



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/07/2021 - 30/09/2021

General Information

Based on the EBA's (European Banking Authority) Guidelines, cdbbank provides daily statistics on a quarterly basis with regards to the availability and performance of API and eBanking interfaces.

The purpose of this publication of statistics is to enable 'like for like' comparison, regarding the availability and performance of each of the interfaces made available by the ASPSP (Account Servicing Payments Service Provider) - i.e. key performance indicators with regards to initiation of a payment transactions, account information and/or the transactions history.

Summary of Quarterly Statistics

Availability

The Bank's interfaces are considered to be available if they are responding to all valid requests, without error messages, and returning the data required. This section provides information regarding the quarterly average uptime and downtime of the Bank's API and eBanking interfaces.

Quarterly Statistics

Uptime (%)	7	8	9
	July	August	September
APIs	99.86 %	99.90 %	99.43 %
eBanking	99.86 %	99.90 %	99.43 %

Downtime (%)	7	8	9
	July	August	September
APIs	0.14 %	0.10 %	0.57 %
eBanking	0.14 %	0.10 %	0.57 %

Performance

Based on EBA's Guidelines, cdbbank provides statistics regarding the performance of API Banking and eBanking interfaces.

This section provides quarterly average statistics of the Bank's API and eBanking interfaces, with regards to the Error Response rate and to the response times to PISP (Payment Initiation Service Provider), AISP (Account Initiation Service Provider), and CoF (Confirmation of Funds).



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Quarterly Statistics

AISP Response time (ms)		7	8	9
		July	August	September
APIs		0	0	0
eBanking		3842	3761	4208

PISP Response time (ms)		7	8	9
		July	August	September
APIs		0	0	0
eBanking		1619	1586	1605

CoF Response time (ms)		7	8	9
		July	August	September
APIs		0	0	0

Error Rate (%)		7	8	9
		July	August	September
APIs		0.00 %	0.00 %	0.00 %

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Performance KPIs in terms of average response time in milliseconds of PSD2 dedicated interface and Bank's eBanking application for last quarter

The table below illustrates the daily average response times (in milliseconds) required, for the Bank's API and eBanking interfaces, to serve account information requests (i.e. account details, balance overview, transaction history) and/or payment initiation requests (i.e. payment transaction).

The last column of the table below illustrates data with regards to the response time needed to provide the CBPII (Card-Based Payment Instrument Issuer) or the PISP (Payment Initiation Service Provider) with a 'yes/no' confirmation, over the respective reporting period.

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
01/07/2021	0	226	0	1445	0	1410	0	2229	0
02/07/2021	0	244	0	1171	0	1036	0	2294	0
03/07/2021	0	226	0	1030	0	962	0	2903	0
04/07/2021	0	139	0	650	0	668	0	2172	0
05/07/2021	0	217	0	1482	0	1333	0	2317	0
06/07/2021	0	215	0	1341	0	1051	0	2183	0
07/07/2021	0	256	0	1604	0	1220	0	2001	0
08/07/2021	0	236	0	1485	0	994	0	2415	0
09/07/2021	0	198	0	1328	0	1131	0	1137	0
10/07/2021	0	145	0	1109	0	951	0	722	0
11/07/2021	0	148	0	630	0	478	0	802	0
12/07/2021	0	163	0	1438	0	970	0	944	0
13/07/2021	0	161	0	1388	0	1205	0	703	0
14/07/2021	0	141	0	1581	0	951	0	721	0
15/07/2021	0	142	0	1434	0	1038	0	650	0
16/07/2021	0	131	0	1418	0	862	0	689	0
17/07/2021	0	191	0	1112	0	1576	0	813	0
18/07/2021	0	139	0	1252	0	1225	0	1589	0
19/07/2021	0	155	0	1387	0	952	0	774	0
20/07/2021	0	142	0	1086	0	1129	0	714	0
21/07/2021	0	174	0	1448	0	1081	0	721	0
22/07/2021	0	169	0	1168	0	923	0	778	0
23/07/2021	0	171	0	1205	0	1191	0	713	0
24/07/2021	0	197	0	1275	0	960	0	2128	0
25/07/2021	0	259	0	1214	0	1251	0	2822	0
26/07/2021	0	212	0	1535	0	1552	0	2235	0
27/07/2021	0	227	0	1539	0	1604	0	2176	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
28/07/2021	0	196	0	1253	0	882	0	738	0
29/07/2021	0	154	0	1001	0	1208	0	788	0
30/07/2021	0	176	0	1224	0	1084	0	810	0
31/07/2021	0	164	0	642	0	1120	0	769	0
01/08/2021	0	116	0	1233	0	925	0	785	0
02/08/2021	0	164	0	1334	0	1171	0	822	0
03/08/2021	0	157	0	1256	0	901	0	806	0
04/08/2021	0	153	0	1247	0	1375	0	772	0
05/08/2021	0	141	0	1104	0	987	0	689	0
06/08/2021	0	138	0	1104	0	1120	0	627	0
07/08/2021	0	282	0	1149	0	594	0	1157	0
08/08/2021	0	165	0	485	0	532	0	776	0
09/08/2021	0	128	0	1047	0	1046	0	701	0
10/08/2021	0	131	0	892	0	942	0	679	0
11/08/2021	0	157	0	1164	0	977	0	720	0
12/08/2021	0	153	0	1742	0	1296	0	695	0
13/08/2021	0	160	0	1090	0	958	0	679	0
14/08/2021	0	142	0	1117	0	866	0	690	0
15/08/2021	0	145	0	689	0	970	0	1963	0
16/08/2021	0	174	0	1549	0	1423	0	2106	0
17/08/2021	0	187	0	1671	0	1882	0	2194	0
18/08/2021	0	287	0	1589	0	1222	0	2014	0
19/08/2021	0	232	0	1435	0	1568	0	1763	0
20/08/2021	0	206	0	910	0	1334	0	1749	0
21/08/2021	0	272	0	832	0	2148	0	2146	0
22/08/2021	0	374	0	561	0	1086	0	2108	0
23/08/2021	0	259	0	1764	0	1330	0	1859	0
24/08/2021	0	352	0	1860	0	1105	0	1983	0
25/08/2021	0	274	0	1628	0	1464	0	2277	0
26/08/2021	0	258	0	1515	0	1089	0	2063	0
27/08/2021	0	314	0	1120	0	1354	0	2243	0
28/08/2021	0	189	0	1207	0	1049	0	2161	0
29/08/2021	0	172	0	873	0	740	0	1996	0
30/08/2021	0	272	0	1635	0	1314	0	2246	0
31/08/2021	0	156	0	1376	0	1146	0	845	0
01/09/2021	0	159	0	1353	0	1280	0	769	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
02/09/2021	0	154	0	1102	0	914	0	777	0
03/09/2021	0	166	0	1058	0	1022	0	753	0
04/09/2021	0	181	0	672	0	861	0	757	0
05/09/2021	0	0	0	747	0	949	0	760	0
06/09/2021	0	142	0	1098	0	1377	0	911	0
07/09/2021	0	177	0	1696	0	1549	0	785	0
08/09/2021	0	161	0	1627	0	1319	0	733	0
09/09/2021	0	185	0	1478	0	1000	0	744	0
10/09/2021	0	178	0	1101	0	1236	0	754	0
11/09/2021	0	233	0	793	0	651	0	757	0
12/09/2021	0	119	0	1358	0	641	0	718	0
13/09/2021	0	150	0	1816	0	1101	0	746	0
14/09/2021	0	184	0	1278	0	1355	0	1261	0
15/09/2021	0	251	0	1431	0	1700	0	2088	0
16/09/2021	0	225	0	2422	0	1024	0	2209	0
17/09/2021	0	291	0	1935	0	1371	0	2100	0
18/09/2021	0	148	0	760	0	683	0	2009	0
19/09/2021	0	158	0	972	0	601	0	2313	0
20/09/2021	0	235	0	1276	0	902	0	2103	0
21/09/2021	0	407	0	1704	0	1443	0	2995	0
22/09/2021	0	300	0	1929	0	1300	0	2099	0
23/09/2021	0	245	0	1435	0	1365	0	1914	0
24/09/2021	0	248	0	1286	0	1439	0	2192	0
25/09/2021	0	2773	0	1239	0	1854	0	1199	0
26/09/2021	0	724	0	1263	0	2187	0	1130	0
27/09/2021	0	149	0	1583	0	1372	0	717	0
28/09/2021	0	149	0	1653	0	1177	0	770	0
29/09/2021	0	154	0	1458	0	1369	0	690	0
30/09/2021		178		1029		1538		665	

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Report Start Date: 01/07/2021

Report End Date: 30/09/2021

Bank's dedicated interface detailed API call results					
Date	Service	APITYPE	Endpoint name	Version	Average Response time (ms)

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
01/07/2021	AISP	eBanking Account Details	226
01/07/2021	AISP	eBanking Balance Overview	1445
01/07/2021	AISP	eBanking Transaction History	1410
01/07/2021	PISP	eBanking Payment	2229
02/07/2021	AISP	eBanking Account Details	244
02/07/2021	AISP	eBanking Balance Overview	1171
02/07/2021	AISP	eBanking Transaction History	1036
02/07/2021	PISP	eBanking Payment	2294
03/07/2021	AISP	eBanking Account Details	226
03/07/2021	AISP	eBanking Balance Overview	1030
03/07/2021	AISP	eBanking Transaction History	962
03/07/2021	PISP	eBanking Payment	2903
04/07/2021	AISP	eBanking Account Details	139
04/07/2021	AISP	eBanking Balance Overview	650
04/07/2021	AISP	eBanking Transaction History	668
04/07/2021	PISP	eBanking Payment	2172
05/07/2021	AISP	eBanking Account Details	217
05/07/2021	AISP	eBanking Balance Overview	1482
05/07/2021	AISP	eBanking Transaction History	1333
05/07/2021	PISP	eBanking Payment	2317
06/07/2021	AISP	eBanking Account Details	215

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/07/2021	AISP	eBanking Balance Overview	1341
06/07/2021	AISP	eBanking Transaction History	1051
06/07/2021	PISP	eBanking Payment	2183
07/07/2021	AISP	eBanking Account Details	256
07/07/2021	AISP	eBanking Balance Overview	1604
07/07/2021	AISP	eBanking Transaction History	1220
07/07/2021	PISP	eBanking Payment	2001
08/07/2021	AISP	eBanking Account Details	236
08/07/2021	AISP	eBanking Balance Overview	1485
08/07/2021	AISP	eBanking Transaction History	994
08/07/2021	PISP	eBanking Payment	2415
09/07/2021	AISP	eBanking Account Details	198
09/07/2021	AISP	eBanking Balance Overview	1328
09/07/2021	AISP	eBanking Transaction History	1131
09/07/2021	PISP	eBanking Payment	1137
10/07/2021	AISP	eBanking Account Details	145
10/07/2021	AISP	eBanking Balance Overview	1109
10/07/2021	AISP	eBanking Transaction History	951
10/07/2021	PISP	eBanking Payment	722
11/07/2021	AISP	eBanking Account Details	148
11/07/2021	AISP	eBanking Balance Overview	630
11/07/2021	AISP	eBanking Transaction History	478
11/07/2021	PISP	eBanking Payment	802
12/07/2021	AISP	eBanking Account Details	163
12/07/2021	AISP	eBanking Balance Overview	1438
12/07/2021	AISP	eBanking Transaction History	970
12/07/2021	PISP	eBanking Payment	944
13/07/2021	AISP	eBanking Account Details	161
13/07/2021	AISP	eBanking Balance Overview	1388
13/07/2021	AISP	eBanking Transaction History	1205

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/07/2021	PISP	eBanking Payment	703
14/07/2021	AISP	eBanking Account Details	141
14/07/2021	AISP	eBanking Balance Overview	1581
14/07/2021	AISP	eBanking Transaction History	951
14/07/2021	PISP	eBanking Payment	721
15/07/2021	AISP	eBanking Account Details	142
15/07/2021	AISP	eBanking Balance Overview	1434
15/07/2021	AISP	eBanking Transaction History	1038
15/07/2021	PISP	eBanking Payment	650
16/07/2021	AISP	eBanking Account Details	131
16/07/2021	AISP	eBanking Balance Overview	1418
16/07/2021	AISP	eBanking Transaction History	862
16/07/2021	PISP	eBanking Payment	689
17/07/2021	AISP	eBanking Account Details	191
17/07/2021	AISP	eBanking Balance Overview	1112
17/07/2021	AISP	eBanking Transaction History	1576
17/07/2021	PISP	eBanking Payment	813
18/07/2021	AISP	eBanking Account Details	139
18/07/2021	AISP	eBanking Balance Overview	1252
18/07/2021	AISP	eBanking Transaction History	1225
18/07/2021	PISP	eBanking Payment	1589
19/07/2021	AISP	eBanking Account Details	155
19/07/2021	AISP	eBanking Balance Overview	1387
19/07/2021	AISP	eBanking Transaction History	952
19/07/2021	PISP	eBanking Payment	774
20/07/2021	AISP	eBanking Account Details	142
20/07/2021	AISP	eBanking Balance Overview	1086
20/07/2021	AISP	eBanking Transaction History	1129
20/07/2021	PISP	eBanking Payment	714
21/07/2021	AISP	eBanking Account Details	174

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/07/2021	AISP	eBanking Balance Overview	1448
21/07/2021	AISP	eBanking Transaction History	1081
21/07/2021	PISP	eBanking Payment	721
22/07/2021	AISP	eBanking Account Details	169
22/07/2021	AISP	eBanking Balance Overview	1168
22/07/2021	AISP	eBanking Transaction History	923
22/07/2021	PISP	eBanking Payment	778
23/07/2021	AISP	eBanking Account Details	171
23/07/2021	AISP	eBanking Balance Overview	1205
23/07/2021	AISP	eBanking Transaction History	1191
23/07/2021	PISP	eBanking Payment	713
24/07/2021	AISP	eBanking Account Details	197
24/07/2021	AISP	eBanking Balance Overview	1275
24/07/2021	AISP	eBanking Transaction History	960
24/07/2021	PISP	eBanking Payment	2128
25/07/2021	AISP	eBanking Account Details	259
25/07/2021	AISP	eBanking Balance Overview	1214
25/07/2021	AISP	eBanking Transaction History	1251
25/07/2021	PISP	eBanking Payment	2822
26/07/2021	AISP	eBanking Account Details	212
26/07/2021	AISP	eBanking Balance Overview	1535
26/07/2021	AISP	eBanking Transaction History	1552
26/07/2021	PISP	eBanking Payment	2235
27/07/2021	AISP	eBanking Account Details	227
27/07/2021	AISP	eBanking Balance Overview	1539
27/07/2021	AISP	eBanking Transaction History	1604
27/07/2021	PISP	eBanking Payment	2176
28/07/2021	AISP	eBanking Account Details	196
28/07/2021	AISP	eBanking Balance Overview	1253
28/07/2021	AISP	eBanking Transaction History	882

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/07/2021	PISP	eBanking Payment	738
29/07/2021	AISP	eBanking Account Details	154
29/07/2021	AISP	eBanking Balance Overview	1001
29/07/2021	AISP	eBanking Transaction History	1208
29/07/2021	PISP	eBanking Payment	788
30/07/2021	AISP	eBanking Account Details	176
30/07/2021	AISP	eBanking Balance Overview	1224
30/07/2021	AISP	eBanking Transaction History	1084
30/07/2021	PISP	eBanking Payment	810
31/07/2021	AISP	eBanking Account Details	164
31/07/2021	AISP	eBanking Balance Overview	642
31/07/2021	AISP	eBanking Transaction History	1120
31/07/2021	PISP	eBanking Payment	769
01/08/2021	AISP	eBanking Account Details	116
01/08/2021	AISP	eBanking Balance Overview	1233
01/08/2021	AISP	eBanking Transaction History	925
01/08/2021	PISP	eBanking Payment	785
02/08/2021	AISP	eBanking Account Details	164
02/08/2021	AISP	eBanking Balance Overview	1334
02/08/2021	AISP	eBanking Transaction History	1171
02/08/2021	PISP	eBanking Payment	822
03/08/2021	AISP	eBanking Account Details	157
03/08/2021	AISP	eBanking Balance Overview	1256
03/08/2021	AISP	eBanking Transaction History	901
03/08/2021	PISP	eBanking Payment	806
04/08/2021	AISP	eBanking Account Details	153
04/08/2021	AISP	eBanking Balance Overview	1247
04/08/2021	AISP	eBanking Transaction History	1375
04/08/2021	PISP	eBanking Payment	772
05/08/2021	AISP	eBanking Account Details	141

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
05/08/2021	AISP	eBanking Balance Overview	1104
05/08/2021	AISP	eBanking Transaction History	987
05/08/2021	PISP	eBanking Payment	689
06/08/2021	AISP	eBanking Account Details	138
06/08/2021	AISP	eBanking Balance Overview	1104
06/08/2021	AISP	eBanking Transaction History	1120
06/08/2021	PISP	eBanking Payment	627
07/08/2021	AISP	eBanking Account Details	282
07/08/2021	AISP	eBanking Balance Overview	1149
07/08/2021	AISP	eBanking Transaction History	594
07/08/2021	PISP	eBanking Payment	1157
08/08/2021	AISP	eBanking Account Details	165
08/08/2021	AISP	eBanking Balance Overview	485
08/08/2021	AISP	eBanking Transaction History	532
08/08/2021	PISP	eBanking Payment	776
09/08/2021	AISP	eBanking Account Details	128
09/08/2021	AISP	eBanking Balance Overview	1047
09/08/2021	AISP	eBanking Transaction History	1046
09/08/2021	PISP	eBanking Payment	701
10/08/2021	AISP	eBanking Account Details	131
10/08/2021	AISP	eBanking Balance Overview	892
10/08/2021	AISP	eBanking Transaction History	942
10/08/2021	PISP	eBanking Payment	679
11/08/2021	AISP	eBanking Account Details	157
11/08/2021	AISP	eBanking Balance Overview	1164
11/08/2021	AISP	eBanking Transaction History	977
11/08/2021	PISP	eBanking Payment	720
12/08/2021	AISP	eBanking Account Details	153
12/08/2021	AISP	eBanking Balance Overview	1742
12/08/2021	AISP	eBanking Transaction History	1296

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
12/08/2021	PISP	eBanking Payment	695
13/08/2021	AISP	eBanking Account Details	160
13/08/2021	AISP	eBanking Balance Overview	1090
13/08/2021	AISP	eBanking Transaction History	958
13/08/2021	PISP	eBanking Payment	679
14/08/2021	AISP	eBanking Account Details	142
14/08/2021	AISP	eBanking Balance Overview	1117
14/08/2021	AISP	eBanking Transaction History	866
14/08/2021	PISP	eBanking Payment	690
15/08/2021	AISP	eBanking Account Details	145
15/08/2021	AISP	eBanking Balance Overview	689
15/08/2021	AISP	eBanking Transaction History	970
15/08/2021	PISP	eBanking Payment	1963
16/08/2021	AISP	eBanking Account Details	174
16/08/2021	AISP	eBanking Balance Overview	1549
16/08/2021	AISP	eBanking Transaction History	1423
16/08/2021	PISP	eBanking Payment	2106
17/08/2021	AISP	eBanking Account Details	187
17/08/2021	AISP	eBanking Balance Overview	1671
17/08/2021	AISP	eBanking Transaction History	1882
17/08/2021	PISP	eBanking Payment	2194
18/08/2021	AISP	eBanking Account Details	287
18/08/2021	AISP	eBanking Balance Overview	1589
18/08/2021	AISP	eBanking Transaction History	1222
18/08/2021	PISP	eBanking Payment	2014
19/08/2021	AISP	eBanking Account Details	232
19/08/2021	AISP	eBanking Balance Overview	1435
19/08/2021	AISP	eBanking Transaction History	1568
19/08/2021	PISP	eBanking Payment	1763
20/08/2021	AISP	eBanking Account Details	206

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
20/08/2021	AISP	eBanking Balance Overview	910
20/08/2021	AISP	eBanking Transaction History	1334
20/08/2021	PISP	eBanking Payment	1749
21/08/2021	AISP	eBanking Account Details	272
21/08/2021	AISP	eBanking Balance Overview	832
21/08/2021	AISP	eBanking Transaction History	2148
21/08/2021	PISP	eBanking Payment	2146
22/08/2021	AISP	eBanking Account Details	374
22/08/2021	AISP	eBanking Balance Overview	561
22/08/2021	AISP	eBanking Transaction History	1086
22/08/2021	PISP	eBanking Payment	2108
23/08/2021	AISP	eBanking Account Details	259
23/08/2021	AISP	eBanking Balance Overview	1764
23/08/2021	AISP	eBanking Transaction History	1330
23/08/2021	PISP	eBanking Payment	1859
24/08/2021	AISP	eBanking Account Details	352
24/08/2021	AISP	eBanking Balance Overview	1860
24/08/2021	AISP	eBanking Transaction History	1105
24/08/2021	PISP	eBanking Payment	1983
25/08/2021	AISP	eBanking Account Details	274
25/08/2021	AISP	eBanking Balance Overview	1628
25/08/2021	AISP	eBanking Transaction History	1464
25/08/2021	PISP	eBanking Payment	2277
26/08/2021	AISP	eBanking Account Details	258
26/08/2021	AISP	eBanking Balance Overview	1515
26/08/2021	AISP	eBanking Transaction History	1089
26/08/2021	PISP	eBanking Payment	2063
27/08/2021	AISP	eBanking Account Details	314
27/08/2021	AISP	eBanking Balance Overview	1120
27/08/2021	AISP	eBanking Transaction History	1354

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
27/08/2021	PISP	eBanking Payment	2243
28/08/2021	AISP	eBanking Account Details	189
28/08/2021	AISP	eBanking Balance Overview	1207
28/08/2021	AISP	eBanking Transaction History	1049
28/08/2021	PISP	eBanking Payment	2161
29/08/2021	AISP	eBanking Account Details	172
29/08/2021	AISP	eBanking Balance Overview	873
29/08/2021	AISP	eBanking Transaction History	740
29/08/2021	PISP	eBanking Payment	1996
30/08/2021	AISP	eBanking Account Details	272
30/08/2021	AISP	eBanking Balance Overview	1635
30/08/2021	AISP	eBanking Transaction History	1314
30/08/2021	PISP	eBanking Payment	2246
31/08/2021	AISP	eBanking Account Details	156
31/08/2021	AISP	eBanking Balance Overview	1376
31/08/2021	AISP	eBanking Transaction History	1146
31/08/2021	PISP	eBanking Payment	845
01/09/2021	AISP	eBanking Account Details	159
01/09/2021	AISP	eBanking Balance Overview	1353
01/09/2021	AISP	eBanking Transaction History	1280
01/09/2021	PISP	eBanking Payment	769
02/09/2021	AISP	eBanking Account Details	154
02/09/2021	AISP	eBanking Balance Overview	1102
02/09/2021	AISP	eBanking Transaction History	914
02/09/2021	PISP	eBanking Payment	777
03/09/2021	AISP	eBanking Account Details	166
03/09/2021	AISP	eBanking Balance Overview	1058
03/09/2021	AISP	eBanking Transaction History	1022
03/09/2021	PISP	eBanking Payment	753
04/09/2021	AISP	eBanking Account Details	181

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
04/09/2021	AISP	eBanking Balance Overview	672
04/09/2021	AISP	eBanking Transaction History	861
04/09/2021	PISP	eBanking Payment	757
05/09/2021	AISP	eBanking Balance Overview	747
05/09/2021	AISP	eBanking Transaction History	949
05/09/2021	PISP	eBanking Payment	760
06/09/2021	AISP	eBanking Account Details	142
06/09/2021	AISP	eBanking Balance Overview	1098
06/09/2021	AISP	eBanking Transaction History	1377
06/09/2021	PISP	eBanking Payment	911
07/09/2021	AISP	eBanking Account Details	177
07/09/2021	AISP	eBanking Balance Overview	1696
07/09/2021	AISP	eBanking Transaction History	1549
07/09/2021	PISP	eBanking Payment	785
08/09/2021	AISP	eBanking Account Details	161
08/09/2021	AISP	eBanking Balance Overview	1627
08/09/2021	AISP	eBanking Transaction History	1319
08/09/2021	PISP	eBanking Payment	733
09/09/2021	AISP	eBanking Account Details	185
09/09/2021	AISP	eBanking Balance Overview	1478
09/09/2021	AISP	eBanking Transaction History	1000
09/09/2021	PISP	eBanking Payment	744
10/09/2021	AISP	eBanking Account Details	178
10/09/2021	AISP	eBanking Balance Overview	1101
10/09/2021	AISP	eBanking Transaction History	1236
10/09/2021	PISP	eBanking Payment	754
11/09/2021	AISP	eBanking Account Details	233
11/09/2021	AISP	eBanking Balance Overview	793
11/09/2021	AISP	eBanking Transaction History	651
11/09/2021	PISP	eBanking Payment	757

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
12/09/2021	AISP	eBanking Account Details	119
12/09/2021	AISP	eBanking Balance Overview	1358
12/09/2021	AISP	eBanking Transaction History	641
12/09/2021	PISP	eBanking Payment	718
13/09/2021	AISP	eBanking Account Details	150
13/09/2021	AISP	eBanking Balance Overview	1816
13/09/2021	AISP	eBanking Transaction History	1101
13/09/2021	PISP	eBanking Payment	746
14/09/2021	AISP	eBanking Account Details	184
14/09/2021	AISP	eBanking Balance Overview	1278
14/09/2021	AISP	eBanking Transaction History	1355
14/09/2021	PISP	eBanking Payment	1261
15/09/2021	AISP	eBanking Account Details	251
15/09/2021	AISP	eBanking Balance Overview	1431
15/09/2021	AISP	eBanking Transaction History	1700
15/09/2021	PISP	eBanking Payment	2088
16/09/2021	AISP	eBanking Account Details	225
16/09/2021	AISP	eBanking Balance Overview	2422
16/09/2021	AISP	eBanking Transaction History	1024
16/09/2021	PISP	eBanking Payment	2209
17/09/2021	AISP	eBanking Account Details	291
17/09/2021	AISP	eBanking Balance Overview	1935
17/09/2021	AISP	eBanking Transaction History	1371
17/09/2021	PISP	eBanking Payment	2100
18/09/2021	AISP	eBanking Account Details	148
18/09/2021	AISP	eBanking Balance Overview	760
18/09/2021	AISP	eBanking Transaction History	683
18/09/2021	PISP	eBanking Payment	2009
19/09/2021	AISP	eBanking Account Details	158
19/09/2021	AISP	eBanking Balance Overview	972

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
19/09/2021	AISP	eBanking Transaction History	601
19/09/2021	PISP	eBanking Payment	2313
20/09/2021	AISP	eBanking Account Details	235
20/09/2021	AISP	eBanking Balance Overview	1276
20/09/2021	AISP	eBanking Transaction History	902
20/09/2021	PISP	eBanking Payment	2103
21/09/2021	AISP	eBanking Account Details	407
21/09/2021	AISP	eBanking Balance Overview	1704
21/09/2021	AISP	eBanking Transaction History	1443
21/09/2021	PISP	eBanking Payment	2995
22/09/2021	AISP	eBanking Account Details	300
22/09/2021	AISP	eBanking Balance Overview	1929
22/09/2021	AISP	eBanking Transaction History	1300
22/09/2021	PISP	eBanking Payment	2099
23/09/2021	AISP	eBanking Account Details	245
23/09/2021	AISP	eBanking Balance Overview	1435
23/09/2021	AISP	eBanking Transaction History	1365
23/09/2021	PISP	eBanking Payment	1914
24/09/2021	AISP	eBanking Account Details	248
24/09/2021	AISP	eBanking Balance Overview	1286
24/09/2021	AISP	eBanking Transaction History	1439
24/09/2021	PISP	eBanking Payment	2192
25/09/2021	AISP	eBanking Account Details	2773
25/09/2021	AISP	eBanking Balance Overview	1239
25/09/2021	AISP	eBanking Transaction History	1854
25/09/2021	PISP	eBanking Payment	1199
26/09/2021	AISP	eBanking Account Details	724
26/09/2021	AISP	eBanking Balance Overview	1263
26/09/2021	AISP	eBanking Transaction History	2187
26/09/2021	PISP	eBanking Payment	1130

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
27/09/2021	AISP	eBanking Account Details	149
27/09/2021	AISP	eBanking Balance Overview	1583
27/09/2021	AISP	eBanking Transaction History	1372
27/09/2021	PISP	eBanking Payment	717
28/09/2021	AISP	eBanking Account Details	149
28/09/2021	AISP	eBanking Balance Overview	1653
28/09/2021	AISP	eBanking Transaction History	1177
28/09/2021	PISP	eBanking Payment	770
29/09/2021	AISP	eBanking Account Details	154
29/09/2021	AISP	eBanking Balance Overview	1458
29/09/2021	AISP	eBanking Transaction History	1369
29/09/2021	PISP	eBanking Payment	690
30/09/2021	AISP	eBanking Account Details	178
30/09/2021	AISP	eBanking Balance Overview	1029
30/09/2021	AISP	eBanking Transaction History	1538
30/09/2021	PISP	eBanking Payment	665

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates information regarding the availability of the Bank's API and eBanking interfaces, over the respective reporting period.

Report Period: 01/07/2021 - 30/09/2021

Payments services user interface daily availability				Bank's dedicated interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)	Date	Service	Uptime (%)	Downtime (%)
01/07/2021	eBanking	100.00 %	0.00 %	01/07/2021	APIs	100.00 %	0.00 %
02/07/2021	eBanking	100.00 %	0.00 %	02/07/2021	APIs	100.00 %	0.00 %
03/07/2021	eBanking	100.00 %	0.00 %	03/07/2021	APIs	100.00 %	0.00 %
04/07/2021	eBanking	100.00 %	0.00 %	04/07/2021	APIs	100.00 %	0.00 %
05/07/2021	eBanking	100.00 %	0.00 %	05/07/2021	APIs	100.00 %	0.00 %
06/07/2021	eBanking	100.00 %	0.00 %	06/07/2021	APIs	100.00 %	0.00 %
07/07/2021	eBanking	100.00 %	0.00 %	07/07/2021	APIs	100.00 %	0.00 %
08/07/2021	eBanking	100.00 %	0.00 %	08/07/2021	APIs	100.00 %	0.00 %
09/07/2021	eBanking	100.00 %	0.00 %	09/07/2021	APIs	100.00 %	0.00 %
10/07/2021	eBanking	100.00 %	0.00 %	10/07/2021	APIs	100.00 %	0.00 %
11/07/2021	eBanking	100.00 %	0.00 %	11/07/2021	APIs	100.00 %	0.00 %
12/07/2021	eBanking	100.00 %	0.00 %	12/07/2021	APIs	100.00 %	0.00 %
13/07/2021	eBanking	99.98 %	0.02 %	13/07/2021	APIs	99.98 %	0.02 %
14/07/2021	eBanking	100.00 %	0.00 %	14/07/2021	APIs	100.00 %	0.00 %
15/07/2021	eBanking	100.00 %	0.00 %	15/07/2021	APIs	100.00 %	0.00 %
16/07/2021	eBanking	100.00 %	0.00 %	16/07/2021	APIs	100.00 %	0.00 %
17/07/2021	eBanking	100.00 %	0.00 %	17/07/2021	APIs	100.00 %	0.00 %
18/07/2021	eBanking	100.00 %	0.00 %	18/07/2021	APIs	100.00 %	0.00 %
19/07/2021	eBanking	100.00 %	0.00 %	19/07/2021	APIs	100.00 %	0.00 %
20/07/2021	eBanking	100.00 %	0.00 %	20/07/2021	APIs	100.00 %	0.00 %
21/07/2021	eBanking	100.00 %	0.00 %	21/07/2021	APIs	100.00 %	0.00 %
22/07/2021	eBanking	100.00 %	0.00 %	22/07/2021	APIs	100.00 %	0.00 %
23/07/2021	eBanking	100.00 %	0.00 %	23/07/2021	APIs	100.00 %	0.00 %
24/07/2021	eBanking	100.00 %	0.00 %	24/07/2021	APIs	100.00 %	0.00 %
25/07/2021	eBanking	100.00 %	0.00 %	25/07/2021	APIs	100.00 %	0.00 %
26/07/2021	eBanking	100.00 %	0.00 %	26/07/2021	APIs	100.00 %	0.00 %
27/07/2021	eBanking	99.99 %	0.01 %	27/07/2021	APIs	99.99 %	0.01 %
28/07/2021	eBanking	100.00 %	0.00 %	28/07/2021	APIs	100.00 %	0.00 %
29/07/2021	eBanking	100.00 %	0.00 %	29/07/2021	APIs	100.00 %	0.00 %
30/07/2021	eBanking	99.99 %	0.01 %	30/07/2021	APIs	99.99 %	0.01 %
31/07/2021	eBanking	100.00 %	0.00 %	31/07/2021	APIs	100.00 %	0.00 %
01/08/2021	eBanking	100.00 %	0.00 %	01/08/2021	APIs	100.00 %	0.00 %
02/08/2021	eBanking	99.99 %	0.01 %	02/08/2021	APIs	99.99 %	0.01 %
03/08/2021	eBanking	100.00 %	0.00 %	03/08/2021	APIs	100.00 %	0.00 %
04/08/2021	eBanking	100.00 %	0.00 %	04/08/2021	APIs	100.00 %	0.00 %
05/08/2021	eBanking	100.00 %	0.00 %	05/08/2021	APIs	100.00 %	0.00 %
06/08/2021	eBanking	100.00 %	0.00 %	06/08/2021	APIs	100.00 %	0.00 %
07/08/2021	eBanking	100.00 %	0.00 %	07/08/2021	APIs	100.00 %	0.00 %
08/08/2021	eBanking	100.00 %	0.00 %	08/08/2021	APIs	100.00 %	0.00 %
09/08/2021	eBanking	100.00 %	0.00 %	09/08/2021	APIs	100.00 %	0.00 %
10/08/2021	eBanking	100.00 %	0.00 %	10/08/2021	APIs	100.00 %	0.00 %
11/08/2021	eBanking	100.00 %	0.00 %	09/08/2021	APIs	100.00 %	0.00 %

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
12/08/2021	eBanking	100.00 %	0.00 %
13/08/2021	eBanking	100.00 %	0.00 %
14/08/2021	eBanking	100.00 %	0.00 %
15/08/2021	eBanking	100.00 %	0.00 %
16/08/2021	eBanking	100.00 %	0.00 %
17/08/2021	eBanking	100.00 %	0.00 %
18/08/2021	eBanking	100.00 %	0.00 %
19/08/2021	eBanking	100.00 %	0.00 %
20/08/2021	eBanking	100.00 %	0.00 %
21/08/2021	eBanking	100.00 %	0.00 %
22/08/2021	eBanking	100.00 %	0.00 %
23/08/2021	eBanking	100.00 %	0.00 %
24/08/2021	eBanking	100.00 %	0.00 %
25/08/2021	eBanking	100.00 %	0.00 %
26/08/2021	eBanking	100.00 %	0.00 %
27/08/2021	eBanking	100.00 %	0.00 %
28/08/2021	eBanking	100.00 %	0.00 %
29/08/2021	eBanking	100.00 %	0.00 %
30/08/2021	eBanking	99.98 %	0.02 %
31/08/2021	eBanking	100.00 %	0.00 %
01/09/2021	eBanking	100.00 %	0.00 %
02/09/2021	eBanking	100.00 %	0.00 %
03/09/2021	eBanking	100.00 %	0.00 %
04/09/2021	eBanking	100.00 %	0.00 %
05/09/2021	eBanking	100.00 %	0.00 %
06/09/2021	eBanking	100.00 %	0.00 %
07/09/2021	eBanking	100.00 %	0.00 %
08/09/2021	eBanking	100.00 %	0.00 %
09/09/2021	eBanking	100.00 %	0.00 %
10/09/2021	eBanking	100.00 %	0.00 %
11/09/2021	eBanking	100.00 %	0.00 %
12/09/2021	eBanking	100.00 %	0.00 %
13/09/2021	eBanking	100.00 %	0.00 %
14/09/2021	eBanking	100.00 %	0.00 %
15/09/2021	eBanking	100.00 %	0.00 %
16/09/2021	eBanking	100.00 %	0.00 %
17/09/2021	eBanking	100.00 %	0.00 %
18/09/2021	eBanking	100.00 %	0.00 %
19/09/2021	eBanking	100.00 %	0.00 %
20/09/2021	eBanking	100.00 %	0.00 %
21/09/2021	eBanking	100.00 %	0.00 %
22/09/2021	eBanking	100.00 %	0.00 %
23/09/2021	eBanking	100.00 %	0.00 %
24/09/2021	eBanking	100.00 %	0.00 %
25/09/2021	eBanking	99.82 %	0.18 %
26/09/2021	eBanking	100.00 %	0.00 %
27/09/2021	eBanking	100.00 %	0.00 %
28/09/2021	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
10/08/2021	APIs	100.00 %	0.00 %
11/08/2021	APIs	100.00 %	0.00 %
12/08/2021	APIs	100.00 %	0.00 %
13/08/2021	APIs	100.00 %	0.00 %
14/08/2021	APIs	100.00 %	0.00 %
15/08/2021	APIs	100.00 %	0.00 %
16/08/2021	APIs	100.00 %	0.00 %
17/08/2021	APIs	100.00 %	0.00 %
18/08/2021	APIs	100.00 %	0.00 %
19/08/2021	APIs	100.00 %	0.00 %
20/08/2021	APIs	100.00 %	0.00 %
21/08/2021	APIs	100.00 %	0.00 %
22/08/2021	APIs	100.00 %	0.00 %
23/08/2021	APIs	100.00 %	0.00 %
24/08/2021	APIs	100.00 %	0.00 %
25/08/2021	APIs	100.00 %	0.00 %
26/08/2021	APIs	100.00 %	0.00 %
27/08/2021	APIs	100.00 %	0.00 %
28/08/2021	APIs	100.00 %	0.00 %
29/08/2021	APIs	100.00 %	0.00 %
30/08/2021	APIs	99.98 %	0.02 %
31/08/2021	APIs	100.00 %	0.00 %
01/09/2021	APIs	100.00 %	0.00 %
02/09/2021	APIs	100.00 %	0.00 %
03/09/2021	APIs	100.00 %	0.00 %
04/09/2021	APIs	100.00 %	0.00 %
05/09/2021	APIs	100.00 %	0.00 %
06/09/2021	APIs	100.00 %	0.00 %
07/09/2021	APIs	100.00 %	0.00 %
08/09/2021	APIs	100.00 %	0.00 %
09/09/2021	APIs	100.00 %	0.00 %
10/09/2021	APIs	100.00 %	0.00 %
11/09/2021	APIs	100.00 %	0.00 %
12/09/2021	APIs	100.00 %	0.00 %
13/09/2021	APIs	100.00 %	0.00 %
14/09/2021	APIs	100.00 %	0.00 %
15/09/2021	APIs	100.00 %	0.00 %
16/09/2021	APIs	100.00 %	0.00 %
17/09/2021	APIs	100.00 %	0.00 %
18/09/2021	APIs	100.00 %	0.00 %
19/09/2021	APIs	100.00 %	0.00 %
20/09/2021	APIs	100.00 %	0.00 %
21/09/2021	APIs	100.00 %	0.00 %
22/09/2021	APIs	100.00 %	0.00 %
23/09/2021	APIs	100.00 %	0.00 %
24/09/2021	APIs	100.00 %	0.00 %

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
29/09/2021	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
25/09/2021	APIs	99.82 %	0.18 %
26/09/2021	APIs	100.00 %	0.00 %
27/09/2021	APIs	100.00 %	0.00 %
28/09/2021	APIs	100.00 %	0.00 %
29/09/2021	APIs	100.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates data with regards to the Error Response Rate, which is returned to an authorized TPP (Third Party Provider) requesting, either to initiate a payment, or access to account information, on behalf of a customer.

Report Period: 01/07/2021 - 30/09/2021

Date	Error rate (%)
01/07/2021	0.00 %
02/07/2021	0.00 %
03/07/2021	0.00 %
04/07/2021	0.00 %
05/07/2021	0.00 %
06/07/2021	0.00 %
07/07/2021	0.00 %
08/07/2021	0.00 %
09/07/2021	0.00 %
10/07/2021	0.00 %
11/07/2021	0.00 %
12/07/2021	0.00 %
13/07/2021	0.00 %
14/07/2021	0.00 %
15/07/2021	0.00 %
16/07/2021	0.00 %
17/07/2021	0.00 %
18/07/2021	0.00 %
19/07/2021	0.00 %
20/07/2021	0.00 %
21/07/2021	0.00 %
22/07/2021	0.00 %
23/07/2021	0.00 %
24/07/2021	0.00 %
25/07/2021	0.00 %
26/07/2021	0.00 %
27/07/2021	0.00 %
28/07/2021	0.00 %
29/07/2021	0.00 %
30/07/2021	0.00 %
31/07/2021	0.00 %
01/08/2021	0.00 %
02/08/2021	0.00 %
03/08/2021	0.00 %
04/08/2021	0.00 %
05/08/2021	0.00 %
06/08/2021	0.00 %
07/08/2021	0.00 %
08/08/2021	0.00 %
09/08/2021	0.00 %

Date	Error rate (%)
10/08/2021	0.00 %
11/08/2021	0.00 %
12/08/2021	0.00 %
13/08/2021	0.00 %
14/08/2021	0.00 %
15/08/2021	0.00 %
16/08/2021	0.00 %
17/08/2021	0.00 %
18/08/2021	0.00 %
19/08/2021	0.00 %
20/08/2021	0.00 %
21/08/2021	0.00 %
22/08/2021	0.00 %
23/08/2021	0.00 %
24/08/2021	0.00 %
25/08/2021	0.00 %
26/08/2021	0.00 %
27/08/2021	0.00 %
28/08/2021	0.00 %
29/08/2021	0.00 %
30/08/2021	0.00 %
31/08/2021	0.00 %
01/09/2021	0.00 %
02/09/2021	0.00 %
03/09/2021	0.00 %
04/09/2021	0.00 %
05/09/2021	0.00 %
06/09/2021	0.00 %
07/09/2021	0.00 %
08/09/2021	0.00 %
09/09/2021	0.00 %
10/09/2021	0.00 %
11/09/2021	0.00 %
12/09/2021	0.00 %
13/09/2021	0.00 %
14/09/2021	0.00 %
15/09/2021	0.00 %
16/09/2021	0.00 %
17/09/2021	0.00 %
18/09/2021	0.00 %
19/09/2021	0.00 %
20/09/2021	0.00 %
21/09/2021	0.00 %
22/09/2021	0.00 %
23/09/2021	0.00 %
24/09/2021	0.00 %
25/09/2021	0.00 %

Date	Error rate (%)
26/09/2021	0.00 %
27/09/2021	0.00 %
28/09/2021	0.00 %
29/09/2021	0.00 %

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CALCULATIONS

The table below presents calculation of statistics guidelines provided by the EBA (Source: <https://www.openbanking.org.uk/wp-content/uploads/Operational-Guidelines.pdf>)

ELEMENTS	CALCULATIONS
The uptime of the system	100% minus the total percentage downtime for each day
The downtime of the system	The total time in seconds for each day when any element of the PSU interface is not accessible by the PSU in the process of accessing their PSD2 in-scope account, and in order to access PSD2 functionality. This should be divided by 86,400 (the number of seconds in 24 hours) and expressed as a percentage. PSU accounts which have been blocked by the ASPSP should not be counted as downtime, as it is the downtime of the service, and not the individual PSU's access, which is relevant here.
PISP response time	The average time taken in milliseconds from when a PSU clicks on a button or link to initiate a payment (i.e. after they have supplied all details and clicked "confirm payment") to when the PSU receives either a confirmation screen or error message to confirm the status of the payment initiation. This should be the average for all PSU payments initiated each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
AISP response time:	The average time taken in milliseconds from when a logged in (i.e. authenticated) PSU clicks on a button or link to access any PSD2 in-scope payment account information on their account (e.g. list of accounts, balance for an account, page/screen of transactions) to when the page/screen displaying this information has fully loaded. Where this information is displayed immediately and automatically after login, this time should be measured from when the ASPSP has accepted the last factor of the PSU's authentication (i.e. the load time of the first page/screen after authentication is complete). This should be the average for all pages/screens loaded each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
Confirmation of Funds response time:	The daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' confirmation in accordance with Article 65(3) of PSD2 and Article 36(1)(c) of the RTS
Error response rate:	The daily error response rate – calculated as the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs, AISPs and CBPIIs in accordance with Article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs, PISPs and CBPIIs in the same day

ABBREVIATIONS

ABBREVIATIONS	MEANING
AISP	Account Information Service Provider
ASPSP	Account Servicing Payment Service Provider
CBPII	Card-Based Payment Instruments Issuer
EBA	European Banking Authority
OBIE	Open Banking Implementation Entity
PISP	Payment Initiation Service Provider
PSD2	Payment Services Directive 2
RTS	Regulatory Technical Standards
TPP	Third Party Provider