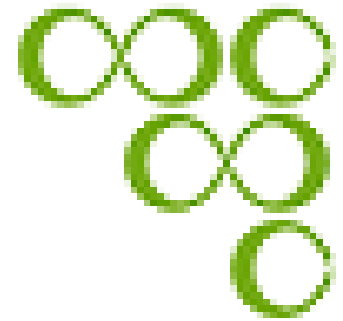




THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/01/2025 - 30/04/2025

General Information

Based on the EBA's (European Banking Authority) Guidelines, cdbbank provides daily statistics on a quarterly basis with regards to the availability and performance of API and eBanking interfaces.

The purpose of this publication of statistics is to enable 'like for like' comparison, regarding the availability and performance of each of the interfaces made available by the ASPSP (Account Servicing Payments Service Provider) - i.e. key performance indicators with regards to initiation of a payment transactions, account information and/or the transactions history.

Summary of Quarterly Statistics

Availability

The Bank's interfaces are considered to be available if they are responding to all valid requests, without error messages, and returning the data required.
This section provides information regarding the quarterly average uptime and downtime of the Bank's API and eBanking interfaces.

Quarterly Statistics

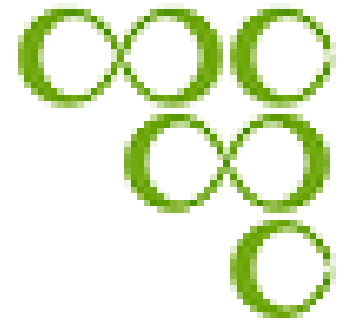
Uptime (%)	1	2	3
	January	February	March
APIs	100.00 %	100.00 %	100.00 %
eBanking	100.00 %	100.00 %	100.00 %

Downtime (%)	1	2	3
	January	February	March
APIs	0.00 %	0.00 %	0.00 %
eBanking	0.00 %	0.00 %	0.00 %

Performance

Based on EBA's Guidelines, cdbbank provides statistics regarding the performance of API Banking and eBanking interfaces.

This section provides quarterly average statistics of the Bank's API and eBanking interfaces, with regards to the Error Response rate and to the response times to PISP (Payment Initiation Service Provider), AISP (Account Initiation Service Provider), and CoF (Confirmation of Funds).



THE CYPRUS DEVELOPMENT BANK PC LTD

Report Period: 01/01/2025 - 30/04/2025

Quarterly Statistics

AISP Response time (ms)	1	2	3	4
	January	February	March	April
	APIs	0	0	0
	eBanking	9253	8662	9492

PISP Response time (ms)	1	2	3	4
	January	February	March	April
	APIs	0	0	0
	eBanking	1526	1516	1645

CoF Response time (ms)	1	2	3	4
	January	February	March	April
	APIs	0	0	0

Error Rate (%)	1	2	3	4
	January	February	March	April
	APIs	0.00 %	0.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Performance KPIs in terms of average response time in milliseconds of PSD2 dedicated interface and Bank's eBanking application for last quarter

The table below illustrates the daily average response times (in milliseconds) required, for the Bank's API and eBanking interfaces, to serve account information requests (i.e. account details, balance overview, transaction history) and/or payment initiation requests (i.e. payment transaction).

The last column of the table below illustrates data with regards to the response time needed to provide the CBPII (Card-Based Payment Instrument Issuer) or the PISP (Payment Initiation Service Provider) with a 'yes/no' confirmation, over the respective reporting period.

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
01/01/2025	0	201	0	791	0	815	0	1479	0
02/01/2025	0	228	0	1074	0	5861	0	1542	0
03/01/2025	0	228	0	1105	0	3749	0	1401	0
04/01/2025	0	160	0	671	0	1654	0	1467	0
05/01/2025	0	230	0	1056	0	1020	0	1458	0
06/01/2025	0	249	0	851	0	1062	0	1424	0
07/01/2025	0	215	0	1426	0	4532	0	1382	0
08/01/2025	0	356	0	1346	0	6388	0	1339	0
09/01/2025	0	213	0	1184	0	5647	0	1406	0
10/01/2025	0	261	0	1616	0	2659	0	1640	0
11/01/2025	0	225	0	865	0	845	0	1436	0
12/01/2025	0	234	0	831	0	823	0	1787	0
13/01/2025	0	219	0	1416	0	6001	0	1430	0
14/01/2025	0	218	0	1564	0	7561	0	1525	0
15/01/2025	0	271	0	1678	0	4265	0	1577	0
16/01/2025	0	219	0	1305	0	2552	0	1532	0
17/01/2025	0	227	0	1120	0	3362	0	1333	0
18/01/2025	0	192	0	842	0	773	0	1487	0
19/01/2025	0	203	0	759	0	5240	0	1559	0
20/01/2025	0	209	0	1335	0	6878	0	1344	0
21/01/2025	0	210	0	1370	0	6300	0	1440	0
22/01/2025	0	214	0	1269	0	5861	0	1271	0
23/01/2025	0	253	0	1279	0	5546	0	1265	0
24/01/2025	0	228	0	1259	0	5114	0	1271	0
25/01/2025	0	172	0	826	0	897	0	1421	0
26/01/2025	0	216	0	805	0	1022	0	1510	0
27/01/2025	0	231	0	1306	0	3385	0	1470	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
28/01/2025	0	234	0	1394	0	3919	0	1396	0
29/01/2025	0	232	0	1311	0	6510	0	1373	0
30/01/2025	0	231	0	1251	0	3379	0	1420	0
31/01/2025	0	230	0	1272	0	4310	0	1330	0
01/02/2025	0	194	0	851	0	935	0	1386	0
02/02/2025	0	191	0	804	0	1171	0	1650	0
03/02/2025	0	234	0	1561	0	6159	0	1398	0
04/02/2025	0	224	0	1528	0	4862	0	1365	0
05/02/2025	0	206	0	1605	0	3277	0	1339	0
06/02/2025	0	233	0	1396	0	3946	0	1491	0
07/02/2025	0	242	0	1577	0	5083	0	1292	0
08/02/2025	0	246	0	824	0	905	0	1712	0
09/02/2025	0	181	0	815	0	1692	0	1621	0
10/02/2025	0	209	0	1451	0	7168	0	1466	0
11/02/2025	0	235	0	1277	0	3967	0	1362	0
12/02/2025	0	235	0	1313	0	5669	0	1314	0
13/02/2025	0	229	0	1250	0	3741	0	1434	0
14/02/2025	0	232	0	1236	0	3778	0	1308	0
15/02/2025	0	172	0	917	0	1194	0	1340	0
16/02/2025	0	189	0	899	0	1664	0	1404	0
17/02/2025	0	231	0	1454	0	4375	0	1362	0
18/02/2025	0	223	0	1368	0	5929	0	1373	0
19/02/2025	0	241	0	1342	0	4058	0	1395	0
20/02/2025	0	239	0	1319	0	3412	0	1312	0
21/02/2025	0	239	0	1205	0	5096	0	1325	0
22/02/2025	0	279	0	803	0	839	0	1417	0
23/02/2025	0	180	0	584	0	627	0	1432	0
24/02/2025	0	228	0	1383	0	5191	0	1344	0
25/02/2025	0	207	0	1530	0	3854	0	1427	0
26/02/2025	0	235	0	1359	0	6373	0	1455	0
27/02/2025	0	243	0	1394	0	6120	0	1273	0
28/02/2025	0	229	0	1212	0	3015	0	1274	0
01/03/2025	0	274	0	795	0	1464	0	1615	0
02/03/2025	0	216	0	778	0	2564	0	1787	0
03/03/2025	0	196	0	827	0	1172	0	1485	0
04/03/2025	0	248	0	1717	0	6681	0	1356	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
05/03/2025	0	636	0	2073	0	7413	0	1758	0
06/03/2025	0	238	0	1295	0	2284	0	1446	0
07/03/2025	0	224	0	1185	0	5502	0	1399	0
08/03/2025	0	308	0	797	0	981	0	1430	0
09/03/2025	0	203	0	927	0	899	0	1654	0
10/03/2025	0	253	0	1651	0	9209	0	1502	0
11/03/2025	0	248	0	1536	0	3680	0	1607	0
12/03/2025	0	249	0	1657	0	4283	0	1469	0
13/03/2025	0	220	0	1366	0	3037	0	1789	0
14/03/2025	0	213	0	1502	0	4458	0	1354	0
15/03/2025	0	200	0	1111	0	1962	0	1518	0
16/03/2025	0	403	0	1111	0	1246	0	1686	0
17/03/2025	0	225	0	1414	0	8635	0	1451	0
18/03/2025	0	213	0	1544	0	4111	0	1428	0
19/03/2025	0	1000	0	2033	0	9688	0	1607	0
20/03/2025	0	222	0	1622	0	4231	0	1482	0
21/03/2025	0	216	0	1482	0	3919	0	1335	0
22/03/2025	0	169	0	901	0	722	0	1587	0
23/03/2025	0	207	0	948	0	574	0	1701	0
24/03/2025	0	215	0	1516	0	4981	0	1391	0
25/03/2025	0	189	0	890	0	1542	0	1651	0
26/03/2025	0	208	0	1358	0	6435	0	1399	0
27/03/2025	0	223	0	1410	0	3697	0	1437	0
28/03/2025	0	221	0	1224	0	3456	0	1459	0
29/03/2025	0	230	0	1009	0	825	0	1506	0
30/03/2025	0	155	0	813	0	670	0	1436	0
31/03/2025	0	250	0	1251	0	5177	0	1383	0
01/04/2025	0	204	0	946	0	5698	0	1474	0
02/04/2025	0	293	0	1794	0	8154	0	1568	0
03/04/2025	0	232	0	1453	0	6102	0	1407	0
04/04/2025	0	194	0	1335	0	5155	0	1358	0
05/04/2025	0	233	0	910	0	4416	0	1471	0
06/04/2025	0	214	0	971	0	2513	0	1500	0
07/04/2025	0	228	0	1524	0	5454	0	1616	0
08/04/2025	0	1025	0	1445	0	3754	0	1498	0
09/04/2025	0	212	0	1411	0	3272	0	1363	0

	APIs Account Details	eBanking Account Details	APIs Balance Overview	eBanking Balance Overview	APIs Transaction History	eBanking Transaction History	APIs Payment	eBanking Payment	Confirmation of Funds
10/04/2025	0	203	0	1363	0	5392	0	1362	0
11/04/2025	0	213	0	1318	0	3947	0	1298	0
12/04/2025	0	190	0	738	0	1086	0	1392	0
13/04/2025	0	293	0	607	0	857	0	1374	0
14/04/2025	0	230	0	1505	0	9429	0	1578	0
15/04/2025	0	218	0	1416	0	3673	0	1402	0
16/04/2025	0	237	0	1329	0	4053	0	1393	0
17/04/2025	0	249	0	1431	0	3494	0	1398	0
18/04/2025	0	163	0	1014	0	2963	0	1477	0
19/04/2025	0	156	0	715	0	803	0	1350	0
20/04/2025	0	224	0	822	0	918	0	1649	0
21/04/2025	0	151	0	889	0	1049	0	1360	0
22/04/2025	0	228	0	942	0	3479	0	1445	0
23/04/2025	0	213	0	2021	0	7849	0	1340	0
24/04/2025	0	192	0	1290	0	4733	0	1295	0
25/04/2025	0	208	0	1358	0	5139	0	1250	0
26/04/2025	0	162	0	889	0	1332	0	1431	0
27/04/2025	0	188	0	1117	0	2241	0	1568	0
28/04/2025	0	271	0	1490	0	6066	0	1654	0
29/04/2025	0	219	0	1540	0	3818	0	1550	0
30/04/2025		247		1480		5077		1405	

THE CYPRUS DEVELOPMENT BANK PC LTD

Report Start Date: 01/01/2025

Report End Date: 30/04/2025

Bank's dedicated interface detailed API call results				
Date	Service	APITYPE	Endpoint name	Version
				Average Response time (ms)

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
01/01/2025	AISP	eBanking Account Details	201
01/01/2025	AISP	eBanking Balance Overview	791
01/01/2025	AISP	eBanking Transaction History	815
01/01/2025	PISP	eBanking Payment	1479
02/01/2025	AISP	eBanking Account Details	228
02/01/2025	AISP	eBanking Balance Overview	1074
02/01/2025	AISP	eBanking Transaction History	5861
02/01/2025	PISP	eBanking Payment	1542
03/01/2025	AISP	eBanking Account Details	228
03/01/2025	AISP	eBanking Balance Overview	1105
03/01/2025	AISP	eBanking Transaction History	3749
03/01/2025	PISP	eBanking Payment	1401
04/01/2025	AISP	eBanking Account Details	160
04/01/2025	AISP	eBanking Balance Overview	671
04/01/2025	AISP	eBanking Transaction History	1654
04/01/2025	PISP	eBanking Payment	1467
05/01/2025	AISP	eBanking Account Details	230
05/01/2025	AISP	eBanking Balance Overview	1056
05/01/2025	AISP	eBanking Transaction History	1020
05/01/2025	PISP	eBanking Payment	1458
06/01/2025	AISP	eBanking Account Details	249

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/01/2025	AISP	eBanking Balance Overview	851
06/01/2025	AISP	eBanking Transaction History	1062
06/01/2025	PISP	eBanking Payment	1424
07/01/2025	AISP	eBanking Account Details	215
07/01/2025	AISP	eBanking Balance Overview	1426
07/01/2025	AISP	eBanking Transaction History	4532
07/01/2025	PISP	eBanking Payment	1382
08/01/2025	AISP	eBanking Account Details	356
08/01/2025	AISP	eBanking Balance Overview	1346
08/01/2025	AISP	eBanking Transaction History	6388
08/01/2025	PISP	eBanking Payment	1339
09/01/2025	AISP	eBanking Account Details	213
09/01/2025	AISP	eBanking Balance Overview	1184
09/01/2025	AISP	eBanking Transaction History	5647
09/01/2025	PISP	eBanking Payment	1406
10/01/2025	AISP	eBanking Account Details	261
10/01/2025	AISP	eBanking Balance Overview	1616
10/01/2025	AISP	eBanking Transaction History	2659
10/01/2025	PISP	eBanking Payment	1640
11/01/2025	AISP	eBanking Account Details	225
11/01/2025	AISP	eBanking Balance Overview	865
11/01/2025	AISP	eBanking Transaction History	845
11/01/2025	PISP	eBanking Payment	1436
12/01/2025	AISP	eBanking Account Details	234
12/01/2025	AISP	eBanking Balance Overview	831
12/01/2025	AISP	eBanking Transaction History	823
12/01/2025	PISP	eBanking Payment	1787
13/01/2025	AISP	eBanking Account Details	219
13/01/2025	AISP	eBanking Balance Overview	1416
13/01/2025	AISP	eBanking Transaction History	6001

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/01/2025	PISP	eBanking Payment	1430
14/01/2025	AISP	eBanking Account Details	218
14/01/2025	AISP	eBanking Balance Overview	1564
14/01/2025	AISP	eBanking Transaction History	7561
14/01/2025	PISP	eBanking Payment	1525
15/01/2025	AISP	eBanking Account Details	271
15/01/2025	AISP	eBanking Balance Overview	1678
15/01/2025	AISP	eBanking Transaction History	4265
15/01/2025	PISP	eBanking Payment	1577
16/01/2025	AISP	eBanking Account Details	219
16/01/2025	AISP	eBanking Balance Overview	1305
16/01/2025	AISP	eBanking Transaction History	2552
16/01/2025	PISP	eBanking Payment	1532
17/01/2025	AISP	eBanking Account Details	227
17/01/2025	AISP	eBanking Balance Overview	1120
17/01/2025	AISP	eBanking Transaction History	3362
17/01/2025	PISP	eBanking Payment	1333
18/01/2025	AISP	eBanking Account Details	192
18/01/2025	AISP	eBanking Balance Overview	842
18/01/2025	AISP	eBanking Transaction History	773
18/01/2025	PISP	eBanking Payment	1487
19/01/2025	AISP	eBanking Account Details	203
19/01/2025	AISP	eBanking Balance Overview	759
19/01/2025	AISP	eBanking Transaction History	5240
19/01/2025	PISP	eBanking Payment	1559
20/01/2025	AISP	eBanking Account Details	209
20/01/2025	AISP	eBanking Balance Overview	1335
20/01/2025	AISP	eBanking Transaction History	6878
20/01/2025	PISP	eBanking Payment	1344
21/01/2025	AISP	eBanking Account Details	210

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/01/2025	AISP	eBanking Balance Overview	1370
21/01/2025	AISP	eBanking Transaction History	6300
21/01/2025	PISP	eBanking Payment	1440
22/01/2025	AISP	eBanking Account Details	214
22/01/2025	AISP	eBanking Balance Overview	1269
22/01/2025	AISP	eBanking Transaction History	5861
22/01/2025	PISP	eBanking Payment	1271
23/01/2025	AISP	eBanking Account Details	253
23/01/2025	AISP	eBanking Balance Overview	1279
23/01/2025	AISP	eBanking Transaction History	5546
23/01/2025	PISP	eBanking Payment	1265
24/01/2025	AISP	eBanking Account Details	228
24/01/2025	AISP	eBanking Balance Overview	1259
24/01/2025	AISP	eBanking Transaction History	5114
24/01/2025	PISP	eBanking Payment	1271
25/01/2025	AISP	eBanking Account Details	172
25/01/2025	AISP	eBanking Balance Overview	826
25/01/2025	AISP	eBanking Transaction History	897
25/01/2025	PISP	eBanking Payment	1421
26/01/2025	AISP	eBanking Account Details	216
26/01/2025	AISP	eBanking Balance Overview	805
26/01/2025	AISP	eBanking Transaction History	1022
26/01/2025	PISP	eBanking Payment	1510
27/01/2025	AISP	eBanking Account Details	231
27/01/2025	AISP	eBanking Balance Overview	1306
27/01/2025	AISP	eBanking Transaction History	3385
27/01/2025	PISP	eBanking Payment	1470
28/01/2025	AISP	eBanking Account Details	234
28/01/2025	AISP	eBanking Balance Overview	1394
28/01/2025	AISP	eBanking Transaction History	3919

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/01/2025	PISP	eBanking Payment	1396
29/01/2025	AISP	eBanking Account Details	232
29/01/2025	AISP	eBanking Balance Overview	1311
29/01/2025	AISP	eBanking Transaction History	6510
29/01/2025	PISP	eBanking Payment	1373
30/01/2025	AISP	eBanking Account Details	231
30/01/2025	AISP	eBanking Balance Overview	1251
30/01/2025	AISP	eBanking Transaction History	3379
30/01/2025	PISP	eBanking Payment	1420
31/01/2025	AISP	eBanking Account Details	230
31/01/2025	AISP	eBanking Balance Overview	1272
31/01/2025	AISP	eBanking Transaction History	4310
31/01/2025	PISP	eBanking Payment	1330
01/02/2025	AISP	eBanking Account Details	194
01/02/2025	AISP	eBanking Balance Overview	851
01/02/2025	AISP	eBanking Transaction History	935
01/02/2025	PISP	eBanking Payment	1386
02/02/2025	AISP	eBanking Account Details	191
02/02/2025	AISP	eBanking Balance Overview	804
02/02/2025	AISP	eBanking Transaction History	1171
02/02/2025	PISP	eBanking Payment	1650
03/02/2025	AISP	eBanking Account Details	234
03/02/2025	AISP	eBanking Balance Overview	1561
03/02/2025	AISP	eBanking Transaction History	6159
03/02/2025	PISP	eBanking Payment	1398
04/02/2025	AISP	eBanking Account Details	224
04/02/2025	AISP	eBanking Balance Overview	1528
04/02/2025	AISP	eBanking Transaction History	4862
04/02/2025	PISP	eBanking Payment	1365
05/02/2025	AISP	eBanking Account Details	206

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
05/02/2025	AISP	eBanking Balance Overview	1605
05/02/2025	AISP	eBanking Transaction History	3277
05/02/2025	PISP	eBanking Payment	1339
06/02/2025	AISP	eBanking Account Details	233
06/02/2025	AISP	eBanking Balance Overview	1396
06/02/2025	AISP	eBanking Transaction History	3946
06/02/2025	PISP	eBanking Payment	1491
07/02/2025	AISP	eBanking Account Details	242
07/02/2025	AISP	eBanking Balance Overview	1577
07/02/2025	AISP	eBanking Transaction History	5083
07/02/2025	PISP	eBanking Payment	1292
08/02/2025	AISP	eBanking Account Details	246
08/02/2025	AISP	eBanking Balance Overview	824
08/02/2025	AISP	eBanking Transaction History	905
08/02/2025	PISP	eBanking Payment	1712
09/02/2025	AISP	eBanking Account Details	181
09/02/2025	AISP	eBanking Balance Overview	815
09/02/2025	AISP	eBanking Transaction History	1692
09/02/2025	PISP	eBanking Payment	1621
10/02/2025	AISP	eBanking Account Details	209
10/02/2025	AISP	eBanking Balance Overview	1451
10/02/2025	AISP	eBanking Transaction History	7168
10/02/2025	PISP	eBanking Payment	1466
11/02/2025	AISP	eBanking Account Details	235
11/02/2025	AISP	eBanking Balance Overview	1277
11/02/2025	AISP	eBanking Transaction History	3967
11/02/2025	PISP	eBanking Payment	1362
12/02/2025	AISP	eBanking Account Details	235
12/02/2025	AISP	eBanking Balance Overview	1313
12/02/2025	AISP	eBanking Transaction History	5669

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
12/02/2025	PISP	eBanking Payment	1314
13/02/2025	AISP	eBanking Account Details	229
13/02/2025	AISP	eBanking Balance Overview	1250
13/02/2025	AISP	eBanking Transaction History	3741
13/02/2025	PISP	eBanking Payment	1434
14/02/2025	AISP	eBanking Account Details	232
14/02/2025	AISP	eBanking Balance Overview	1236
14/02/2025	AISP	eBanking Transaction History	3778
14/02/2025	PISP	eBanking Payment	1308
15/02/2025	AISP	eBanking Account Details	172
15/02/2025	AISP	eBanking Balance Overview	917
15/02/2025	AISP	eBanking Transaction History	1194
15/02/2025	PISP	eBanking Payment	1340
16/02/2025	AISP	eBanking Account Details	189
16/02/2025	AISP	eBanking Balance Overview	899
16/02/2025	AISP	eBanking Transaction History	1664
16/02/2025	PISP	eBanking Payment	1404
17/02/2025	AISP	eBanking Account Details	231
17/02/2025	AISP	eBanking Balance Overview	1454
17/02/2025	AISP	eBanking Transaction History	4375
17/02/2025	PISP	eBanking Payment	1362
18/02/2025	AISP	eBanking Account Details	223
18/02/2025	AISP	eBanking Balance Overview	1368
18/02/2025	AISP	eBanking Transaction History	5929
18/02/2025	PISP	eBanking Payment	1373
19/02/2025	AISP	eBanking Account Details	241
19/02/2025	AISP	eBanking Balance Overview	1342
19/02/2025	AISP	eBanking Transaction History	4058
19/02/2025	PISP	eBanking Payment	1395
20/02/2025	AISP	eBanking Account Details	239

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
20/02/2025	AISP	eBanking Balance Overview	1319
20/02/2025	AISP	eBanking Transaction History	3412
20/02/2025	PISP	eBanking Payment	1312
21/02/2025	AISP	eBanking Account Details	239
21/02/2025	AISP	eBanking Balance Overview	1205
21/02/2025	AISP	eBanking Transaction History	5096
21/02/2025	PISP	eBanking Payment	1325
22/02/2025	AISP	eBanking Account Details	279
22/02/2025	AISP	eBanking Balance Overview	803
22/02/2025	AISP	eBanking Transaction History	839
22/02/2025	PISP	eBanking Payment	1417
23/02/2025	AISP	eBanking Account Details	180
23/02/2025	AISP	eBanking Balance Overview	584
23/02/2025	AISP	eBanking Transaction History	627
23/02/2025	PISP	eBanking Payment	1432
24/02/2025	AISP	eBanking Account Details	228
24/02/2025	AISP	eBanking Balance Overview	1383
24/02/2025	AISP	eBanking Transaction History	5191
24/02/2025	PISP	eBanking Payment	1344
25/02/2025	AISP	eBanking Account Details	207
25/02/2025	AISP	eBanking Balance Overview	1530
25/02/2025	AISP	eBanking Transaction History	3854
25/02/2025	PISP	eBanking Payment	1427
26/02/2025	AISP	eBanking Account Details	235
26/02/2025	AISP	eBanking Balance Overview	1359
26/02/2025	AISP	eBanking Transaction History	6373
26/02/2025	PISP	eBanking Payment	1455
27/02/2025	AISP	eBanking Account Details	243
27/02/2025	AISP	eBanking Balance Overview	1394
27/02/2025	AISP	eBanking Transaction History	6120

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
27/02/2025	PISP	eBanking Payment	1273
28/02/2025	AISP	eBanking Account Details	229
28/02/2025	AISP	eBanking Balance Overview	1212
28/02/2025	AISP	eBanking Transaction History	3015
28/02/2025	PISP	eBanking Payment	1274
01/03/2025	AISP	eBanking Account Details	274
01/03/2025	AISP	eBanking Balance Overview	795
01/03/2025	AISP	eBanking Transaction History	1464
01/03/2025	PISP	eBanking Payment	1615
02/03/2025	AISP	eBanking Account Details	216
02/03/2025	AISP	eBanking Balance Overview	778
02/03/2025	AISP	eBanking Transaction History	2564
02/03/2025	PISP	eBanking Payment	1787
03/03/2025	AISP	eBanking Account Details	196
03/03/2025	AISP	eBanking Balance Overview	827
03/03/2025	AISP	eBanking Transaction History	1172
03/03/2025	PISP	eBanking Payment	1485
04/03/2025	AISP	eBanking Account Details	248
04/03/2025	AISP	eBanking Balance Overview	1717
04/03/2025	AISP	eBanking Transaction History	6681
04/03/2025	PISP	eBanking Payment	1356
05/03/2025	AISP	eBanking Account Details	636
05/03/2025	AISP	eBanking Balance Overview	2073
05/03/2025	AISP	eBanking Transaction History	7413
05/03/2025	PISP	eBanking Payment	1758
06/03/2025	AISP	eBanking Account Details	238
06/03/2025	AISP	eBanking Balance Overview	1295
06/03/2025	AISP	eBanking Transaction History	2284
06/03/2025	PISP	eBanking Payment	1446
07/03/2025	AISP	eBanking Account Details	224

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
07/03/2025	AISP	eBanking Balance Overview	1185
07/03/2025	AISP	eBanking Transaction History	5502
07/03/2025	PISP	eBanking Payment	1399
08/03/2025	AISP	eBanking Account Details	308
08/03/2025	AISP	eBanking Balance Overview	797
08/03/2025	AISP	eBanking Transaction History	981
08/03/2025	PISP	eBanking Payment	1430
09/03/2025	AISP	eBanking Account Details	203
09/03/2025	AISP	eBanking Balance Overview	927
09/03/2025	AISP	eBanking Transaction History	899
09/03/2025	PISP	eBanking Payment	1654
10/03/2025	AISP	eBanking Account Details	253
10/03/2025	AISP	eBanking Balance Overview	1651
10/03/2025	AISP	eBanking Transaction History	9209
10/03/2025	PISP	eBanking Payment	1502
11/03/2025	AISP	eBanking Account Details	248
11/03/2025	AISP	eBanking Balance Overview	1536
11/03/2025	AISP	eBanking Transaction History	3680
11/03/2025	PISP	eBanking Payment	1607
12/03/2025	AISP	eBanking Account Details	249
12/03/2025	AISP	eBanking Balance Overview	1657
12/03/2025	AISP	eBanking Transaction History	4283
12/03/2025	PISP	eBanking Payment	1469
13/03/2025	AISP	eBanking Account Details	220
13/03/2025	AISP	eBanking Balance Overview	1366
13/03/2025	AISP	eBanking Transaction History	3037
13/03/2025	PISP	eBanking Payment	1789
14/03/2025	AISP	eBanking Account Details	213
14/03/2025	AISP	eBanking Balance Overview	1502
14/03/2025	AISP	eBanking Transaction History	4458

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
14/03/2025	PISP	eBanking Payment	1354
15/03/2025	AISP	eBanking Account Details	200
15/03/2025	AISP	eBanking Balance Overview	1111
15/03/2025	AISP	eBanking Transaction History	1962
15/03/2025	PISP	eBanking Payment	1518
16/03/2025	AISP	eBanking Account Details	403
16/03/2025	AISP	eBanking Balance Overview	1111
16/03/2025	AISP	eBanking Transaction History	1246
16/03/2025	PISP	eBanking Payment	1686
17/03/2025	AISP	eBanking Account Details	225
17/03/2025	AISP	eBanking Balance Overview	1414
17/03/2025	AISP	eBanking Transaction History	8635
17/03/2025	PISP	eBanking Payment	1451
18/03/2025	AISP	eBanking Account Details	213
18/03/2025	AISP	eBanking Balance Overview	1544
18/03/2025	AISP	eBanking Transaction History	4111
18/03/2025	PISP	eBanking Payment	1428
19/03/2025	AISP	eBanking Account Details	1000
19/03/2025	AISP	eBanking Balance Overview	2033
19/03/2025	AISP	eBanking Transaction History	9688
19/03/2025	PISP	eBanking Payment	1607
20/03/2025	AISP	eBanking Account Details	222
20/03/2025	AISP	eBanking Balance Overview	1622
20/03/2025	AISP	eBanking Transaction History	4231
20/03/2025	PISP	eBanking Payment	1482
21/03/2025	AISP	eBanking Account Details	216
21/03/2025	AISP	eBanking Balance Overview	1482
21/03/2025	AISP	eBanking Transaction History	3919
21/03/2025	PISP	eBanking Payment	1335
22/03/2025	AISP	eBanking Account Details	169

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
22/03/2025	AISP	eBanking Balance Overview	901
22/03/2025	AISP	eBanking Transaction History	722
22/03/2025	PISP	eBanking Payment	1587
23/03/2025	AISP	eBanking Account Details	207
23/03/2025	AISP	eBanking Balance Overview	948
23/03/2025	AISP	eBanking Transaction History	574
23/03/2025	PISP	eBanking Payment	1701
24/03/2025	AISP	eBanking Account Details	215
24/03/2025	AISP	eBanking Balance Overview	1516
24/03/2025	AISP	eBanking Transaction History	4981
24/03/2025	PISP	eBanking Payment	1391
25/03/2025	AISP	eBanking Account Details	189
25/03/2025	AISP	eBanking Balance Overview	890
25/03/2025	AISP	eBanking Transaction History	1542
25/03/2025	PISP	eBanking Payment	1651
26/03/2025	AISP	eBanking Account Details	208
26/03/2025	AISP	eBanking Balance Overview	1358
26/03/2025	AISP	eBanking Transaction History	6435
26/03/2025	PISP	eBanking Payment	1399
27/03/2025	AISP	eBanking Account Details	223
27/03/2025	AISP	eBanking Balance Overview	1410
27/03/2025	AISP	eBanking Transaction History	3697
27/03/2025	PISP	eBanking Payment	1437
28/03/2025	AISP	eBanking Account Details	221
28/03/2025	AISP	eBanking Balance Overview	1224
28/03/2025	AISP	eBanking Transaction History	3456
28/03/2025	PISP	eBanking Payment	1459
29/03/2025	AISP	eBanking Account Details	230
29/03/2025	AISP	eBanking Balance Overview	1009
29/03/2025	AISP	eBanking Transaction History	825

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
29/03/2025	PISP	eBanking Payment	1506
30/03/2025	AISP	eBanking Account Details	155
30/03/2025	AISP	eBanking Balance Overview	813
30/03/2025	AISP	eBanking Transaction History	670
30/03/2025	PISP	eBanking Payment	1436
31/03/2025	AISP	eBanking Account Details	250
31/03/2025	AISP	eBanking Balance Overview	1251
31/03/2025	AISP	eBanking Transaction History	5177
31/03/2025	PISP	eBanking Payment	1383
01/04/2025	AISP	eBanking Account Details	204
01/04/2025	AISP	eBanking Balance Overview	946
01/04/2025	AISP	eBanking Transaction History	5698
01/04/2025	PISP	eBanking Payment	1474
02/04/2025	AISP	eBanking Account Details	293
02/04/2025	AISP	eBanking Balance Overview	1794
02/04/2025	AISP	eBanking Transaction History	8154
02/04/2025	PISP	eBanking Payment	1568
03/04/2025	AISP	eBanking Account Details	232
03/04/2025	AISP	eBanking Balance Overview	1453
03/04/2025	AISP	eBanking Transaction History	6102
03/04/2025	PISP	eBanking Payment	1407
04/04/2025	AISP	eBanking Account Details	194
04/04/2025	AISP	eBanking Balance Overview	1335
04/04/2025	AISP	eBanking Transaction History	5155
04/04/2025	PISP	eBanking Payment	1358
05/04/2025	AISP	eBanking Account Details	233
05/04/2025	AISP	eBanking Balance Overview	910
05/04/2025	AISP	eBanking Transaction History	4416
05/04/2025	PISP	eBanking Payment	1471
06/04/2025	AISP	eBanking Account Details	214

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
06/04/2025	AISP	eBanking Balance Overview	971
06/04/2025	AISP	eBanking Transaction History	2513
06/04/2025	PISP	eBanking Payment	1500
07/04/2025	AISP	eBanking Account Details	228
07/04/2025	AISP	eBanking Balance Overview	1524
07/04/2025	AISP	eBanking Transaction History	5454
07/04/2025	PISP	eBanking Payment	1616
08/04/2025	AISP	eBanking Account Details	1025
08/04/2025	AISP	eBanking Balance Overview	1445
08/04/2025	AISP	eBanking Transaction History	3754
08/04/2025	PISP	eBanking Payment	1498
09/04/2025	AISP	eBanking Account Details	212
09/04/2025	AISP	eBanking Balance Overview	1411
09/04/2025	AISP	eBanking Transaction History	3272
09/04/2025	PISP	eBanking Payment	1363
10/04/2025	AISP	eBanking Account Details	203
10/04/2025	AISP	eBanking Balance Overview	1363
10/04/2025	AISP	eBanking Transaction History	5392
10/04/2025	PISP	eBanking Payment	1362
11/04/2025	AISP	eBanking Account Details	213
11/04/2025	AISP	eBanking Balance Overview	1318
11/04/2025	AISP	eBanking Transaction History	3947
11/04/2025	PISP	eBanking Payment	1298
12/04/2025	AISP	eBanking Account Details	190
12/04/2025	AISP	eBanking Balance Overview	738
12/04/2025	AISP	eBanking Transaction History	1086
12/04/2025	PISP	eBanking Payment	1392
13/04/2025	AISP	eBanking Account Details	293
13/04/2025	AISP	eBanking Balance Overview	607
13/04/2025	AISP	eBanking Transaction History	857

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
13/04/2025	PISP	eBanking Payment	1374
14/04/2025	AISP	eBanking Account Details	230
14/04/2025	AISP	eBanking Balance Overview	1505
14/04/2025	AISP	eBanking Transaction History	9429
14/04/2025	PISP	eBanking Payment	1578
15/04/2025	AISP	eBanking Account Details	218
15/04/2025	AISP	eBanking Balance Overview	1416
15/04/2025	AISP	eBanking Transaction History	3673
15/04/2025	PISP	eBanking Payment	1402
16/04/2025	AISP	eBanking Account Details	237
16/04/2025	AISP	eBanking Balance Overview	1329
16/04/2025	AISP	eBanking Transaction History	4053
16/04/2025	PISP	eBanking Payment	1393
17/04/2025	AISP	eBanking Account Details	249
17/04/2025	AISP	eBanking Balance Overview	1431
17/04/2025	AISP	eBanking Transaction History	3494
17/04/2025	PISP	eBanking Payment	1398
18/04/2025	AISP	eBanking Account Details	163
18/04/2025	AISP	eBanking Balance Overview	1014
18/04/2025	AISP	eBanking Transaction History	2963
18/04/2025	PISP	eBanking Payment	1477
19/04/2025	AISP	eBanking Account Details	156
19/04/2025	AISP	eBanking Balance Overview	715
19/04/2025	AISP	eBanking Transaction History	803
19/04/2025	PISP	eBanking Payment	1350
20/04/2025	AISP	eBanking Account Details	224
20/04/2025	AISP	eBanking Balance Overview	822
20/04/2025	AISP	eBanking Transaction History	918
20/04/2025	PISP	eBanking Payment	1649
21/04/2025	AISP	eBanking Account Details	151

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
21/04/2025	AISP	eBanking Balance Overview	889
21/04/2025	AISP	eBanking Transaction History	1049
21/04/2025	PISP	eBanking Payment	1360
22/04/2025	AISP	eBanking Account Details	228
22/04/2025	AISP	eBanking Balance Overview	942
22/04/2025	AISP	eBanking Transaction History	3479
22/04/2025	PISP	eBanking Payment	1445
23/04/2025	AISP	eBanking Account Details	213
23/04/2025	AISP	eBanking Balance Overview	2021
23/04/2025	AISP	eBanking Transaction History	7849
23/04/2025	PISP	eBanking Payment	1340
24/04/2025	AISP	eBanking Account Details	192
24/04/2025	AISP	eBanking Balance Overview	1290
24/04/2025	AISP	eBanking Transaction History	4733
24/04/2025	PISP	eBanking Payment	1295
25/04/2025	AISP	eBanking Account Details	208
25/04/2025	AISP	eBanking Balance Overview	1358
25/04/2025	AISP	eBanking Transaction History	5139
25/04/2025	PISP	eBanking Payment	1250
26/04/2025	AISP	eBanking Account Details	162
26/04/2025	AISP	eBanking Balance Overview	889
26/04/2025	AISP	eBanking Transaction History	1332
26/04/2025	PISP	eBanking Payment	1431
27/04/2025	AISP	eBanking Account Details	188
27/04/2025	AISP	eBanking Balance Overview	1117
27/04/2025	AISP	eBanking Transaction History	2241
27/04/2025	PISP	eBanking Payment	1568
28/04/2025	AISP	eBanking Account Details	271
28/04/2025	AISP	eBanking Balance Overview	1490
28/04/2025	AISP	eBanking Transaction History	6066

Payments services user interface			
Date	Service	Endpoint name	Average Response time (ms)
28/04/2025	PISP	eBanking Payment	1654
29/04/2025	AISP	eBanking Account Details	219
29/04/2025	AISP	eBanking Balance Overview	1540
29/04/2025	AISP	eBanking Transaction History	3818
29/04/2025	PISP	eBanking Payment	1550
30/04/2025	AISP	eBanking Account Details	247
30/04/2025	AISP	eBanking Balance Overview	1480
30/04/2025	AISP	eBanking Transaction History	5077
30/04/2025	PISP	eBanking Payment	1405

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates information regarding the availability of the Bank's API and eBanking interfaces, over the respective reporting period.

Report Period: 01/01/2025 - 30/04/2025

Payments services user interface daily availability				Bank's dedicated interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)	Date	Service	Uptime (%)	Downtime (%)
01/01/2025	eBanking	100.00 %	0.00 %	01/01/2025	APIs	100.00 %	0.00 %
02/01/2025	eBanking	100.00 %	0.00 %	02/01/2025	APIs	100.00 %	0.00 %
03/01/2025	eBanking	100.00 %	0.00 %	03/01/2025	APIs	100.00 %	0.00 %
04/01/2025	eBanking	100.00 %	0.00 %	04/01/2025	APIs	100.00 %	0.00 %
05/01/2025	eBanking	100.00 %	0.00 %	05/01/2025	APIs	100.00 %	0.00 %
06/01/2025	eBanking	100.00 %	0.00 %	06/01/2025	APIs	100.00 %	0.00 %
07/01/2025	eBanking	100.00 %	0.00 %	07/01/2025	APIs	100.00 %	0.00 %
08/01/2025	eBanking	100.00 %	0.00 %	08/01/2025	APIs	100.00 %	0.00 %
09/01/2025	eBanking	100.00 %	0.00 %	09/01/2025	APIs	100.00 %	0.00 %
10/01/2025	eBanking	100.00 %	0.00 %	10/01/2025	APIs	100.00 %	0.00 %
11/01/2025	eBanking	100.00 %	0.00 %	11/01/2025	APIs	100.00 %	0.00 %
12/01/2025	eBanking	100.00 %	0.00 %	12/01/2025	APIs	100.00 %	0.00 %
13/01/2025	eBanking	100.00 %	0.00 %	13/01/2025	APIs	100.00 %	0.00 %
14/01/2025	eBanking	100.00 %	0.00 %	14/01/2025	APIs	100.00 %	0.00 %
15/01/2025	eBanking	100.00 %	0.00 %	15/01/2025	APIs	100.00 %	0.00 %
16/01/2025	eBanking	100.00 %	0.00 %	16/01/2025	APIs	100.00 %	0.00 %
17/01/2025	eBanking	100.00 %	0.00 %	17/01/2025	APIs	100.00 %	0.00 %
18/01/2025	eBanking	100.00 %	0.00 %	18/01/2025	APIs	100.00 %	0.00 %
19/01/2025	eBanking	100.00 %	0.00 %	19/01/2025	APIs	100.00 %	0.00 %
20/01/2025	eBanking	100.00 %	0.00 %	20/01/2025	APIs	100.00 %	0.00 %
21/01/2025	eBanking	100.00 %	0.00 %	21/01/2025	APIs	100.00 %	0.00 %
22/01/2025	eBanking	100.00 %	0.00 %	22/01/2025	APIs	100.00 %	0.00 %
23/01/2025	eBanking	100.00 %	0.00 %	23/01/2025	APIs	100.00 %	0.00 %
24/01/2025	eBanking	100.00 %	0.00 %	24/01/2025	APIs	100.00 %	0.00 %
25/01/2025	eBanking	100.00 %	0.00 %	25/01/2025	APIs	100.00 %	0.00 %
26/01/2025	eBanking	100.00 %	0.00 %	26/01/2025	APIs	100.00 %	0.00 %
27/01/2025	eBanking	100.00 %	0.00 %	27/01/2025	APIs	100.00 %	0.00 %
28/01/2025	eBanking	100.00 %	0.00 %	28/01/2025	APIs	100.00 %	0.00 %
29/01/2025	eBanking	100.00 %	0.00 %	29/01/2025	APIs	100.00 %	0.00 %
30/01/2025	eBanking	100.00 %	0.00 %	30/01/2025	APIs	100.00 %	0.00 %
31/01/2025	eBanking	100.00 %	0.00 %	31/01/2025	APIs	100.00 %	0.00 %
01/02/2025	eBanking	100.00 %	0.00 %	01/02/2025	APIs	100.00 %	0.00 %
02/02/2025	eBanking	100.00 %	0.00 %	02/02/2025	APIs	100.00 %	0.00 %
03/02/2025	eBanking	100.00 %	0.00 %	03/02/2025	APIs	100.00 %	0.00 %
04/02/2025	eBanking	100.00 %	0.00 %	04/02/2025	APIs	100.00 %	0.00 %
05/02/2025	eBanking	100.00 %	0.00 %	05/02/2025	APIs	100.00 %	0.00 %
06/02/2025	eBanking	100.00 %	0.00 %	06/02/2025	APIs	100.00 %	0.00 %
07/02/2025	eBanking	100.00 %	0.00 %	07/02/2025	APIs	100.00 %	0.00 %
08/02/2025	eBanking	100.00 %	0.00 %	08/02/2025	APIs	100.00 %	0.00 %
09/02/2025	eBanking	100.00 %	0.00 %	09/02/2025	APIs	100.00 %	0.00 %
10/02/2025	eBanking	100.00 %	0.00 %				
11/02/2025	eBanking	100.00 %	0.00 %				

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
12/02/2025	eBanking	100.00 %	0.00 %
13/02/2025	eBanking	100.00 %	0.00 %
14/02/2025	eBanking	100.00 %	0.00 %
15/02/2025	eBanking	100.00 %	0.00 %
16/02/2025	eBanking	100.00 %	0.00 %
17/02/2025	eBanking	100.00 %	0.00 %
18/02/2025	eBanking	100.00 %	0.00 %
19/02/2025	eBanking	100.00 %	0.00 %
20/02/2025	eBanking	100.00 %	0.00 %
21/02/2025	eBanking	100.00 %	0.00 %
22/02/2025	eBanking	100.00 %	0.00 %
23/02/2025	eBanking	100.00 %	0.00 %
24/02/2025	eBanking	100.00 %	0.00 %
25/02/2025	eBanking	100.00 %	0.00 %
26/02/2025	eBanking	100.00 %	0.00 %
27/02/2025	eBanking	100.00 %	0.00 %
28/02/2025	eBanking	100.00 %	0.00 %
01/03/2025	eBanking	100.00 %	0.00 %
02/03/2025	eBanking	100.00 %	0.00 %
03/03/2025	eBanking	100.00 %	0.00 %
04/03/2025	eBanking	100.00 %	0.00 %
05/03/2025	eBanking	100.00 %	0.00 %
06/03/2025	eBanking	100.00 %	0.00 %
07/03/2025	eBanking	100.00 %	0.00 %
08/03/2025	eBanking	100.00 %	0.00 %
09/03/2025	eBanking	100.00 %	0.00 %
10/03/2025	eBanking	100.00 %	0.00 %
11/03/2025	eBanking	100.00 %	0.00 %
12/03/2025	eBanking	100.00 %	0.00 %
13/03/2025	eBanking	100.00 %	0.00 %
14/03/2025	eBanking	100.00 %	0.00 %
15/03/2025	eBanking	100.00 %	0.00 %
16/03/2025	eBanking	100.00 %	0.00 %
17/03/2025	eBanking	100.00 %	0.00 %
18/03/2025	eBanking	100.00 %	0.00 %
19/03/2025	eBanking	100.00 %	0.00 %
20/03/2025	eBanking	100.00 %	0.00 %
21/03/2025	eBanking	100.00 %	0.00 %
22/03/2025	eBanking	100.00 %	0.00 %
23/03/2025	eBanking	100.00 %	0.00 %
24/03/2025	eBanking	100.00 %	0.00 %
25/03/2025	eBanking	100.00 %	0.00 %
26/03/2025	eBanking	100.00 %	0.00 %
27/03/2025	eBanking	100.00 %	0.00 %
28/03/2025	eBanking	100.00 %	0.00 %
29/03/2025	eBanking	100.00 %	0.00 %
30/03/2025	eBanking	100.00 %	0.00 %
31/03/2025	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
10/02/2025	APIs	100.00 %	0.00 %
11/02/2025	APIs	100.00 %	0.00 %
12/02/2025	APIs	100.00 %	0.00 %
13/02/2025	APIs	100.00 %	0.00 %
14/02/2025	APIs	100.00 %	0.00 %
15/02/2025	APIs	100.00 %	0.00 %
16/02/2025	APIs	100.00 %	0.00 %
17/02/2025	APIs	100.00 %	0.00 %
18/02/2025	APIs	100.00 %	0.00 %
19/02/2025	APIs	100.00 %	0.00 %
20/02/2025	APIs	100.00 %	0.00 %
21/02/2025	APIs	100.00 %	0.00 %
22/02/2025	APIs	100.00 %	0.00 %
23/02/2025	APIs	100.00 %	0.00 %
24/02/2025	APIs	100.00 %	0.00 %
25/02/2025	APIs	100.00 %	0.00 %
26/02/2025	APIs	100.00 %	0.00 %
27/02/2025	APIs	100.00 %	0.00 %
28/02/2025	APIs	100.00 %	0.00 %
01/03/2025	APIs	100.00 %	0.00 %
02/03/2025	APIs	100.00 %	0.00 %
03/03/2025	APIs	100.00 %	0.00 %
04/03/2025	APIs	100.00 %	0.00 %
05/03/2025	APIs	100.00 %	0.00 %
06/03/2025	APIs	100.00 %	0.00 %
07/03/2025	APIs	100.00 %	0.00 %
08/03/2025	APIs	100.00 %	0.00 %
09/03/2025	APIs	100.00 %	0.00 %
10/03/2025	APIs	100.00 %	0.00 %
11/03/2025	APIs	100.00 %	0.00 %
12/03/2025	APIs	100.00 %	0.00 %
13/03/2025	APIs	100.00 %	0.00 %
14/03/2025	APIs	100.00 %	0.00 %
15/03/2025	APIs	100.00 %	0.00 %
16/03/2025	APIs	100.00 %	0.00 %
17/03/2025	APIs	100.00 %	0.00 %
18/03/2025	APIs	100.00 %	0.00 %
19/03/2025	APIs	100.00 %	0.00 %
20/03/2025	APIs	100.00 %	0.00 %
21/03/2025	APIs	100.00 %	0.00 %
22/03/2025	APIs	100.00 %	0.00 %
23/03/2025	APIs	100.00 %	0.00 %
24/03/2025	APIs	100.00 %	0.00 %
25/03/2025	APIs	100.00 %	0.00 %
26/03/2025	APIs	100.00 %	0.00 %
27/03/2025	APIs	100.00 %	0.00 %

Payments services user interface daily availability			
Date	Channel	Uptime (%)	Downtime (%)
01/04/2025	eBanking	100.00 %	0.00 %
02/04/2025	eBanking	100.00 %	0.00 %
03/04/2025	eBanking	100.00 %	0.00 %
04/04/2025	eBanking	100.00 %	0.00 %
05/04/2025	eBanking	100.00 %	0.00 %
06/04/2025	eBanking	100.00 %	0.00 %
07/04/2025	eBanking	100.00 %	0.00 %
08/04/2025	eBanking	100.00 %	0.00 %
09/04/2025	eBanking	100.00 %	0.00 %
10/04/2025	eBanking	100.00 %	0.00 %
11/04/2025	eBanking	100.00 %	0.00 %
12/04/2025	eBanking	100.00 %	0.00 %
13/04/2025	eBanking	100.00 %	0.00 %
14/04/2025	eBanking	100.00 %	0.00 %
15/04/2025	eBanking	100.00 %	0.00 %
16/04/2025	eBanking	100.00 %	0.00 %
17/04/2025	eBanking	100.00 %	0.00 %
18/04/2025	eBanking	100.00 %	0.00 %
19/04/2025	eBanking	100.00 %	0.00 %
20/04/2025	eBanking	100.00 %	0.00 %
21/04/2025	eBanking	100.00 %	0.00 %
22/04/2025	eBanking	100.00 %	0.00 %
23/04/2025	eBanking	100.00 %	0.00 %
24/04/2025	eBanking	100.00 %	0.00 %
25/04/2025	eBanking	100.00 %	0.00 %
26/04/2025	eBanking	100.00 %	0.00 %
27/04/2025	eBanking	100.00 %	0.00 %
28/04/2025	eBanking	100.00 %	0.00 %
29/04/2025	eBanking	100.00 %	0.00 %

Bank's dedicated interface daily availability			
Date	Service	Uptime (%)	Downtime (%)
28/03/2025	APIs	100.00 %	0.00 %
29/03/2025	APIs	100.00 %	0.00 %
30/03/2025	APIs	100.00 %	0.00 %
31/03/2025	APIs	100.00 %	0.00 %
01/04/2025	APIs	100.00 %	0.00 %
02/04/2025	APIs	100.00 %	0.00 %
03/04/2025	APIs	100.00 %	0.00 %
04/04/2025	APIs	100.00 %	0.00 %
05/04/2025	APIs	100.00 %	0.00 %
06/04/2025	APIs	100.00 %	0.00 %
07/04/2025	APIs	100.00 %	0.00 %
08/04/2025	APIs	100.00 %	0.00 %
09/04/2025	APIs	100.00 %	0.00 %
10/04/2025	APIs	100.00 %	0.00 %
11/04/2025	APIs	100.00 %	0.00 %
12/04/2025	APIs	100.00 %	0.00 %
13/04/2025	APIs	100.00 %	0.00 %
14/04/2025	APIs	100.00 %	0.00 %
15/04/2025	APIs	100.00 %	0.00 %
16/04/2025	APIs	100.00 %	0.00 %
17/04/2025	APIs	100.00 %	0.00 %
18/04/2025	APIs	100.00 %	0.00 %
19/04/2025	APIs	100.00 %	0.00 %
20/04/2025	APIs	100.00 %	0.00 %
21/04/2025	APIs	100.00 %	0.00 %
22/04/2025	APIs	100.00 %	0.00 %
23/04/2025	APIs	100.00 %	0.00 %
24/04/2025	APIs	100.00 %	0.00 %
25/04/2025	APIs	100.00 %	0.00 %
26/04/2025	APIs	100.00 %	0.00 %
27/04/2025	APIs	100.00 %	0.00 %
28/04/2025	APIs	100.00 %	0.00 %
29/04/2025	APIs	100.00 %	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

Bank's dedicated interface detailed API call errors attributed to the bank

The table below illustrates data with regards to the Error Response Rate, which is returned to an authorized TPP (Third Party Provider) requesting, either to initiate a payment, or access to account information, on behalf of a customer.

Report Period: 01/01/2025 - 30/04/2025

Date	Error rate (%)
07/06/2022	
05/07/2022	
09/08/2022	
19/08/2022	
22/08/2022	
23/08/2022	
29/08/2022	
27/09/2022	
28/08/2023	100.00 %
01/01/2025	0.00 %
02/01/2025	0.00 %
03/01/2025	0.00 %
04/01/2025	0.00 %
05/01/2025	0.00 %
06/01/2025	0.00 %
07/01/2025	0.00 %
08/01/2025	0.00 %
09/01/2025	0.00 %
10/01/2025	0.00 %
11/01/2025	0.00 %
12/01/2025	0.00 %
13/01/2025	0.00 %
14/01/2025	0.00 %
15/01/2025	0.00 %
16/01/2025	0.00 %
17/01/2025	0.00 %
18/01/2025	0.00 %
19/01/2025	0.00 %
20/01/2025	0.00 %
21/01/2025	0.00 %
22/01/2025	0.00 %
23/01/2025	0.00 %
24/01/2025	0.00 %
25/01/2025	0.00 %
26/01/2025	0.00 %
27/01/2025	0.00 %
28/01/2025	0.00 %
29/01/2025	0.00 %
30/01/2025	0.00 %
31/01/2025	0.00 %

Date	Error rate (%)
01/02/2025	0.00 %
02/02/2025	0.00 %
03/02/2025	0.00 %
04/02/2025	0.00 %
05/02/2025	0.00 %
06/02/2025	0.00 %
07/02/2025	0.00 %
08/02/2025	0.00 %
09/02/2025	0.00 %
10/02/2025	0.00 %
11/02/2025	0.00 %
12/02/2025	0.00 %
13/02/2025	0.00 %
14/02/2025	0.00 %
15/02/2025	0.00 %
16/02/2025	0.00 %
17/02/2025	0.00 %
18/02/2025	0.00 %
19/02/2025	0.00 %
20/02/2025	0.00 %
21/02/2025	0.00 %
22/02/2025	0.00 %
23/02/2025	0.00 %
24/02/2025	0.00 %
25/02/2025	0.00 %
26/02/2025	0.00 %
27/02/2025	0.00 %
28/02/2025	0.00 %
01/03/2025	0.00 %
02/03/2025	0.00 %
03/03/2025	0.00 %
04/03/2025	0.00 %
05/03/2025	0.00 %
06/03/2025	0.00 %
07/03/2025	0.00 %
08/03/2025	0.00 %
09/03/2025	0.00 %
10/03/2025	0.00 %
11/03/2025	0.00 %
12/03/2025	0.00 %
13/03/2025	0.00 %
14/03/2025	0.00 %
15/03/2025	0.00 %
16/03/2025	0.00 %
17/03/2025	0.00 %
18/03/2025	0.00 %
19/03/2025	0.00 %

Date	Error rate (%)
20/03/2025	0.00 %
21/03/2025	0.00 %
22/03/2025	0.00 %
23/03/2025	0.00 %
24/03/2025	0.00 %
25/03/2025	0.00 %
26/03/2025	0.00 %
27/03/2025	0.00 %
28/03/2025	0.00 %
29/03/2025	0.00 %
30/03/2025	0.00 %
31/03/2025	0.00 %
01/04/2025	0.00 %
02/04/2025	0.00 %
03/04/2025	0.00 %
04/04/2025	0.00 %
05/04/2025	0.00 %
06/04/2025	0.00 %
07/04/2025	0.00 %
08/04/2025	0.00 %
09/04/2025	0.00 %
10/04/2025	0.00 %
11/04/2025	0.00 %
12/04/2025	0.00 %
13/04/2025	0.00 %
14/04/2025	0.00 %
15/04/2025	0.00 %
16/04/2025	0.00 %
17/04/2025	0.00 %
18/04/2025	0.00 %
19/04/2025	0.00 %
20/04/2025	0.00 %
21/04/2025	0.00 %
22/04/2025	0.00 %
23/04/2025	0.00 %
24/04/2025	0.00 %
25/04/2025	0.00 %
26/04/2025	0.00 %
27/04/2025	0.00 %
28/04/2025	0.00 %
29/04/2025	0.00 %

THE CYPRUS DEVELOPMENT BANK PC LTD

CALCULATIONS

The table below presents calculation of statistics guidelines provided by the EBA (Source: <https://www.openbanking.org.uk/wp-content/uploads/Operational-Guidelines.pdf>)

ELEMENTS	CALCULATIONS
The uptime of the system	100% minus the total percentage downtime for each day
The downtime of the system	The total time in seconds for each day when any element of the PSU interface is not accessible by the PSU in the process of accessing their PSD2 in-scope account, and in order to access PSD2 functionality. This should be divided by 86,400 (the number of seconds in 24 hours) and expressed as a percentage. PSU accounts which have been blocked by the ASPSP should not be counted as downtime, as it is the downtime of the service, and not the individual PSU's access, which is relevant here.
PISP response time	The average time taken in milliseconds from when a PSU clicks on a button or link to initiate a payment (i.e. after they have supplied all details and clicked "confirm payment") to when the PSU receives either a confirmation screen or error message to confirm the status of the payment initiation. This should be the average for all PSU payments initiated each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
AISP response time:	The average time taken in milliseconds from when a logged in (i.e. authenticated) PSU clicks on a button or link to access any PSD2 in-scope payment account information on their account (e.g. list of accounts, balance for an account, page/screen of transactions) to when the page/screen displaying this information has fully loaded. Where this information is displayed immediately and automatically after login, this time should be measured from when the ASPSP has accepted the last factor of the PSU's authentication (i.e. the load time of the first page/screen after authentication is complete). This should be the average for all pages/screens loaded each day for each PSU interface. OBIE recommends that the time is reported based on the time taken for the page/screen which contains the confirmation/error message to fully load.
Confirmation of Funds response time:	The daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' confirmation in accordance with Article 65(3) of PSD2 and Article 36(1)(c) of the RTS
Error response rate:	The daily error response rate – calculated as the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs, AISPs and CBPIIs in accordance with Article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs, PISPs and CBPIIs in the same day

ABBREVIATIONS

ABBREVIATIONS	MEANING
AISP	Account Information Service Provider
ASPSP	Account Servicing Payment Service Provider
CBPII	Card-Based Payment Instruments Issuer
EBA	European Banking Authority
OBIE	Open Banking Implementation Entity
PISP	Payment Initiation Service Provider
PSD2	Payment Services Directive 2
RTS	Regulatory Technical Standards
TPP	Third Party Provider