0.00 %
03/06/2024	eBanking	100.00 %	0.00 %
04/06/2024	eBanking	100.00 %	0.00 %
05/06/2024	eBanking	100.00 %	0.00 %
06/06/2024	eBanking	100.00 %	0.00 %
07/06/2024	eBanking	100.00 %	0.00 %
08/06/2024	eBanking	100.00 %	0.00 %
09/06/2024	eBanking	100.00 %	0.00 %
10/06/2024	eBanking	100.00 %	0.00 %
11/06/2024	eBanking	100.00 %	0.00 %
12/06/2024	eBanking	100.00 %	0.00 %
13/06/2024	eBanking	100.00 %	0.00 %
14/06/2024	eBanking	100.00 %	0.00 %
15/06/2024	eBanking	100.00 %	0.00 %
16/06/2024	eBanking	100.00 %	0.00 %
17/06/2024	eBanking	100.00 %	0.00 %
18/06/2024	eBanking	100.00 %	0.00 %
19/06/2024	eBanking	100.00 %	0.00 %
20/06/2024	eBanking	100.00 %	0.00 %
21/06/2024	eBanking	100.00 %	0.00 %
22/06/2024	eBanking	100.00 %	0.00 %
23/06/2024	eBanking	100.00 %	0.00 %
24/06/2024	eBanking	100.00 %	0.00 %
25/06/2024	eBanking	100.00 %	0.00 %
26/06/2024	eBanking	100.00 %	0.00 %
27/06/2024	eBanking	100.00 %	0.00 %
28/06/2024	eBanking	100.00 %	0.00 %
29/06/2024	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
11/05/2024	APIs	100.00 %	0.00 %
12/05/2024	APIs	100.00 %	0.00 %
13/05/2024	APIs	100.00 %	0.00 %
14/05/2024	APIs	100.00 %	0.00 %
15/05/2024	APIs	100.00 %	0.00 %
16/05/2024	APIs	100.00 %	0.00 %
17/05/2024	APIs	100.00 %	0.00 %
18/05/2024	APIs	100.00 %	0.00 %
19/05/2024	APIs	100.00 %	0.00 %
20/05/2024	APIs	100.00 %	0.00 %
21/05/2024	APIs	100.00 %	0.00 %
22/05/2024	APIs	100.00 %	0.00 %
23/05/2024	APIs	100.00 %	0.00 %
24/05/2024	APIs	100.00 %	0.00 %
25/05/2024	APIs	100.00 %	0.00 %
26/05/2024	APIs	100.00 %	0.00 %
27/05/2024	APIs	100.00 %	0.00 %
28/05/2024	APIs	100.00 %	0.00 %
29/05/2024	APIs	100.00 %	0.00 %
30/05/2024	APIs	100.00 %	0.00 %
31/05/2024	APIs	100.00 %	0.00 %
01/06/2024	APIs	100.00 %	0.00 %
02/06/2024	APIs	100.00 %	0.00 %
03/06/2024	APIs	100.00 %	0.00 %
04/06/2024	APIs	100.00 %	0.00 %
05/06/2024	APIs	100.00 %	0.00 %
06/06/2024	APIs	100.00 %	0.00 %
07/06/2024	APIs	100.00 %	0.00 %
08/06/2024	APIs	100.00 %	0.00 %
09/06/2024	APIs	100.00 %	0.00 %
10/06/2024	APIs	100.00 %	0.00 %
11/06/2024	APIs	100.00 %	0.00 %
12/06/2024	APIs	100.00 %	0.00 %
13/06/2024	APIs	100.00 %	0.00 %
14/06/2024	APIs	100.00 %	0.00 %
15/06/2024	APIs	100.00 %	0.00 %
16/06/2024	APIs	100.00 %	0.00 %
17/06/2024	APIs	100.00 %	0.00 %
18/06/2024	APIs	100.00 %	0.00 %
19/06/2024	APIs	100.00 %	0.00 %
20/06/2024	APIs	100.00 %	0.00 %
21/06/2024	APIs	100.00 %	0.00 %
22/06/2024	APIs	100.00 %	0.00 %
23/06/2024	APIs	100.00 %	0.00 %
24/06/2024	APIs	100.00 %	0.00 %
25/06/2024	APIs	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
26/06/2024	APIs	100.00 %	0.00 %
27/06/2024	APIs	100.00 %	0.00 %
28/06/2024	APIs	100.00 %	0.00 %
29/06/2024	APIs	100.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates data with regards to the Error Response Rate, which is returned to an authorized TPP (Third Party Provider) requesting, either to initiate a payment, or access to account information, on behalf of a customer.

Report Period: 01/04/2024 - 30/06/2024

Date	Error rate (%)
07/06/2022	
05/07/2022	
09/08/2022	
19/08/2022	
22/08/2022	
23/08/2022	
29/08/2022	
27/09/2022	
28/08/2023	100.00 %
01/04/2024	0.00 %
02/04/2024	0.00 %
03/04/2024	0.00 %
04/04/2024	0.00 %
05/04/2024	0.00 %
06/04/2024	0.00 %
07/04/2024	0.00 %
08/04/2024	0.00 %
09/04/2024	0.00 %
10/04/2024	0.00 %
11/04/2024	0.00 %
12/04/2024	0.00 %
13/04/2024	0.00 %
14/04/2024	0.00 %
15/04/2024	0.00 %
16/04/2024	0.00 %
17/04/2024	0.00 %
18/04/2024	0.00 %
19/04/2024	0.00 %
20/04/2024	0.00 %
21/04/2024	0.00 %
22/04/2024	0.00 %
23/04/2024	0.00 %
24/04/2024	0.00 %
25/04/2024	0.00 %
26/04/2024	0.00 %
27/04/2024	0.00 %
28/04/2024	0.00 %
29/04/2024	0.00 %
30/04/2024	0.00 %
01/05/2024	0.00 %

Date	Error rate (%)
02/05/2024	0.00 %
03/05/2024	0.00 %
04/05/2024	0.00 %
05/05/2024	0.00 %
06/05/2024	0.00 %
07/05/2024	0.00 %
08/05/2024	0.00 %
09/05/2024	0.00 %
10/05/2024	0.00 %
11/05/2024	0.00 %
12/05/2024	0.00 %
13/05/2024	0.00 %
14/05/2024	0.00 %
15/05/2024	0.00 %
16/05/2024	0.00 %
17/05/2024	0.00 %
18/05/2024	0.00 %
19/05/2024	0.00 %
20/05/2024	0.00 %
21/05/2024	0.00 %
22/05/2024	0.00 %
23/05/2024	0.00 %
24/05/2024	0.00 %
25/05/2024	0.00 %
26/05/2024	0.00 %
27/05/2024	0.00 %
28/05/2024	0.00 %
29/05/2024	0.00 %
30/05/2024	0.00 %
31/05/2024	0.00 %
01/06/2024	0.00 %
02/06/2024	0.00 %
03/06/2024	0.00 %
04/06/2024	0.00 %
05/06/2024	0.00 %
06/06/2024	0.00 %
07/06/2024	0.00 %
08/06/2024	0.00 %
09/06/2024	0.00 %
10/06/2024	0.00 %
11/06/2024	0.00 %
12/06/2024	0.00 %
13/06/2024	0.00 %
14/06/2024	0.00 %
15/06/2024	0.00 %
16/06/2024	0.00 %
17/06/2024	0.00 %

Date	Error rate (%)
18/06/2024	0.00 %
19/06/2024	0.00 %
20/06/2024	0.00 %
21/06/2024	0.00 %
22/06/2024	0.00 %
23/06/2024	0.00 %
24/06/2024	0.00 %
25/06/2024	0.00 %
26/06/2024	0.00 %
27/06/2024	0.00 %
28/06/2024	0.00 %
29/06/2024	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

CALCULATIONS

The table below presents calculation of statistics guidelines provided by the EBA (Source: <https://www.openbanking.org.uk/wp-content/uploads/Operational-Guidelines.pdf>)

ELEMENTS	CALCULATIONS
The uptime of the system	100% minus the total percentage downtime for each day
The downtime of the system	The total time in seconds for each day when any element of the PSU interface is not accessible by the PSU in the process of accessing their PSD2 in-scope account, and in order to access PSD2 functionality. This should be divided by 86,400 (the number of seconds in 24 hours) and expressed as a percentage. PSU accounts which have been blocked by the ASPSP should not be counted as downtime, as it is the downtime of the service, and not the individual PSU's access, which is relevant here.
PISP response time	The average time taken in milliseconds from when a PSU clicks on a button or link to initiate a payment (i.e. after they have supplied all details and clicked "confirm payment") to when the PSU receives either a confirmation screen or error message to confirm the status of the payment initiation. This should be the average for all PSU payments initiated each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
AISP response time:	The average time taken in milliseconds from when a logged in (i.e. authenticated) PSU clicks on a button or link to access any PSD2 in-scope payment account information on their account (e.g. list of accounts, balance for an account, page/screen of transactions) to when the page/screen displaying this information has fully loaded. Where this information is displayed immediately and automatically after login, this time should be measured from when the ASPSP has accepted the last factor of the PSU's authentication (i.e. the load time of the first page/screen after authentication is complete). This should be the average for all pages/screens loaded each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
Confirmation of Funds response time:	The daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' confirmation in accordance with Article 65(3) of PSD2 and Article 36(1)(c) of the RTS
Error response rate:	The daily error response rate – calculated as the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs, AISPs and CBPIIs in accordance with Article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs, PISPs and CBPIIs in the same day

ABBREVIATIONS

ABBREVIATIONS	MEANING
AISP	Account Information Service Provider
ASPSP	Account Servicing Payment Service Provider
CBPII	Card-Based Payment Instruments Issuer
EBA	European Banking Authority
OBIE	Open Banking Implementation Entity
PISP	Payment Initiation Service Provider
PSD2	Payment Services Directive 2
RTS	Regulatory Technical Standards
TPP	Third Party Provider