



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/01/2021 - 31/03/2021

General Information

Based on the EBA's (European Banking Authority) Guidelines, cdbbank provides daily statistics on a quarterly basis with regards to the availability and performance of API and eBanking interfaces.

The purpose of this publication of statistics is to enable 'like for like' comparison, regarding the availability and performance of each of the interfaces made available by the ASPSP (Account Servicing Payments Service Provider) - i.e. key performance indicators with regards to initiation of a payment transactions, account information and/or the transactions history.

Summary of Quarterly Statistics

Availability

The Bank's interfaces are considered to be available if they are responding to all valid requests, without error messages, and returning the data required. This section provides information regarding the quarterly average uptime and downtime of the Bank's API and eBanking interfaces.

Quarterly Statistics

Uptime (%)	3	1	2
	March	January	February
APIs	100.00 %	100.00 %	100.00 %
eBanking	99.87 %	99.99 %	99.94 %

Downtime (%)	3	1	2
	March	January	February
APIs	0.00 %	0.00 %	0.00 %
eBanking	0.13 %	0.01 %	0.06 %

Performance

Based on EBA's Guidelines, cdbbank provides statistics regarding the performance of API Banking and eBanking interfaces.

This section provides quarterly average statistics of the Bank's API and eBanking interfaces, with regards to the Error Response rate and to the response times to PISP (Payment Initiation Service Provider), AISP (Account Initiation Service Provider), and CoF (Confirmation of Funds).



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/01/2021 - 31/03/2021

Quarterly Statistics

AISP Response time (ms)		1	2	3
		January	February	March
APIs		0	0	0
eBanking		5198	5835	4853

PISP Response time (ms)		1	2	3
		January	February	March
APIs		0	0	0
eBanking		1576	855	844

CoF Response time (ms)		1	2	3
		January	February	March
APIs		0	0	0

Error Rate (%)		1	2	3
		January	February	March
APIs		0.00 %	0.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Performance KPIs in terms of average response time in milliseconds of PSD2 dedicated interface and Bank's eBanking application for last quarter

The table below illustrates the daily average response times (in milliseconds) required, for the Bank's API and eBanking interfaces, to serve account information requests (i.e. account details, balance overview, transaction history) and/or payment initiation requests (i.e. payment transaction).

The last column of the table below illustrates data with regards to the response time needed to provide the CBPII (Card-Based Payment Instrument Issuer) or the PISP (Payment Initiation Service Provider) with a 'yes/no' confirmation, over the respective reporting period.

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
01/01/2021	0	3589	0	1169	0	2461	0	2053	0
02/01/2021	0	3487	0	913	0	4604	0	2049	0
03/01/2021	0	5303	0	1865	0	890	0	2070	0
04/01/2021	0	8161	0	2683	0	1316	0	2729	0
05/01/2021	0	5306	0	1509	0	1736	0	2215	0
06/01/2021	0	3870	0	950	0	939	0	2310	0
07/01/2021	0	5476	0	1873	0	1689	0	2142	0
08/01/2021	0	6294	0	2208	0	1179	0	2032	0
09/01/2021	0	4481	0	952	0	1197	0	2059	0
10/01/2021	0	3799	0	1077	0	813	0	2385	0
11/01/2021	0	7632	0	2895	0	1709	0	2292	0
12/01/2021	0	5458	0	2315	0	1481	0	2299	0
13/01/2021	0	5233	0	1292	0	1592	0	888	0
14/01/2021	0	6153	0	1448	0	1882	0	803	0
15/01/2021	0	4810	0	1476	0	1642	0	711	0
16/01/2021	0	6199	0	770	0	1544	0	803	0
17/01/2021	0	8637	0	1078	0	1155	0	740	0
18/01/2021	0	6980	0	1405	0	1140	0	780	0
19/01/2021	0	4316	0	1376	0	1113	0	727	0
20/01/2021	0	3952	0	1976	0	2369	0	737	0
21/01/2021	0	4173	0	1674	0	987	0	781	0
22/01/2021	0	9933	0	1611	0	1363	0	717	0
23/01/2021	0	56077	0	961	0	882	0	615	0
24/01/2021	0	2505	0	986	0	1475	0	1027	0
25/01/2021	0	6099	0	2460	0	1539	0	796	0
26/01/2021	0	4823	0	2257	0	1429	0	697	0
27/01/2021	0	4838	0	1498	0	1183	0	746	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
28/01/2021	0	4493	0	1368	0	1172	0	1738	0
29/01/2021	0	5141	0	1393	0	967	0	1878	0
30/01/2021	0	4179	0	1132	0	1352	0	765	0
31/01/2021	0	3741	0	1645	0	4277	0	1156	0
01/02/2021	0	5367	0	2344	0	1676	0	852	0
02/02/2021	0	6892	0	2553	0	1429	0	928	0
03/02/2021	0	4739	0	1305	0	1252	0	879	0
04/02/2021	0	6644	0	1301	0	1890	0	968	0
05/02/2021	0	6806	0	1615	0	1528	0	727	0
06/02/2021	0	3629	0	1627	0	1639	0	820	0
07/02/2021	0	14316	0	1436	0	1347	0	739	0
08/02/2021	0	7267	0	2697	0	1386	0	748	0
09/02/2021	0	5595	0	2018	0	1758	0	755	0
10/02/2021	0	4110	0	1985	0	1665	0	741	0
11/02/2021	0	7553	0	2142	0	1533	0	723	0
12/02/2021	0	16013	0	1761	0	1392	0	808	0
13/02/2021	0	4536	0	793	0	1279	0	964	0
14/02/2021	0	0	0	866	0	837	0	867	0
15/02/2021	0	6364	0	2480	0	1424	0	804	0
16/02/2021	0	6650	0	2608	0	1688	0	791	0
17/02/2021	0	13012	0	1464	0	1617	0	776	0
18/02/2021	0	4237	0	1699	0	1655	0	745	0
19/02/2021	0	4356	0	1801	0	1567	0	749	0
20/02/2021	0	24829	0	1497	0	2606	0	844	0
21/02/2021	0	33423	0	829	0	824	0	785	0
22/02/2021	0	16767	0	1835	0	1214	0	784	0
23/02/2021	0	4406	0	1456	0	1133	0	792	0
24/02/2021	0	6970	0	1107	0	1366	0	740	0
25/02/2021	0	4355	0	1343	0	1238	0	682	0
26/02/2021	0	7505	0	1242	0	4751	0	755	0
27/02/2021	0	0	0	683	0	958	0	782	0
28/02/2021	0	4895	0	1054	0	628	0	804	0
01/03/2021	0	6749	0	1900	0	1496	0	833	0
02/03/2021	0	8278	0	1500	0	1573	0	776	0
03/03/2021	0	5648	0	1280	0	1482	0	829	0
04/03/2021	0	8565	0	1115	0	984	0	784	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
05/03/2021	0	5598	0	1257	0	1156	0	787	0
06/03/2021	0	0	0	840	0	1012	0	715	0
07/03/2021	0	3455	0	904	0	947	0	862	0
08/03/2021	0	6583	0	2113	0	2140	0	844	0
09/03/2021	0	5723	0	2532	0	1330	0	733	0
10/03/2021	0	6034	0	1221	0	1657	0	831	0
11/03/2021	0	14426	0	1593	0	2400	0	724	0
12/03/2021	0	7271	0	1378	0	1240	0	663	0
13/03/2021	0	37927	0	736	0	1245	0	647	0
14/03/2021	0	10571	0	536	0	1362	0	1318	0
15/03/2021	0	3737	0	923	0	757	0	776	0
16/03/2021	0	4289	0	1252	0	1295	0	776	0
17/03/2021	0	3707	0	1555	0	1033	0	781	0
18/03/2021	0	4484	0	1383	0	1314	0	798	0
19/03/2021	0	6310	0	1728	0	1510	0	728	0
20/03/2021	0	239	0	426	0	2104	0	0	0
21/03/2021	0	3815	0	523	0	968	0	711	0
22/03/2021	0	4498	0	912	0	1131	0	757	0
23/03/2021	0	4865	0	966	0	1103	0	793	0
24/03/2021	0	2875	0	1097	0	983	0	684	0
25/03/2021	0	169	0	405	0	770	0	849	0
26/03/2021	0	168	0	896	0	1041	0	637	0
27/03/2021	0	263	0	481	0	721	0	964	0
28/03/2021	0	1259	0	609	0	500	0	815	0
29/03/2021	0	156	0	1132	0	1277	0	672	0
30/03/2021	0	160	0	1093	0	964	0	736	0
31/03/2021		166		1286		1067		706	

THE CYPRUS DEVELOPMENT BANK PC LTD

Report Start Date: 01/01/2021

Report End Date: 31/03/2021

Bank's dedicated interface detailed API call results					
Date	Service	APITYPE	Endpoint name	Version	Average Response time (ms)

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
01/01/2021	AISP	eBanking Account Details	3589
01/01/2021	AISP	eBanking Balance Overview	1169
01/01/2021	AISP	eBanking Transaction History	2461
01/01/2021	PISP	eBanking Payment	2053
02/01/2021	AISP	eBanking Account Details	3487
02/01/2021	AISP	eBanking Balance Overview	913
02/01/2021	AISP	eBanking Transaction History	4604
02/01/2021	PISP	eBanking Payment	2049
03/01/2021	AISP	eBanking Account Details	5303
03/01/2021	AISP	eBanking Balance Overview	1865
03/01/2021	AISP	eBanking Transaction History	890
03/01/2021	PISP	eBanking Payment	2070
04/01/2021	AISP	eBanking Account Details	8161
04/01/2021	AISP	eBanking Balance Overview	2683
04/01/2021	AISP	eBanking Transaction History	1316
04/01/2021	PISP	eBanking Payment	2729
05/01/2021	AISP	eBanking Account Details	5306
05/01/2021	AISP	eBanking Balance Overview	1509
05/01/2021	AISP	eBanking Transaction History	1736
05/01/2021	PISP	eBanking Payment	2215
06/01/2021	AISP	eBanking Account Details	3870

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/01/2021	AISP	eBanking Balance Overview	950
06/01/2021	AISP	eBanking Transaction History	939
06/01/2021	PISP	eBanking Payment	2310
07/01/2021	AISP	eBanking Account Details	5476
07/01/2021	AISP	eBanking Balance Overview	1873
07/01/2021	AISP	eBanking Transaction History	1689
07/01/2021	PISP	eBanking Payment	2142
08/01/2021	AISP	eBanking Account Details	6294
08/01/2021	AISP	eBanking Balance Overview	2208
08/01/2021	AISP	eBanking Transaction History	1179
08/01/2021	PISP	eBanking Payment	2032
09/01/2021	AISP	eBanking Account Details	4481
09/01/2021	AISP	eBanking Balance Overview	952
09/01/2021	AISP	eBanking Transaction History	1197
09/01/2021	PISP	eBanking Payment	2059
10/01/2021	AISP	eBanking Account Details	3799
10/01/2021	AISP	eBanking Balance Overview	1077
10/01/2021	AISP	eBanking Transaction History	813
10/01/2021	PISP	eBanking Payment	2385
11/01/2021	AISP	eBanking Account Details	7632
11/01/2021	AISP	eBanking Balance Overview	2895
11/01/2021	AISP	eBanking Transaction History	1709
11/01/2021	PISP	eBanking Payment	2292
12/01/2021	AISP	eBanking Account Details	5458
12/01/2021	AISP	eBanking Balance Overview	2315
12/01/2021	AISP	eBanking Transaction History	1481
12/01/2021	PISP	eBanking Payment	2299
13/01/2021	AISP	eBanking Account Details	5233
13/01/2021	AISP	eBanking Balance Overview	1292
13/01/2021	AISP	eBanking Transaction History	1592

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/01/2021	PISP	eBanking Payment	888
14/01/2021	AISP	eBanking Account Details	6153
14/01/2021	AISP	eBanking Balance Overview	1448
14/01/2021	AISP	eBanking Transaction History	1882
14/01/2021	PISP	eBanking Payment	803
15/01/2021	AISP	eBanking Account Details	4810
15/01/2021	AISP	eBanking Balance Overview	1476
15/01/2021	AISP	eBanking Transaction History	1642
15/01/2021	PISP	eBanking Payment	711
16/01/2021	AISP	eBanking Account Details	6199
16/01/2021	AISP	eBanking Balance Overview	770
16/01/2021	AISP	eBanking Transaction History	1544
16/01/2021	PISP	eBanking Payment	803
17/01/2021	AISP	eBanking Account Details	8637
17/01/2021	AISP	eBanking Balance Overview	1078
17/01/2021	AISP	eBanking Transaction History	1155
17/01/2021	PISP	eBanking Payment	740
18/01/2021	AISP	eBanking Account Details	6980
18/01/2021	AISP	eBanking Balance Overview	1405
18/01/2021	AISP	eBanking Transaction History	1140
18/01/2021	PISP	eBanking Payment	780
19/01/2021	AISP	eBanking Account Details	4316
19/01/2021	AISP	eBanking Balance Overview	1376
19/01/2021	AISP	eBanking Transaction History	1113
19/01/2021	PISP	eBanking Payment	727
20/01/2021	AISP	eBanking Account Details	3952
20/01/2021	AISP	eBanking Balance Overview	1976
20/01/2021	AISP	eBanking Transaction History	2369
20/01/2021	PISP	eBanking Payment	737
21/01/2021	AISP	eBanking Account Details	4173

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/01/2021	AISP	eBanking Balance Overview	1674
21/01/2021	AISP	eBanking Transaction History	987
21/01/2021	PISP	eBanking Payment	781
22/01/2021	AISP	eBanking Account Details	9933
22/01/2021	AISP	eBanking Balance Overview	1611
22/01/2021	AISP	eBanking Transaction History	1363
22/01/2021	PISP	eBanking Payment	717
23/01/2021	AISP	eBanking Account Details	56077
23/01/2021	AISP	eBanking Balance Overview	961
23/01/2021	AISP	eBanking Transaction History	882
23/01/2021	PISP	eBanking Payment	615
24/01/2021	AISP	eBanking Account Details	2505
24/01/2021	AISP	eBanking Balance Overview	986
24/01/2021	AISP	eBanking Transaction History	1475
24/01/2021	PISP	eBanking Payment	1027
25/01/2021	AISP	eBanking Account Details	6099
25/01/2021	AISP	eBanking Balance Overview	2460
25/01/2021	AISP	eBanking Transaction History	1539
25/01/2021	PISP	eBanking Payment	796
26/01/2021	AISP	eBanking Account Details	4823
26/01/2021	AISP	eBanking Balance Overview	2257
26/01/2021	AISP	eBanking Transaction History	1429
26/01/2021	PISP	eBanking Payment	697
27/01/2021	AISP	eBanking Account Details	4838
27/01/2021	AISP	eBanking Balance Overview	1498
27/01/2021	AISP	eBanking Transaction History	1183
27/01/2021	PISP	eBanking Payment	746
28/01/2021	AISP	eBanking Account Details	4493
28/01/2021	AISP	eBanking Balance Overview	1368
28/01/2021	AISP	eBanking Transaction History	1172

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/01/2021	PISP	eBanking Payment	1738
29/01/2021	AISP	eBanking Account Details	5141
29/01/2021	AISP	eBanking Balance Overview	1393
29/01/2021	AISP	eBanking Transaction History	967
29/01/2021	PISP	eBanking Payment	1878
30/01/2021	AISP	eBanking Account Details	4179
30/01/2021	AISP	eBanking Balance Overview	1132
30/01/2021	AISP	eBanking Transaction History	1352
30/01/2021	PISP	eBanking Payment	765
31/01/2021	AISP	eBanking Account Details	3741
31/01/2021	AISP	eBanking Balance Overview	1645
31/01/2021	AISP	eBanking Transaction History	4277
31/01/2021	PISP	eBanking Payment	1156
01/02/2021	AISP	eBanking Account Details	5367
01/02/2021	AISP	eBanking Balance Overview	2344
01/02/2021	AISP	eBanking Transaction History	1676
01/02/2021	PISP	eBanking Payment	852
02/02/2021	AISP	eBanking Account Details	6892
02/02/2021	AISP	eBanking Balance Overview	2553
02/02/2021	AISP	eBanking Transaction History	1429
02/02/2021	PISP	eBanking Payment	928
03/02/2021	AISP	eBanking Account Details	4739
03/02/2021	AISP	eBanking Balance Overview	1305
03/02/2021	AISP	eBanking Transaction History	1252
03/02/2021	PISP	eBanking Payment	879
04/02/2021	AISP	eBanking Account Details	6644
04/02/2021	AISP	eBanking Balance Overview	1301
04/02/2021	AISP	eBanking Transaction History	1890
04/02/2021	PISP	eBanking Payment	968
05/02/2021	AISP	eBanking Account Details	6806

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
05/02/2021	AISP	eBanking Balance Overview	1615
05/02/2021	AISP	eBanking Transaction History	1528
05/02/2021	PISP	eBanking Payment	727
06/02/2021	AISP	eBanking Account Details	3629
06/02/2021	AISP	eBanking Balance Overview	1627
06/02/2021	AISP	eBanking Transaction History	1639
06/02/2021	PISP	eBanking Payment	820
07/02/2021	AISP	eBanking Account Details	14316
07/02/2021	AISP	eBanking Balance Overview	1436
07/02/2021	AISP	eBanking Transaction History	1347
07/02/2021	PISP	eBanking Payment	739
08/02/2021	AISP	eBanking Account Details	7267
08/02/2021	AISP	eBanking Balance Overview	2697
08/02/2021	AISP	eBanking Transaction History	1386
08/02/2021	PISP	eBanking Payment	748
09/02/2021	AISP	eBanking Account Details	5595
09/02/2021	AISP	eBanking Balance Overview	2018
09/02/2021	AISP	eBanking Transaction History	1758
09/02/2021	PISP	eBanking Payment	755
10/02/2021	AISP	eBanking Account Details	4110
10/02/2021	AISP	eBanking Balance Overview	1985
10/02/2021	AISP	eBanking Transaction History	1665
10/02/2021	PISP	eBanking Payment	741
11/02/2021	AISP	eBanking Account Details	7553
11/02/2021	AISP	eBanking Balance Overview	2142
11/02/2021	AISP	eBanking Transaction History	1533
11/02/2021	PISP	eBanking Payment	723
12/02/2021	AISP	eBanking Account Details	16013
12/02/2021	AISP	eBanking Balance Overview	1761
12/02/2021	AISP	eBanking Transaction History	1392

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
12/02/2021	PISP	eBanking Payment	808
13/02/2021	AISP	eBanking Account Details	4536
13/02/2021	AISP	eBanking Balance Overview	793
13/02/2021	AISP	eBanking Transaction History	1279
13/02/2021	PISP	eBanking Payment	964
14/02/2021	AISP	eBanking Balance Overview	866
14/02/2021	AISP	eBanking Transaction History	837
14/02/2021	PISP	eBanking Payment	867
15/02/2021	AISP	eBanking Account Details	6364
15/02/2021	AISP	eBanking Balance Overview	2480
15/02/2021	AISP	eBanking Transaction History	1424
15/02/2021	PISP	eBanking Payment	804
16/02/2021	AISP	eBanking Account Details	6650
16/02/2021	AISP	eBanking Balance Overview	2608
16/02/2021	AISP	eBanking Transaction History	1688
16/02/2021	PISP	eBanking Payment	791
17/02/2021	AISP	eBanking Account Details	13012
17/02/2021	AISP	eBanking Balance Overview	1464
17/02/2021	AISP	eBanking Transaction History	1617
17/02/2021	PISP	eBanking Payment	776
18/02/2021	AISP	eBanking Account Details	4237
18/02/2021	AISP	eBanking Balance Overview	1699
18/02/2021	AISP	eBanking Transaction History	1655
18/02/2021	PISP	eBanking Payment	745
19/02/2021	AISP	eBanking Account Details	4356
19/02/2021	AISP	eBanking Balance Overview	1801
19/02/2021	AISP	eBanking Transaction History	1567
19/02/2021	PISP	eBanking Payment	749
20/02/2021	AISP	eBanking Account Details	24829
20/02/2021	AISP	eBanking Balance Overview	1497

Payments services user interface

Date	Service	Endpoint name	Average Response time (ms)
20/02/2021	AISP	eBanking Transaction History	2606
20/02/2021	PISP	eBanking Payment	844
21/02/2021	AISP	eBanking Account Details	33423
21/02/2021	AISP	eBanking Balance Overview	829
21/02/2021	AISP	eBanking Transaction History	824
21/02/2021	PISP	eBanking Payment	785
22/02/2021	AISP	eBanking Account Details	16767
22/02/2021	AISP	eBanking Balance Overview	1835
22/02/2021	AISP	eBanking Transaction History	1214
22/02/2021	PISP	eBanking Payment	784
23/02/2021	AISP	eBanking Account Details	4406
23/02/2021	AISP	eBanking Balance Overview	1456
23/02/2021	AISP	eBanking Transaction History	1133
23/02/2021	PISP	eBanking Payment	792
24/02/2021	AISP	eBanking Account Details	6970
24/02/2021	AISP	eBanking Balance Overview	1107
24/02/2021	AISP	eBanking Transaction History	1366
24/02/2021	PISP	eBanking Payment	740
25/02/2021	AISP	eBanking Account Details	4355
25/02/2021	AISP	eBanking Balance Overview	1343
25/02/2021	AISP	eBanking Transaction History	1238
25/02/2021	PISP	eBanking Payment	682
26/02/2021	AISP	eBanking Account Details	7505
26/02/2021	AISP	eBanking Balance Overview	1242
26/02/2021	AISP	eBanking Transaction History	4751
26/02/2021	PISP	eBanking Payment	755
27/02/2021	AISP	eBanking Balance Overview	683
27/02/2021	AISP	eBanking Transaction History	958
27/02/2021	PISP	eBanking Payment	782
28/02/2021	AISP	eBanking Account Details	4895

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/02/2021	AISP	eBanking Balance Overview	1054
28/02/2021	AISP	eBanking Transaction History	628
28/02/2021	PISP	eBanking Payment	804
01/03/2021	AISP	eBanking Account Details	6749
01/03/2021	AISP	eBanking Balance Overview	1900
01/03/2021	AISP	eBanking Transaction History	1496
01/03/2021	PISP	eBanking Payment	833
02/03/2021	AISP	eBanking Account Details	8278
02/03/2021	AISP	eBanking Balance Overview	1500
02/03/2021	AISP	eBanking Transaction History	1573
02/03/2021	PISP	eBanking Payment	776
03/03/2021	AISP	eBanking Account Details	5648
03/03/2021	AISP	eBanking Balance Overview	1280
03/03/2021	AISP	eBanking Transaction History	1482
03/03/2021	PISP	eBanking Payment	829
04/03/2021	AISP	eBanking Account Details	8565
04/03/2021	AISP	eBanking Balance Overview	1115
04/03/2021	AISP	eBanking Transaction History	984
04/03/2021	PISP	eBanking Payment	784
05/03/2021	AISP	eBanking Account Details	5598
05/03/2021	AISP	eBanking Balance Overview	1257
05/03/2021	AISP	eBanking Transaction History	1156
05/03/2021	PISP	eBanking Payment	787
06/03/2021	AISP	eBanking Balance Overview	840
06/03/2021	AISP	eBanking Transaction History	1012
06/03/2021	PISP	eBanking Payment	715
07/03/2021	AISP	eBanking Account Details	3455
07/03/2021	AISP	eBanking Balance Overview	904
07/03/2021	AISP	eBanking Transaction History	947
07/03/2021	PISP	eBanking Payment	862

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
08/03/2021	AISP	eBanking Account Details	6583
08/03/2021	AISP	eBanking Balance Overview	2113
08/03/2021	AISP	eBanking Transaction History	2140
08/03/2021	PISP	eBanking Payment	844
09/03/2021	AISP	eBanking Account Details	5723
09/03/2021	AISP	eBanking Balance Overview	2532
09/03/2021	AISP	eBanking Transaction History	1330
09/03/2021	PISP	eBanking Payment	733
10/03/2021	AISP	eBanking Account Details	6034
10/03/2021	AISP	eBanking Balance Overview	1221
10/03/2021	AISP	eBanking Transaction History	1657
10/03/2021	PISP	eBanking Payment	831
11/03/2021	AISP	eBanking Account Details	14426
11/03/2021	AISP	eBanking Balance Overview	1593
11/03/2021	AISP	eBanking Transaction History	2400
11/03/2021	PISP	eBanking Payment	724
12/03/2021	AISP	eBanking Account Details	7271
12/03/2021	AISP	eBanking Balance Overview	1378
12/03/2021	AISP	eBanking Transaction History	1240
12/03/2021	PISP	eBanking Payment	663
13/03/2021	AISP	eBanking Account Details	37927
13/03/2021	AISP	eBanking Balance Overview	736
13/03/2021	AISP	eBanking Transaction History	1245
13/03/2021	PISP	eBanking Payment	647
14/03/2021	AISP	eBanking Account Details	10571
14/03/2021	AISP	eBanking Balance Overview	536
14/03/2021	AISP	eBanking Transaction History	1362
14/03/2021	PISP	eBanking Payment	1318
15/03/2021	AISP	eBanking Account Details	3737
15/03/2021	AISP	eBanking Balance Overview	923

Payments services user interface

Date	Service	Endpoint name	Average Response time (ms)
15/03/2021	AISP	eBanking Transaction History	757
15/03/2021	PISP	eBanking Payment	776
16/03/2021	AISP	eBanking Account Details	4289
16/03/2021	AISP	eBanking Balance Overview	1252
16/03/2021	AISP	eBanking Transaction History	1295
16/03/2021	PISP	eBanking Payment	776
17/03/2021	AISP	eBanking Account Details	3707
17/03/2021	AISP	eBanking Balance Overview	1555
17/03/2021	AISP	eBanking Transaction History	1033
17/03/2021	PISP	eBanking Payment	781
18/03/2021	AISP	eBanking Account Details	4484
18/03/2021	AISP	eBanking Balance Overview	1383
18/03/2021	AISP	eBanking Transaction History	1316
18/03/2021	PISP	eBanking Payment	798
19/03/2021	AISP	eBanking Account Details	6310
19/03/2021	AISP	eBanking Balance Overview	1731
19/03/2021	AISP	eBanking Transaction History	1510
19/03/2021	PISP	eBanking Payment	728
20/03/2021	AISP	eBanking Account Details	239
20/03/2021	AISP	eBanking Balance Overview	426
20/03/2021	AISP	eBanking Transaction History	2104
21/03/2021	AISP	eBanking Account Details	3815
21/03/2021	AISP	eBanking Balance Overview	523
21/03/2021	AISP	eBanking Transaction History	968
21/03/2021	PISP	eBanking Payment	711
22/03/2021	AISP	eBanking Account Details	4498
22/03/2021	AISP	eBanking Balance Overview	912
22/03/2021	AISP	eBanking Transaction History	1131
22/03/2021	PISP	eBanking Payment	757
23/03/2021	AISP	eBanking Account Details	4865

Payments services user interface

Date	Service	Endpoint name	Average Response time (ms)
23/03/2021	AISP	eBanking Balance Overview	966
23/03/2021	AISP	eBanking Transaction History	1103
23/03/2021	PISP	eBanking Payment	793
24/03/2021	AISP	eBanking Account Details	2875
24/03/2021	AISP	eBanking Balance Overview	1097
24/03/2021	AISP	eBanking Transaction History	983
24/03/2021	PISP	eBanking Payment	684
25/03/2021	AISP	eBanking Account Details	169
25/03/2021	AISP	eBanking Balance Overview	405
25/03/2021	AISP	eBanking Transaction History	770
25/03/2021	PISP	eBanking Payment	849
26/03/2021	AISP	eBanking Account Details	168
26/03/2021	AISP	eBanking Balance Overview	896
26/03/2021	AISP	eBanking Transaction History	1041
26/03/2021	PISP	eBanking Payment	637
27/03/2021	AISP	eBanking Account Details	263
27/03/2021	AISP	eBanking Balance Overview	481
27/03/2021	AISP	eBanking Transaction History	721
27/03/2021	PISP	eBanking Payment	964
28/03/2021	AISP	eBanking Account Details	1259
28/03/2021	AISP	eBanking Balance Overview	609
28/03/2021	AISP	eBanking Transaction History	500
28/03/2021	PISP	eBanking Payment	815
29/03/2021	AISP	eBanking Account Details	156
29/03/2021	AISP	eBanking Balance Overview	1132
29/03/2021	AISP	eBanking Transaction History	1277
29/03/2021	PISP	eBanking Payment	672
30/03/2021	AISP	eBanking Account Details	160
30/03/2021	AISP	eBanking Balance Overview	1093
30/03/2021	AISP	eBanking Transaction History	964

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
30/03/2021	PISP	eBanking Payment	736
31/03/2021	AISP	eBanking Account Details	166
31/03/2021	AISP	eBanking Balance Overview	1286
31/03/2021	AISP	eBanking Transaction History	1067
31/03/2021	PISP	eBanking Payment	706

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates information regarding the availability of the Bank's API and eBanking interfaces, over the respective reporting period.

Report Period: 01/01/2021 - 31/03/2021

Payments services user interface daily availability				Bank's dedicated interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)	Date	Service	Uptime (%)	Downtime (%)
01/01/2021	eBanking	100.00 %	0.00 %	01/01/2021	APIs	100.00 %	0.00 %
02/01/2021	eBanking	100.00 %	0.00 %	02/01/2021	APIs	100.00 %	0.00 %
03/01/2021	eBanking	100.00 %	0.00 %	03/01/2021	APIs	100.00 %	0.00 %
04/01/2021	eBanking	100.00 %	0.00 %	04/01/2021	APIs	100.00 %	0.00 %
05/01/2021	eBanking	100.00 %	0.00 %	05/01/2021	APIs	100.00 %	0.00 %
06/01/2021	eBanking	100.00 %	0.00 %	06/01/2021	APIs	100.00 %	0.00 %
07/01/2021	eBanking	100.00 %	0.00 %	07/01/2021	APIs	100.00 %	0.00 %
08/01/2021	eBanking	100.00 %	0.00 %	08/01/2021	APIs	100.00 %	0.00 %
09/01/2021	eBanking	100.00 %	0.00 %	09/01/2021	APIs	100.00 %	0.00 %
10/01/2021	eBanking	100.00 %	0.00 %	10/01/2021	APIs	100.00 %	0.00 %
11/01/2021	eBanking	100.00 %	0.00 %	11/01/2021	APIs	100.00 %	0.00 %
12/01/2021	eBanking	100.00 %	0.00 %	12/01/2021	APIs	100.00 %	0.00 %
13/01/2021	eBanking	100.00 %	0.00 %	13/01/2021	APIs	100.00 %	0.00 %
14/01/2021	eBanking	100.00 %	0.00 %	14/01/2021	APIs	100.00 %	0.00 %
15/01/2021	eBanking	100.00 %	0.00 %	15/01/2021	APIs	100.00 %	0.00 %
16/01/2021	eBanking	100.00 %	0.00 %	16/01/2021	APIs	100.00 %	0.00 %
17/01/2021	eBanking	100.00 %	0.00 %	17/01/2021	APIs	100.00 %	0.00 %
18/01/2021	eBanking	100.00 %	0.00 %	18/01/2021	APIs	100.00 %	0.00 %
19/01/2021	eBanking	100.00 %	0.00 %	19/01/2021	APIs	100.00 %	0.00 %
20/01/2021	eBanking	100.00 %	0.00 %	20/01/2021	APIs	100.00 %	0.00 %
21/01/2021	eBanking	100.00 %	0.00 %	21/01/2021	APIs	100.00 %	0.00 %
22/01/2021	eBanking	100.00 %	0.00 %	22/01/2021	APIs	100.00 %	0.00 %
23/01/2021	eBanking	100.00 %	0.00 %	23/01/2021	APIs	100.00 %	0.00 %
24/01/2021	eBanking	100.00 %	0.00 %	24/01/2021	APIs	100.00 %	0.00 %
25/01/2021	eBanking	100.00 %	0.00 %	25/01/2021	APIs	100.00 %	0.00 %
26/01/2021	eBanking	100.00 %	0.00 %	26/01/2021	APIs	100.00 %	0.00 %
27/01/2021	eBanking	100.00 %	0.00 %	27/01/2021	APIs	100.00 %	0.00 %
28/01/2021	eBanking	100.00 %	0.00 %	28/01/2021	APIs	100.00 %	0.00 %
29/01/2021	eBanking	100.00 %	0.00 %	29/01/2021	APIs	100.00 %	0.00 %
30/01/2021	eBanking	100.00 %	0.00 %	30/01/2021	APIs	100.00 %	0.00 %
31/01/2021	eBanking	100.00 %	0.00 %	31/01/2021	APIs	100.00 %	0.00 %
01/02/2021	eBanking	100.00 %	0.00 %	01/02/2021	APIs	100.00 %	0.00 %
02/02/2021	eBanking	100.00 %	0.00 %	02/02/2021	APIs	100.00 %	0.00 %
03/02/2021	eBanking	100.00 %	0.00 %	03/02/2021	APIs	100.00 %	0.00 %
04/02/2021	eBanking	100.00 %	0.00 %	04/02/2021	APIs	100.00 %	0.00 %
05/02/2021	eBanking	100.00 %	0.00 %	05/02/2021	APIs	100.00 %	0.00 %
06/02/2021	eBanking	100.00 %	0.00 %	06/02/2021	APIs	100.00 %	0.00 %
07/02/2021	eBanking	100.00 %	0.00 %	07/02/2021	APIs	100.00 %	0.00 %
08/02/2021	eBanking	100.00 %	0.00 %	08/02/2021	APIs	100.00 %	0.00 %
09/02/2021	eBanking	100.00 %	0.00 %	09/02/2021	APIs	100.00 %	0.00 %
10/02/2021	eBanking	100.00 %	0.00 %				
11/02/2021	eBanking	100.00 %	0.00 %				

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
12/02/2021	eBanking	100.00 %	0.00 %
13/02/2021	eBanking	100.00 %	0.00 %
14/02/2021	eBanking	100.00 %	0.00 %
15/02/2021	eBanking	100.00 %	0.00 %
16/02/2021	eBanking	100.00 %	0.00 %
17/02/2021	eBanking	100.00 %	0.00 %
18/02/2021	eBanking	100.00 %	0.00 %
19/02/2021	eBanking	100.00 %	0.00 %
20/02/2021	eBanking	100.00 %	0.00 %
21/02/2021	eBanking	100.00 %	0.00 %
22/02/2021	eBanking	100.00 %	0.00 %
23/02/2021	eBanking	100.00 %	0.00 %
24/02/2021	eBanking	100.00 %	0.00 %
25/02/2021	eBanking	100.00 %	0.00 %
26/02/2021	eBanking	100.00 %	0.00 %
27/02/2021	eBanking	100.00 %	0.00 %
28/02/2021	eBanking	100.00 %	0.00 %
01/03/2021	eBanking	100.00 %	0.00 %
02/03/2021	eBanking	100.00 %	0.00 %
03/03/2021	eBanking	100.00 %	0.00 %
04/03/2021	eBanking	100.00 %	0.00 %
05/03/2021	eBanking	100.00 %	0.00 %
06/03/2021	eBanking	100.00 %	0.00 %
07/03/2021	eBanking	100.00 %	0.00 %
08/03/2021	eBanking	100.00 %	0.00 %
09/03/2021	eBanking	100.00 %	0.00 %
10/03/2021	eBanking	100.00 %	0.00 %
11/03/2021	eBanking	100.00 %	0.00 %
12/03/2021	eBanking	100.00 %	0.00 %
13/03/2021	eBanking	100.00 %	0.00 %
14/03/2021	eBanking	100.00 %	0.00 %
15/03/2021	eBanking	100.00 %	0.00 %
16/03/2021	eBanking	100.00 %	0.00 %
17/03/2021	eBanking	100.00 %	0.00 %
18/03/2021	eBanking	100.00 %	0.00 %
19/03/2021	eBanking	99.96 %	0.04 %
20/03/2021	eBanking	100.00 %	0.00 %
21/03/2021	eBanking	100.00 %	0.00 %
22/03/2021	eBanking	100.00 %	0.00 %
23/03/2021	eBanking	100.00 %	0.00 %
24/03/2021	eBanking	100.00 %	0.00 %
25/03/2021	eBanking	100.00 %	0.00 %
26/03/2021	eBanking	100.00 %	0.00 %
27/03/2021	eBanking	100.00 %	0.00 %
28/03/2021	eBanking	100.00 %	0.00 %
29/03/2021	eBanking	100.00 %	0.00 %
30/03/2021	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
10/02/2021	APIs	100.00 %	0.00 %
11/02/2021	APIs	100.00 %	0.00 %
12/02/2021	APIs	100.00 %	0.00 %
13/02/2021	APIs	100.00 %	0.00 %
14/02/2021	APIs	100.00 %	0.00 %
15/02/2021	APIs	100.00 %	0.00 %
16/02/2021	APIs	100.00 %	0.00 %
17/02/2021	APIs	100.00 %	0.00 %
18/02/2021	APIs	100.00 %	0.00 %
19/02/2021	APIs	100.00 %	0.00 %
20/02/2021	APIs	100.00 %	0.00 %
21/02/2021	APIs	100.00 %	0.00 %
22/02/2021	APIs	100.00 %	0.00 %
23/02/2021	APIs	100.00 %	0.00 %
24/02/2021	APIs	100.00 %	0.00 %
25/02/2021	APIs	100.00 %	0.00 %
26/02/2021	APIs	100.00 %	0.00 %
27/02/2021	APIs	100.00 %	0.00 %
28/02/2021	APIs	100.00 %	0.00 %
01/03/2021	APIs	100.00 %	0.00 %
02/03/2021	APIs	100.00 %	0.00 %
03/03/2021	APIs	100.00 %	0.00 %
04/03/2021	APIs	100.00 %	0.00 %
05/03/2021	APIs	100.00 %	0.00 %
06/03/2021	APIs	100.00 %	0.00 %
07/03/2021	APIs	100.00 %	0.00 %
08/03/2021	APIs	100.00 %	0.00 %
09/03/2021	APIs	100.00 %	0.00 %
10/03/2021	APIs	100.00 %	0.00 %
11/03/2021	APIs	100.00 %	0.00 %
12/03/2021	APIs	100.00 %	0.00 %
13/03/2021	APIs	100.00 %	0.00 %
14/03/2021	APIs	100.00 %	0.00 %
15/03/2021	APIs	100.00 %	0.00 %
16/03/2021	APIs	100.00 %	0.00 %
17/03/2021	APIs	100.00 %	0.00 %
18/03/2021	APIs	100.00 %	0.00 %
19/03/2021	APIs	100.00 %	0.00 %
20/03/2021	APIs	100.00 %	0.00 %
21/03/2021	APIs	100.00 %	0.00 %
22/03/2021	APIs	100.00 %	0.00 %
23/03/2021	APIs	100.00 %	0.00 %
24/03/2021	APIs	100.00 %	0.00 %
25/03/2021	APIs	100.00 %	0.00 %
26/03/2021	APIs	100.00 %	0.00 %
27/03/2021	APIs	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
28/03/2021	APIs	100.00 %	0.00 %
29/03/2021	APIs	100.00 %	0.00 %
30/03/2021	APIs	100.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates data with regards to the Error Response Rate, which is returned to an authorized TPP (Third Party Provider) requesting, either to initiate a payment, or access to account information, on behalf of a customer.

Report Period: 01/01/2021 - 31/03/2021

Date	Error rate (%)
01/01/2021	0.00 %
02/01/2021	0.00 %
03/01/2021	0.00 %
04/01/2021	0.00 %
05/01/2021	0.00 %
06/01/2021	0.00 %
07/01/2021	0.00 %
08/01/2021	0.00 %
09/01/2021	0.00 %
10/01/2021	0.00 %
11/01/2021	0.00 %
12/01/2021	0.00 %
13/01/2021	0.00 %
14/01/2021	0.00 %
15/01/2021	0.00 %
16/01/2021	0.00 %
17/01/2021	0.00 %
18/01/2021	0.00 %
19/01/2021	0.00 %
20/01/2021	0.00 %
21/01/2021	0.00 %
22/01/2021	0.00 %
23/01/2021	0.00 %
24/01/2021	0.00 %
25/01/2021	0.00 %
26/01/2021	0.00 %
27/01/2021	0.00 %
28/01/2021	0.00 %
29/01/2021	0.00 %
30/01/2021	0.00 %
31/01/2021	0.00 %
01/02/2021	0.00 %
02/02/2021	0.00 %
03/02/2021	0.00 %
04/02/2021	0.00 %
05/02/2021	0.00 %
06/02/2021	0.00 %
07/02/2021	0.00 %
08/02/2021	0.00 %
09/02/2021	0.00 %

Date	Error rate (%)
10/02/2021	0.00 %
11/02/2021	0.00 %
12/02/2021	0.00 %
13/02/2021	0.00 %
14/02/2021	0.00 %
15/02/2021	0.00 %
16/02/2021	0.00 %
17/02/2021	0.00 %
18/02/2021	0.00 %
19/02/2021	0.00 %
20/02/2021	0.00 %
21/02/2021	0.00 %
22/02/2021	0.00 %
23/02/2021	0.00 %
24/02/2021	0.00 %
25/02/2021	0.00 %
26/02/2021	0.00 %
27/02/2021	0.00 %
28/02/2021	0.00 %
01/03/2021	0.00 %
02/03/2021	0.00 %
03/03/2021	0.00 %
04/03/2021	0.00 %
05/03/2021	0.00 %
06/03/2021	0.00 %
07/03/2021	0.00 %
08/03/2021	0.00 %
09/03/2021	0.00 %
10/03/2021	0.00 %
11/03/2021	0.00 %
12/03/2021	0.00 %
13/03/2021	0.00 %
14/03/2021	0.00 %
15/03/2021	0.00 %
16/03/2021	0.00 %
17/03/2021	0.00 %
18/03/2021	0.00 %
19/03/2021	0.00 %
20/03/2021	0.00 %
21/03/2021	0.00 %
22/03/2021	0.00 %
23/03/2021	0.00 %
24/03/2021	0.00 %
25/03/2021	0.00 %
26/03/2021	0.00 %
27/03/2021	0.00 %
28/03/2021	0.00 %

Date	Error rate (%)
29/03/2021	0.00 %
30/03/2021	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

CALCULATIONS

The table below presents calculation of statistics guidelines provided by the EBA (Source: <https://www.openbanking.org.uk/wp-content/uploads/Operational-Guidelines.pdf>)

ELEMENTS	CALCULATIONS
The uptime of the system	100% minus the total percentage downtime for each day
The downtime of the system	The total time in seconds for each day when any element of the PSU interface is not accessible by the PSU in the process of accessing their PSD2 in-scope account, and in order to access PSD2 functionality. This should be divided by 86,400 (the number of seconds in 24 hours) and expressed as a percentage. PSU accounts which have been blocked by the ASPSP should not be counted as downtime, as it is the downtime of the service, and not the individual PSU's access, which is relevant here.
PISP response time	The average time taken in milliseconds from when a PSU clicks on a button or link to initiate a payment (i.e. after they have supplied all details and clicked "confirm payment") to when the PSU receives either a confirmation screen or error message to confirm the status of the payment initiation. This should be the average for all PSU payments initiated each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
AISP response time:	The average time taken in milliseconds from when a logged in (i.e. authenticated) PSU clicks on a button or link to access any PSD2 in-scope payment account information on their account (e.g. list of accounts, balance for an account, page/screen of transactions) to when the page/screen displaying this information has fully loaded. Where this information is displayed immediately and automatically after login, this time should be measured from when the ASPSP has accepted the last factor of the PSU's authentication (i.e. the load time of the first page/screen after authentication is complete). This should be the average for all pages/screens loaded each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
Confirmation of Funds response time:	The daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' confirmation in accordance with Article 65(3) of PSD2 and Article 36(1)(c) of the RTS
Error response rate:	The daily error response rate – calculated as the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs, AISPs and CBPIIs in accordance with Article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs, PISPs and CBPIIs in the same day

ABBREVIATIONS

ABBREVIATIONS	MEANING
AISP	Account Information Service Provider
ASPSP	Account Servicing Payment Service Provider
CBPII	Card-Based Payment Instruments Issuer
EBA	European Banking Authority
OBIE	Open Banking Implementation Entity
PISP	Payment Initiation Service Provider
PSD2	Payment Services Directive 2
RTS	Regulatory Technical Standards
TPP	Third Party Provider