



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/04/2021 - 30/06/2021

General Information

Based on the EBA's (European Banking Authority) Guidelines, cdbbank provides daily statistics on a quarterly basis with regards to the availability and performance of API and eBanking interfaces.

The purpose of this publication of statistics is to enable 'like for like' comparison, regarding the availability and performance of each of the interfaces made available by the ASPSP (Account Servicing Payments Service Provider) - i.e. key performance indicators with regards to initiation of a payment transactions, account information and/or the transactions history.

Summary of Quarterly Statistics

Availability

The Bank's interfaces are considered to be available if they are responding to all valid requests, without error messages, and returning the data required. This section provides information regarding the quarterly average uptime and downtime of the Bank's API and eBanking interfaces.

Quarterly Statistics

Uptime (%)	7	8	9
	July	August	September
APIs	99.86 %	99.90 %	99.43 %
eBanking	99.86 %	99.90 %	99.43 %

Downtime (%)	7	8	9
	July	August	September
APIs	0.14 %	0.10 %	0.57 %
eBanking	0.14 %	0.10 %	0.57 %

Performance

Based on EBA's Guidelines, cdbbank provides statistics regarding the performance of API Banking and eBanking interfaces.

This section provides quarterly average statistics of the Bank's API and eBanking interfaces, with regards to the Error Response rate and to the response times to PISP (Payment Initiation Service Provider), AISP (Account Initiation Service Provider), and CoF (Confirmation of Funds).



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Report Period: 01/04/2021 - 30/06/2021

Quarterly Statistics

AISP Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0
eBanking		3567	4582	3869

PISP Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0
eBanking		1729	1905	1971

CoF Response time (ms)		4	5	6
		April	May	June
APIs		0	0	0

Error Rate (%)		4	5	6
		April	May	June
APIs		0.00 %	0.00 %	0.00 %

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Performance KPIs in terms of average response time in milliseconds of PSD2 dedicated interface and Bank's eBanking application for last quarter

The table below illustrates the daily average response times (in milliseconds) required, for the Bank's API and eBanking interfaces, to serve account information requests (i.e. account details, balance overview, transaction history) and/or payment initiation requests (i.e. payment transaction).

The last column of the table below illustrates data with regards to the response time needed to provide the CBPII (Card-Based Payment Instrument Issuer) or the PISP (Payment Initiation Service Provider) with a 'yes/no' confirmation, over the respective reporting period.

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
01/04/2021	0	164	0	840	0	718	0	805	0
02/04/2021	0	168	0	1181	0	730	0	756	0
03/04/2021	0	287	0	436	0	667	0	880	0
04/04/2021	0	183	0	636	0	629	0	2173	0
05/04/2021	0	213	0	1281	0	956	0	2548	0
06/04/2021	0	275	0	1851	0	1013	0	2128	0
07/04/2021	0	282	0	1328	0	1465	0	2122	0
08/04/2021	0	224	0	1231	0	920	0	2060	0
09/04/2021	0	167	0	1122	0	736	0	739	0
10/04/2021	0	229	0	996	0	452	0	1030	0
11/04/2021	0	130	0	962	0	399	0	776	0
12/04/2021	0	156	0	1057	0	845	0	732	0
13/04/2021	0	153	0	1519	0	811	0	691	0
14/04/2021	0	167	0	1522	0	1051	0	768	0
15/04/2021	0	169	0	1146	0	842	0	825	0
16/04/2021	0	168	0	997	0	837	0	753	0
17/04/2021	0	159	0	624	0	909	0	714	0
18/04/2021	0	189	0	965	0	645	0	4015	0
19/04/2021	0	205	0	1194	0	1139	0	748	0
20/04/2021	0	162	0	1049	0	1181	0	751	0
21/04/2021	0	190	0	1146	0	895	0	753	0
22/04/2021	0	138	0	1572	0	1032	0	771	0
23/04/2021	0	192	0	1329	0	1303	0	958	0
24/04/2021	0	208	0	775	0	1917	0	985	0
25/04/2021	0	148	0	1263	0	1213	0	2161	0
26/04/2021	0	319	0	1860	0	1199	0	1923	0
27/04/2021	0	286	0	1865	0	1074	0	2246	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
28/04/2021	0	296	0	1787	0	1965	0	2402	0
29/04/2021	0	351	0	1302	0	1397	0	2337	0
30/04/2021	0	248	0	1142	0	1110	0	2644	0
01/05/2021	0	262	0	1495	0	678	0	2204	0
02/05/2021	0	593	0	1321	0	679	0	2341	0
03/05/2021	0	306	0	710	0	875	0	2271	0
04/05/2021	0	389	0	1304	0	991	0	2576	0
05/05/2021	0	271	0	2177	0	1660	0	2649	0
06/05/2021	0	280	0	2521	0	1295	0	2582	0
07/05/2021	0	274	0	1729	0	1146	0	2677	0
08/05/2021	0	338	0	1409	0	1237	0	2306	0
09/05/2021	0	273	0	2488	0	1469	0	3198	0
10/05/2021	0	287	0	2594	0	1708	0	2476	0
11/05/2021	0	339	0	1879	0	1700	0	3215	0
12/05/2021	0	218	0	1767	0	1272	0	2136	0
13/05/2021	0	179	0	1070	0	1087	0	701	0
14/05/2021	0	162	0	992	0	1242	0	735	0
15/05/2021	0	148	0	692	0	618	0	925	0
16/05/2021	0	120	0	986	0	426	0	754	0
17/05/2021	0	148	0	1461	0	1186	0	729	0
18/05/2021	0	147	0	1730	0	1026	0	752	0
19/05/2021	0	162	0	1698	0	1047	0	696	0
20/05/2021	0	168	0	1477	0	859	0	829	0
21/05/2021	0	147	0	1453	0	1228	0	766	0
22/05/2021	0	302	0	854	0	1832	0	847	0
23/05/2021	0	131	0	1373	0	707	0	730	0
24/05/2021	0	148	0	1620	0	1664	0	709	0
25/05/2021	0	162	0	1404	0	1189	0	697	0
26/05/2021	0	132	0	1126	0	934	0	708	0
27/05/2021	0	182	0	1482	0	1144	0	1776	0
28/05/2021	0	273	0	1426	0	1402	0	2040	0
29/05/2021	0	189	0	756	0	659	0	1940	0
30/05/2021	0	161	0	1061	0	955	0	1900	0
31/05/2021	0	313	0	2038	0	2875	0	2423	0
01/06/2021	0	289	0	2529	0	1535	0	2447	0
02/06/2021	0	287	0	2110	0	1925	0	2732	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
03/06/2021	0	308	0	1671	0	1067	0	2418	0
04/06/2021	0	314	0	1645	0	1171	0	2303	0
05/06/2021	0	412	0	897	0	1167	0	2287	0
06/06/2021	0	291	0	1954	0	1245	0	4431	0
07/06/2021	0	494	0	1945	0	1295	0	2532	0
08/06/2021	0	383	0	1779	0	1488	0	2245	0
09/06/2021	0	249	0	1437	0	1243	0	2607	0
10/06/2021	0	266	0	1712	0	1545	0	2444	0
11/06/2021	0	281	0	1581	0	1276	0	2312	0
12/06/2021	0	284	0	1204	0	1366	0	2291	0
13/06/2021	0	413	0	2616	0	2139	0	9048	0
14/06/2021	0	235	0	1263	0	1552	0	1059	0
15/06/2021	0	144	0	1281	0	963	0	784	0
16/06/2021	0	164	0	972	0	949	0	747	0
17/06/2021	0	229	0	1742	0	1209	0	1006	0
18/06/2021	0	216	0	1298	0	1336	0	977	0
19/06/2021	0	342	0	1105	0	1499	0	929	0
20/06/2021	0	1811	0	2018	0	2379	0	851	0
21/06/2021	0	203	0	860	0	1118	0	1155	0
22/06/2021	0	216	0	1139	0	1439	0	1054	0
23/06/2021	0	204	0	1624	0	1235	0	907	0
24/06/2021	0	161	0	993	0	1018	0	751	0
25/06/2021	0	163	0	1140	0	931	0	714	0
26/06/2021	0	198	0	656	0	563	0	792	0
27/06/2021	0	157	0	1352	0	1246	0	1796	0
28/06/2021	0	249	0	1600	0	1010	0	2282	0
29/06/2021	0	242	0	1479	0	1080	0	2117	0
30/06/2021		327		1075		1025		2070	

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Report Start Date: 01/04/2021

Report End Date: 30/06/2021

Bank's dedicated interface detailed API call results					
Date	Service	APITYPE	Endpoint name	Version	Average Response time (ms)

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
01/04/2021	AISP	eBanking Account Details	164
01/04/2021	AISP	eBanking Balance Overview	840
01/04/2021	AISP	eBanking Transaction History	718
01/04/2021	PISP	eBanking Payment	805
02/04/2021	AISP	eBanking Account Details	168
02/04/2021	AISP	eBanking Balance Overview	1181
02/04/2021	AISP	eBanking Transaction History	730
02/04/2021	PISP	eBanking Payment	756
03/04/2021	AISP	eBanking Account Details	287
03/04/2021	AISP	eBanking Balance Overview	436
03/04/2021	AISP	eBanking Transaction History	667
03/04/2021	PISP	eBanking Payment	880
04/04/2021	AISP	eBanking Account Details	183
04/04/2021	AISP	eBanking Balance Overview	636
04/04/2021	AISP	eBanking Transaction History	629
04/04/2021	PISP	eBanking Payment	2173
05/04/2021	AISP	eBanking Account Details	213
05/04/2021	AISP	eBanking Balance Overview	1281
05/04/2021	AISP	eBanking Transaction History	956
05/04/2021	PISP	eBanking Payment	2548
06/04/2021	AISP	eBanking Account Details	275

Payments services user interface

Date	Service	Endpoint name	Average Response time (ms)
06/04/2021	AISP	eBanking Balance Overview	1851
06/04/2021	AISP	eBanking Transaction History	1013
06/04/2021	PISP	eBanking Payment	2128
07/04/2021	AISP	eBanking Account Details	282
07/04/2021	AISP	eBanking Balance Overview	1328
07/04/2021	AISP	eBanking Transaction History	1465
07/04/2021	PISP	eBanking Payment	2122
08/04/2021	AISP	eBanking Account Details	224
08/04/2021	AISP	eBanking Balance Overview	1231
08/04/2021	AISP	eBanking Transaction History	920
08/04/2021	PISP	eBanking Payment	2060
09/04/2021	AISP	eBanking Account Details	167
09/04/2021	AISP	eBanking Balance Overview	1122
09/04/2021	AISP	eBanking Transaction History	736
09/04/2021	PISP	eBanking Payment	739
10/04/2021	AISP	eBanking Account Details	229
10/04/2021	AISP	eBanking Balance Overview	996
10/04/2021	AISP	eBanking Transaction History	452
10/04/2021	PISP	eBanking Payment	1030
11/04/2021	AISP	eBanking Account Details	130
11/04/2021	AISP	eBanking Balance Overview	962
11/04/2021	AISP	eBanking Transaction History	399
11/04/2021	PISP	eBanking Payment	776
12/04/2021	AISP	eBanking Account Details	156
12/04/2021	AISP	eBanking Balance Overview	1057
12/04/2021	AISP	eBanking Transaction History	845
12/04/2021	PISP	eBanking Payment	732
13/04/2021	AISP	eBanking Account Details	153
13/04/2021	AISP	eBanking Balance Overview	1519
13/04/2021	AISP	eBanking Transaction History	811

Payments services user interface

Date	Service	Endpoint name	Average Response time (ms)
13/04/2021	PISP	eBanking Payment	691
14/04/2021	AISP	eBanking Account Details	167
14/04/2021	AISP	eBanking Balance Overview	1522
14/04/2021	AISP	eBanking Transaction History	1051
14/04/2021	PISP	eBanking Payment	768
15/04/2021	AISP	eBanking Account Details	169
15/04/2021	AISP	eBanking Balance Overview	1146
15/04/2021	AISP	eBanking Transaction History	842
15/04/2021	PISP	eBanking Payment	825
16/04/2021	AISP	eBanking Account Details	168
16/04/2021	AISP	eBanking Balance Overview	997
16/04/2021	AISP	eBanking Transaction History	837
16/04/2021	PISP	eBanking Payment	753
17/04/2021	AISP	eBanking Account Details	159
17/04/2021	AISP	eBanking Balance Overview	624
17/04/2021	AISP	eBanking Transaction History	909
17/04/2021	PISP	eBanking Payment	714
18/04/2021	AISP	eBanking Account Details	189
18/04/2021	AISP	eBanking Balance Overview	965
18/04/2021	AISP	eBanking Transaction History	645
18/04/2021	PISP	eBanking Payment	4015
19/04/2021	AISP	eBanking Account Details	205
19/04/2021	AISP	eBanking Balance Overview	1194
19/04/2021	AISP	eBanking Transaction History	1139
19/04/2021	PISP	eBanking Payment	748
20/04/2021	AISP	eBanking Account Details	162
20/04/2021	AISP	eBanking Balance Overview	1049
20/04/2021	AISP	eBanking Transaction History	1181
20/04/2021	PISP	eBanking Payment	751
21/04/2021	AISP	eBanking Account Details	190

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/04/2021	AISP	eBanking Balance Overview	1146
21/04/2021	AISP	eBanking Transaction History	895
21/04/2021	PISP	eBanking Payment	753
22/04/2021	AISP	eBanking Account Details	138
22/04/2021	AISP	eBanking Balance Overview	1572
22/04/2021	AISP	eBanking Transaction History	1032
22/04/2021	PISP	eBanking Payment	771
23/04/2021	AISP	eBanking Account Details	192
23/04/2021	AISP	eBanking Balance Overview	1329
23/04/2021	AISP	eBanking Transaction History	1303
23/04/2021	PISP	eBanking Payment	958
24/04/2021	AISP	eBanking Account Details	208
24/04/2021	AISP	eBanking Balance Overview	775
24/04/2021	AISP	eBanking Transaction History	1917
24/04/2021	PISP	eBanking Payment	985
25/04/2021	AISP	eBanking Account Details	148
25/04/2021	AISP	eBanking Balance Overview	1263
25/04/2021	AISP	eBanking Transaction History	1213
25/04/2021	PISP	eBanking Payment	2161
26/04/2021	AISP	eBanking Account Details	319
26/04/2021	AISP	eBanking Balance Overview	1860
26/04/2021	AISP	eBanking Transaction History	1199
26/04/2021	PISP	eBanking Payment	1923
27/04/2021	AISP	eBanking Account Details	286
27/04/2021	AISP	eBanking Balance Overview	1865
27/04/2021	AISP	eBanking Transaction History	1074
27/04/2021	PISP	eBanking Payment	2246
28/04/2021	AISP	eBanking Account Details	296
28/04/2021	AISP	eBanking Balance Overview	1787
28/04/2021	AISP	eBanking Transaction History	1965

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/04/2021	PISP	eBanking Payment	2402
29/04/2021	AISP	eBanking Account Details	351
29/04/2021	AISP	eBanking Balance Overview	1302
29/04/2021	AISP	eBanking Transaction History	1397
29/04/2021	PISP	eBanking Payment	2337
30/04/2021	AISP	eBanking Account Details	248
30/04/2021	AISP	eBanking Balance Overview	1142
30/04/2021	AISP	eBanking Transaction History	1110
30/04/2021	PISP	eBanking Payment	2644
01/05/2021	AISP	eBanking Account Details	262
01/05/2021	AISP	eBanking Balance Overview	1495
01/05/2021	AISP	eBanking Transaction History	678
01/05/2021	PISP	eBanking Payment	2204
02/05/2021	AISP	eBanking Account Details	593
02/05/2021	AISP	eBanking Balance Overview	1321
02/05/2021	AISP	eBanking Transaction History	679
02/05/2021	PISP	eBanking Payment	2341
03/05/2021	AISP	eBanking Account Details	306
03/05/2021	AISP	eBanking Balance Overview	710
03/05/2021	AISP	eBanking Transaction History	875
03/05/2021	PISP	eBanking Payment	2271
04/05/2021	AISP	eBanking Account Details	389
04/05/2021	AISP	eBanking Balance Overview	1304
04/05/2021	AISP	eBanking Transaction History	991
04/05/2021	PISP	eBanking Payment	2576
05/05/2021	AISP	eBanking Account Details	271
05/05/2021	AISP	eBanking Balance Overview	2177
05/05/2021	AISP	eBanking Transaction History	1660
05/05/2021	PISP	eBanking Payment	2649
06/05/2021	AISP	eBanking Account Details	280

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/05/2021	AISP	eBanking Balance Overview	2521
06/05/2021	AISP	eBanking Transaction History	1295
06/05/2021	PISP	eBanking Payment	2582
07/05/2021	AISP	eBanking Account Details	274
07/05/2021	AISP	eBanking Balance Overview	1729
07/05/2021	AISP	eBanking Transaction History	1146
07/05/2021	PISP	eBanking Payment	2677
08/05/2021	AISP	eBanking Account Details	338
08/05/2021	AISP	eBanking Balance Overview	1409
08/05/2021	AISP	eBanking Transaction History	1237
08/05/2021	PISP	eBanking Payment	2306
09/05/2021	AISP	eBanking Account Details	273
09/05/2021	AISP	eBanking Balance Overview	2488
09/05/2021	AISP	eBanking Transaction History	1469
09/05/2021	PISP	eBanking Payment	3198
10/05/2021	AISP	eBanking Account Details	287
10/05/2021	AISP	eBanking Balance Overview	2594
10/05/2021	AISP	eBanking Transaction History	1708
10/05/2021	PISP	eBanking Payment	2476
11/05/2021	AISP	eBanking Account Details	339
11/05/2021	AISP	eBanking Balance Overview	1879
11/05/2021	AISP	eBanking Transaction History	1700
11/05/2021	PISP	eBanking Payment	3215
12/05/2021	AISP	eBanking Account Details	218
12/05/2021	AISP	eBanking Balance Overview	1767
12/05/2021	AISP	eBanking Transaction History	1272
12/05/2021	PISP	eBanking Payment	2136
13/05/2021	AISP	eBanking Account Details	179
13/05/2021	AISP	eBanking Balance Overview	1070
13/05/2021	AISP	eBanking Transaction History	1087

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/05/2021	PISP	eBanking Payment	701
14/05/2021	AISP	eBanking Account Details	162
14/05/2021	AISP	eBanking Balance Overview	992
14/05/2021	AISP	eBanking Transaction History	1242
14/05/2021	PISP	eBanking Payment	735
15/05/2021	AISP	eBanking Account Details	148
15/05/2021	AISP	eBanking Balance Overview	692
15/05/2021	AISP	eBanking Transaction History	618
15/05/2021	PISP	eBanking Payment	925
16/05/2021	AISP	eBanking Account Details	120
16/05/2021	AISP	eBanking Balance Overview	986
16/05/2021	AISP	eBanking Transaction History	426
16/05/2021	PISP	eBanking Payment	754
17/05/2021	AISP	eBanking Account Details	148
17/05/2021	AISP	eBanking Balance Overview	1461
17/05/2021	AISP	eBanking Transaction History	1186
17/05/2021	PISP	eBanking Payment	729
18/05/2021	AISP	eBanking Account Details	147
18/05/2021	AISP	eBanking Balance Overview	1730
18/05/2021	AISP	eBanking Transaction History	1026
18/05/2021	PISP	eBanking Payment	752
19/05/2021	AISP	eBanking Account Details	162
19/05/2021	AISP	eBanking Balance Overview	1698
19/05/2021	AISP	eBanking Transaction History	1047
19/05/2021	PISP	eBanking Payment	696
20/05/2021	AISP	eBanking Account Details	168
20/05/2021	AISP	eBanking Balance Overview	1477
20/05/2021	AISP	eBanking Transaction History	859
20/05/2021	PISP	eBanking Payment	829
21/05/2021	AISP	eBanking Account Details	147

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/05/2021	AISP	eBanking Balance Overview	1453
21/05/2021	AISP	eBanking Transaction History	1228
21/05/2021	PISP	eBanking Payment	766
22/05/2021	AISP	eBanking Account Details	302
22/05/2021	AISP	eBanking Balance Overview	854
22/05/2021	AISP	eBanking Transaction History	1832
22/05/2021	PISP	eBanking Payment	847
23/05/2021	AISP	eBanking Account Details	131
23/05/2021	AISP	eBanking Balance Overview	1373
23/05/2021	AISP	eBanking Transaction History	707
23/05/2021	PISP	eBanking Payment	730
24/05/2021	AISP	eBanking Account Details	148
24/05/2021	AISP	eBanking Balance Overview	1620
24/05/2021	AISP	eBanking Transaction History	1664
24/05/2021	PISP	eBanking Payment	709
25/05/2021	AISP	eBanking Account Details	162
25/05/2021	AISP	eBanking Balance Overview	1404
25/05/2021	AISP	eBanking Transaction History	1189
25/05/2021	PISP	eBanking Payment	697
26/05/2021	AISP	eBanking Account Details	132
26/05/2021	AISP	eBanking Balance Overview	1126
26/05/2021	AISP	eBanking Transaction History	934
26/05/2021	PISP	eBanking Payment	708
27/05/2021	AISP	eBanking Account Details	182
27/05/2021	AISP	eBanking Balance Overview	1482
27/05/2021	AISP	eBanking Transaction History	1144
27/05/2021	PISP	eBanking Payment	1776
28/05/2021	AISP	eBanking Account Details	273
28/05/2021	AISP	eBanking Balance Overview	1426
28/05/2021	AISP	eBanking Transaction History	1402

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/05/2021	PISP	eBanking Payment	2040
29/05/2021	AISP	eBanking Account Details	189
29/05/2021	AISP	eBanking Balance Overview	756
29/05/2021	AISP	eBanking Transaction History	659
29/05/2021	PISP	eBanking Payment	1940
30/05/2021	AISP	eBanking Account Details	161
30/05/2021	AISP	eBanking Balance Overview	1061
30/05/2021	AISP	eBanking Transaction History	955
30/05/2021	PISP	eBanking Payment	1900
31/05/2021	AISP	eBanking Account Details	313
31/05/2021	AISP	eBanking Balance Overview	2038
31/05/2021	AISP	eBanking Transaction History	2875
31/05/2021	PISP	eBanking Payment	2423
01/06/2021	AISP	eBanking Account Details	289
01/06/2021	AISP	eBanking Balance Overview	2529
01/06/2021	AISP	eBanking Transaction History	1535
01/06/2021	PISP	eBanking Payment	2447
02/06/2021	AISP	eBanking Account Details	287
02/06/2021	AISP	eBanking Balance Overview	2110
02/06/2021	AISP	eBanking Transaction History	1925
02/06/2021	PISP	eBanking Payment	2732
03/06/2021	AISP	eBanking Account Details	308
03/06/2021	AISP	eBanking Balance Overview	1671
03/06/2021	AISP	eBanking Transaction History	1067
03/06/2021	PISP	eBanking Payment	2418
04/06/2021	AISP	eBanking Account Details	314
04/06/2021	AISP	eBanking Balance Overview	1645
04/06/2021	AISP	eBanking Transaction History	1171
04/06/2021	PISP	eBanking Payment	2303
05/06/2021	AISP	eBanking Account Details	412

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
05/06/2021	AISP	eBanking Balance Overview	897
05/06/2021	AISP	eBanking Transaction History	1167
05/06/2021	PISP	eBanking Payment	2287
06/06/2021	AISP	eBanking Account Details	291
06/06/2021	AISP	eBanking Balance Overview	1954
06/06/2021	AISP	eBanking Transaction History	1245
06/06/2021	PISP	eBanking Payment	4431
07/06/2021	AISP	eBanking Account Details	494
07/06/2021	AISP	eBanking Balance Overview	1945
07/06/2021	AISP	eBanking Transaction History	1295
07/06/2021	PISP	eBanking Payment	2532
08/06/2021	AISP	eBanking Account Details	383
08/06/2021	AISP	eBanking Balance Overview	1779
08/06/2021	AISP	eBanking Transaction History	1488
08/06/2021	PISP	eBanking Payment	2245
09/06/2021	AISP	eBanking Account Details	249
09/06/2021	AISP	eBanking Balance Overview	1437
09/06/2021	AISP	eBanking Transaction History	1243
09/06/2021	PISP	eBanking Payment	2607
10/06/2021	AISP	eBanking Account Details	266
10/06/2021	AISP	eBanking Balance Overview	1712
10/06/2021	AISP	eBanking Transaction History	1545
10/06/2021	PISP	eBanking Payment	2444
11/06/2021	AISP	eBanking Account Details	281
11/06/2021	AISP	eBanking Balance Overview	1581
11/06/2021	AISP	eBanking Transaction History	1276
11/06/2021	PISP	eBanking Payment	2312
12/06/2021	AISP	eBanking Account Details	284
12/06/2021	AISP	eBanking Balance Overview	1204
12/06/2021	AISP	eBanking Transaction History	1366

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
12/06/2021	PISP	eBanking Payment	2291
13/06/2021	AISP	eBanking Account Details	413
13/06/2021	AISP	eBanking Balance Overview	2616
13/06/2021	AISP	eBanking Transaction History	2139
13/06/2021	PISP	eBanking Payment	9048
14/06/2021	AISP	eBanking Account Details	235
14/06/2021	AISP	eBanking Balance Overview	1263
14/06/2021	AISP	eBanking Transaction History	1552
14/06/2021	PISP	eBanking Payment	1059
15/06/2021	AISP	eBanking Account Details	144
15/06/2021	AISP	eBanking Balance Overview	1281
15/06/2021	AISP	eBanking Transaction History	963
15/06/2021	PISP	eBanking Payment	784
16/06/2021	AISP	eBanking Account Details	164
16/06/2021	AISP	eBanking Balance Overview	972
16/06/2021	AISP	eBanking Transaction History	949
16/06/2021	PISP	eBanking Payment	747
17/06/2021	AISP	eBanking Account Details	229
17/06/2021	AISP	eBanking Balance Overview	1742
17/06/2021	AISP	eBanking Transaction History	1209
17/06/2021	PISP	eBanking Payment	1006
18/06/2021	AISP	eBanking Account Details	216
18/06/2021	AISP	eBanking Balance Overview	1298
18/06/2021	AISP	eBanking Transaction History	1336
18/06/2021	PISP	eBanking Payment	977
19/06/2021	AISP	eBanking Account Details	342
19/06/2021	AISP	eBanking Balance Overview	1105
19/06/2021	AISP	eBanking Transaction History	1499
19/06/2021	PISP	eBanking Payment	929
20/06/2021	AISP	eBanking Account Details	1811

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
20/06/2021	AISP	eBanking Balance Overview	2018
20/06/2021	AISP	eBanking Transaction History	2379
20/06/2021	PISP	eBanking Payment	851
21/06/2021	AISP	eBanking Account Details	203
21/06/2021	AISP	eBanking Balance Overview	860
21/06/2021	AISP	eBanking Transaction History	1118
21/06/2021	PISP	eBanking Payment	1155
22/06/2021	AISP	eBanking Account Details	216
22/06/2021	AISP	eBanking Balance Overview	1139
22/06/2021	AISP	eBanking Transaction History	1439
22/06/2021	PISP	eBanking Payment	1054
23/06/2021	AISP	eBanking Account Details	204
23/06/2021	AISP	eBanking Balance Overview	1624
23/06/2021	AISP	eBanking Transaction History	1235
23/06/2021	PISP	eBanking Payment	907
24/06/2021	AISP	eBanking Account Details	161
24/06/2021	AISP	eBanking Balance Overview	993
24/06/2021	AISP	eBanking Transaction History	1018
24/06/2021	PISP	eBanking Payment	751
25/06/2021	AISP	eBanking Account Details	163
25/06/2021	AISP	eBanking Balance Overview	1140
25/06/2021	AISP	eBanking Transaction History	931
25/06/2021	PISP	eBanking Payment	714
26/06/2021	AISP	eBanking Account Details	198
26/06/2021	AISP	eBanking Balance Overview	656
26/06/2021	AISP	eBanking Transaction History	563
26/06/2021	PISP	eBanking Payment	792
27/06/2021	AISP	eBanking Account Details	157
27/06/2021	AISP	eBanking Balance Overview	1352
27/06/2021	AISP	eBanking Transaction History	1246

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
27/06/2021	PISP	eBanking Payment	1796
28/06/2021	AISP	eBanking Account Details	249
28/06/2021	AISP	eBanking Balance Overview	1600
28/06/2021	AISP	eBanking Transaction History	1010
28/06/2021	PISP	eBanking Payment	2282
29/06/2021	AISP	eBanking Account Details	242
29/06/2021	AISP	eBanking Balance Overview	1479
29/06/2021	AISP	eBanking Transaction History	1080
29/06/2021	PISP	eBanking Payment	2117
30/06/2021	AISP	eBanking Account Details	327
30/06/2021	AISP	eBanking Balance Overview	1075
30/06/2021	AISP	eBanking Transaction History	1025
30/06/2021	PISP	eBanking Payment	2070

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates information regarding the availability of the Bank's API and eBanking interfaces, over the respective reporting period.

Report Period: 01/04/2021 - 30/06/2021

Payments services user interface daily availability				Bank's dedicated interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)	Date	Service	Uptime (%)	Downtime (%)
01/07/2021	eBanking	100.00 %	0.00 %	01/07/2021	APIs	100.00 %	0.00 %
02/07/2021	eBanking	100.00 %	0.00 %	02/07/2021	APIs	100.00 %	0.00 %
03/07/2021	eBanking	100.00 %	0.00 %	03/07/2021	APIs	100.00 %	0.00 %
04/07/2021	eBanking	100.00 %	0.00 %	04/07/2021	APIs	100.00 %	0.00 %
05/07/2021	eBanking	100.00 %	0.00 %	05/07/2021	APIs	100.00 %	0.00 %
06/07/2021	eBanking	100.00 %	0.00 %	06/07/2021	APIs	100.00 %	0.00 %
07/07/2021	eBanking	100.00 %	0.00 %	07/07/2021	APIs	100.00 %	0.00 %
08/07/2021	eBanking	100.00 %	0.00 %	08/07/2021	APIs	100.00 %	0.00 %
09/07/2021	eBanking	100.00 %	0.00 %	09/07/2021	APIs	100.00 %	0.00 %
10/07/2021	eBanking	100.00 %	0.00 %	10/07/2021	APIs	100.00 %	0.00 %
11/07/2021	eBanking	100.00 %	0.00 %	11/07/2021	APIs	100.00 %	0.00 %
12/07/2021	eBanking	100.00 %	0.00 %	12/07/2021	APIs	100.00 %	0.00 %
13/07/2021	eBanking	99.98 %	0.02 %	13/07/2021	APIs	99.98 %	0.02 %
14/07/2021	eBanking	100.00 %	0.00 %	14/07/2021	APIs	100.00 %	0.00 %
15/07/2021	eBanking	100.00 %	0.00 %	15/07/2021	APIs	100.00 %	0.00 %
16/07/2021	eBanking	100.00 %	0.00 %	16/07/2021	APIs	100.00 %	0.00 %
17/07/2021	eBanking	100.00 %	0.00 %	17/07/2021	APIs	100.00 %	0.00 %
18/07/2021	eBanking	100.00 %	0.00 %	18/07/2021	APIs	100.00 %	0.00 %
19/07/2021	eBanking	100.00 %	0.00 %	19/07/2021	APIs	100.00 %	0.00 %
20/07/2021	eBanking	100.00 %	0.00 %	20/07/2021	APIs	100.00 %	0.00 %
21/07/2021	eBanking	100.00 %	0.00 %	21/07/2021	APIs	100.00 %	0.00 %
22/07/2021	eBanking	100.00 %	0.00 %	22/07/2021	APIs	100.00 %	0.00 %
23/07/2021	eBanking	100.00 %	0.00 %	23/07/2021	APIs	100.00 %	0.00 %
24/07/2021	eBanking	100.00 %	0.00 %	24/07/2021	APIs	100.00 %	0.00 %
25/07/2021	eBanking	100.00 %	0.00 %	25/07/2021	APIs	100.00 %	0.00 %
26/07/2021	eBanking	100.00 %	0.00 %	26/07/2021	APIs	100.00 %	0.00 %
27/07/2021	eBanking	99.99 %	0.01 %	27/07/2021	APIs	99.99 %	0.01 %
28/07/2021	eBanking	100.00 %	0.00 %	28/07/2021	APIs	100.00 %	0.00 %
29/07/2021	eBanking	100.00 %	0.00 %	29/07/2021	APIs	100.00 %	0.00 %
30/07/2021	eBanking	99.99 %	0.01 %	30/07/2021	APIs	99.99 %	0.01 %
31/07/2021	eBanking	100.00 %	0.00 %	31/07/2021	APIs	100.00 %	0.00 %
01/08/2021	eBanking	100.00 %	0.00 %	01/08/2021	APIs	100.00 %	0.00 %
02/08/2021	eBanking	99.99 %	0.01 %	02/08/2021	APIs	99.99 %	0.01 %
03/08/2021	eBanking	100.00 %	0.00 %	03/08/2021	APIs	100.00 %	0.00 %
04/08/2021	eBanking	100.00 %	0.00 %	04/08/2021	APIs	100.00 %	0.00 %
05/08/2021	eBanking	100.00 %	0.00 %	05/08/2021	APIs	100.00 %	0.00 %
06/08/2021	eBanking	100.00 %	0.00 %	06/08/2021	APIs	100.00 %	0.00 %
07/08/2021	eBanking	100.00 %	0.00 %	07/08/2021	APIs	100.00 %	0.00 %
08/08/2021	eBanking	100.00 %	0.00 %	08/08/2021	APIs	100.00 %	0.00 %
09/08/2021	eBanking	100.00 %	0.00 %	09/08/2021	APIs	100.00 %	0.00 %
10/08/2021	eBanking	100.00 %	0.00 %	10/08/2021	APIs	100.00 %	0.00 %
11/08/2021	eBanking	100.00 %	0.00 %	11/08/2021	APIs	100.00 %	0.00 %

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
12/08/2021	eBanking	100.00 %	0.00 %
13/08/2021	eBanking	100.00 %	0.00 %
14/08/2021	eBanking	100.00 %	0.00 %
15/08/2021	eBanking	100.00 %	0.00 %
16/08/2021	eBanking	100.00 %	0.00 %
17/08/2021	eBanking	100.00 %	0.00 %
18/08/2021	eBanking	100.00 %	0.00 %
19/08/2021	eBanking	100.00 %	0.00 %
20/08/2021	eBanking	100.00 %	0.00 %
21/08/2021	eBanking	100.00 %	0.00 %
22/08/2021	eBanking	100.00 %	0.00 %
23/08/2021	eBanking	100.00 %	0.00 %
24/08/2021	eBanking	100.00 %	0.00 %
25/08/2021	eBanking	100.00 %	0.00 %
26/08/2021	eBanking	100.00 %	0.00 %
27/08/2021	eBanking	100.00 %	0.00 %
28/08/2021	eBanking	100.00 %	0.00 %
29/08/2021	eBanking	100.00 %	0.00 %
30/08/2021	eBanking	99.98 %	0.02 %
31/08/2021	eBanking	100.00 %	0.00 %
01/09/2021	eBanking	100.00 %	0.00 %
02/09/2021	eBanking	100.00 %	0.00 %
03/09/2021	eBanking	100.00 %	0.00 %
04/09/2021	eBanking	100.00 %	0.00 %
05/09/2021	eBanking	100.00 %	0.00 %
06/09/2021	eBanking	100.00 %	0.00 %
07/09/2021	eBanking	100.00 %	0.00 %
08/09/2021	eBanking	100.00 %	0.00 %
09/09/2021	eBanking	100.00 %	0.00 %
10/09/2021	eBanking	100.00 %	0.00 %
11/09/2021	eBanking	100.00 %	0.00 %
12/09/2021	eBanking	100.00 %	0.00 %
13/09/2021	eBanking	100.00 %	0.00 %
14/09/2021	eBanking	100.00 %	0.00 %
15/09/2021	eBanking	100.00 %	0.00 %
16/09/2021	eBanking	100.00 %	0.00 %
17/09/2021	eBanking	100.00 %	0.00 %
18/09/2021	eBanking	100.00 %	0.00 %
19/09/2021	eBanking	100.00 %	0.00 %
20/09/2021	eBanking	100.00 %	0.00 %
21/09/2021	eBanking	100.00 %	0.00 %
22/09/2021	eBanking	100.00 %	0.00 %
23/09/2021	eBanking	100.00 %	0.00 %
24/09/2021	eBanking	100.00 %	0.00 %
25/09/2021	eBanking	99.82 %	0.18 %
26/09/2021	eBanking	100.00 %	0.00 %
27/09/2021	eBanking	100.00 %	0.00 %
28/09/2021	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
10/08/2021	APIs	100.00 %	0.00 %
11/08/2021	APIs	100.00 %	0.00 %
12/08/2021	APIs	100.00 %	0.00 %
13/08/2021	APIs	100.00 %	0.00 %
14/08/2021	APIs	100.00 %	0.00 %
15/08/2021	APIs	100.00 %	0.00 %
16/08/2021	APIs	100.00 %	0.00 %
17/08/2021	APIs	100.00 %	0.00 %
18/08/2021	APIs	100.00 %	0.00 %
19/08/2021	APIs	100.00 %	0.00 %
20/08/2021	APIs	100.00 %	0.00 %
21/08/2021	APIs	100.00 %	0.00 %
22/08/2021	APIs	100.00 %	0.00 %
23/08/2021	APIs	100.00 %	0.00 %
24/08/2021	APIs	100.00 %	0.00 %
25/08/2021	APIs	100.00 %	0.00 %
26/08/2021	APIs	100.00 %	0.00 %
27/08/2021	APIs	100.00 %	0.00 %
28/08/2021	APIs	100.00 %	0.00 %
29/08/2021	APIs	100.00 %	0.00 %
30/08/2021	APIs	99.98 %	0.02 %
31/08/2021	APIs	100.00 %	0.00 %
01/09/2021	APIs	100.00 %	0.00 %
02/09/2021	APIs	100.00 %	0.00 %
03/09/2021	APIs	100.00 %	0.00 %
04/09/2021	APIs	100.00 %	0.00 %
05/09/2021	APIs	100.00 %	0.00 %
06/09/2021	APIs	100.00 %	0.00 %
07/09/2021	APIs	100.00 %	0.00 %
08/09/2021	APIs	100.00 %	0.00 %
09/09/2021	APIs	100.00 %	0.00 %
10/09/2021	APIs	100.00 %	0.00 %
11/09/2021	APIs	100.00 %	0.00 %
12/09/2021	APIs	100.00 %	0.00 %
13/09/2021	APIs	100.00 %	0.00 %
14/09/2021	APIs	100.00 %	0.00 %
15/09/2021	APIs	100.00 %	0.00 %
16/09/2021	APIs	100.00 %	0.00 %
17/09/2021	APIs	100.00 %	0.00 %
18/09/2021	APIs	100.00 %	0.00 %
19/09/2021	APIs	100.00 %	0.00 %
20/09/2021	APIs	100.00 %	0.00 %
21/09/2021	APIs	100.00 %	0.00 %
22/09/2021	APIs	100.00 %	0.00 %
23/09/2021	APIs	100.00 %	0.00 %
24/09/2021	APIs	100.00 %	0.00 %

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
29/09/2021	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
25/09/2021	APIs	99.82 %	0.18 %
26/09/2021	APIs	100.00 %	0.00 %
27/09/2021	APIs	100.00 %	0.00 %
28/09/2021	APIs	100.00 %	0.00 %
29/09/2021	APIs	100.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates data with regards to the Error Response Rate, which is returned to an authorized TPP (Third Party Provider) requesting, either to initiate a payment, or access to account information, on behalf of a customer.

Report Period: 01/04/2021 - 30/06/2021

Date	Error rate (%)
01/04/2021	0.00 %
02/04/2021	0.00 %
03/04/2021	0.00 %
04/04/2021	0.00 %
05/04/2021	0.00 %
06/04/2021	0.00 %
07/04/2021	0.00 %
08/04/2021	0.00 %
09/04/2021	0.00 %
10/04/2021	0.00 %
11/04/2021	0.00 %
12/04/2021	0.00 %
13/04/2021	0.00 %
14/04/2021	0.00 %
15/04/2021	0.00 %
16/04/2021	0.00 %
17/04/2021	0.00 %
18/04/2021	0.00 %
19/04/2021	0.00 %
20/04/2021	0.00 %
21/04/2021	0.00 %
22/04/2021	0.00 %
23/04/2021	0.00 %
24/04/2021	0.00 %
25/04/2021	0.00 %
26/04/2021	0.00 %
27/04/2021	0.00 %
28/04/2021	0.00 %
29/04/2021	0.00 %
30/04/2021	0.00 %
01/05/2021	0.00 %
02/05/2021	0.00 %
03/05/2021	0.00 %
04/05/2021	0.00 %
05/05/2021	0.00 %
06/05/2021	0.00 %
07/05/2021	0.00 %
08/05/2021	0.00 %
09/05/2021	0.00 %
10/05/2021	0.00 %

Date	Error rate (%)
11/05/2021	0.00 %
12/05/2021	0.00 %
13/05/2021	0.00 %
14/05/2021	0.00 %
15/05/2021	0.00 %
16/05/2021	0.00 %
17/05/2021	0.00 %
18/05/2021	0.00 %
19/05/2021	0.00 %
20/05/2021	0.00 %
21/05/2021	0.00 %
22/05/2021	0.00 %
23/05/2021	0.00 %
24/05/2021	0.00 %
25/05/2021	0.00 %
26/05/2021	0.00 %
27/05/2021	0.00 %
28/05/2021	0.00 %
29/05/2021	0.00 %
30/05/2021	0.00 %
31/05/2021	0.00 %
01/06/2021	0.00 %
02/06/2021	0.00 %
03/06/2021	0.00 %
04/06/2021	0.00 %
05/06/2021	0.00 %
06/06/2021	0.00 %
07/06/2021	0.00 %
08/06/2021	0.00 %
09/06/2021	0.00 %
10/06/2021	0.00 %
11/06/2021	0.00 %
12/06/2021	0.00 %
13/06/2021	0.00 %
14/06/2021	0.00 %
15/06/2021	0.00 %
16/06/2021	0.00 %
17/06/2021	0.00 %
18/06/2021	0.00 %
19/06/2021	0.00 %
20/06/2021	0.00 %
21/06/2021	0.00 %
22/06/2021	0.00 %
23/06/2021	0.00 %
24/06/2021	0.00 %
25/06/2021	0.00 %
26/06/2021	0.00 %

Date	Error rate (%)
27/06/2021	0.00 %
28/06/2021	0.00 %
29/06/2021	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

CALCULATIONS

The table below presents calculation of statistics guidelines provided by the EBA (Source: <https://www.openbanking.org.uk/wp-content/uploads/Operational-Guidelines.pdf>)

ELEMENTS	CALCULATIONS
The uptime of the system	100% minus the total percentage downtime for each day
The downtime of the system	The total time in seconds for each day when any element of the PSU interface is not accessible by the PSU in the process of accessing their PSD2 in-scope account, and in order to access PSD2 functionality. This should be divided by 86,400 (the number of seconds in 24 hours) and expressed as a percentage. PSU accounts which have been blocked by the ASPSP should not be counted as downtime, as it is the downtime of the service, and not the individual PSU's access, which is relevant here.
PISP response time	The average time taken in milliseconds from when a PSU clicks on a button or link to initiate a payment (i.e. after they have supplied all details and clicked "confirm payment") to when the PSU receives either a confirmation screen or error message to confirm the status of the payment initiation. This should be the average for all PSU payments initiated each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
AISP response time:	The average time taken in milliseconds from when a logged in (i.e. authenticated) PSU clicks on a button or link to access any PSD2 in-scope payment account information on their account (e.g. list of accounts, balance for an account, page/screen of transactions) to when the page/screen displaying this information has fully loaded. Where this information is displayed immediately and automatically after login, this time should be measured from when the ASPSP has accepted the last factor of the PSU's authentication (i.e. the load time of the first page/screen after authentication is complete). This should be the average for all pages/screens loaded each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
Confirmation of Funds response time:	The daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' confirmation in accordance with Article 65(3) of PSD2 and Article 36(1)(c) of the RTS
Error response rate:	The daily error response rate – calculated as the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs, AISPs and CBPIIs in accordance with Article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs, PISPs and CBPIIs in the same day

ABBREVIATIONS

ABBREVIATIONS	MEANING
AISP	Account Information Service Provider
ASPSP	Account Servicing Payment Service Provider
CBPII	Card-Based Payment Instruments Issuer
EBA	European Banking Authority
OBIE	Open Banking Implementation Entity
PISP	Payment Initiation Service Provider
PSD2	Payment Services Directive 2
RTS	Regulatory Technical Standards
TPP	Third Party Provider